



BOARD OF ANIMAL SERVICES COMMISSIONERS
CITY OF LOS ANGELES

REGULAR MEETING AGENDA
Tuesday, September 22, 2015
10:00 AM

LOS ANGELES CITY HALL, ROOM 1060
200 NORTH SPRING STREET
LOS ANGELES, CALIFORNIA 90012

DAVID ZAFT
President

LARRY GROSS
Vice-President

JENNIFER BRENT
ROGER WOLFSON
ALANA YAÑEZ

Sign language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, you are advised to make your request at least 72 hours prior to the meeting you wish to attend. For information please call (213) 482-9597.

Si requiere servicios de traducción, favor de notificar a la oficina con 24 horas de anticipo.

I. ADMINISTRATIVE APPEALS

1. Dangerous Animal Case: DA 152023 EV

Respondent: Jessica Brito

Complaining Witness: Silvia Vasquez

East Valley Animal Care and Control: Captain Wendell Bowers

2. Dangerous Animal Case: DA 151022 WV

Respondent: Joseph Bailey and Evelyn McInnes

Complaining Witness: Erika Moore

West Valley Animal Care and Control: Lt. Susan Botta

3. Dangerous Animal Case: DA 153010 EV

Respondent: William Thompson

Complaining Witness: Matthew Villarrbal and Elaine Rodriguez
East Valley Animal Care and Control: Captain Wendell Bowers

II. REGULAR COMMISSION MEETING

- 1. PUBLIC COMMENT PERIOD** - (Comments from the public on items of public interest within the Board's subject matter jurisdiction that are not on the Agenda; two minutes per speaker).

Public Comments: The Brown Act prohibits the Board and staff from responding to the speakers' comments. Some of the matters raised in public comment may appear on a future agenda.

2. COMMISSION BUSINESS

- A.** Board Recognition of LAASEE Award Recipients (Action Item; Public comment limited to one minute per speaker):
 - i. Veronica Perry, ACT, East Valley
 - ii. Sylvia Flores, ACT, North Central
 - iii. Patricia Kellog, ACT Supervisor, West L.A.
- B.** Distribution of Los Angeles City Service Pins (Public comment limited to one minute per speaker):
 - i. Nashaat Eskander, Vet Technician, North Central
 - ii. Shawn Colon, ACT Supervisor, West Valley
 - iii. Patricia Ott, ACT Supervisor, West Valley
- C.** Approval of the Minutes for the Meeting of September 8, 2015 (Action Item; public comment limited to one minute per speaker).

- 3. ORAL REPORT OF THE GENERAL MANAGER** (Public comment limited to one minute per speaker).

- 4. COMMISSIONERS' ORAL REPORTS AND FUTURE AGENDA ITEMS** (Public comment limited to one minute per speaker)

5. DISCUSSION ITEMS

- A.** Status of Hiring and Number of Filled and Vacant Positions (Public comment limited to one minute per speaker)

6. BOARD REPORTS

- A.** Report Back on Fleet Allocation and Vehicles Used by Other Jurisdictions to Explore Methods to Make Trucks and Vans Safer for Animals (Public comment limited to two minutes per speaker)

- B. Board Report Requesting Authority to Issue a Request for Proposals for the Provision of Programs and Services at Mission Hills and/or Jefferson Park Animal Shelter (Action Item. Public comment limited to two minutes per speaker)**
- C. Animal Welfare Trust and Animal Sterilization Fund Balances (Public comment limited to one minute per speaker)**

7. ADJOURNMENT

Next Commission Meeting is scheduled for 10:00 A.M., October 13, 2015, at City Hall, Room 1060, 200 N. Spring Street, Los Angeles 90012.

AGENDAS - The Board of Animal Services Commissioners (Board) meets regularly every second (2nd) and fourth (4th) Tuesday of each month at 10:00 A.M. Regular Meetings are held at City Hall, 200 North Spring Street, Room 1060, in Los Angeles, CA 90012. Evening Meetings are held in various locations throughout the City, from 7:00 to approximately 9:30 P.M. The agendas for Board meetings contain a brief general description of those items to be considered at the meetings. Board Agendas are available at the Department of Animal Services (Department), Administrative Division, 200 North Spring Street, 19th Floor, Los Angeles, CA 90012. Board Agendas may also be viewed on the 2nd floor Public Bulletin Board in City Hall East, 200 North Main Street, Los Angeles, CA 90012. Internet users may also access copies of present and prior agenda items, copies of the Board Calendar, MP-3 audio files of meetings as well as electronic copies of approved minutes on the Department's World Wide Web Home Page site at <http://www.laanimalservices.com/CommissionAgendas.htm>

Three (3) members of the Board constitute a quorum for the transaction of business. Some items on the Agenda may be approved without any discussion.

The Board Secretary will announce the items to be considered by the Board. The Board will hear the presentation on the topic and gather additional information from Department Staff. Once presentations have finished, the Board President will ask if any Board Member or member of the public wishes to speak on one or more of these items. Each speaker called before the Commission will have one (1) minute to express their comments and concerns on matters placed on the agenda. (For certain agenda items, speakers will have two (2) minutes.)

PUBLIC INPUT AT BOARD MEETINGS – Public Participation on Agenda Items. Members of the public will have an opportunity to address the Board on agenda items after the item is called and before the Board takes action on the item, unless the opportunity for public participation on the item was previously provided to all interested members of the public at a public meeting of a Committee of the Board and the item has not substantially changed since the Committee heard the item. When speaking to an agenda item other than during Public Comment (see Public Comment below), the speaker shall limit his or her comments to the specific item under consideration (California Government Code, Section 54954.3).

Public Comment. The Board will provide an opportunity for public comment at every regular meeting of the Board. Members of the public may address the Board on any items within the subject matter jurisdiction of the Board as part of Public Comment.

Speaker Cards. Members of the public wishing to speak are to fill out one speaker card for each agenda item on which they wish to speak and present it to the Board secretary **before** the item is called.

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Time Limit for Speakers. Speakers addressing the Board will be limited to one (1) minute of speaking time for each agenda item except during general public comment period which is limited to two (2) minutes per speaker. (For certain agenda items, speakers will have two (2) minutes each.). The Chairperson, with the approval of a majority of the Board, may for good cause extend any speaker's time by increments of up to one (1) minute.

Brown Act. These rules shall be interpreted in a manner that is consistent with the Ralph M. Brown Act, California Government Code Section § 54950 et seq.

STANDARDS OF CONDUCT. Speakers are expected to behave in an orderly manner and to refrain from personal attacks or use of profanity or language that may incite violence.

All persons present at Board meetings are expected to behave in an orderly manner and to refrain from disrupting the meeting, interfering with the rights of others to address the Board and/or interfering with the conduct of business by the Board.

In the event that any speaker does not comply with the foregoing requirements, or if a speaker does not address the specific item under consideration, the speaker may be ruled out of order, their speaking time forfeited and the Chairperson may call upon the next speaker.

The Board, by majority vote, may order the removal from the meeting of any speaker or audience member continuing to behave in a disruptive manner after being warned by the Chairperson regarding their behavior. Section 403 of the California Penal Code states as follows: "Every person who, without authority of law, willfully disturbs or breaks up any assembly or meeting that is not unlawful in its character, other than an assembly or meeting referred to in Section 302 of the Penal Code or Section 18340 of the Elections Code, is guilty of a misdemeanor."

VOTING AND DISPOSITION OF ITEMS – Most items require a majority vote of the entire membership of the Board (3 members). When debate on an item is completed, the Board President will instruct the Secretary to "call the roll". Every member present must vote for or against each item; abstentions are not permitted unless there is a Conflict of Interest for which the Board member is obliged to abstain from voting. The Secretary will announce the votes on each item. Any member of the Board may move to "reconsider" any vote on any item on the agenda, except to adjourn, suspend the Rules, or where an intervening event has deprived the Board of jurisdiction, providing that said member originally voted on the prevailing side of the item. The motion to "reconsider" shall only be in order once during the meeting, and once during the next regular meeting. The member requesting reconsideration shall identify for all members present the Agenda number and subject matter previously voted upon. A motion to reconsider is not debatable and shall require an affirmative vote of three members of the Board.

When the Board has failed by sufficient votes to approve or reject an item, and has not lost jurisdiction over the matter, or has not caused it to be continued beyond the next regular meeting, the issue is again placed on the next agenda for the following meeting for the purpose of allowing the Board to again vote on the matter.

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City of Los Angeles

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BRENDA F. BARNETTE
GENERAL MANAGER

DANA H. BROWN
ASSISTANT GENERAL MANAGER

DR. JEREMY PRUPAS
CHIEF VETERINARIAN

NOTIFICATION OF ADMINISTRATIVE APPEAL HEARINGS

To Be Held:

Tuesday, September 22, 2015, at 10:00 A.M.

City Hall

**200 North Spring Street, 10th Floor, Room 1060
Los Angeles, CA 90012**

This serves as formal notice pursuant to Section § 53.18(q) 4 of the Los Angeles Municipal Code (LAMC) to the following parties and witnesses in the appeal(s) listed below:

1. **Dangerous Animal Case: DA 152023 EV**
Respondent: Jessica Brito
East Valley Animal Care and Control: Captain Wendell Bowers
Complaining Witness: Silvia Vasquez
2. **Dangerous Animal Case: DA 151022 WV**
Respondent: Joseph Bailey and Evelyn Mcinnes
West Valley Animal Care and Control: Lt. Susan Botta
Complaining Witness: Erika Moore
3. **Dangerous Animal Case: DA 153010 EV**
Respondent: William Thompson
East Valley Animal Care and Control: Captain Wendell Bowers
Complaining Witness: Matthew Villarrbal and Elaine Rodriguez

This hearing will not be rescheduled, except for good cause.

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities. Sign Language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, you are advised to make your request at least 72 hours prior to the meeting you wish to attend.

For additional information, please refer to the Board's "Rules and Procedures for Appeals", or contact the Department of Animal Services at (213) 482-9558, or visit the Department's website: <http://www.laanimalservices.com/>.

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Report to the Board of Animal Services Commissioners

Brenda Barnette, General Manager

COMMISSION MEETING DATE: September 22, 2015

REPORT BY: Mark D. Salazar

REPORT DATE: September 22, 2015

TITLE: Director of Field Operations

SUBJECT: FLEET REPORT REGARDING AIR FLOW IN ANIMAL COLLECTION VEHICLES

SUMMARY

The Animal Services Commission requested a report back regarding the Department's animal collection vehicles. The Commission requested information regarding what other local agencies use for collections vehicles with air flow units, updated information on the new vehicles that are on order and information regarding animals dying as a result of being left too long in collection vehicles. This report will answer those questions and is intended to be informational.

BACKGROUND

Department Fleet:

There are currently 73 vehicles in entire LAAS fleet. 50 of the vehicles are collection vehicles. Please refer to the fleet roster (See Attachment "A").

The Department currently has three types of collection vehicles with three different air components for the collection compartments. All collection vehicles referred to as Animal Rescue Vehicles or commonly called, "ARVs". They are described as follows:

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Type 1: Truck chassis with an insulated fiberglass collection compartment, an air blower and side door air vents. There are 36 of these vehicles in the fleet.



TRUCK



FAN (BLOWER) CONTROLS



INTERIOR AIR VENT



BLOWER UNIT



FRONT CAB



FIBERGLASS COMARTMENT
& SIDE DOOR VENTS

This unit is equipped with a fan switch on the control box pictured above. The fan switch activates a blower unit (non A/C) connected to the fiberglass compartment which moves air through the compartment. The blower unit works whether the truck is running or not.

Height of the floor of the lowest compartment to the ground is 32.5 inches.

Type 2: Truck chassis with an insulated metal collection compartment, an A/C unit and side door air vents. There are two of these vehicles in the fleet.



TRUCK



REAR A/C CONTROL



A/C VENT



"RED DOT" A/C UNIT



METAL COMPARTMENT



INSIDE DOOR VENT

This unit is equipped with an air conditioning (A/C) switch on the control box pictured above. The A/C switch activates an independent a/c unit connected to the metal compartment which moves air through the compartment. **The A/C does NOT work when the truck is not running.** The unit will continue to run and blow air without A/C if the truck is not running.



COMPARTMENT THERMOMETER

The truck has an inside thermometer for the compartments which is not relied upon since it does not give independent air and surface readings of each compartment. The temperature display device is located on the dash.

Height of the floor of the lowest compartment to the ground is 29 inches.

Type 3: Van with a metal collection compartment, rear A/C, side panel windows and no side or rear door vents. There are 12 of these vehicles in the fleet.



VAN



VAN REAR (NEW PIC)



REAR A/C CONTROLS (NEW PIC)



FRONT A/C CONTROLS



A/C VENT



SHARED A/C VENT



SIDE COMPARTMENTS



REAR COMPARTMENTS

This unit is equipped with an air conditioning (A/C) switch located in the cab near the rear view mirror pictured above on the left. The A/C switch blows air into the metal compartments. The main cab A/C (located on the dash near the radio) must also be "ON" in order for the rear A/C to operate properly. The cab A/C need only be "ON" in order for the rear A/C to work. **The A/C does NOT work when the truck is not running.**

The vehicle also has some A/C vents which are "shared" between two large animal compartments (pictured above). This means that each compartment does not have its own dedicated air flow vent as with the Type 1 and 2 vehicles.



The van has an inside thermometer for the compartments which is not relied upon since it does not give independent air and surface readings of each compartment. The unit often resets to Celsius readings and can only be adjusted by removing the device from the van wall. The temperature display device is located opposite the rear view mirror behind the drive on the interior cab wall.

Height of the floor of the lowest compartment to the ground is 27.25 inches.

These vans were not built for containing animals like the Type 1 and 2 truck compartments were specifically designed for. The vendor installed standard and uninsulated stainless steel cages into the vehicle. The windows also appear to magnify the sunlight into the compartments.

After eight animals suffered (three died, as a result) from being left in a van in 2013, these vans were recirculated with the following fleet redeployment to areas in the Department which did not have daily transportation of animal(s). There are still a couple of vans in daily use in field services due to the demand of collection vehicles in field services.

New Vehicles on Order:

The Department currently has five new collection vehicles on order with Fleet Services. Below is information regarding the vehicles and their expected arrival dates:

1. Two Chevy Silverado trucks with metal collection compartments designed by CTEC. The compartments will be insulated and have exhaust fans and a secondary vents for when the vehicle is in motion to create a greater air flow. These two trucks are anticipated to arrive on or around October 1, 2015.
2. Two Ford Transit van chassis with metal collection compartments designed by CTEC. The compartments will be insulated and have exhaust fans and a secondary vents for when the vehicle is in motion to create a greater air flow. This van chassis is not an enclosed van as with the Type 3 described above. It is just the cab and bed of a van with the insulated compartments placed on top of the bed. The Department decided to try two of these vehicles as they should provide closer access from the ground to the floor of the

lowest compartment than the truck models will. If the vehicle works well, future orders may involve this style. These two vehicles are anticipated to arrive within 90 days.

3. One additional truck chassis is currently being order. The final information is not available at this time.

On September 16th, 2015, GSD/Fleet Services advised the Department that they will be funding for 12 new vehicles. This is in addition to the vehicles above. The Department will be working with Fleet Services to determine the best vehicles to order after the new shipment above arrives and is tested.

Points of Clarification:

1. Some staff refer to the Type 1 and 2 vehicles as, "ARVs" and the Type 3 vehicle simply as a "Van". All of the collection vehicles are technically Animal Rescue Vehicles (ARVs).
2. Some discussion has taken place where the vans have been referred to being used for transporting equipment or are being used by the Specialized Mobile Animal Rescue Team (SMART). The SMART team has their own assigned vehicles which are not collection vehicles. They use one orange cargo type van in addition to two larger UPS/MOBILE LAB type vehicles. None of these vehicles hold or transport animals.

Animal Deaths Resulting From Being Left in Collection Vehicles:

During a May 26th, 2015 Oral Report on Fleet, I reported that 11 animals died in vans over the last couple years. That information was incorrect. The total number of deaths resulting from being left inside a collection vehicle is three. The number being referred to was the number of animals involved in vehicle related incidents, some of which resulted in the death of the animals.

Below is information regarding the incidents which the Department has documented involving recent years. Some of the employees involved in each incident received disciplinary action up to and including discharge from the Department. In one case, an employee was returned to service by the Civil Service Commission.

12/31/2008-01/07/2009

A male boxer was left in a box truck closed for seven days and survived. This dog was transported to the North Central Shelter from the old South Los Angeles Shelter on 12/31/2008 and left in the box truck in a crate. Seven days later, on 01/07/2009 the dog was discovered.

Medical findings:

- Lost 11 lbs (73 lbs on 12/31 and 62 lbs on 01/07)
- Alert, and active, wagging tail
- Medical staff had to slowly introduce small amounts of food and water
- No neurological deficits
- Full recovery

09/20/2012

Eight dogs were over heated in a van (Type 3) which resulted in the death of three dogs. The incident occurred on a day which averaged 89 degrees and the animals had been picked up throughout the day.

A1344962, female American Eskimo Dog surrendered by the owner

Approximately four hours in the van. Medical findings:

- Presented with temperature of 108 degrees
- Unable to stand or lift head (recumbent) panting heavily
- Ice packs and wet towels were applied and temp was reduced to 101.5
- Became alert
- Was monitored overnight for seizures
- Full recovery

A1344964, female Pit Bull Terrier caught as a stray

Approximately one and half hours in the van. Medical findings:

- Presented with a temperature of 108 degrees
- Unable to stand or lift head (recumbent) panting heavily
- Ice packs and wet towels were applied and temp was reduced to 101.5
- Began to have neurological symptoms, muscle tremors, very reactive to noise, pupils dilated, and not responsive to light.
- Dog was euthanized due to poor prognosis and likely brain damage

The remaining six dogs were impounded from one location during an investigation and spent approximately one and a half hours to twenty five minutes in the van (Type 3):

A1344954, female Cairn Terrier

- Presented with a temperature of 108.5
- Suffering heat stroke, recumbent, seizing, unresponsive
- Due to condition upon presentation, no attempts to lower temperature were not made
- Dog was euthanized due to poor prognosis and likely brain damage

A1344955, male Pit Bull Terrier

- Presented with a temperature of 108.5
- Suffering heat stroke, recumbent, seizing, unresponsive
- Dog also very thin with possible cancer on paw
- Due to condition upon presentation, no attempts to lower temperature were not made
- Dog was euthanized due to poor prognosis and likely brain damage

A1344956, female German Shepherd

- Presented with a temperature of 108 degrees
- Unable to stand or lift head (recumbent) panting heavily
- Ice packs and wet towels were applied and temp was reduced to 101.5
- Became alert
- Was monitored over night for seizures
- Full recovery

A1344957, Female German Shepherd

- Presented with a temperature of 108 degrees
- Unable to stand or lift head (recumbent) panting heavily
- Ice packs and wet towels were applied and temp was reduced to 101.5
- Became alert with neurological symptoms
- Was monitored over night for seizures
- Full recovery

A1344959, female Pit Bull Terrier

- Presented with a temperature of 108 degrees
- Unable to stand or lift head (recumbent) panting heavily
- Ice packs and wet towels were applied and temp was reduced to 101.5
- Became alert
- Was monitored over night for seizures
- Full recovery

A1344960, female Pit Bull Terrier

- Presented with a temperature of 108 degrees
- Unable to stand or lift head (recumbent) panting heavily
- Ice packs and wet towels were applied and temp was reduced to 101.5
- Became alert
- Was monitored over night for seizures
- Full recovery

02/22/2013 – 02/25/2013

An adult female domestic shorthair cat was found in a truck (Type 1) possibly for several days. It was thought to have been left in the truck from an investigation which took place several days earlier. It could not be confirmed that the cat was from that investigation. The truck had been used by various staff over the course of those days. Personnel could not confirm who left the cat in the vehicle and for how long.

