

ADOPTING A PET BY AUCTION

Instructions for Bidders

Thank you for your interest in participating in a City of Los Angeles, Department of Animal Services, First Price Sealed Bid Silent Auction. Please carefully read and remember the following rules:

1. All persons interested in participating in a Department-run auction must be present at the time of the auction. Telephone or third party participation will not be allowed.
2. Only one bid submission per family is permitted during the course of the 15-minute auction bidding time. Please look at the animal you are interested in adopting and assess the value of the pet to you. Take into account the commitment of time, money, and care for all aspects of the animal's health and welfare before submitting a bid ticket.
3. Prior to the commencement of the auction, a member of the veterinary medical team and the clerical staff member in charge will inform interested persons about known medical conditions or behavioral concerns regarding the animal. Please carefully consider this information and/or additional costs associated with any required medical follow-up care before you submit a bid ticket.
4. Once bidders have submitted their bids they are asked to leave the lobby area in order to prevent congestion, which may inhibit another bidder's ability to access the bid box and auction information. Bidders may not discuss their bids with any other bidder until the close of the auction.
5. All auction participants must retain their portion of the bid ticket and present this at the time the highest bid is called should they have the winning bid. Failure to present this portion of the ticket will result in the next highest bid amount to be determined the winner.
6. All adoption costs will be payable at the time of adoption. Cash, check (see check requirements), or credit card will be accepted for payment of this fee. Debit cards are not accepted. No one under the age of 18 may participate.
7. The minimum starting bid will be the total department cost for an adoption for this type of animal. All bids must meet or exceed this minimum bid amount. There is no maximum on the amount of money that can be bid. Bidders shall assume sole financial responsibility for their bid amounts. No reduction in the final bid amount will be made due to the winner's inability to pay the full amount bid.
8. New Hope Partners and 501(C)3 rescue organizations are prohibited from participating in a Department-run auction, pursuant to Department New Hope program policy. You may participate as a private citizen; however, no organization check or credit card will be accepted as payment should yours be the highest bid. No fee exemptions will be made in the total adoption price.



DEPARTMENT OF ANIMAL SERVICES

221 N. Figueroa Street, 5th Floor, Los Angeles, CA 90012 (888) 452-7381

Administrative Office Hours: Monday - Friday (8AM - 5PM) Saturday, Sunday and Holidays (Closed)

Animal Care Center Hours: Monday (Closed) Tuesday (8 AM-7PM) Wednesday (8AM-5PM) Thursday (8AM-7PM) Friday (8AM-5PM) Saturday (8AM-5PM) Sunday (11AM-5PM) Holidays (Closed)