- Presented with a weight of 5.1 lbs (under weight)
- Temperature was 100.2
- 3-5 % dehydration
- Sneezing, nasal discharge, congestion
- Full recovery

The information seems to show that an animal may stand a better chance of survival if it is accidentally left inside a Type 1 or 2 vehicles versus a Type 3 vehicle.

RESEARCH CONDUCTED

Current LAAS Collection Vehicle Temperature Readings:

The following temperature readings were conducted of the three types of collection vehicles in the Animal Services Fleet. The readings were taken with the following equipment:

1. Fluke Infrared Thermometer Model #59MAX. It accepts a range of -22 to +662 degrees Fahrenheit. This thermometer are designed to take **surface** temperatures.
2. Chaney Instruments AcuRite Thermometer Model# 00822A2. It accepts a range of -40 to +158 degrees. This thermometer is designed to take the **air (ambient)** temperatures.

Several various temperature readings were taken of all three vehicles the week of September 8th, 2015. The Type 2 vehicles only had one reading taken, which will be elaborated on below the chart.

The four columns below indicate the following:

Column #1: Shows how the reading was taken.

Column #2: Shows the Ambient (air inside the compartment) temperature vs. the surface temperature for the Type 3 (Van) vehicle.

Column #3: Shows the Ambient (air inside the compartment) temperature vs. the surface temperature for the Type 1 (Truck) vehicle.

Column #4: Shows the outside temperature.

Please see the chart below:

<u>Column #1</u>	<u>Column #2</u>	<u>Column #3</u>	<u>Column #4</u>
How Reading was Taken:	Van (Type 3) Temp Ambient / Surface	Truck (Type 1) Temp Ambient / Surface	Outside Temp
Stationary - blower or A/C off The first reading was taken while the vehicle was stationary with the vehicle, blower or a/c off. The ambient (or air) inside the compartment was taken by the AcuRite thermometer left inside the compartment. Then the compartment was simply opened and the surface reading was taken as taken by the Fluke thermometer.	131 / 130	104 / 110	104
Stationary - blower or A/C on. The second reading was taken with the air blower or A/C left in the "On" positions with the vehicle running for approximately 15 minutes. The ambient (or air) inside the compartment was taken by the AcuRite thermometer left inside the compartment. Then the compartment was simply opened and the	110 / 127	104 / 109	103

surface reading was taken as taken by the Fluke thermometer.			
1 hour later - blower or A/C on The third reading was taken with the air blower or A/C left in the "On" positions with the vehicle running for approximately 60 minutes. The ambient (or air) inside the compartment was taken by the AcuRite thermometer left inside the compartment. Then the compartment was simply opened and the surface reading was taken as taken by the Fluke thermometer.	103 / 113	103 / 109	102
Driving - blower or A/C off The fourth reading was taken with the air blower or A/C left in the "Off" positions after having driven the with the vehicles for approximately 15 minutes. The ambient (or air) inside the compartment was taken by the AcuRite thermometer left inside the compartment. Then the compartment was simply opened and the surface reading was taken as taken by the Fluke thermometer.	105 / 113	104 / 109	101
Driving - blower or A/C on The fifth reading was taken with the air blower or A/C left in the "On" positions after having driven the with the vehicles for approximately 15 minutes. The ambient (or air) inside the compartment was taken by the AcuRite thermometer left inside the compartment. Then the compartment was simply opened and the surface reading was taken as taken by the Fluke thermometer.	103 / 113	103 / 109	101

Both of the Type #2 vehicles were out of service during the time of these tests. These vehicles have the "Red Dot" A/C systems. One of the vehicles was with Fleet for regular maintenance and other issues. The other vehicle's A/C was not working in the animal compartments. This vehicle was available at the time of the testing to take the stationary blower or A/C off reading. The reading showed as follows:

Ambient 96 / Surface 100 with an outside temperature of 106 degrees.

One additional note. On September 9th, 2015, a surface reading was also take with myself present for both the Type 1 (truck) and Type 3 (van) collection vehicles. With an outside temperature of 95 degrees according to AccuWeather, the surface temperature of the Type 1 vehicle while it was stationary and the blower was not running was 100 degrees inside a compartment. At the same time, a reading was taken of the Type #3 (van) vehicle with the same conditions. **The surface reading of a side compartment was 140 degrees. One reading taken registered 150 degrees.** We believe that the side and rear windows contribute to the high surface readings.

Six Surrounding Agencies Vehicle Comparisons:

Six surrounding agencies were contacted and surveyed. Their information is attached to this report (please see Attachment "B"). The agencies contacted were the Los Angeles County Animal Care and Control, Southeast Area Animal Control Authority (SEAACA), Pasadena Humane Society, Santa Monica Animal Control, Inland Valley Humane Society and the Riverside County Department of Animal Services.

All of the agencies had animal compartments which were all manufactured by companies that design these units specifically for animal collection. All of the agencies had side vents built into their compartment doors for ventilation outside of the compartments, except for a secondary Santa Monica vehicle. All of Santa Monica's primary collection vehicles were of the Type 1 and 2 vehicle styles. Santa Monica had a secondary van that was used when in need for transport. This van does not have any side vents.

The vehicles and equipment used by these agencies is similar to that of LAAS. There are three different types of air flow units used. They are as follows:

1. **Blowers:** They are also referred to as "Fan" units. They produce a fairly strong air flow into each compartment from a single independent blower unit which sits on top of the animal compartments. The unit typically can run whether the vehicle is on or off. At least one of the agencies commented that they prefer the blowers over the A/C units.
2. **Chillers:** Some of the agencies have chillers which are a component that takes air in and cools it as it passes to the compartments.
3. **Red Dot A/C:** The County of Riverside has some vehicles with Red Dot A/C units. They are an independent A/C unit connected to the top of the metal compartment which moves air through the compartment. The A/C does NOT work when the truck is not running. The unit will continue to run and blow air without A/C if the truck is not running. LAAS Type 2 vehicles have these units.

Most of the agencies use similar means to keep animals cool during transport, which include the use of water bowls. LAAS officers will sometimes also cool animals down with water and cool cloths prior to transporting if they are overheated.

Santa Monica and the Pasadena Humane Society are the only agencies, like LAAS, which will return animals to the shelter after an animal is picked up. The other agencies will return depending on the condition of the animal.

On September 2, 2015, after receiving an allegation that officers may have been taking a lunch break and not returning to the shelter with animal(s) collected, I issued the following email to all field staff:

Date: Wed, Sep 2, 2015 at 9:19 AM

Subject: Policy Reminders

To: Annette Ramirez <annette.ramirez@lacity.org>, Armando Navarrete <armando.navarrete@lacity.org>, Bill Tranzow <w.tranzow@lacity.org>, Jesse Castillo <Jesse.Castillo@lacity.org>, John Cessna <john.cessna@lacity.org>, Karen Knipscheer-Cox <karen.knipscheercox@lacity.org>, Susan Botta <susan.botta@lacity.org>, Troy Boswell <Troy.Boswell@lacity.org>, Wendell Bowers <Wendell.Bowers@lacity.org>, Yvette Smith <Yvette.Smith@lacity.org>

Cc: Brenda Barnette <brenda.barnette@lacity.org>

Please have your field officers review the below policies:

OPS 11
FLD 3
FLD 15

Please remind them to transport animals back to the shelter after impounding and not to take a lunch break with an animal kept inside their collection vehicle.

Thanks,

Mark

--

Mark D. Salazar
Director of Field Operations
Commander

The above noted policies reflect Department Policies regarding animals in vehicles. Please see Attachment "C" for all three referenced policies.

Options for Improvements for Current LAAS vehicles:

Two options were researched for all three current vehicles. Neither of these options will guarantee the compartments will be cooler than with the existing equipment. They are as follows:

1. Install A/C ("Red Dot") systems on the Type 1 vehicles. LAAS has received an initial estimate of \$10,000 per truck. There are currently 46 of these vehicles in the fleet. There will soon be 5 new vehicles arriving which would also need the new A/C units. The total cost is estimated at over a half of a million dollars.
2. Install side door vents in the Type 3 vehicles. This would be done by replacing the windows with metal vents. This would create air flow from outside the vehicle and also eliminate the magnification of outside light inside the side compartments. The estimate to retrofit each Type 3 vehicle is approximately \$1,800.00 per van. The total cost for 12 vehicles is \$21,600.00. This retrofit would not guarantee that the vans would reach an acceptable lower temperature.

TRAINING BULLETIN

A Training Bulletin has been developed and issued to staff regarding the collection vehicles (see Attachment "D"). The bulletin was released on September 15th, 2015 and reminds staff how to use the air flow units inside all three types of vehicles. The bulletin also requires certain safeguards to take place regarding the use of the vehicles, the air flow units and the transporting of any animal.

SUMMARY

The overall information and research shows that the Type 1 vehicle is cooler with the blower than the Type 3 vehicles with the A/C under all of the testing conditions. The Type 2 vehicle did show a cooler reading with a higher outside temperature than both of the other vehicles. Only the stationary reading with all of the equipment off could be read due to the mechanical issues of both Type 2 vehicles. Our research shows that the vehicles which have collection areas designed and insulated for animal transport are more resistant to heat and have overall lower temperatures.

If either of the Improvement Options are considered, it would be suggested that only one vehicle is retrofitted of the Type #1 and #3 with the options above to see if there is an improvement. This will save unnecessary costs if the units are not improved.

The Training Bulletin should help prevent future overheating and safety concerns with animals being transported.

RECOMMENDATION

None. Report is informational only.

FISCAL IMPACT

There is no fiscal impact.

APPROVED:

Brenda F. Barnette, General Manager

Attachments

BOARD ACTION:

_____ Passed

_____ Tabled

_____ Disapproved

_____ New Date

_____ Passed with noted modifications

Attachment A

LOS ANGELES ANIMAL SERVICE FLEET INVENTORY - AS OF 9/11/15

ASSIGNED SECTION	LOCATION	YEAR	MAKE	MODEL	TYPE
ADMIN GROUP	ADMIN	2007	TOYOTA	PRIUS	Sedan
ADMIN GROUP	ADMIN	2008	HONDA	CIVIC HYBRID	Sedan
ADMIN GROUP	ADMIN	2008	HONDA	CIVIC HYBRID	Sedan
ADMIN GROUP	ADMIN	2002	FORD	U62	SUV
ADMIN GROUP	ADMIN	2002	FORD	U62	SUV
ADMIN GROUP	ADMIN	2007	TOYOTA	PRIUS	Sedan
ADMIN GROUP	ADMIN	2007	TOYOTA	PRIUS	Sedan
SUPERVISOR	EAST VALLEY	2000	FORD	E3112	Passenger Van
FIELD	EAST VALLEY	2000	GMC	TC20903	ARV
FIELD	EAST VALLEY	2000	GMC	TC20903	ARV
KENNELS	EAST VALLEY	2000	GMC	TC30903	ARV
FIELD	EAST VALLEY	2000	GMC	TC30903	ARV
FIELD	EAST VALLEY	2001	GMC	TC30903	ARV
FIELD	EAST VALLEY	2003	FORD	F20	ARV
FIELD	EAST VALLEY	2003	FORD	F20	ARV
FIELD	EAST VALLEY	2003	FORD	F20	ARV
FIELD	EAST VALLEY	2006	FORD	F250	ARV
TRAINING	EAST VALLEY	2003	FORD	SPORT TRAC	SUV
TOW VEHICLE	EAST VALLEY	2002	GMC	TC31003	Stakeside
VOLUNTEER	EAST VALLEY	2005	GMC	TG33803	Panel Van
SUPERVISOR	HARBOR	2005	FORD	FOCUS	Station Wagon
FIELD	HARBOR	2000	GMC	TC20903	ARV
FIELD	HARBOR	2000	GMC	TC20903	ARV
FIELD	HARBOR	2001	GMC	TC30903	ARV
FIELD	HARBOR	2001	GMC	TC30903	ARV
FIELD	HARBOR	2001	GMC	TC30903	ARV
FIELD	HARBOR	2003	FORD	F20	ARV
CHIEF VET	HARBOR	2006	TOYOTA	PRIUS	Sedan
SUPERVISOR	NORTH CENTRAL	2002	FORD	U62	SUV
FIELD	NORTH CENTRAL	2000	GMC	TC20903	ARV
FIELD	NORTH CENTRAL	2000	GMC	TC20903	ARV
FIELD	NORTH CENTRAL	2000	GMC	TC20903	ARV
FIELD	NORTH CENTRAL	2000	GMC	TC30903	ARV
FIELD	NORTH CENTRAL	2000	GMC	TC30903	ARV
FIELD	NORTH CENTRAL	2005	FORD	F20	ARV
FIELD	NORTH CENTRAL	2008	GMC	SAVANA	ARV
TOW VEHICLE	NORTH CENTRAL	2008	FORD	F350	Dually
TOW VEHICLE	NORTH CENTRAL	2008	FORD	F350	Dually

ACTF	SPECIAL OPS	2008	GMC	SAVANA	ARV
WILDLIFE	SPECIAL OPS	2008	GMC	SAVANA	ARV
WILDLIFE	SPECIAL OPS	2008	GMC	SAVANA	ARV
PERMITS	SPECIAL OPS	2008	GMC	SAVANA	ARV
PERMITS	SPECIAL OPS	2008	GMC	SAVANA	ARV
SMART SR1	SPECIAL OPS	1999	CHEVY	UCBC	Walk Through
SMART SR2	SPECIAL OPS	2005	CHEVY	CG23405	Cargo Van
SMART SR3	SPECIAL OPS	2007	GMC	C5500	RV
LICENSING	SPECIAL OPS	2008	GMC	SAVANA	ARV
LICENSING	SPECIAL OPS	2008	GMC	SAVANA	ARV
LICENSING	SPECIAL OPS	2008	GMC	SAVANA	ARV
VOLUNTEER	SPECIAL OPS	2008	GMC	SAVANA	ARV
SUPERVISOR	SOUTH LA	2002	FORD	U62	SUV
FIELD	SOUTH LA	2000	GMC	TC30903	ARV
FIELD	SOUTH LA	2000	GMC	TC30903	ARV
FIELD	SOUTH LA	2000	GMC	TC30903	ARV
FIELD	SOUTH LA	2003	FORD	F20	ARV
FIELD	SOUTH LA	2003	FORD	F20	ARV
KENNELS	SOUTH LA	2003	FORD	F20	ARV
FIELD	SOUTH LA	2003	FORD	F20	ARV
FIELD	SOUTH LA	2003	FORD	F20	ARV
FIELD	SOUTH LA	2006	FORD	F250	ARV
FIELD	SOUTH LA	2008	GMC	SAVANA	ARV
SUPERVISOR	WEST LA	2006	TOYOTA	PRIUS	Sedan
KENNELS	WEST LA	2000	GMC	TC20903	ARV
FIELD	WEST LA	2001	GMC	TC30903	ARV
FIELD	WEST LA	2003	FORD	F20	ARV
FIELD	WEST LA	2006	FORD	F250	ARV
FIELD	WEST LA	2008	GMC	SAVANA	ARV
SUPERVISOR	WEST VALLEY	2007	TOYOTA	PRIUS	Sedan
FIELD	WEST VALLEY	2000	GMC	TC20903	ARV
FIELD	WEST VALLEY	2000	GMC	TC30903	ARV
FIELD	WEST VALLEY	2001	GMC	TC30903	ARV
FIELD	WEST VALLEY	2005	FORD	F20	ARV
TOW VEHICLE	WEST VALLEY	2000	CHEVY	CC31003/C5B	Stakeside

Attachment B	LA County	SEACCA	Pasadena	Santa Monica	Inland Valley	Riverside
Primary Vehicles						
Make/Model of Chassis	Ford F250	Ford F250	Ford F250	Chevy Silverado	Ford F250	Ford F250
Manufacturer of Compartments / Steel or Fiberglass	CTEC / Steel	CTEC / Steel	CTEC / Steel	ShoreLine / Fiberglass	CTEC / Steel	CTEC / Steel
Side Vents	Yes	Yes	Yes	Yes	Yes	Yes
Type of Cooler	Blowers & A/C	Blowers & Chillers	Blowers & Chillers	Blowers	Blowers	Blowers and RedDot A/C
Secondary Vehicles						
Make/Model of Chassis	Ford F250	N/A	Ford F250	Ford Transit	N/A	N/A
Manufacturer of Compartments /Steel or Fiberglass	Shoreline / Fiberglass	N/A	DeerSkin / Fiberglass	Mavron	N/A	N/A
Side Vents	Yes	N/A	Yes	No	N/A	N/A
Blowers or A/C	Blowers	N/A	Blowers	A/C	N/A	N/A
Other means to keep animals cool	Water Bowls	None	None	None	Water Bowls	None
Return policy	Depends on condition of dog. If the dog is healthy they stay out. If injured, they come in.	Depends on condition of dog.	Come straight in after pick up	Come straight in after pick up	Usually twice a day weather permitting.	Returns with animals at least twice per day.



CITY OF LOS ANGELES
DEPARTMENT OF ANIMAL SERVICES
POLICIES and PROCEDURES



ANIMAL UNLOADING AT ANIMAL CARE CENTERS

Date Issued: **March 30, 2009 (Rev)**

Division Code: **FLD**

3

POLICY

To minimize the amount of time Animal Control Officers (ACOs) spend in the shelter by defining employee roles at the time of impoundment.

PROCEDURE

ACOs are required to perform the following tasks for each animal impounded by them when returning to an animal care center:

1. Humanely unload the animal from vehicle.
2. Immediately deliver any animal that is in need of medical attention to the medical staff.
3. Create an impound record for each animal in Chameleon (If owner surrender insure an Animal Profile record is filled out, including reason for surrender)
4. Tag the animal with correct Impound Number
5. Place animal in the designated ACO "Unloading Area" cage.
6. Attach the kennel card to the cage. Make sure to indicate behavioral issues on card, if applicable.
7. **Provide water for the animal.**
8. Verify that center staff, including Animal Care Technician Supervisors, is notified that animals have been taken in.

NOTE: Refer to Microchip Scanning Policy for instructions on scanning an animal.

ACT Supervisors are responsible for ensuring that animals are not maintained in the ACO holding area for any length of time in excess of 20 minutes. Impounded animals shall be evaluated and vaccinated by medical staff within 60 minutes of arrival to the center, if an Registered Vet Technician (RVT) is on duty. If a RVT is not on duty, the ACTS will leave a written message with medical staff (in a manner designated by medical staff) to insure the animal is examined by the next arriving RVT. ACTs will assist the medical staff with examining the animal. ACTs will photograph the animal and print a kennel card complete with picture, attaching it to the kennel/cage door.



CITY OF LOS ANGELES
DEPARTMENT OF ANIMAL SERVICES
POLICIES and PROCEDURES



**LOADING/UNLOADING OF ANIMALS INTO AN ANIMAL RESCUE VEHICLE
OR OTHER DEPARTMENT VEHICLE**

Date Issued: **March 26, 2009**

Division Code: **FLD 15**

POLICY

Any Department employee who loads any animal into any Department vehicle shall be responsible for safe, proper and humane loading and unloading that animal.

PROCEDURE

Only equipment that has been approved and authorized by the Department shall be used when capturing, loading, or unloading, or moving any animal. Remember to use sufficient number of personnel to ensure the safety of both employee and animal. Regardless of whether unloading/loading/moving, all animals shall be treated humanely.

When impounded animal(s) are to be LOADED into Department vehicles, the following shall be observed and adhered to by Department employees:

1. Use only the restraint, and force necessary.
2. Physically support the animal during loading, where appropriate.
3. Confine animals in compartments or cages suitable to the size and temperament of the impounded animal(s) and isolate different species. If the animals impounded are of the same species, but have incompatible temperament, or of the opposite sex, then the animals shall be segregated. Nevertheless, whenever possible, confine same species individually.
4. No more than two canines shall be carried in individual animal rescue vehicle cage compartments. The exception to this prohibition will be in the case of puppies that are from the same litter. If the puppies are unweaned, or under eight (8) weeks of age, then the animals shall be confined to a "cat carrier" or transfer cage and shall not be over-crowded.
5. Felines shall always be confined to a "cat carrier" or transfer cage prior to the loading of the animal into an animal rescue vehicle cage compartment and shall never be placed with another species of animal.
6. Sick or injured animals shall be confined separately and individually.
7. All wild animals shall be secured in a carrier or cage with respect to the animal's size and shape.

8. Snakes and lizards shall be first confined to a burlap or similar cloth bag, prior to the placement of the animal in a Department vehicle. If the reptile is too large for a cloth bag, then the animal shall be confined and transported separately in an animal collection vehicle cage compartment. Reptiles **SHALL NOT** be allowed or afforded the opportunity to come in contact (visually) or (physically) with any other impounded animal.
9. Poisonous reptiles shall not be transported in any Department vehicle unless the animal has been humanely euthanized. If the poisonous reptile is being held as evidence or where extenuating circumstances apply, you may transport the animal in a suitable, non-breakable container that can be secured.
10. For livestock, see Unloading/Loading of Livestock Policy
11. Turtles and tortoises shall be placed in a carrier or cage with respect to the animal's size and shape.
12. Animals confined to Department vehicles that are provided cage locks shall be locked at all times.

When impounded animal(s) are to be UNLOADED from Department vehicles, the following shall be observed and followed by Department employees:

1. Use only the restraint and force necessary.
2. Employees shall use caution and maintain safety standards when unloading an animal.
3. Impounded animals shall be unloaded immediately upon returning to the animal care center.
4. Animals of a species or disposition requiring immediate confinement shall be unloaded at the animal care center or unloaded at other locations as authorized by the Field Supervisor or ACOIC.
5. Animals unloaded at the animal care center shall immediately be placed in appropriate caging in "ACO Unloading Area," or enclosure suitable for the particular species being handled. Opposite sexes or differing species shall not be placed, housed, kenneled or kept together, with the following exceptions:
 - Poultry
 - Livestock

Note: However, if the fowl or livestock are found to be incompatible, then the animals shall be segregated.

6. Animals should not be allowed to jump or leap from the confines of Department Animal Rescue Vehicle (ARV) to the ground.

Any department employee who loads/unloads an animal into an Animal Rescue Vehicle SHALL NOT:

1. **Leave** animal(s) in Department vehicle(s) after the vehicle has returned to the animal care center.
2. **Leave** animal(s) in a Department vehicle during the employee's lunch break.
3. **Leave** the animal(s) in a Department vehicle during a lengthy service repair or vehicle breakdown.
4. **Leave** the animal(s) in a Department vehicle during any known prolonged absence by the employee.
5. **Allow** animal(s) in the cab area of the ARV.
6. **Allow** an animal to be transported in a cage not designated by the department as suitable.
7. **Leave** animal(s) overnight in vehicle.

NOTE: See Policy for **ANIMAL UNLOADING AT ANIMAL CARE CENTERS** for next steps following unloading animal from vehicle.



CITY OF LOS ANGELES
DEPARTMENT OF ANIMAL SERVICES
POLICIES and PROCEDURES



IMPOUND PROCEDURES, HOLD TYPES, AND OWNER NOTIFICATION

Date Issued: **September 16, 2010 (Rev.)**

Division Code: **OPS 11**

POLICY

All employees must follow a consistent, system-wide procedure for bringing animals into the centers, notifying the animals' owners and processing the animals for proper release.

PROCEDURE

Any animal taken into custody by the Department shall be entered into Chameleon and provided automatically with an Animal Identification Number (A#). Employees shall determine, if necessary, which type of hold is to be placed on the animal and which notification is to be sent to the owners (if known).

Employees shall perform the following steps when an animal is brought into the **center**:

1. Determine what zip code the animal is from (location animal was picked up from by citizen).
2. Scan the animal for a Microchip (See Microchip Scanning Policy).
3. Determine whether the animal is stray, owned, or has a possible owner.
4. Ask for Identification from the Source-find or create a person record for Source.
5. Enter the animal into Chameleon.
6. Take a picture of the animal and attach it to the kennel card.
7. Take the animal to the medical ward (medical holding) for evaluation.
8. Place the animal in a kennel cage or run.

NOTE: If for any reason the employee believes animal cruelty was involved, immediately call a Registered Vet Technician (RVT) and Officer in Charge (OIC). Make sure to retain possession of the person's identification.

Employees shall perform the following steps when an animal is picked up in the **field**:

1. Radio dispatch that Officer has arrived to call.
2. Scan the animal for Microchip, if scanner is available (See Microchip Scanning Policy).
3. Take down Source Information (Chameleon should already have this entered or verified by Dispatch).
4. Load animal into Animal Rescue Vehicle (ARV) (See Loading/Unloading Policy).
5. Determine whether animal is in need of urgent medical attention.
6. Radio dispatch for completion time of call.
7. Return to care center and unload animal. (If animal is in need of urgent medical care, take directly to vet staff or proceed directly to AFE from location.)

8. Enter animal information into Chameleon.
9. Place in designated "ACO Unloading Area".
10. Attach kennel card to cage. Make sure to indicate any behavioral issues on the back of kennel card.
11. Provide water for animal.

NOTE: Refer to Unloading of Animals at Care Centers Policy.

The Employee booking in the animal shall do one of the following as it pertains to the animal in addition to the procedure above:

Owner Surrender – Employees shall charge an owner surrender fee as currently established. The 2009-2010 fee for dogs is \$25 (\$56 if picked up in the field) and \$22 for cats (\$53 if picked up in the field). Other animal surrender and pick-up fees can be checked in Chameleon. Be sure to use the current approved fee. Employees will bring up the Animal Profile Window, ask the Owner a series of questions sufficient to obtain as many answers as possible and place the answers in the Animal Profile Window. Owner must sign the Owner Surrender Form. (Located under Reports-F3). Animal becomes available for adoption immediately, upon surrender.

DOA (Dead on Arrival) – Employees will obtain information to book in the animal, either listing the home address and information from the owner or if from a person bringing in a stray, employees shall obtain information about where the animal was found. In all cases the animal must be booked in, however, no surrender fee is charged if the animal is not alive. Persons requesting pick-up of a dead animal should be referred to call the Bureau of Sanitation.

Stray – Employees shall obtain information of where animal was located. Stray animals will be held for four (4) days, not including the day the animal was booked in (legal holding period). Holidays and Monday will not be counted as part of the legal holding period and the animal will become available after the legal holding period. (Owner must provide proof of ownership to obtain animal before the fourth day.)

Evidence – When an animal is part of an ongoing investigation performed by our Officers or Animal Cruelty Task Force (ACTF), employees shall set the hold type in Chameleon as **Evidence** and set hold to **Y**. The review date shall be set for 30 days from the date the animal is brought in and can be changed in the event the animal is released at an earlier date. Animals under Evidence Hold are being held for the City Attorney or District Attorney cases or Potentially Dangerous Animal cases and must remain in the Department's custody until the animal is approved for release by the impounding officer or his/her immediate supervisor. Memos shall be placed in the Memo Window upon any change of the animal's review date (i.e., another 30 days). Memos shall also be entered pertaining to the animal's well being and should problems arise with the owner.

NOTE: Evidence animals will not be fostered without the Director of Field Operations' approval. Evidence animals shall not be fostered by city employees nor LAPD employees.

Personal Property – Animals impounded as personal property generally happen for 3 main reasons; the animal's owner is arrested, the animal's owner died, the animal's owner has a medical issue requiring hospitalization. Employees shall set the hold type in Chameleon as **Personal Property (PP)** and set hold to **Y (Yes)**. The review date shall be set for **30** days from the date the animal was booked in. Employees shall collect information regarding the owner's whereabouts, if known/applicable. The impounding employee must immediately request that Clerical Staff send a notification form to the owner, by mail, to the last known address of the owner no later than the next postal business day. Clerical Staff will enter a memo indicating the date the letter was sent. Upon the thirtieth (30th) day, the animal shall become available for adoption, if no contact was received from the owner. It is at the discretion of the Animal Care Technician Supervisor or Lieutenant whether to continue the hold of the animal if contact with the owner is made, depending on the wishes or extenuating circumstances of the owner.

Possible Owner – Employees shall set the hold type in Chameleon as **Possible Owner (PO)** and set hold to **Y (Yes)**. The review shall be set for seven (**7**) days after the date the animal was found to have a possible owner. The impounding employee must immediately request that Clerical Staff send a notification form to the owner's last known address no later than the next postal business day. The form will allow 7 days for the owner to redeem the animal. Clerical staff will enter a memo in Chameleon indicating the date the form was sent and will adjust the available date to seven (7) days after the date the letter is sent i.e. the animal is not available for adoption until the eighth day (day the letter is sent plus seven days) . If the identification is a Microchip, please follow the Microchip Scanning Policy.

NOTE: At any time it is discovered that an animal has a PO, regardless of the amount of time the animal has been impounded, the department must send notification to the PO and hold the animal for seven (7) days after the notification is sent.

Los Angeles Police Department HOLD – On occasion, LAPD will personally bring animals in or call our officers to an address and request we hold the animal(s) pending their (LAPD) investigation. Employees shall set the hold type in Chameleon as **LAPD** and set the hold to **Y (Yes)**. The review shall be set for **30** days from the date the animal was booked in. The employee shall obtain as much owner information as possible and shall obtain the investigating LAPD officer's name and phone number. No animal will be released until the LAPD Officer releases the animal. The impounding employee must immediately request Clerical Staff send a notification form to the owner(s) at the provided address to notify the owner that the department is maintaining their animal(s). Clerical staff will enter a memo in Chameleon indicating the date the form was sent.

Quarantine – Employees shall set the hold type in Chameleon as **Quarantine** and set the hold to **Y (Yes)**. The review date shall be set for **10** days from when the bite occurred and may be extended by Los Angeles County Veterinary of Public Health (VPH), if necessary. VPH must have a representative sign off on an animal before release. Employees shall be cautious when handling Quarantined animals.

Disaster – Employees shall set the hold type in Chameleon as **Disaster** and the set the hold to **Y** (Yes). The review date shall be set for thirty (**30**) days from when the animal was booked in. Employees shall obtain as much information about the owner(s) as is available and advise the owner (if possible) as to where the animal will be held. It is at the discretion of the Supervisor (Center Manager or above) to hold an animal after 30 days. The impounding employee must immediately request that Clerical Staff send a notification form no later than the next postal business day to the owner(s) at the last known address or forwarding address if provided, if contact with the owner has not been obtained post-disaster. The Clerical Staff must enter a memo in Chameleon indicating the date the letter was sent.

ANY ANIMAL REGARDLESS OF AVAILABILITY OR HOLD TYPE CAN BE EUTHANIZED IN THE EVENT THE VETERINARY STAFF FEEL THE ANIMAL IS IRREMEADIABLY SUFFERING.



September 15, 2015

TRAINING BULLETIN

Collection Vehicles: Transport of Animals and Air Controls

The below information is to be adhered to by all staff using the three types of collection vehicles. This Training Bulletin is intended to compliment all other existing Department policies regarding vehicles.

All animals are to be returned to a shelter or directly transported to their destination upon pick up.

The Department currently has three types of collection vehicles with three different air components for the collection compartments. They are described as follows:

Type 1: Truck chassis with a fiberglass collection compartment, an air blower and side door air vents.



TRUCK



FAN CONTROLS



AIR VENT

This unit is equipped with a fan switch on the control box pictured above. The fan switch activates a blower unit connected to the fiberglass compartment which moves air through the compartment. The blower unit works whether the truck is running or not. Staff are to do the following whenever using this vehicle:

1. Turn on the fan (blower) switch (forward toggle position) when you use the vehicle.
2. Open the compartments and ensure you feel air flowing from the vent pictured above. If you do not feel any air flow, **DO NOT USE THE VEHICLE** and report the vehicle to your supervisor for repair.
3. Leave the fan switch in the "on" (forward toggle position) until you are done using the vehicle for the shift and all of the animals have been removed from the compartments.
4. Turn off the fan switch at the end of your shift and you are done using the vehicle for the day. Ensure all animals have been removed from the compartments.
5. You may turn off the blower if you are concerned the animal(s) may become ill from the air circulating through the compartments. **The blower must be turned back on after the animal(s) have been removed and then repeat starting at step #2 above.**
6. Towels or blankets are to be used on the floor of the compartments when the surface is hot.

Type 2: Truck chassis with a metal collection compartment, an A/C unit and side door air vents.



TRUCK



REAR A/C CONTROL



A/C VENT

This unit is equipped with an air conditioning (A/C) switch on the control box pictured above. The A/C switch activates an independent A/C unit connected to the metal compartment which moves air through the compartment. **The A/C does NOT work when the truck is not running.** The unit will continue to run and blow air without A/C if the truck is not running. Staff are to do the following whenever using this vehicle:

1. Turn on vehicle.
2. Turn on the A/C switch (forward toggle position) pictured above.
3. Open the compartments and ensure you feel air flowing from the vent pictured above. If you do not feel any air flow, **DO NOT USE THE VEHICLE** and report the vehicle to your supervisor for repair.
4. Leave the A/C switch in the "on" (forward toggle position) until you are done using the vehicle for the shift and all of the animals have been removed from the compartments.
5. Turn off the A/C switch at the end of your shift and you are done using the vehicle for the day. Ensure all animals have been removed from the compartments.
6. You may turn off the A/C switch if you are concerned the animal(s) may become ill from the air circulating through the compartments. **The A/C switch must be turned back on after the animal(s) have been removed and then repeat step #3 above.**
7. Towels or blankets are to be used on the floor of the compartments when the surface is hot.

Type 3: Van with a metal collection compartment, rear A/C, side panel windows and no side door vents.



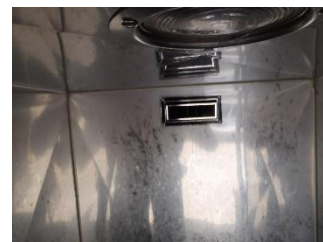
VAN



REAR A/C CONTROLS



FRONT A/C CONTROLS



A/C VENT

This unit is equipped with an air conditioning (A/C) switch located in the cab near the rear view mirror pictured above on the left. The A/C switch blows air into the metal compartments. The main cab A/C (located on the dash near the radio) must also be "ON" in order for the rear A/C to operate properly. The cab A/C need only be "ON" in order for the rear A/C to work. **The A/C does NOT work when the truck is not running.** Staff are to do the following whenever using this vehicle:

1. Turn on the vehicle.

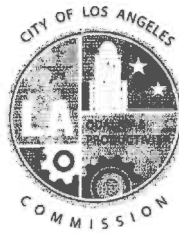
2. Turn on the front (cab) A/C controls (pictured above right) to the following positions: There are three knobs on this control panel. Turn the knob on the far right to the "Max" position. **Ensure this knob is always in this position at all times** (even when you turn off the vehicle and are done using it). You may then control the left and middle buttons to suit the comfort level of the driver and passenger.
3. Turn the rear A/C controls (pictured above left) to the following positions as pictured: There are three knobs on this control panel. The knob on the left is to be turned to the "3" position. The middle knob is to be turned so the indicator is all the way to the left (the illustrated head position). The far right knob is to be turned all the way to the left so the dial is in the far blue positions. **Ensure these knobs are always in the above described positions at ALL times (even when you turn off the vehicle and are done using it).**
4. Open the compartments and ensure you feel air flowing from the vent pictured above. If you do not feel any air flow, **DO NOT USE THE VEHICLE** and report the vehicle to your supervisor for repair.
5. You may turn off or adjust the A/C knob(s) to the animal compartments if you are concerned the animal(s) may become ill from the air circulating through the compartments. **The knob(s) must be turned back to the positions indicated above in steps #1 and #2 after the animal(s) have been removed and then repeat step #4 above.**
6. Towels or blankets are to be used on the floor of the compartments when the surface is hot.

Please refer any questions to your immediate supervisor.

Quality & Productivity Commission

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Fernando J. Diaz

Javier Lujan

Michael B. Sirota

Admin. Assistant

Brenda I. Perez

December 18, 2013

Department of Animal Services
221 N. Figueroa Street, 5th Floor
Los Angeles, CA 90012

Dear General Manager:

Councilmember Paul Koretz joins the Quality and Productivity Commission in congratulating your department for being one of these years QPC Awards title recipient. The *Fleet Analysis and Redeployment Project* proudly asserts the meaning of "developing quality and productive solutions". In danger of losing vehicles, utilized for animal collection services and due to limited funding, the department was able to seek alternative solutions that resulted in obtaining more vehicles at no additional cost. The estimated savings of \$550,000 in the next 3-5 years resulting from the departments innovate solution, has not only reduced City spending but it has also increased the capacity to provide more expedient animal rescues for the community. Despite the fleet reduction and limited funding, DAS has eliminated possible negative impacts and instead has resulted in innovative favorable outcomes.

Congratulations on your recognition by Councilmember Paul Koretz, and thank you for continuing to demonstrate outstanding and exemplary performance.

Sincerely,

Commissioner Hogan Lee, President
Quality & Productivity Commission

Commissioner Edward P. Young
Vice President, Quality & Productivity
Commission

Commissioner David Greene
Vice President, Quality & Productivity
Commission



Quality & Productivity Commission

2013 Quality & Productivity Awards

Presented to

Department of Animal Services

For your outstanding dedication, innovation and teamwork for:

“Taking Stock”

The fleet of vehicles needed by Animal Services is aging. So, the Department looked to GSD's Fleet Services Division for help. Fleet Services traded a Fed-Ex type van for a pickup truck and has agreed to furnish Animal Services, on an as needed basis, 'cherry pickers' and other rescue type vehicles it has in its fleet. It is estimated that this collaboration will save \$270,000 in new vehicle purchases annually.



November 7, 2013

A handwritten signature in black ink, appearing to read 'Hogan Lee'.

Commissioner Hogan Lee, President
Quality & Productivity Commission

A handwritten signature in black ink, appearing to read 'David Greene'.

Commissioner David Greene
Vice President, Quality & Productivity
Commission

A handwritten signature in black ink, appearing to read 'Edward P. Young'.

Commissioner Edward P. Young
Vice President, Quality & Productivity
Commission



Welcome to the Quality and Productivity Awards Ceremony
City Hall, Tom Bradley Room
November 7, 2013 - 12:30pm

12:30 PM Registration and Refreshments

1:00 PM **Opening Remarks**
Ed Young, Vice President
Awards Committee Chair

1:02 PM Remarks of Commission
Hogan Lee, President

Introduction of Elected Officials
David Greene, Vice President

1:15 PM **Awards Presentation**
Presented by Commissioner Michael Sirota

1. Always Open
Los Angeles Public Library

In its "Digital Enhancement Initiative", 76,000 books are now available and downloadable from the Library's website. Its second project, "The Educational Access For All" extends to the public a variety of on-line and web based educational offerings, such as, computer skills, management, ESL, and many career modules similar to those offered at community college classes.

2. Skillfully Done
Personnel Department

Policymakers decided to consolidate and centralize the Human Resources functions of 23 different departments into just one. The process included developing 30 best practices that related to HR activities. The consolidation launched a Learning Management System that offers employees low band width, high quality video training courses, such as "Supervision," "Customer Service," "Workforce Skills," and "Sexual Harassment Prevention."

3. The City In The Palm Of Your Hand

Information Technology Agency

ITA developed a mobile phone application known as "MyLA311". This new app consolidates the 11 most requested City Services into a single mobile app. It links to the City Website as well as to You Tube, Twitter, and Facebook.

4. By The Books

Office of the Controller

Information Technology Agency

In 2008, the Controller's Office found that using a 25 year old computer mainframe was costly, inefficient, and unable to manage 40 Council controlled departments. Partnering with the Information Technology Agency, it developed the Financial Management System. This new system has four modules: accounts payable; accounts receivable; cost accounting; and general ledger. Now, the Controller can produce accurate financial analysis and data in a timely manner for the benefit of the City's many departments, the City Council, and the Mayor.

Presented by Commissioner Freddy Carrillo

5. Taking Stock

Department of Animal Services

The fleet of vehicles needed by Animal Services is aging. So, the Department looked to GSD's Fleet Services Division for help. Fleet services traded a Fed-Ex type van for a pickup truck and has agreed to furnish Animal Services, on an as needed basis, 'cherry pickers' and other rescue type vehicles it has in its fleet. It is estimated that this collaboration will save \$270,000 in new vehicle purchases annually.

6. Trading Up

Port of Los Angeles-Business and Trade Division

In an effort to increase trade at the Port, the Business and Trade Division developed a series of expert training workshops. After conducting 53 workshops, With more than 4700 participants, it became clear that more in-depth topics were needed. So, the 'Trade Connect' curriculum was created. It offers subjects such as, Export Readiness; Finding and Entering New Export Markets; Export Trade Finance; and much more. This innovative program received the President's "E-Star" Award in 2012, the highest national honor for promoting trade.

7. A Different Reality

Los Angeles Police Department

To the casual observer, a child with autism can manifest behavior considered defiant and delinquent. This LAPD pilot project reached out to the autistic community in effort to provide police officers better understanding when dealing with autistic children. Officers were paired with autistic children for a week. This effort was part of National Autism Month and resulted in an \$87,000 grant to further expand the program citywide.

8. Enhanced DNA

Los Angeles Police Department

When public attention focused on the backlog of more than 6000 Sexual Assault Evidence Kits, the Detective Scientific Investigation Division developed a unique procedure which cut the evidence processing time by 2/3. The team started to look for only male markers in samples and processed those. A kit has 11 samples to test. This new procedure eliminates the testing of 5/6 samples. All positive male samples are sent to the national data bank so, comparisons can be made with other crimes. Processing the evidence kits now is now completed in four to six weeks, and there is no backlog. Other law enforcement agencies have asked for information on this new time saving procedure.

Presented by Commissioner Fernando Diaz

9. Airlift

Los Angeles City Fire Department-Air Operations Section
Management Information Division

LAFD Air Operations has a multitude of tasks, including air water drops, fire suppression, medical evacuations, swift water rescue, and mountain rescue operations, as well as training pilots for all of these activities. It needed a tracking system capable of handling these various tasks. The LAFD Management Information Division developed an in house computer system that improves tracking, safety, and reduces pilot training time.

10. Body and Soul

Department of Aging

Keeping seniors healthy and active is a goal of the Department of Aging. With a donation from Microsoft's video game platform, the Department created the ExerGamer program. It delivers not only an interactive video exercise regimen, but it also monitors blood pressure, glucose readings, and heart rate readings. Paired with the Healthy Vault, the Department certainly meets its goal.

A second initiative is Project CARE, in which City volunteers, and others, are paired with seniors during the holidays so the seniors receive items they need. Currently 200 homeless seniors have been added to the project. Community support from employees of Vons and Toyota , and a \$5000 grant insures the Project's future. Project CARE won a 2012 National Association of Aging Agencies award for Innovation.

11. Ready Able

Emergency Management Department
Department of Aging

The Emergency Management Department developed a tool kit, *Neighborhood Disaster Plan in 5 Steps* to give the City's neighborhoods clear incremental steps to prepare for a regional emergency. The five steps are: define the area; recruit leaders; build the team; scout the area; plan the approach. This program targets the 93 Neighborhood Councils for distribution and training.

Concerned that senior would be particularly vulnerable in a disaster, the Department of Aging partnered with EMD, UCLA, and the LA County Public Health Department to create **Go Kits** for selected seniors. Each Go Kit includes a week's supply of medications, solar blankets, and a File of Life. To date, 1275 Go Kits have been distributed to at-risk seniors thanks to this collaboration.

2:25 PM

Closing Remarks Hogan Lee, QPC President

The Quality and Productivity Commission congratulates from those City Departments and Agencies whose projects continue to creativity, initiative, and dedication.

Thank all of you for keeping the City of Los Angeles one of the greatest of American Cities.

Special Acknowledgements:

Photography is by Kevin Snavely, DPW/ Bureau of Sanitation.

The use of the Tom Bradley Room is courtesy of the Office of the Controller.

Light refreshments are furnished by BERCC's Gourmet Catering, courtesy of AFSME and SEIU.

AWARD APPLICATION

2013 Quality and Productivity Improvement Awards

City of Los Angeles Quality & Productivity Commission



Application Deadline

5:00 p.m., Friday, August 9, 2013

Awards Ceremony

Thursday, October 31, 2013

Contact the Commission

E-Mail: QPC@lacity.org

Application Number:

(Commission Use Only)

Please download a separate application for each project submitted.

For best results, read the Application Guide and write simply and concisely using facts.

I PROJECT TITLE

Name of project:

Fleet Analysis and Redeployment

II EXECUTIVE SUMMARY

What challenges or opportunities were faced, what did you do, and what were the results?

The Department of Animal Services (DAS) regularly has high mileage vehicles out of service. Earlier this year, GSD - Fleet Division advised that seven animal control collection vehicles were going to be replaced due to high mileage. A funding amount of \$245,000 was to be utilized to purchase and replace the seven vehicles. The funding source is CP 12-13, known as MICLA/Bond money. After a review of new collection vehicle costs, it was determined that the replacement costs have escalated from approximately \$35,000 to an estimated \$55,000 per collection vehicle. This in-turn would mean that DAS would be surrendering four collection vehicles and only able to replace them with four new collection vehicles. DAS and the community would continue to be at a loss of three high mileage collection vehicles regularly out of service for repair.

Staff was tasked to re-assess the manner in which the collection vehicles were being utilized and deployed. The end goal was to attempt to locate vehicles that could be redeployed to support the loss of the three newer collection vehicles. The Department maintains vehicles at six (6) shelters and one (1) administrative office. Staff updated a fleet roster and visited each site location to verify the vehicles were both at the locations and being utilized appropriately. The result was locating 3 collection vehicles and other additional vehicles for redeployment and service to the public.

If you submitted this project before, when? N/a

III CONTACT INFORMATION

Department Department of Animal Services	Bureau/Division Administration
Division Operations	Mail stop 105
Coordinator Ernesto Poblano	E-mail ernesto.poblano@lacity.org Phone 213-265-5168
Project manager Mark D. Salazar	E-mail marksalazar@lacity.org Phone 213-305-4104
Department head Brenda F. Barnette	E-mail brendabarnette@lacity.org Phone 213-482-9556

IIIa PARTNER CONTACT INFORMATION (If Applicable)

Department N/a	Bureau/Division
Division	Mail stop
Coordinator	E-mail Phone
Project manager	E-mail Phone
Department head	E-mail Phone

IIIb PARTNER CONTACT INFORMATION (If Applicable)

Department N/a	Bureau/Division
Division	Mail stop
Coordinator	E-mail Phone
Project manager	E-mail Phone
Department head	E-mail Phone

Project Title: Fleet Analysis and Redeployment

IV REASON FOR PROJECT

What were the particular challenges and/or opportunities that led to the project?

General Services Department, Fleet Division advised the Department of Animal Services that seven animal collection vehicles were due for salvage. Funding in the amount of \$245,000 was available to purchase replacement vehicles. The funding available would only allow purchase of four new animal collection vehicles with the estimated replacement cost of \$55,000 per vehicle which would result in a loss of three high mileage animal collection vehicles regularly out of service for repairs. Due to prior fleet reductions, all of the animal collection vehicles are in demand and a loss of three animal collection vehicles in repairs would negatively impact services the Department would be able to provide the populace of Los Angeles.

The Department of Animal Services viewed this as a challenge to determine what changes in fleet deployment could be made so that constituents would not be negatively impacted. In doing so, the Department found an opportunity to acquire necessary specialized vehicles at no additional cost.

V PROJECT SOLUTION

What was the project timeline? How was the project managed and staffed? What were some of the other options and why was this solution chosen? What actions did you take? What resources did you need? What new challenges arose and how were they managed? Are other project phases contemplated? What makes this project distinctive? What lessons were learned?

Fleet Services requested new vehicle information and confirmation of the replacement vehicles prior to the close of Fiscal Year 2012/2013. Animal Services needed to move quickly in its analysis and redeployment of the fleet in order to avoid further disruptions in services. The Department had already lost numerous vehicles in the previous years due to budget cuts and fleet reductions and had not purchased any vehicles since 2008 to replace those vehicles. The Department could not suffer the continued loss of the three animal collection vehicles in regular repairs. To determine how the continued loss would impact the services provided by the Field Operations, a decision was made that an immediate internal audit and analysis was necessary. The purpose of the analysis was to determine how each vehicle within the Department was being utilized and to determine if there were better ways to utilize each particular vehicle with hopes that animal collection vehicles could be redeployed into the Field Operations.

The Director of Field Operations was the Project Manager for the Fleet Analysis and Redeployment Project. The Special Operations team designated one person who became the Project Coordinator. He then worked alongside various personnel to gain information and complete the project. The Department of Animal Services has vehicles located at six shelters and one administrative office. Staff was assigned to conduct on site visits at each location to determine what capacity each vehicle was being utilized for, and to conduct a comparative mileage analysis. Photographs and physical inventory was conducted of each of the 79 vehicles assigned to Animal Services. Other options to increase the collection vehicle fleet would have been to submit for additional funding in the F/Y 2013/2014. This option would have left the Department with high mileage vehicles regularly out of service in 2013/2014 and no guarantee of a request for additional funding. Another option would have been to solicit other vehicles for transfer to the Department. This option will be further expanded upon below. A final option would have been to swap vehicles which had little use/purpose in the DAS fleet for vehicles that GSD Fleet had available and could better fill Department needs. This too will be detailed below.

The mileage analysis showed that several of the Department's vehicles had over 120,000 miles and many had less than 50,000 miles. Some of the Department locations which consistently had higher mileage on vehicles was due to a low number of available vehicles at the location. Also, the locations which had consistently less mileage had a larger pool of vehicles available at the location. In addition, some locations had a smaller service district which contributed to the lesser mileage. Once the mileage analysis was complete, the task of analyzing the use and number of vehicles assigned to each location began. The utilization analysis resulted in the redeployment of three animal collection vehicles from the Special Operations Unit back into field services. The animal collection vehicles would be utilized to their full capacity in the daily work of animal care and control in Field Services. The Permits Team traded in two animal collection vehicles and in return received vehicles which were not animal collection vehicles since their primary function is to conduct permit investigations which do not regularly result in animal impounds. The Wildlife Team turned in one animal collection vehicle and in turn received a 4 x 4 pick up truck which was better suited to meet their needs of entering areas with rough terrain to assist the public with issues relating to wildlife activity.

During the course of the analysis project a collaboration was built with the Fleet Division which presented new opportunities to fulfill current and future fleet needs. The Department was able to trade in a vehicle for salvage which was over 16 years old and was no longer cost efficient. In turn, the Department acquired a much needed large specialty vehicle for the Special Operations Unit, Specialized Mobile Animal Rescue Team (SMART). The swap involved an older pick-up truck for a low mileage UPS style cargo truck which can now transport large equipment (vital rescue gear) and team members into the community at need.

The Project Coordinator also discovered an excellent City resource of being able to borrow large pool vehicles from fleet for Animal Service's needs and rescues. A good example of this are "Cherry Pickers" which can be used to hoist personnel to significant heights safely to rescue animals in high places, such as cats in tall trees. This resource saved the Department from needing to submit for additional funding to purchase these types of vehicles by now simply borrowing them, again, at no cost to the Department. During the exploration of this project, GSD Standards Division approached the Department and offered to transfer a Mobile Lab Vehicle to Animals Services. This vehicle was unique in that it was a large transport vehicle which included on-board generators, water access and built in stabilizers for support for rescues and disaster situations. Due to the size of this vehicle, it is capable of carrying all necessary equipment for the Department to respond to emergencies and disasters in a timely fashion. By that, we mean there is no longer a need to make numerous trips or a need to use multiple vehicles to transport essential equipment and personnel needed for an emergency response. The Department submitted for and was awarded this vehicle by the Standards Division for animal rescues and transports. By receiving this vehicle, another Department vehicle was freed up for redeployment back into Animal Services for field use.

The challenges the Department faced with this project included staff concerns about needing to move vehicles around to various districts. The Project Manager assured the Department staff that the reassignment of the vehicles was necessary to maintain a fair deployment of fleet and to better balance and maintain the mileage at each district. This would potentially ensure a longer life for the vehicles maintained by DAS, if mileages were accruing equally throughout the districts. The reassurance also detailed and brought a higher profile of Department needs regarding fleet and creating a team view of operational needs as it related to fleet. The remaining project phase includes the four new vehicles to be purchased in 2013.

This project is distinctive in that not only did the Department avert a near crisis in losing vehicles, it actually gained additional vehicles at no cost to the Department. The team learned that challenges can often lead to creative and collaborative thinking, if you involve other City Departments working together. By the Project Team meeting and brainstorming with GSD and DAS Personnel, more resources were realized and actualized. Finally, sharing DAS needs with 6 districts about utilizing and protecting shared assets brought about a team with a unified vision willing to support and share.

Project Title: Fleet Analysis and Redeployment

VI PROJECTS OUTCOMES AND BENEFITS

Quality, Productivity, and Service

Was quality of service or quality of life improved for the public? In what ways?

Quality of service and life to the public was improved. As a result of the audit and analysis conducted, Animal Services encountered the opportunity to obtain two much needed specialty vehicles at no cost which were deployed to the Special Operations Unit of Field Services. The Special Operations Unit has been able to utilize these vehicles to provide day to day animal rescue operations and furthermore is now able to respond with all necessary equipment to provide services in emergency evacuations such as fires and earthquakes. Also, four additional vehicles were redeployed to the field.

Was productivity, efficiency, or service improved within the department, City, or with other agencies? In what ways?

Productivity, service, and efficiency were improved within the City and Department as a result of this project. The Department wide analysis allowed for a responsible redeployment of vehicles already within the fleet to ensure each vehicle was being utilized to it's fullest capacity and permitted the fulfillment of increasing needs for service to the public. There are now sufficient field collection vehicles available to meet staffing and community needs for Animal Service responses. Additionally, two newer rescue vehicles are now responding and are fully equipped for most rescue needs.

Financial

How much did the project cost? Describe any ongoing costs in the next 3-5 years.

There was no expense to this project, other than staff time for project research. Staff will continue to monitor fleet mileage and proper usage annually. Vehicles will be redeployed accordingly each year in this manner. The only on-going cost is the \$245,000.00 (the funding source is CP 12-13 also known as MICLA or bond money) to purchase the four new collection vehicles later this year.

Detail any savings from costs eliminated or not incurred? How much will likely be saved in the next 3-5?

The total cost savings to the Department is approximately \$270,000. This includes redeploying three collection vehicles, one transportation van and the newly acquired mobile lab. The pick-up truck swap with the UPS style cargo truck was an even trade at no additional cost.

How much was saved in other ways? How much will likely be saved from in other ways in the next 3-5 years?

It is also estimate that in the next 3-5 years, there could be a potential savings to the City of an additional \$550,000 due to redeploying fleet so that mileage accrues equally throughout the City districts. In other words, there is less likely of a chance of having certain vehicles accrue mileage above other vehicles. Thus, triggering Fleet Services to explore replacement costs and funding sooner than absolutely necessary.

If revenue was (or is being) generated, how much? How much will likely be generated in the next 3-5 years?

Although no revenue was used for this project, the reality is that revenue will be generated by having enough working vehicles for staff to use. When there are not enough vehicles, officers may need to double up on shifts (two people per vehicle). When two vehicles are deployed, more work can be accomplished in the community. Officers are responsible for revenue generating citations and for collecting license revenues. More vehicles equals more staff in the community collecting revenues. It is estimated that this could mean \$50,000 or more in revenues, not having lost three vehicles.

Innovation

Were there any new techniques, software, or products created; or other inventions?

As stated above, during the exploration of this project, GSD Standards Division approached the Department and offered to transfer a Mobile Lab Vehicle to Animals Services. This vehicle was unique in that it was a large transport vehicle which included on-board generators, water access and built in stabilizers for support for rescues and disaster situations. Due to the size of this vehicle, it is capable of carrying all necessary equipment for.

What aspects of this project could be used by other departments?

All departments need to review their fleet deployment and conduct regular mileage analysis to ensure that all available vehicles are being utilized to their full capacity. This in turn will allow each department to make fleet redeployment decisions based on the needs of the populace and department.

Were new collaborations formed?

Working closely with the General Services Department Fleet Division resulted in more opportunities for future fleet needs of the Department of Animal Services. This collaboration has opened communication regarding specific requirements needed for future fleet improvements and access to the specialty vehicles available at the motor pool. Additionally, Fleet has complimented DAS project team members on developing a team that has gone.

In what other ways was the project innovative?

The project was innovative due to taking a fleet reduction which could have resulted in reduced services and resulted in turning it into a fleet redeployment and aquisition of much needed vehicles at no cost to the epartment and a reduced cost to other departments.

Other Outcomes and Benefits

What other outcomes or benefits did the project have?

The Community is now receiving more expedient service from Animal Services for animal rescues. Since the Department was able to acquire large capacity transportation vehicles, officers are now able to carry all of the necessary equipment to any type of rescue. This includes high altitude and swift water rescues since the larger vehicles are readily equipped with the appropriate gear on standby. Multiple vehicles no longer need to be deployed to assist and carry gear for rescues, thereby making more vehicles available to the community for other service needs throughout the City.

Project Title: Fleet Analysis and Redeployment

VII PROJECT TEAM MEMBER LIST

	Last Name	First Name	Department/Bureau/Division	Title	E-Mail	Tel. No.
1	Salazar	Mark	Animal Services/Administration	Director of Field Ops	mark.salazar@lacity.c	213-305-4104
2	Navarrete	Armando	Animal Services/Special Operations	Acting Lieutenant	armando.navarrete@	213-305-4095
3	Ramirez	Annette	Animal Services/Administration	Acting Lieutenant	annette.ramirez@laci	213-305-4134
4	Pablano	Ernesto	Animal Services/Special Operations	Animal Control Officer	ernesto.poblano@laci	213-265-5168
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Attach additional sheets/information if necessary up to a maximum of five (5) sheets.



REQUEST FOR PROPOSALS

To Provide Programs and Services at the Mission Hills Animal Shelter and/or the Jefferson Park Animal Shelter

For the

CITY OF LOS ANGELES

Issued By

CITY OF LOS ANGELES
DEPARTMENT OF ANIMAL SERVICES

(DATE)

REQUEST FOR PROPOSALS

DATE ISSUED: (TBD)

TITLE: To Provide Programs and Services at the Mission Hills Animal Shelter and/or the Jefferson Park Animal Shelter

DESCRIPTION: The City of Los Angeles ("City") is seeking proposals from experienced animal welfare organizations interested in providing programs and services at the Mission Hills Animal Shelter and/or the Jefferson Park Animal Shelter.

DEADLINE FOR SUBMITTING PROPOSALS: Proposals must be received at the address shown below by (Date/Time) Pacific Standard Time.

PROPOSAL DELIVERY ADDRESS: 200 N. Main Street, 15th Floor
Los Angeles, CA 90012
ATTN: Bernyce Hollins

QUESTIONS REGARDING THE RFP PROCESS: Submit in writing via email to Bernyce Hollins at bernyce.hollins@lacity.org no later than 12:00 p.m. (PST), (Date)

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I. INTRODUCTION

The City of Los Angeles ("City"), Department of Animal Services ("Department"), is releasing this Request for Proposals ("RFP") to seek an experienced animal welfare organization interested in providing programs and services for the general public at the Mission Hills Animal Shelter and/or the Jefferson Park Animal Shelter ("Shelter").

In the interest of on-going cost savings to the City, the City is seeking organizations to continue a partnership at the Mission Hills Shelter located at 15321 Brand Boulevard, Mission Hills, CA 91331, providing adoption services, low cost spay/neuter surgeries, low cost veterinary services, licensing, and educational outreach. The City is also seeking organizations to operate the Jefferson Park Shelter located at 3612 11th Ave, Los Angeles, CA 90011, with programs and services to benefit animals and/or the people in the community.

The proposal(s) can be responsive to one or both Shelters but separate budgets must be included for each.

Award of Contract

Selection of the successful proposal(s) through the request for proposal (RFP) process will be made based on the proposer's responsiveness to the RFP, the feasibility of the proposed programs, services and budget, the demonstrated capacity to provide the proposed programs or services, financial resources and capacity and the ability to generate community support and participation, commitment, to operate the Shelter programs or services consistent with Department's mission.

The Department intends to award two separate three-year contracts to the person(s) or entity(ies) that are the top-ranked proposer(s), each renewable at the City's sole discretion for up to three additional years, for a period of up to six years.

The proposer(s) that demonstrates it is the most qualified to provide the required services, at the best overall value to the City, will be recommended for contract award. The Contract will be subject to review by the City Attorney and the Mayor's Office, and subject to approval by the City Council, prior to Contract execution and start of services.

II. ABOUT THE DEPARTMENT OF ANIMAL SERVICES

Background

Founded in 1909, the Department is the only agency in the City primarily serving animal-related public safety and health functions. Administrative Code Section 22.9 expressly establishes the powers and duties of the Department to enforce the laws relating to animals, operate animal shelters, and issue animal licenses to ensure rabies vaccination compliance. It also directs the Department to receive, investigate, and report on complaints of disturbing or offensive noise or conduct of animals or fowl in the City. These services are fundamental to the health and safety of the four million residents of the City of Los Angeles.

With the passage of the City's Proposition F, the Fire and Animal Facilities Bond, Los Angeles voters expressed their support for new, expanded, and modern facilities for animal care and human interaction. Each new or expanded Shelter features comfortable and safely designed public areas and state-of-the-art veterinary care, examination, and observation spaces. All include a major expansion of dog kennel space and large kitchens for preparing animal meals.

They feature “get-acquainted” rooms for cats and outdoor yards for the adopter to get to know dogs and other animals. New spay/neuter clinics are included in six of the facilities. The new outdoor kennels keep animals comfortable with radiant heating built into the concrete kennels for winter, and misting systems for hot days, while human visitors will enjoy the garden settings of the kennel areas. Large community rooms will be used for multi-purposes from staff training to community events.

Because the construction and rehabilitation of the City's Shelters were financed with tax-exempt bonds, they require that contracts with private entities to operate in the Shelters must comply with certain tax rules. The tax rules relate to how long a contract can be and the type of compensation. Any contracts to operate the Shelters must comply with these tax rules. The contracts may range in length from three to five years.

Additional information about the Shelters is available at: www.laanimalservices.com

Mission and Goals

The Department's mission is to promote and protect the health, safety, and welfare of animals and people in the City of Los Angeles. We envision the day when every pet born is ensured a good home and care all its natural life; when no animal will suffer because of abuse, neglect, or ignorance; and all residents, their property, and neighborhoods are safe from the dangers and nuisances of irresponsible pet guardianship. Our goal is to create happiness by bringing pets and people together. We empower our communities to make humane choices.

Services at the Animal Shelters

The core functions of Animal Services for the residents and animals of Los Angeles as specified in State and City law are:

- Law Enforcement (Animal Control Officers)
- Animal Shelters (operating the Animal Shelters)
- Veterinary Medicine and Spay/Neuter Programs
- Permits and Licensing

In addition to the core functions mentioned above, the Department provides community outreach and public information, issues permits for various animal related events, and maintains an Administrative Hearing Program.

The Department offers a wide range of programs and services, including pet adoption, licensing, low-cost spay/neuter services, microchipping, foster programs, volunteer programs, permits, prevention of animal cruelty, and community outreach programs, among others. Most of our services and programs are offered through our Animal Shelters located throughout Los Angeles. At the Shelters, staff receive stray or turned-in animals, and after an initial check-up, hold the animals for the legally required period of time before placing them up for adoption. The shelters' veterinary staff looks after the health of the shelter's animals and treats those needing special care. Animal Control Officers respond to public calls and pick up stray and injured animals and wildlife, or animals that may be in danger due to inhumane treatment. Volunteers and staff work together to help pet owners find their missing companions, or to find new animal companions.

Department Special Events

The Contractor's workload may increase in the days before or after the Department's various adoption events; the Contractor will be expected to make a reasonable effort to accommodate

increased workloads. Following is a sampling of some of the pet-adoption events held by the Department:

Mobile Pet Adoptions - Each month, the Department organizes approximately one Mobile Pet Adoptions, typically one-day events held on a Saturday or Sunday, and held in a variety of locations in Los Angeles. Usually animals are adopted at these events, and hundreds of people are provided with information and messages about animal issues, including spay/neuter information.

Pet Fairs - The Department supports pet fairs throughout the year at which free rabies vaccinations are given. Typically held in lower-income neighborhoods, these events help save animals' lives in communities in which residents may not otherwise be able to afford vaccinations for their pets.

Super Adoption Events – Participates in Super Adoption events two to three times a year that are high profile events that are held through partnerships between the Department and rescue organizations. These all-day and multi-day events attract thousands of current and potential pet owners.

III. OBJECTIVES OF THE RFP

The objective of this RFP is two-fold.

- The Department wants to continue the current level of services being provided at the Mission Hills Shelter.
- The City is seeking organizations to partner with the Department to provide programs and services at the Jefferson Park Shelter. These programs and services should be designed and executed to benefit the animals as well as the community. (i.e. neo-natal kitten facility; on-the-job training component: adoptions; wellness clinics or spay/neuter)

A. ON-SITE PET ADOPTIONS INCLUDING LICENSING (Mission Hills)

The Department will consider proposals to operate the Mission Hills Shelter's on-site adoption operations. Proposals to provide on-site pet adoptions should conform to the following requirements:

- Animals under a Proposer's care will be the legal property of the Proposer until they are adopted out to the public or transferred to a rescue group. Animal transfers to other rescue groups will be limited and must be approved by the Department. Animals sent for fostering must remain available and advertised for adoption.
- Proposers will receive all animals to be adopted from the Shelter from the Department of Animal Services. No other animals will be accepted by or adopted out of the Shelter. To maintain its required inventory of adoptable animals, Proposer will be entitled to select from the total list of animals available to the City's New Hope Partners. Such list shall be made available to Proposer on the same frequency it is provided to the other New Hope Partners or any other similar program in which animals are transferred from the Department's shelters to rescue groups, and no less frequently than weekly. Proposer will **not** provide any animal intake at the Shelter and will **not** accept animals brought to the Shelter by members of the public.

- Proposers will collect and remit the \$20 dog license fee to the City for all dogs adopted at the Shelter. Proposer will provide the Department with the name, address and contact information of all adopters on a weekly basis, and use its best efforts to insure that adopters residing in the City are in compliance with City laws governing the number of animals that may be kept by one person or at one property by not licensing more than three dogs to any person or at one property nor adopting more than three cats to any one person or property.
- Proposers may be responsible for spaying or neutering the animals received from the Department if they have not already been altered and will only adopt out dogs and cats that have been spayed or neutered.

B. LOW COST SPAY/NEUTER SURGERIES, VACCINATIONS, AND MEDICAL CARE (Mission Hills)

The Department will consider the following:

- Proposers will operate a spay/neuter clinic in the Mission Hills Shelter for:
 - a. Cats and dogs available for adoption in the Shelter.
 - b. Cats and dogs owned by the public.
- Proposers will operate Vaccine and/or Microchip Clinics.

C. EDUCATIONAL, OUTREACH, AND DEVELOPMENT PROGRAMS (Jefferson Park)

The Department will consider proposals to provide the following services at the Mission Hills Shelter:

- Pet Health/Wellness Clinics.
- Free Public Education Classes.
- Dog Training Classes.

All operations, programs and services provided at a Shelter shall be conducted in accordance with all federal, state, and local laws. Proposers shall provide all staffing, equipment, and supplies, as well as, obtain all permits, licenses, and registrations required to provide the proposed services. Proposers shall, at all times, be required to comply with the existing Trap Neuter Return Injunction ("Injunction") attached hereto as Attachment X.

The City will not consider proposals for Animal Control and Law Enforcement services. Animal Control and Law Enforcement services include, but are not limited to, issuing citations, uniformed staff or officers responding to public calls to pick up stray and injured animals and wildlife, or animals that may be in danger due to inhumane treatment. Points will not be awarded for Animal Control and Law Enforcement services. Proposals consisting entirely of Animal Control and Law Enforcement services will be deemed non-responsive and rejected from further consideration.

IV. STATEMENT OF WORK

The proposal must contain the following elements:

- The Proposer's experience in operating and managing animal welfare programs, detailing what services were provided; time and duration of services and other

information the Proposer believes would be helpful to the City in its evaluation of the proposals;

- A proposed budget;
- A proposed organization chart identifying the management and staffing levels;
- A statement of the level and extent of commitments for sufficient funding to finance costs incurred in operating programs;
- A plan for securing volunteer assistance;,
- A plan for obtaining community involvement; and
- A functional element supporting the Mayor Garcetti's pLAN for sustainability.
<http://plan.lamayor.org/>

V. MANAGEMENT, ORGANIZATION AND RESPONSIBILITIES

A. CITY OF LOS ANGELES

The Department will be the City's representative and contract administrator. The Department will oversee the performance of the City's responsibilities and obligations under the contract including, but not limited to, the following:

- Monitoring the selected Proposers' performance on a regular basis through quarterly reports and periodic audits by the City Controller to review the performance and finances; and
- Reviewing and forwarding annual reports from the selected Proposer(s) to the Mayor and the Council.

B. SELECTED PROPOSER

The following are selected areas of operating responsibilities which will be required of the successful Proposer(s). The selected Proposer(s) must be willing and able to commit to the following:

MANAGEMENT/ORGANIZATION

The selected Proposer(s) will be responsible for the management and day-to-day operation of all proposed programs and have an organizational structure that ensures that the programs are provided in the highest possible standard. At a minimum, the proposed organizational structure must include a staff person with full authority to administer all aspects of the contract with the City.

HOURS OF OPERATION

The selected Proposer must, at a minimum, provide 30 hours of service during the Department's current operating hours for the Shelter(s) or a reasonable equivalent.

Currently Shelters are open to the public as follows:

Monday Closed
Tuesday 8AM – 5PM
Wednesday 8AM – 5PM
Thursday 8AM – 5PM
Friday 8AM – 5PM
Saturday 8AM – 5PM

Sunday 11AM – 5PM

ANIMAL GENERAL CARE AND HEALTH CARE

The selected Proposer(s) must provide care and management of all animals in their care in accordance with all Federal, State, and Local rules and regulations.

GROUPS MAINTENANCE, CUSTODIAL AND SECURITY SERVICES

The City will continue to provide landscape and facility maintenance of the Shelters' grounds, as well as, custodial support and security services for the entire facility, whether or not Department staff work in that facility.

PUBLIC RELATIONS AND MARKETING

The selected Proposer(s) will also be responsible for the marketing and promotion of their programs. The selected Proposer(s) will maintain public relations and will be responsible for coordinating responses to media inquiries.

EDUCATION PROGRAMS

Proposers should address the size and type of contemplated educational programs.

EMERGENCY RESPONSE PLAN

The selected Proposer(s) must maintain an emergency response plan during the term of the proposed agreement.

NAMING RIGHTS, LOGOS, COPYRIGHTS AND TRADEMARKS

All copyrights, trademarks, logos and all other marks belonging to the City will continue to belong to the City, and may be licensed to the selected Proposer. The City maintains all naming rights to the Shelters and their component parts.

C. MAINTENANCE OF RECORDS AND REPORTS

The selected Proposer(s) must maintain accurate and complete books and records relating to their programs, including all revenues and expenditures, in accordance with generally accepted accounting principles. The City shall have the right to inspect and audit such books and records at reasonable times during normal business hours and upon reasonable prior notice to the selected Proposer(s). The selected Proposer(s) must agree to allow the City Controller to audit and permit access to all financial and other records. All such books and records shall be maintained by the selected Proposer(s) in accordance with City record retention policies.

Quarterly status reports to the City, due within 15 working days after the end of the quarter, will be required of the selected Proposer(s) during the term of the agreement and will include the following information:

- Financial statements;
- Major issues encountered and proposed solutions;
- Variances from the original plan with reasons and responses taken or planned; and,
- Future problem areas and recommended countermeasures.

The selected Proposer(s) will be required to submit annual unaudited financial statement of the operations of their programs within 90 days after the end of the fiscal year and annual

independent auditor's report prepared by a certified public accountant within 180 days after the end of the fiscal year.

Additionally, the selected Proposer(s) will be required to inform the City within three days after the selected Proposer(s) becomes aware of any substantial change in key personnel, major problems or inability to fully comply with any contract provision. The selected Proposer(s) must inform the City within five days after it learns of a likely litigation or receives notice of claim, report of litigation or serious personal injury to any person or animal at the Shelter. The selected Proposer(s) must inform the City within 10 days of learning of any material damage to City property at the Shelter.

D. CONFIDENTIALITY OF INFORMATION

All information and data furnished to the selected Proposer(s) by the City, and all other documents to which the selected Proposers' employees have access during the term of the agreement, shall be treated as confidential information to the extent permitted by law, and any oral or written disclosure to unauthorized individuals except as permitted by law, is prohibited. Because the City will continue ownership of the Shelter, including but not limited to grounds and buildings, the selected Proposer(s) shall provide public access to information that are normally considered a matter of public record at any publicly-owned facility.

VI. REQUIREMENTS FOR SUBMITTING A PROPOSAL

This section will explain the procedure which will be followed by all proposers. Proposers are cautioned to carefully read and follow the procedures required by this section. Material deviations from these requirements may cause rejection of proposals.

Persons who submit a response to this solicitation (Proposers) are subject to Charter Section 470(c)(12) and related ordinances. As a result, bidders may not make campaign contributions to and or engage in fundraising for certain elected City officials or candidates for elected office from the time they submit the response until either the contract is approved or, for successful bidders, 12 months after the contract is signed.

All Proposers must submit:

Four (4) original proposals, each signed in ink. Each copy must include all forms, attachments, appendices, exhibits, and a cover letter. Proposers' submissions must be received by the Department at the Proposal Delivery Address specified in this RFP no later than **(DATE/TIME)**.

In addition all Proposers must supply one unbound copy of their proposal with any redacted sections "blacked out." This copy will be used to respond to a request under the California Public Records Act (CPRA) pursuant to applicable provisions.

A. Deadline for Submission

To be considered, proposals must be received on or before **(DATE)** at the address listed below.

B. Where to Submit your Proposal

Submit your proposal or proposals in a sealed envelope or box labeled "To Provide Programs or Services at One or More Department of Animal Services Animal Shelter." Indicate your name and address on the outside and deliver to:

Attention: Bernyce Hollins
City of Los Angeles, Office of the City Administrative Officer
200 N. Main Street, Ste. #1500
Los Angeles, California 90012

C. Administrative Requirements for Submittal

All proposals must adhere to the following:

1. Acknowledgment of Terms and Conditions: A proposal submitted in response to this RFP shall constitute acknowledgment and acceptance of all terms and conditions set forth herein. Failure of the successful proposer to accept these obligations may result in cancellation of the Contract award.
2. Format of Proposals: Proposals must be typewritten, in English, and should be prepared simply and economically, avoiding the use of unnecessary promotional materials.
3. The RFP and the top-ranked proposal, or any part thereof, may be incorporated into and made a part of the Contract. The City reserves the right to further negotiate the terms and conditions of the Contract with the selected Contractor.
4. The City reserves the right to withdraw this RFP at any time, to reject any and all proposals, to choose not to award a Contract, and to waive any informality in the process when to do so is in the best interest of the City.
5. A proposer may withdraw a submitted proposal in writing at any time prior to the specified due date and time. Faxed withdrawals will be accepted. A written request to withdraw, signed by an authorized representative of the proposer, must be submitted to the Department at the address specified herein for submittal of proposals. After withdrawing a previously submitted proposal, the proposer may submit another proposal at any time up to the specified submission deadline. All proposals submitted and not withdrawn prior to the end of the submission deadline may not be withdrawn after the submission deadline for a period of ninety (90) days following the deadline for submission of proposals specified in this RFP.
6. Timeliness of Proposals: Allow adequate mail delivery time to ensure timely receipt of the proposals. Late proposals will not be considered for review. The City reserves the right to determine the timeliness of all proposals submitted. At the day and time appointed, all timely-submitted proposals will be opened and the name of the proposer(s) announced. No other information about the proposals will be made public until after a recommendation for award is made to the Board.
7. Deadline Extension: The City reserves the right to extend the deadline for submission should such action be in the best interest of the City. In the event the deadline is extended, proposers will have the right to revise their proposals. Proposals may be withdrawn personally, by written request, prior to the scheduled closing time for receipt of proposals.
8. All proposals submitted in response to this RFP become the property of the City.
9. Prohibition of Communication During Evaluation Period: After the submittal of proposals and continuing until a Contract has been awarded, all City personnel involved in the RFP

will be specifically directed against holding any meetings, conferences, or technical discussions with any proposer except as provided in the RFP. Questions regarding this RFP should be directed only to the RFP/ Contract Administrator indicated on the cover. Failure to comply with this requirement may terminate further consideration of that proposal.

10. Cost of Preparation: All costs of proposal preparation shall be borne by the proposer. The City shall not, in any event, be liable for any expenses incurred by the proposer in the preparation and/or submission of the proposal.

11. Questions: For questions regarding this RFP, contact John Forland at (213) 482-6980, or via email at john.forland@lacity.org.

VI. CONTENTS OF SUBMITTED PROPOSALS

ALL information requested must be included in your submitted proposal. The proposal must include:

- A cover letter
- Evidence of financial capability
- Description of your qualifications and experience
- Proposed services
- A business plan
- Additional information, if any
- Completed administrative requirements forms.

For each of the above sections of your proposal, provide, at a minimum:

A. Cover Letter

Include a cover letter from, and signed by, an authorized representative of the firm indicating intent in providing the requested services. The cover letter must provide complete contact information of the person or persons authorized to speak on the Proposer's behalf regarding the proposal, including the name and title of this person, mailing address, telephone, fax, and email addresses. The cover letter must specify in which Shelter (Mission Hills or Old South Los Angeles) you propose to operate. If proposing on multiple locations, submit a separate proposal for each location.

B. Financial Capability

PROPOSED ANNUAL BUDGET

Proposers are required to submit their proposed annual budget for Shelter programs.

FINANCIAL STABILITY

Proposers must also provide evidence of their financial stability. Corporations may provide their latest certified Annual Report. Proposers other than corporations may provide other types of evidence of financial stability. Provide copies of bank statements, letters of credit, etc., to demonstrate sufficient financial capability to cash flow the operation during the initial period and through the entire term of the contract, including sufficient resources for equipment, staffing, and any required bonds. In any event, should the City require additional evidence of financial stability other than what is submitted, the Proposers will be expected to

provide such acceptable evidence in order for their proposal to be considered responsive to this RFP.

C. Qualifications and Experience

Proposers must submit an overview of the proposed management and operation plan for Shelter programs. The overview should include a statement that the proposed management and operation plan complies with the requirements of the RFP. The proposed management and operation plan should describe the selected Proposer's procedures for the management and operation of Shelter programs.

ORGANIZATION CHART AND MANAGEMENT AND OPERATION PLAN

Proposers must submit an organization chart. Please provide brief descriptions of the duties and responsibilities of staff.

VETERINARY SERVICES

If veterinary programs are proposed, Proposers must have a licensed staff including veterinarians and registered veterinarian technicians that are licensed by the California Board of Veterinary Examiners, and will be required to maintain current licenses from the Board of Consumer Affairs, the Drug Enforcement Administration (DEA), and any other regulatory agencies requiring licensure. Include in your proposal:

- A detailed description of the veterinarian's qualifications and credentials, as well as the qualifications and credentials of key staff
- Copies of licenses currently held
- Provide a list of at least three references for the last two years
- Include resumes of key staff

Proposer must have at least two years of recent experience; or, must have on staff a California-licensed veterinarian, with at least two years of recent experience. The proposer, if awarded a contract, must always have a licensed veterinarian on staff with at least two years of recent experience.

Contractor must have experience caring for orphaned kittens ranging from 1 day old kittens to kittens that ready for spay/neuter surgeries:

- A detailed description of the contractors qualifications and/or credentials, as well as the qualifications and credentials of key staff (for each location)
- Copies of licenses currently held
- Provide a list of at least three references for the last five years
- Include resumes of key staff

D. Business Plan

Submit a proposed operation plan. This must reflect an understanding of the overall goals of the Department and should demonstrate an interest in assisting with the Departments' goals to promote and protect the health, safety and welfare of animals and people in Los Angeles, including achievement of a permanent "no-kill" policy. The plan should include:

- Number of staff, and categories of each (Nursery Managers, Foster Manager, clerical, volunteers, etc.)
- Description of equipment to be used (indicate whether new, used, etc)

- A plan to track surgeries and other services; describe any software to be used for such tracking
- Methods of accounting
- Community outreach plans
- A projected financial statement, preferably in the form of a spreadsheet, for the operation of the proposed business for three years, showing projected operating expenses and projected revenues. You may indicate categories of services in your projected revenues, as well as categories of projected expenses (e.g. salaries, supplies, fees and insurance, etc.). You do not need to disclose proprietary or confidential information, but you should demonstrate realistic expectations of revenues and all expenses, and show that you are able to plan a financially viable operation.

E. Additional Information (if any)

Provide any additional information which you feel will further demonstrate your ability to meet or exceed the requirements listed in this RFP. Any additional information may address:

- Your organization's qualifications and experience
- Proposed methods of providing services
- Community-specific services, depending on location being proposed
- Additional services which are available in addition to those listed in the Agreement (additional methods of accomplishing the Department's goals)
- Bilingual capabilities
- Explanations of any disciplinary actions, suspensions of license, claims, etc., if any
- Any other information which further demonstrates your firm's ability to achieve the Department's goals

If no additional information is to be provided, then state "No additional information to provide" in response to this subsection.

F. Administrative Requirements and Forms

All bidders and Proposers seeking to enter into contracts with the City of Los Angeles are required to comply with the City's contracting requirements. The forms listed below correspond to these requirements; Proposers are to complete and submit all required documents with their proposal.

Forms and complete instructions are found in the companion document "Administrative Requirements and Forms," available at www.labavn.org, www.laanimalservices.com, or by contacting the RFP administrator indicated on the cover of this RFP.

Documents to be included with each proposal are:

- Signature Declaration and Affidavit
- Disposition of Proposals
- Non-Discrimination/ Affirmative Action Plan (pages A1 through A7)
- Living Wage Ordinance (LWO) and Service Contractor Worker Retention Ordinance (SCWRO) exemption forms (*only if applying for an exemption*)
- Contractor Responsibility Ordinance Questionnaire
- Equal Benefits Ordinance Statement
- City Ethics Commission Bidder Certification Form 50

- City Ethics Commission Form 55

Non-discrimination, Equal Employment Practices and Affirmative Action Program

Bidders/Proposers are advised that any contract awarded pursuant to this procurement process shall be subject to the applicable provisions of Los Angeles Administrative Code Section 10.8.2., Non-discrimination Clause.

Non-construction services to or for the City for which the consideration is \$1,000 or more shall comply with the provisions of Los Angeles Administrative Code Sections 10.8.3., Equal Employment Practices Provisions. All Bidders/Proposers shall complete and upload, the Non-Discrimination/Equal Employment Practices Affidavit (two (2) pages) available on the City of Los Angeles' Business Assistance Virtual Network (BAVN) residing at www.labavn.org prior to award of a City contract valued at \$1,000 or more.

Non-construction services to or for the City for which the consideration is \$100,000 or more shall comply with the provisions of Los Angeles Administrative Code Sections 10.8.4., Affirmative Action Program Provisions. All Bidders/Proposers shall complete and upload, the City of Los Angeles Affirmative Action Plan (four (4) pages) available on the City of Los Angeles' Business Assistance Virtual Network (BAVN) residing at www.labavn.org prior to award of a City contract valued at \$100,000 or more. Bidders/Proposers opting to submit their own Affirmative Action Plan may do so by uploading their Affirmative Action Plan onto the City's BAVN.

Both the Non-Discrimination/Equal Employment Practices Affidavit and the City of Los Angeles Affirmative Action Plan Affidavit shall be effective for a period of twelve months from the date it is first uploaded onto the City's BAVN.

Bidders/Proposers seeking additional information regarding the requirements of the City's Non-Discrimination Clause, Equal Employment Practices and Affirmative Action Program may visit the Bureau of Contract Administration's web site at <http://bca.lacity.org>.

Equal Benefits Ordinance

Bidders/Proposers are advised that any contract awarded pursuant to this procurement process shall be subject to the applicable provisions of Los Angeles Administrative Code Section 10.8.2.1, Equal Benefits Ordinance (EBO).

All Bidders/Proposers shall complete and upload, the Equal Benefits Ordinance Affidavit (two (2) pages) available on the City of Los Angeles' Business Assistance Virtual Network (BAVN) residing at www.labavn.org prior to award of a City contract, the value of which exceeds \$5,000. The Equal Benefits Ordinance Affidavit shall be effective for a period of twelve months from the date it is first uploaded onto the City's BAVN. Bidders/Proposers do not need to submit supporting documentation with their bids or proposals. However, the City may request supporting documentation to verify that the benefits are provided equally as specified on the Equal Benefits Ordinance Affidavit.

Bidders/Proposers seeking additional information regarding the requirements of the Equal Benefits Ordinance may visit the Bureau of Contract Administration's web site at <http://bca.lacity.org>.

Contractor Responsibility Ordinance

Bidders/Proposers are advised that any contract awarded pursuant to this procurement process shall be subject to the provisions of Los Angeles Administrative Code Section 10.40 et seq., Contractor Responsibility Ordinance (CRO). Bidders/Proposers shall refer to Appendix F, "Contractor Responsibility Ordinance," for further information regarding the requirements of the Ordinance. All Bidders/Proposers shall complete and return, with their proposal, the Responsibility Questionnaire included in the Appendix/Attachment. Failure to return the completed Questionnaire may result in a Bidder/Proposer being deemed non-responsive.

Slavery Disclosure Ordinance

Unless otherwise exempt, in accordance with the provisions of the Slavery Disclosure Ordinance, any contract awarded pursuant to this RFP will be subject to the Slavery Disclosure Ordinance, Section 10.41 of the Los Angeles Administrative Code.

All Bidders/Proposers shall complete and upload, the Slavery Disclosure Ordinance Affidavit (one (1) page) available on the City of Los Angeles' Business Assistance Virtual Network (BAVN) residing at www.labavn.org prior to award of a City contract.

Bidders/Proposers seeking additional information regarding the requirements of the Slavery Disclosure Ordinance may visit the Bureau of Contract Administration's web site at <http://bca.lacity.org>

Municipal Lobbying Ordinance

Los Angeles Municipal Lobbying Ordinance (Municipal Code, Section 48.09) requires for all service contracts with a value greater than \$25,000 and a term of at least three months, to submit with its proposal a certification, on a form (CEC Form 50) proscribed by the City Ethics Commission, that the bidder acknowledges and agrees to comply with the disclosure requirements and prohibitions established in the Los Angeles Municipal Lobbying Ordinance, if the bidder qualifies as a lobbying entity.

First Source Hiring Ordinance

Unless approved for an exemption, Contractors under contracts primarily for the furnishing of services to or for the City, the value of which is in excess of \$25,000 and a contract term of at least three (3) months, and certain recipients of City Loans or Grants, shall comply with the provisions of Los Angeles Administrative Code Sections 10.44 et seq., First Source Hiring Ordinance (FSHO). Bidders/Proposers shall refer to Appendix N, "First Source Hiring Ordinance" for further information regarding the requirements of the Ordinance.

The Anticipated Job Opportunities Form (FSHO-1) and Subcontractor Information Form (FSHO-2) contained in the Attachment/Appendix shall only be required of the Bidder/Proposer that is selected for award of a contract.

Living Wage Ordinance

Although this ordinance is covered in the Standard Provisions, sometimes the forms are included in the RFP so that the potential Contractor is aware that they need to complete these if awarded a contract. Compliance requirements will be mentioned at the conference.

Compliance with Los Angeles City Charter Section 470(c) (12)

Persons who submit a response to this solicitation (for purposes of this Section, "Bidders") are subject to Charter section 470(c) (12) and related ordinances. As a result, bidders may not make campaign contributions to and or engage in fundraising for certain elected City officials or candidates for elected City office from the time they submit the response until either the contract is approved or, for successful bidders, 12 months after the contract is signed. The bidder's principals and subcontractors performing \$100,000 or more in work on the contract, as well as the principals of those subcontractors, are also subject to the same limitations on campaign contributions and fundraising.

Bidders must submit CEC Form 55 (provided in Appendix K) to the awarding authority at the same time the response is submitted. The form requires bidders to identify their principals, their subcontractors performing \$100,000 or more in work on the contract, and the principals of those subcontractors. Bidders must also notify their principals and subcontractors in writing of the restrictions and include the notice in contracts with subcontractors. Responses submitted without a completed CEC Form 55 shall be deemed non-responsive. Bidders who fail to comply with City law may be subject to penalties, termination of contract, and debarment. Additional information regarding these restrictions and requirements may be obtained from the City Ethics Commission at (213) 978-1960 or ethics.lacity.org.

The Contract resulting from this RFP will contain a provision reading as follows:

The Contractor, Subcontractors, and their Principals are obligated to fully comply with City of Los Angeles Charter Section 470(c) (12) and related ordinances, regarding limitations on campaign contributions and fundraising for certain elected City officials or candidates for elected City office if the contract is valued at \$100,000 or more and requires approval of a City elected official. Additionally, Contractor is required to provide and update certain information to the City as specified by law. Any Contractor subject to Charter Section 470(c) (12) shall include the following notice in any contract with a subcontractor expected to receive at least \$100,000 for performance under this contract:

"Notice Regarding Los Angeles Campaign Contribution and Fundraising Restrictions.

"As provided in Charter Section 470(c) (12) and related ordinances, you are a subcontractor on City of Los Angeles contract # _____. Pursuant to City Charter Section 470(c) (12), subcontractor and its principals are prohibited from making campaign contributions and fundraising for certain elected City officials or candidates for elected City office for 12 months after the City contract is signed. Subcontractor is required to provide to Contractor names and addresses of the subcontractor's principals and contact information and shall update that information if it changes during the 12 month time period. Subcontractor's information included must be provided to Contractor within 5 business days. Failure to comply may result in termination of the contract or any other available legal remedies including

finances. Information about the restrictions may be found at the City Ethics Commission's website at <http://ethics.lacity.org/> or by calling 213.978.1960."

Contractor, Subcontractors, and their Principals shall comply with these requirements and limitations. Violation of this provision shall entitle the City to terminate this Agreement and pursue any and all remedies available at law.

The Department reserves the right to request additional information and/or clarification regarding submitted documents during the evaluation.

Responses to this RFP must be made in accordance with the format set forth herein. Failure to adhere to this format may be cause for rejection of the proposal as non-responsive.

G. Accuracy and Completeness

The cover letter and proposal must set forth accurate and complete information as required in this RFP. Unclear, incomplete, and/or inaccurate documentation will not be considered. Falsification of any information may result in disqualification from the selection process, or in termination of a contract, if discovered in the future. If a Proposer knowingly and willfully submits false performance or other data, the City reserves the right to reject the Proposer's proposal. If the City determines that a contract was awarded as a result of false performance or other data submitted in response to this RFP, the City reserves the right to terminate the contract. Portions of a proposal that include content from this RFP that have been altered in any manner must be footnoted and referenced in a separate appendix to the proposal.

H. Confidential Information

Proposals made in response to this RFP may contain technical, financial, or other data whose public disclosure could cause substantial injury to the Proposer's competitive position or constitute a trade secret. To protect such data from disclosure to the extent permitted by law, the Proposer should specifically identify the pages of the proposal that contain confidential information by properly marking the applicable pages and inserting the following notice in the front of the proposal:

"NOTICE"

"The data on the pages of this proposal identified by an asterisk (*) or marked along the margin with a vertical line, contain information which are trade secrets and/or whose disclosure would cause substantial injury to the Proposer's competitive position. The Proposer requests that such data be used only for the evaluation of its proposal, but understands that disclosure will be allowed to the extent that the City determines that the data or information is not confidential and must be released pursuant to federal, state, or local law."

In proposals containing proprietary information, proprietary paragraphs and/or other data should be clearly marked as noted above. **The Proposer must include one additional unbound copy of the proposal with the confidential material totally blacked out or removed from the text so that one copy is available as public material. In accordance with the California Public Records Act, this information may, upon request, be released to the public including the blacked out or removed material if determined by the City that disclosure pursuant to the law is required.**

The City assumes no responsibility for disclosure or use of unmarked data for any purposes. In the event properly marked data are requested, the Proposer will be advised of the request and may expeditiously submit to the City a detailed statement indicating the reasons it has for believing that the information is exempt from disclosure under federal, state, and local law. This statement will be used by the City in making its determination as to whether or not disclosure is proper under federal, state, and local law. The City will exercise care in applying this confidentiality standard, but will not be held liable for any damage or injury that may result from any disclosure that may occur. The Proposer agrees to assume and pay for all costs incurred by the City, including attorneys' fees awarded by a court, if Proposer requests the City to resist disclosure of material provided to the City by the Proposer, provided the City determines the said materials are exempt under federal, state, and local law. Further should a Proposer request that portions of the proposal remain confidential and not be disclosed, the Proposer must confirm assurance to indemnify, defend and hold harmless the City of Los Angeles by including the following statement in the cover letter:

"The Proposer agrees to indemnify the City and its officers, employees, and agents, and hold them harmless from any claim or liability and will defend any action brought against the City for its refusal to disclose copyrighted material, trade secrets, or other proprietary information to any person making a request therefore."

Failure to include such a statement shall constitute a waiver of a Proposer's right to exemption from disclosure.

Note that wholesale use of headers/footers bearing designations such as "confidential", "proprietary", or "trade secret" on all or nearly all of a proposal is not acceptable, and may be deemed by the City as a waiver of any exemption claim. The identification of exempt information must be more specific.

I. Signature Requirements

All documents, forms, attachments, appendices, and exhibits, including the cover letter, must be signed by a representative or officer of the Proposer. That representative shall have authority to bind the Proposer to all provisions of the proposal, the RFP, any subsequent changes, and to the contract if an award is made.

If the Proposer is a partnership, the proposal and cover letter must be signed in the name of the partnership by a general partner thereof. If the Proposer is a corporation, the proposal and cover letter must be signed on behalf of the corporation by **two (2)** authorized officers (a Chairman of the Board, President or Vice-President and a secretary, treasurer or chief financial officer) or an officer authorized by the Board of Directors to execute such documents on behalf of the corporation.

All above signatures must be original and in ink.

J. Costs Incurred by Proposers

All costs of proposal(s) preparation shall be borne by the Proposer. The City shall not, in any event, be liable for any pre-contractual expenses incurred by the Proposers in the preparation and/or submission of the proposals. Proposals shall not include any such expenses as part of the proposed budget.

The City will not provide parking, clerical, office/storage space, telephone services or reproduction services throughout the proposal process.

PROPOSERS ARE STRONGLY ENCOURAGED TO READ THE GENERAL REQUIREMENTS CAREFULLY AND TO PROVIDE ALL REQUESTED INFORMATION.

VIII. ADDITIONAL REQUIREMENTS OF SELECTED CONTRACTOR

After award of the Agreement, and prior to execution, the selected Contractor shall complete and submit required documents listed at the City of Los Angeles Business Assistance Virtual Network (BAVN) at: <http://www.labavn.org/>. Provided below is a sample:

- Living Wage documents
- Contractor Responsibility Ordinance
- City Ethics Commission Forms 50, 55, 56
- Iran Contracting Act Form
- Child Support, ADA, Non-Collusion Compliance Forms

The following must also be submitted to the Department before Contract execution:

- Copy of Los Angeles Business Tax Registration Certificate (BTRC)
- Form W-9
- Proof of Insurance, subject to City approval

IX. PROHIBITION OF COMMUNICATION DURING RFP EVALUATION PERIOD

After the submittal of proposals and continuing until a contract has been awarded, all City personnel involved in the project will be specifically directed against holding any meetings, conferences or technical discussions with any Proposer except as provided in the RFP. Proposers shall not initiate communication in any manner with City personnel regarding this RFP or the proposals during this period of time, unless authorized, in advance, by the City. Failure to comply with this requirement may terminate further consideration of that Proposer's proposal(s).

X. REVIEW, EVALUATION, AND AWARD

Evaluation of proposals will be made on a Shelter-by-Shelter basis; proposals for a particular Shelter will be ranked only against proposals for that same Shelter, and not against those of other Shelters.

After receipt of a proposal, but prior to award of any contract, the City, at its sole discretion, may require any or all Proposers, to submit additional information and/or to meet in person with City personnel.

The City, at its sole option, may reject any and all proposals submitted in response to this RFP, or waive any informalities in a proposal when to do so would be to the advantage to the City or its taxpayers.

The City's evaluation of proposals submitted in response to this RFP will be based on the criteria as shown in the table below.

Evaluation Criteria	Points
Qualifications and Experience	30
Proposed Annual Budget and Financial Capability	30
Proposed Services and Business Plan	30
Volunteer and Community Involvement	10
Total	100

Proposals will be evaluated by a review committee to be established by the City. The Proposal Review Committee may include City representatives or outside individuals. During the review process, the Proposal Review Committee may request oral presentations from Proposers for clarification purposes. Discussion shall not be initiated by Proposers.

A. Compliance with the Injunction

Proposer(s) shall, at all times, be required to comply with the Injunction. Consistent with the restrictions in the Injunction, with respect to the use of Shelters only, Proposer(s) are prohibited from and shall not knowingly:

- Engage in TNR for feral cats at the Shelter(s);
- Perform spay or neuter surgeries on feral cats or transfer feral cats from the Shelter(s) to other locations for spay or neuter surgeries;
- Disseminate TNR information from the Shelter(s) nor have a link on any Shelter website to TNR information or groups;
- Move feral cats to other locations for TNR purposes;
- Knowingly release feral cats from the Shelter(s) to TNR groups or individuals for release or return into colonies;
- Develop or distribute TNR literature from or associated with the Shelter(s);
- Refer complaints about feral cats to TNR groups or individuals who engage in TNR;
- Conduct any educational, outreach, or development programs related to feral cats or TNR of feral cats.

B. Contract Award Recommendation

After the evaluation of the proposals has been completed, the Proposal Review Committee will make a written recommendation to the Department for award of contract. The City reserves the right to further negotiate the terms of the contract with the selected Proposer(s). Should it become necessary to negotiate some or all the terms of the contract, the Department, the Office of the City Administrative Officer, and the Office of the City Attorney will negotiate the terms on behalf of the City. When a contract is negotiated and ready for submittal for approval by the Mayor and Council, all proposers will be mailed a Notice of Contract Award Recommendation, including the name of the Proposer(s) recommended for the contract award.

C. Resulting Contract

The Proposer(s) to whom a contract is awarded shall be required to enter into a written contract with the City of Los Angeles in a form approved by the City Attorney. This RFP and the proposal, or any part thereof, will be incorporated into and made a part of the final contract.

The contract will include a cancellation and termination clause that allows the City or the selected operator or both to mutually or unilaterally cancel or terminate the contract without cause upon 90-day notice.

During the term of the contract, the selected operator will be required to maintain insurance levels that are deemed acceptable by the City Risk Manager. The selected operator will also be required to comply with all City contracting laws and requirements, as well as hiring and wage requirements absent an action by Council exempting the selected operator from compliance.

D. Verification of Information

The Department reserves the right to verify the information received in the proposal. If a proposer knowingly and willfully submits false information or data, the Department reserves the right to reject that proposal. If it is determined that a Contract was awarded as a result of false statements or other data submitted in proposal to this RFP, the Department reserves the right to terminate the Contract.

XI. ATTACHMENTS

Attachments are listed on the City of Los Angeles Business Assistance Virtual Network (BAVN) at: <http://www.labavn.org/>.

CITY OF LOS ANGELES
DEPARTMENT OF ANIMAL SERVICES

**ALL S/N PROGRAMS
PARTICIPATING VETERINARY HOSPITALS**

All Pets Medical Centre

Dr. William Martin
7606 Fallbrook Ave #1
West Hills CA 91304
(818) 883-2600

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Aloro Pet Clinic

Dr. Suresh Dogra
4846 Laurel Canyon Blvd
N.Hollywood CA 91607
(818) 766-8197

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Angeles Vista Pet Medical Center

Dr. John Hardy
4414 Crenshaw Blvd
Los Angeles CA 90008
(323) 292-0387

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Angelus Pet Hospital

Dr. Ahmed Khalek
5846 San Fernando RD
Glendale CA 91202
(818) 241-8333

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Animal Health Care Center

Dr. Lisa Hsuan
5211 El Verano Ave
Los Angeles CA 90041
(323) 258-2122

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Animal Medical Center of Van Nuys

Dr. Lloyd Pilch
14931 Oxnard ST
Van Nuys CA 91411
(818) 786-1651

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Animal Medical Clinic

Dr. Eric Jones
2528 W. Martin Luther King Bl
Los Angeles CA 90008
(323) 294-6154

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG

Animal Rescue Center

Dr. Salah Saleh
2901 Exposition Boulevard
Los Angeles CA 90018
(323) 402-0039

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Avenue 26 Small Animal Hospital

Dr. Leon Sandin
 609 West Ave 26
 Los Angeles CA 90065
 (323) 224-1231

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG

Blue Cross Pet Hospital (NH)

Dr. James Walters
 5505 Tujunga Ave
 N.Hollywood CA 91601
 (818) 980-1313

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Community Veterinary Center

Dr. Lorie Birr
 10617 Burbank Blvd
 N. Hollywood CA 91601
 (818) 509-2987

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Cozycroft Pet Hospital

Dr. S. Haerther
 20601 Plummer ST
 Chatsworth CA 91311
 (818) 341-3040

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG

Crenshaw Dog & Cat Hospital

Dr. April Woods
 6841 Crenshaw Boulevard
 Los Angeles CA 90043
 (323) 753-2149

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: No
RABBIT PRG No

Devonshire Animal Hospital

Dr. Adel Fahmy
 21032 Devonshire ST
 Chatsworth CA 91311
 (818) 341-8080

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Dill Veterinary Hospital

Dr. Tim Hare
 11207 San Fernando Road
 San Fernando CA 91340
 (818) 899-5287

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG

Dog and Cat Spay/Neuter Clinic

Dr. Jay Moon
 14842 1/2 Magnolia
 Sherman Oaks CA 91403
 (818) 907-0929

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Downtown S/N Plus Veterinary Clinic

Dr. Alex Taub
 3016 S. Hill ST
 Los Angeles CA 90007
 (323) 896-2751

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG

Eagle Glen Veterinary Clinic

Dr. Sae Rhee
 4305 Eagle Rock Blvd
 Los Angeles CA 90041
 (323) 256-0405

FREE CERT VET: Yes**DISCOUNT COUP VET:** Yes**POST RELEASE VET:****RABBIT PRG****Echo Park Pet Hospital**

Dr. Moisa Filipscu
 1739 Glendale Blvd
 Los Angeles CA 90026
 (323) 663-1107

FREE CERT VET:**DISCOUNT COUP VET:** Yes**POST RELEASE VET:****RABBIT PRG****FixNation**

7680 Clybourn Ave
 Sun Valley CA 91352
 (818) 524-2287

FREE CERT VET: Yes**DISCOUNT COUP VET:** Yes**POST RELEASE VET:** Yes**RABBIT PRG****Gateway Small Animal Hospital**

Dr. Rafael Villcana
 431 West Los Feliz Road
 Glendale CA 91204
 (323) 256-5840

FREE CERT VET: Yes**DISCOUNT COUP VET:** Yes**POST RELEASE VET:** Yes**RABBIT PRG** Yes**Green Dog & Cat Hospital**

Dr. Dina Bahl
 1544 West Slauson Ave
 Los Angeles CA 90047
 (323) 753-8440

FREE CERT VET: Yes**DISCOUNT COUP VET:** Yes**POST RELEASE VET:****RABBIT PRG****Highland Park Animal Hospital**

Dr. Melvin Gerstner
 5210 York Blvd
 Los Angeles CA 90042
 (323) 254-6868

FREE CERT VET:**DISCOUNT COUP VET:** Yes**POST RELEASE VET:****RABBIT PRG****Holiday Humane Society**

Dr. Dung Bae
 7301 Fulton Ave
 N.Hollywood CA 91605
 (818) 765-8196

FREE CERT VET: Yes**DISCOUNT COUP VET:** Yes**POST RELEASE VET:****RABBIT PRG****Laguna Vista Veterinary Hospital**

Dr. R. Taylor
 26333 South Vermont Ave
 Harbor City CA 90710
 (310) 326-9371

FREE CERT VET: Yes**DISCOUNT COUP VET:** Yes**POST RELEASE VET:** Yes**RABBIT PRG****Lomita Pet Hospital**

Dr. Sandra Kim
 25445 Narbonne Ave
 Lomita CA 90717
 (310) 325-5850

FREE CERT VET: Yes**DISCOUNT COUP VET:** Yes**POST RELEASE VET:** Yes**RABBIT PRG**

Mar Vista Animal Medical Center

Dr. Wendy Brooks
3850 Grandview Boulevard
Los Angeles CA 90066
(310) 391-6741

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Mid-Valley Animal Hospital

Dr. Aaron Schoolman
17280 Saticoy ST
Van Nuys CA 91406
(818) 705-4585

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

North Figueroa Animal Hospital

Dr. Rolando Vasquez
5550 North Figueroa ST
Los Angeles CA 90042
(323) 258-8068

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

North Valley Veterinary Clinic

Dr. William Bender
11152 Balboa Blvd
Granada Hills CA 91344
(818) 366-7777

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Northridge Animal Medical Center

Dr. Frank Marco
8918 Reseda Blvd
Northridge CA 91324
(818) 886-1216

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG

Pasternak Veterinary Center

Dr. Henry Pasternak
2038 S. Sepulveda Blvd
Los Angeles CA 90025
(310) 268-2275

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG

Peninsula Pet Clinic

Dr.
1450 West 25th ST
San Pedro CA 90731
(310) 833-1111

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Pet Care Center

Dr. Joy Rose Anderson
2009 W. Slauson Ave
Los Angeles CA 90047
(323) 294-4030

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Porter Pet Hospital

Dr. Ronald Newman
18224 Parthenia ST
Northridge CA 91325
(818) 349-8387

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

S&N Project LA East Valley

14409 Vanowen Street
Van Nuys CA 91405
(818) 849-6373

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

S&N Project LA-Habor

957 N. Gaffey Street
San Pedro CA 90731
(310) 241-0768

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

San Fernando Pet Hospital

Dr. George Makkar
1523 Truman ST
San Fernando CA 91340
(818) 361-8636

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Shadow Hills Pet Clinic

Dr. Satish Mohan
11814 Sheldon ST
Sun Valley CA 91352
(818) 767-3904

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Shelter Veterinary-Value Vet

11361 W. Pico Blvd
Los Angeles CA 90064
(310) 473-4295

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

South Shore Pet Clinic

Dr. Van Steed
2318 South Western Avenue
San Pedro CA 90732
(310) 832-5327

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Spay 4 LA

8581 Santa Monica Boulevard, Suite 511
West Hollywood CA 90069

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

SPCALA Specialty S/N Center

5026 W. Jefferson Boulevard
Los Angeles CA 90016
(323) 730-5303

FREE CERT VET:
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Taub Veterinary Services (Mobile)

Dr. Alexander Taub
1719 N. Orange Grove Ave
Los Angeles CA 90046
(877) 215-9510

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Valley Animal Hospital

Dr. James Haubert
7721 Sepulveda Boulevard
Van Nuys CA 91405
(818) 785-5483

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Valley Veterinary Clinic

Dr. Diane Bentz
1659 E. Los Angeles Ave
Simi Valley CA 93065
(805) 584-3823

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET:
RABBIT PRG

Value Veterinary Services-CP

Dr. L. Davidson
21724-B Sherman Way
Canoga Park CA 91303
(818) 592-0092

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Warren Animal Hospital

Dr. Art Martin
2417 Riverside Drive
Los Angeles CA 90039
(323) 664-2188

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG Yes

Westside Hospital for Cats

Dr. Elyse Kent
2317 Cotner Ave
Los Angeles CA 90064
(310) 479-2428

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
RABBIT PRG

**CITY OF LOS ANGELES
DEPARTMENT OF ANIMAL SERVICES**

**ANIMAL ADOPTION POST-RELEASE S/N PROGRAM
PARTICIPATING VETERINARY HOSPITALS**

All Pets Medical Centre

Dr. William Martin
7606 Fallbrook Ave #1
West Hills CA 91304
(818) 883-2600

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Aloro Pet Clinic

Dr. Suresh Dogra
4846 Laurel Canyon Blvd
N.Hollywood CA 91607
(818) 766-8197

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET:

Angelus Pet Hospital

Dr. Ahmed Khalek
5846 San Fernando RD
Glendale CA 91202
(818) 241-8333

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Animal Health Care Center

Dr. Lisa Hsuan
5211 El Verano Ave
Los Angeles CA 90041
(323) 258-2122

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET:

Animal Medical Clinic

Dr. Eric Jones
2528 W. Martin Luther King Bl
Los Angeles CA 90008
(323) 294-6154

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Animal Rescue Center

Dr. Salah Saleh
2901 Exposition Boulevard
Los Angeles CA 90018
(323) 402-0039

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

ASPCA

1850 60TH ST
Los Angeles CA 90047
(747) 800-4377

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Avenue 26 Small Animal Hospital

Dr. Bhuller
609 West Ave 26
Los Angeles CA 90065
(323) 224-1231

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Community Veterinary Center

Dr. Lorie Birr
10617 Burbank Blvd
N. Hollywood CA 91601
(818) 509-2987

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Cozycroft Pet Hospital

Dr. S. Haerther
20601 Plummer ST
Chatsworth CA 91311
(818) 341-3040

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Dill Veterinary Hospital

Dr. Tim Hare
11207 San Fernando Road
San Fernando CA 91340
(818) 899-5287

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

FixNation

7680 Clybourn Ave
Sun Valley CA 91352
(818) 524-2287

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Gateway Small Animal Hospital

Dr. Rafael Villcana
431 West Los Feliz Road
Glendale CA 91204
(323) 256-5840

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Kinder4Rescue Low Cost Pet Clinic

4926 Vineland Ave
N. Hollywood CA 91601
(818) 505-0006

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

L.A. Central Animal Hospital

Dr. Olatunji Bandele
220 West Ave 26
Los Angeles CA 90031
(323) 225-4228

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Laguna Vista Veterinary Hospital

Dr. R. Taylor
26333 South Vermont Ave
Harbor City CA 90710
(310) 326-9371

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Lomita Pet Hospital

Dr. Sandra Kim
25445 Narbonne Ave
Lomita CA 90717
(310) 325-5850

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

North Figueroa Animal Hospital

Dr. Rolando Vasquez
5550 North Figueroa ST
Los Angeles CA 90042
(323) 258-8068

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Northridge Animal Medical Center

Dr. Frank Marco
8918 Reseda Blvd
Northridge CA 91324
(818) 886-1216

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Pasternak Veterinary Center

Dr. Henry Pasternak
2038 S. Sepulveda Blvd
Los Angeles CA 90025
(310) 268-2275

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Peninsula Pet Clinic

Dr.
1450 West 25th ST
San Pedro CA 90731
(310) 833-1111

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Pet Care Center

Dr. Joy Rose Anderson
2009 W. Slauson Ave
Los Angeles CA 90047
(323) 294-4030

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Pet Orphans of So. California

Dr. Emily Swiniarski
7720 Gloria Ave
Van Nuys CA 91406
(818) 901-0190

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

Porter Pet Hospital

Dr. Ronald Newman
18224 Parthenia ST
Northridge CA 91325
(818) 349-8387

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

S&N Project LA East Valley

14409 Vanowen Street
Van Nuys CA 91405
(818) 849-6373

POST RELEASE VET: Yes

DISCOUNT COUP VET: Yes

FREE CERT VET: Yes

S&N Project LA-Habor

957 N. Gaffey Street
San Pedro CA 90731
(310) 241-0768

POST RELEASE VET: Yes
DISCOUNT COUP VET: Yes
FREE CERT VET: Yes

Shelter Veterinary-Value Vet

11361 W. Pico Blvd
Los Angeles CA 90064
(310) 473-4295

POST RELEASE VET: Yes
DISCOUNT COUP VET: Yes
FREE CERT VET: Yes

South Shore Pet Clinic

Dr. Van Steed
2318 South Western Avenue
San Pedro CA 90732
(310) 832-5327

POST RELEASE VET: Yes
DISCOUNT COUP VET: Yes
FREE CERT VET: Yes

Taub Veterinary Services (Mobile)

Dr. Alexander Taub
1719 N. Orange Grove Ave
Los Angeles CA 90046
(877) 215-9510

POST RELEASE VET: Yes
DISCOUNT COUP VET: Yes
FREE CERT VET: Yes

Value Veterinary Services-CP

Dr. L. Davidson
21724-B Sherman Way
Canoga Park CA 91303
(818) 592-0092

POST RELEASE VET: Yes
DISCOUNT COUP VET: Yes
FREE CERT VET: Yes

Warren Animal Hospital

Dr. Art Martin
2417 Riverside Drive
Los Angeles CA 90039
(323) 664-2188

POST RELEASE VET: yes
DISCOUNT COUP VET:
FREE CERT VET: Yes

WESTSIDE CAT PRACTICE

Dr. Elyse Kent
4716 Lincoln Blve B
Marina Del Rey CA 90292
(310) 773-9286

POST RELEASE VET: Yes
DISCOUNT COUP VET: Yes
FREE CERT VET: Yes

CITY OF LOS ANGELES
DEPARTMENT OF ANIMAL SERVICES

**DISCOUNT COUPON SPAY/NEUTER PROGRAM
PARTICIPATING VETERINARY HOSPITALS**

Please select a veterinary hospital from the list below for your companion animal's surgery. The instructions for use of the Discount Coupon are located on the lower half of the Coupon. If you take your companion animal to a non-participating veterinarian you will be required to pay the entire cost of sterilization. Veterinary hospital price ranges are listed below. Please contact the hospital for their cost for sterilization.

Cat Spay: \$30 - \$200
Cat Neuter: \$15 -

Dog Spay: \$55 -
Dog Neuter: \$45 -

All Pets Medical Centre

Dr. William Martin
7606 Fallbrook Ave #1
West Hills CA 91304
(818) 883-2600

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: WEST VALLEY DISTRICT

Aloro Pet Clinic

Dr. Suresh Dogra
4846 Laurel Canyon Blvd
N.Hollywood CA 91607
(818) 766-8197

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: East Valley Shelter

Angeles Vista Pet Medical Center

Dr. John Hardy
4414 Crenshaw Blvd
Los Angeles CA 90008
(323) 292-0387

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET:
RABBIT S/N
DISTRICT: SOUTH LOS ANGELES DISTRICT

Angelus Pet Hospital

Dr. Ahmed Khalek
5846 San Fernando RD
Glendale CA 91202
(818) 241-8333

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: North Central Shelter

Animal Health Care Center

Dr. Lisa Hsuan
5211 El Verano Ave
Los Angeles CA 90041
(323) 258-2122

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: North Central Shelter

Animal Medical Clinic

Dr. Eric Jones
2528 W. Martin Luther King Bl
Los Angeles CA 90008
(323) 294-6154

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: SOUTH LOS ANGELES DISTRICT

Animal Rescue Center

Dr. Salah Saleh
2901 Exposition Boulevard
Los Angeles CA 90018
(323) 402-0039

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: SOUTH LOS ANGELES DISTRICT

ASPCA

1850 60TH ST
Los Angeles CA 90047
(747) 800-4377

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: SOUTH LOS ANGELES DISTRICT

Avenue 26 Small Animal Hospital

Dr. Bhuller
609 West Ave 26
Los Angeles CA 90065
(323) 224-1231

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: North Central Shelter

Blue Cross Pet Hospital (NH)

Dr. James Walters
5505 Tujunga Ave
N.Hollywood CA 91601
(818) 980-1313

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: EAST VALLEY ANIMAL CARE CENTER

Community Veterinary Center

Dr. Lorie Birr
10617 Burbank Blvd
N. Hollywood CA 91601
(818) 509-2987

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: East Valley Shelter

Cozycroft Pet Hospital

Dr. S. Haerther
20601 Plummer ST
Chatsworth CA 91311
(818) 341-3040

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: West Valley Shelter

Crenshaw Dog & Cat Hospital

Dr. April Woods
6841 Crenshaw Boulevard
Los Angeles CA 90043
(323) 753-2149

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: No
RABBIT S/N No
DISTRICT: SOUTH LOS ANGELES DISTRICT

Devonshire Animal Hospital

Dr. Adel Fahmy
21032 Devonshire ST
Chatsworth CA 91311
(818) 341-8080

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: West Valley Shelter

Dill Veterinary Hospital

Dr. Tim Hare
11207 San Fernando Road
San Fernando CA 91340
(818) 899-5287

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: East Valley Shelter

Dog and Cat Spay/Neuter Clinic

Dr. Jay Moon
14842 1/2 Magnolia
Sherman Oaks CA 91403
(818) 907-0929

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: East Valley Shelter

Eagle Glen Veterinary Clinic

Dr. Sae Rhee
4305 Eagle Rock Blvd
Los Angeles CA 90041
(323) 256-0405

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET:
RABBIT S/N
DISTRICT: NORTH CENTRAL DISTRICT

Echo Park Pet Hospital

Dr. Moisa Filipscu
1739 Glendale Blvd
Los Angeles CA 90026
(323) 663-1107

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: North Central Shelter

FixNation

7680 Clybourn Ave
Sun Valley CA 91352
(818) 524-2287

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: East Valley Shelter

Gateway Small Animal Hospital

Dr. Rafael Villcana
431 West Los Feliz Road
Glendale CA 91204
(323) 256-5840

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: East Valley Shelter

Green Dog & Cat Hospital

Dr. Dina Bahl
1544 West Slauson Ave
Los Angeles CA 90047
(323) 753-8440

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET:
RABBIT S/N
DISTRICT: South Los Angeles Shelter

Highland Park Animal Hospital

Dr. Melvin Gerstner
 5210 York Blvd
 Los Angeles CA 90042
 (323) 254-6868

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: North Central Shelter

Holiday Humane Society

Dr. Dung Bae
 7301 Fulton Ave
 N.Hollywood CA 91605
 (818) 765-8196

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET:
RABBIT S/N
DISTRICT: East Valley Shelter

Kinder4Rescue Low Cost Pet Clinic

4926 Vineland Ave
 N. Hollywood CA 91601
 (818) 505-0006

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: East Valley Shelter

L.A. Central Animal Hospital

Dr. Olatunji Bandele
 220 West Ave 26
 Los Angeles CA 90031
 (323) 225-4228

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: North Central Shelter

Laguna Vista Veterinary Hospital

Dr. R. Taylor
 26333 South Vermont Ave
 Harbor City CA 90710
 (310) 326-9371

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: Harbor Shelter

Lomita Pet Hospital

Dr. Sandra Kim
 25445 Narbonne Ave
 Lomita CA 90717
 (310) 325-5850

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: HARBOR DISTRICT

Mar Vista Animal Medical Center

Dr. Wendy Brooks
 3850 Grandview Boulevard
 Los Angeles CA 90066
 (310) 391-6741

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: West Los Angeles Shelter

Mid-Valley Animal Hospital

Dr. Aaron Schoolman
 17280 Saticoy ST
 Van Nuys CA 91406
 (818) 705-4585

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: East Valley Shelter

North Figueroa Animal Hospital

Dr. Rolando Vasquez
 5550 North Figueroa ST
 Los Angeles CA 90042
 (323) 258-8068

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: North Central Shelter

North Valley Veterinary Clinic

Dr. William Bender
 11152 Balboa Blvd
 Granada Hills CA 91344
 (818) 366-7777

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: West Valley Shelter

Northridge Animal Medical Center

Dr. Frank Marco
 8918 Reseda Blvd
 Northridge CA 91324
 (818) 886-1216

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: West Valley Shelter

Pasternak Veterinary Center

Dr. Henry Pasternak
 2038 S. Sepulveda Blvd
 Los Angeles CA 90025
 (310) 268-2275

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: West Los Angeles Shelter

Peninsula Pet Clinic

Dr.
 1450 West 25th ST
 San Pedro CA 90731
 (310) 833-1111

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: HARBOR DISTRICT

Pet Care Center

Dr. Joy Rose Anderson
 2009 W. Slauson Ave
 Los Angeles CA 90047
 (323) 294-4030

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: SOUTH LOS ANGELES DISTRICT

Pet Orphans of So. California

Dr. Emily Swiniarski
 7720 Gloria Ave
 Van Nuys CA 91406
 (818) 901-0190

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: EAST VALLEY ANIMAL CARE CENTER

Pico Boulevard Pet Hospital

8679 W. Pico Blvd
 Los Angeles CA 90035
 (323) 931-1210

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: West Los Angeles Shelter

Porter Pet Hospital

Dr. Ronald Newman
18224 Parthenia ST
Northridge CA 91325
(818) 349-8387

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: West Valley Shelter

S&N Project LA East Valley

14409 Vanowen Street
Van Nuys CA 91405
(818) 849-6373

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: East Valley Shelter

S&N Project LA-Habor

957 N. Gaffey Street
San Pedro CA 90731
(310) 241-0768

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: North Central Shelter

San Fernando Pet Hospital

Dr. George Makkar
1523 Truman ST
San Fernando CA 91340
(818) 361-8636

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET:
RABBIT S/N
DISTRICT: East Valley Shelter

Shadow Hills Pet Clinic

Dr. Satish Mohan
11814 Sheldon ST
Sun Valley CA 91352
(818) 767-3904

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: East Valley Shelter

Shelter Veterinary-Value Vet

11361 W. Pico Blvd
Los Angeles CA 90064
(310) 473-4295

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: East Valley Shelter

South Shore Pet Clinic

Dr. Van Steed
2318 South Western Avenue
San Pedro CA 90732
(310) 832-5327

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: Harbor Shelter

SPCALA Specialty S/N Center

5026 W. Jefferson Boulevard
Los Angeles CA 90016
(323) 730-5303

DISCOUNT COUP VET: Yes
FREE CERT VET:
POST RELEASE VET:
RABBIT S/N
DISTRICT: South Los Angeles Shelter

Taub Veterinary Services (Mobile)

Dr. Alexander Taub
1719 N. Orange Grove Ave
Los Angeles CA 90046
(877) 215-9510

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: East Valley Shelter

Valley Veterinary Clinic

Dr. Diane Bentz
1659 E. Los Angeles Ave
Simi Valley CA 93065
(805) 584-3823

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET:
RABBIT S/N
DISTRICT: West Valley Shelter

Value Veterinary Services-CP

Dr. L. Davidson
21724-B Sherman Way
Canoga Park CA 91303
(818) 592-0092

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N Yes
DISTRICT: West Valley Shelter

WESTSIDE CAT PRACTICE

Dr. Elyse Kent
4716 Lincoln Blve B
Marina Del Rey CA 90292
(310) 773-9286

DISCOUNT COUP VET: Yes
FREE CERT VET: Yes
POST RELEASE VET: Yes
RABBIT S/N
DISTRICT: West Los Angeles Shelter

**CITY OF LOS ANGELES
DEPARTMENT OF ANIMAL SERVICES
FREE CERTIFICATE S/N PROGRAM
PARTICIPATING VETERINARY HOSPITALS**

Please select a veterinary hospital from the list below for your companion animal's surgery. If you take your companion animal to a non-participating veterinarian you will be required to pay the entire cost of sterilization.

Veterinary Hospital Price Listing

Cat Spay: \$30 - \$200

Cat Neuter: \$15 -

Dog Spay: \$55 -

Dog Neuter: \$45 -

All Pets Medical Centre

Dr. William Martin
7606 Fallbrook Ave #1
West Hills CA 91304
(818) 883-2600

DISTRICT:

WEST VALLEY DISTRICT

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

Angeles Vista Pet Medical Center

Dr. John Hardy
4414 Crenshaw Blvd
Los Angeles CA 90008
(323) 292-0387

DISTRICT:

SOUTH LOS ANGELES DISTRICT

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET:
PRE-RELEASE VET:
RABBIT S/N:

Angelus Pet Hospital

Dr. Ahmed Khalek
5846 San Fernando RD
Glendale CA 91202
(818) 241-8333

DISTRICT:

North Central Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

Animal Medical Clinic

Dr. Eric Jones
2528 W. Martin Luther King Bl
Los Angeles CA 90008
(323) 294-6154

DISTRICT:

SOUTH LOS ANGELES DISTRICT

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N:

Animal Rescue Center

Dr. Salah Saleh
2901 Exposition Boulevard
Los Angeles CA 90018
(323) 402-0039

DISTRICT:

SOUTH LOS ANGELES DISTRICT

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

ASPCA

1850 60TH ST
Los Angeles CA 90047
(747) 800-4377

DISTRICT:

SOUTH LOS ANGELES DISTRICT

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

Avenue 26 Small Animal Hospital

Dr. Bhuehler
609 West Ave 26
Los Angeles CA 90065
(323) 224-1231

DISTRICT:

North Central Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET:
RABBIT S/N:

Community Veterinary Center

Dr. Lorie Birr
10617 Burbank Blvd
N. Hollywood CA 91601
(818) 509-2987

DISTRICT:

East Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

Cozycroft Pet Hospital

Dr. S. Haerther
20601 Plummer ST
Chatsworth CA 91311
(818) 341-3040

DISTRICT:

West Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N:

Crenshaw Dog & Cat Hospital

Dr. April Woods
6841 Crenshaw Boulevard
Los Angeles CA 90043
(323) 753-2149

DISTRICT:

SOUTH LOS ANGELES DISTRICT

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: No
PRE-RELEASE VET: No
RABBIT S/N: No

Dill Veterinary Hospital

Dr. Tim Hare
11207 San Fernando Road
San Fernando CA 91340
(818) 899-5287

DISTRICT:

East Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET:
RABBIT S/N:

Eagle Glen Veterinary Clinic

Dr. Sae Rhee
4305 Eagle Rock Blvd
Los Angeles CA 90041
(323) 256-0405

DISTRICT:

NORTH CENTRAL DISTRICT

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET:
PRE-RELEASE VET:
RABBIT S/N:

FixNation

7680 Clybourn Ave
 Sun Valley CA 91352
 (818) 524-2287

DISTRICT:

East Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N:

Gateway Small Animal Hospital

Dr. Rafael Villcana
 431 West Los Feliz Road
 Glendale CA 91204
 (323) 256-5840

DISTRICT:

East Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET:
RABBIT S/N: Yes

Green Dog & Cat Hospital

Dr. Dina Bahl
 1544 West Slauson Ave
 Los Angeles CA 90047
 (323) 753-8440

DISTRICT:

South Los Angeles Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET:
PRE-RELEASE VET:
RABBIT S/N:

Kinder4Rescue Low Cost Pet Clinic

4926 Vineland Ave
 N. Hollywood CA 91601
 (818) 505-0006

DISTRICT:

East Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

L.A. Central Animal Hospital

Dr. Olatunji Bandele
 220 West Ave 26
 Los Angeles CA 90031
 (323) 225-4228

DISTRICT:

North Central Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N:

Laguna Vista Veterinary Hospital

Dr. R. Taylor
 26333 South Vermont Ave
 Harbor City CA 90710
 (310) 326-9371

DISTRICT:

Harbor Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET:
RABBIT S/N:

Lomita Pet Hospital

Dr. Sandra Kim
 25445 Narbonne Ave
 Lomita CA 90717
 (310) 325-5850

DISTRICT:

HARBOR DISTRICT

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N:

North Figueroa Animal Hospital

Dr. Rolando Vasquez
 5550 North Figueroa ST
 Los Angeles CA 90042
 (323) 258-8068

DISTRICT:

North Central Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

Northridge Animal Medical Center

Dr. Frank Marco
 8918 Reseda Blvd
 Northridge CA 91324
 (818) 886-1216

DISTRICT:

West Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N:

Pasternak Veterinary Center

Dr. Henry Pasternak
 2038 S. Sepulveda Blvd
 Los Angeles CA 90025
 (310) 268-2275

DISTRICT:

West Los Angeles Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET:
RABBIT S/N:

Peninsula Pet Clinic

Dr.
 1450 West 25th ST
 San Pedro CA 90731
 (310) 833-1111

DISTRICT:

HARBOR DISTRICT

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

Pet Care Center

Dr. Joy Rose Anderson
 2009 W. Slauson Ave
 Los Angeles CA 90047
 (323) 294-4030

DISTRICT:

SOUTH LOS ANGELES DISTRICT

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

Pet Orphans of So. California

Dr. Emily Swiniarski
 7720 Gloria Ave
 Van Nuys CA 91406
 (818) 901-0190

DISTRICT:

EAST VALLEY ANIMAL CARE CENTER

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET:
RABBIT S/N:

Porter Pet Hospital

Dr. Ronald Newman
 18224 Parthenia ST
 Northridge CA 91325
 (818) 349-8387

DISTRICT:

West Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

S&N Project LA East Valley

14409 Vanowen Street
Van Nuys CA 91405
(818) 849-6373

DISTRICT:

East Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

S&N Project LA-Habor

957 N. Gaffey Street
San Pedro CA 90731
(310) 241-0768

DISTRICT:

North Central Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

San Fernando Pet Hospital

Dr. George Makkar
1523 Truman ST
San Fernando CA 91340
(818) 361-8636

DISTRICT:

East Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET:
PRE-RELEASE VET:
RABBIT S/N:

Shelter Veterinary-Value Vet

11361 W. Pico Blvd
Los Angeles CA 90064
(310) 473-4295

DISTRICT:

East Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

South Shore Pet Clinic

Dr. Van Steed
2318 South Western Avenue
San Pedro CA 90732
(310) 832-5327

DISTRICT:

Harbor Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

Taub Veterinary Services (Mobile)

Dr. Alexander Taub
1719 N. Orange Grove Ave
Los Angeles CA 90046
(877) 215-9510

DISTRICT:

East Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: No
RABBIT S/N: Yes

Valley Veterinary Clinic

Dr. Diane Bentz
1659 E. Los Angeles Ave
Simi Valley CA 93065
(805) 584-3823

DISTRICT:

West Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET:
PRE-RELEASE VET:
RABBIT S/N:

Value Veterinary Services-CP

Dr. L. Davidson
21724-B Sherman Way
Canoga Park CA 91303
(818) 592-0092

DISTRICT:

West Valley Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET: Yes
RABBIT S/N: Yes

Warren Animal Hospital

Dr. Art Martin
2417 Riverside Drive
Los Angeles CA 90039
(323) 664-2188

DISTRICT:

North Central Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET:
POST RELEASE VET: yes
PRE-RELEASE VET: Yes
RABBIT S/N:

WESTSIDE CAT PRACTICE

Dr. Elyse Kent
4716 Lincoln Blve B
Marina Del Rey CA 90292
(310) 773-9286

DISTRICT:

West Los Angeles Shelter

FREE CERT VET: Yes
DISCOUNT COUP VET: Yes
POST RELEASE VET: Yes
PRE-RELEASE VET:
RABBIT S/N:

**DEPARTMENT OF ANIMAL SERVICES
STATEMENT OF REVENUE AND EXPENSES
FUND 842- ANIMAL STERILIZATION FUND (ASF)
For the period July 1, 2015 to Aug 31, 2015**

	July 1-31, 2015	Aug 1-31, 2015	(A + B = C)
	YTD Revenue (A)	Current Month (B)	Total (C)
Revenue			
Spay and Neuter Fees (\$7 for sterilized; \$2 for intact)		\$23,767.00	\$23,767.00
Donations & Contributions		624.50	\$624.50
General Fund Subsidy (\$546,000 total for 2014-15)	41,685.00	41,665.00	\$83,350.00
Total Revenue	\$41,685.00	\$66,056.50	\$107,741.50
	YTD Expenses (A)	Current Month (B)	Total (C)
Expenses/Encumbrances			
Spay and Neuter Program	\$51,491.60	\$123,454.40	\$174,946.00
Transfer to General Fund (for administrative support of the s/n program)			\$0.00
Total Expense	\$51,491.60	\$123,454.40	\$174,946.00
Net Income (Loss)	(\$9,806.60)	(\$57,397.90)	(\$67,204.50)
Cash Balance, beginning , 08/01/2015			\$4,746,028.90
Cash Balance, end, 08/31/2015			\$4,638,891.00
Dog/Cat Spay & Neuter Deposits	\$60,636.50		\$60,636.50
Pet Adoption Deposit	\$1,450,637.41	\$180,717.00	\$1,631,354.41
ASPCA Grant ¹	\$75,000.00		\$75,000.00
ASPCA Grant 3A ³	\$0.00		\$0.00
Fund Balance Residual Encumbrance ²	\$1,545,063.48	(\$287,854.90)	\$1,257,208.58
Unrestricted & Undesignated Fund Balance	\$946,180.24		\$946,180.24
Residual Equity Transfer ⁴	\$668,511.27		\$668,511.27
Total	\$4,746,028.90	(\$107,137.90)	\$4,638,891.00

¹ Represents ASPCA grant received to pay for New Hope adoption fees

² Represents net spendable and available funds in the current year

³ Represents ASPCA Grant 3A received to pay for New Hope adoption fees for 8,200 adoption pulls @\$40/pull=\$328,000

⁴ Fund 543 (\$668,137.27) and Fund 841 (\$374) were closed. Proceeds went to Animal Sterilization Fund.

**DEPARTMENT OF ANIMAL SERVICES
SCHEDULE OF DONATIONS & CONTRIBUTIONS
FUND 842- ANIMAL STERILIZATION FUND (ASF)
For the period July 1, 2015 to Aug 31, 2015**

	July 1-31, 2015	Aug 1-31, 2015	(A + B = C)
	YTD Revenue (A)	Current Month (B)	Total (C)
Donations & Contributions			
Donations via direct solicitation			0.00
Donation -- Big Fix		51.00	51.00
Donations -- \$250 and below		498.50	498.50
California Community Foundation -- Nellie Rhode Trust			0.00
Grant-ASPCA ² -New Hope Adoption			0.00
Grant-ASPCA 3A-New Hope Adoption			0.00
Online Donations		75.00	75.00
Total Donations & Contributions	0.00	624.50	624.50

**DEPARTMENT OF ANIMAL SERVICES
SCHEDULE OF SPAY AND NEUTER EXPENSES
FUND 842- ANIMAL STERILIZATION FUND (ASF)
For the period July 1, 2015 to Aug 31, 2015**

	July 1-31, 2015	Aug 1-31, 2015	(A + B = C)
Amanda Foundation (\$500,000 mobile spay/neuter contract)	\$0.00		\$0.00
Value Vet (\$500,000 contract for WLA s/n clinic-125775)	\$0.00	\$70,818.00	\$70,818.00
SNP LA (\$500,000 contract for Harbor s/n clinic-125639)	\$14,051.60	\$14,044.70	\$28,096.30
SNP LA (\$500,000 contracts for East Valley s/n clinic-117333)	\$0.00	\$26,418.20	\$26,418.20
ASPCA (\$500,000 contract for SLA clinic-123811)	\$17,726.00	(\$31,538.50)	(\$13,812.50)
Other participating vets	\$19,714.00	\$43,712.00	\$63,426.00
Total S/N Program	\$51,491.60	\$123,454.40	\$174,946.00

DEPARTMENT OF ANIMAL SERVICES
SCHEDULE OF SPAY AND NEUTER EXPENSES
FUND 842- ANIMAL STERILIZATION FUND (ASF)
For the period July 1, 2015 to Aug 31, 2015

	July 1-31, 2015	Aug 1-31, 2015	(A + B = C)
	YTD Revenue (A)	Current Month (B)	Total (C)
<u>OTHER PARTICIPATING VETS</u>			
All Pets Medical Center -William Martin	\$2,006.00	\$1,112.00	\$3,118.00
Aloro Pet Clinic -Suresh V. Dogra DVM Inc.	\$1,100.00		\$1,100.00
Angeles Vista Pet Clinic - John D. Hardy	\$0.00	\$350.00	\$350.00
Angelus Pet Hospital -Ahmed A. Khalek	\$0.00	\$1,104.00	\$1,104.00
Animal Health Care Ctr -Lisa Hsuan Inc.	\$58.00		\$58.00
Animal Rescue Center -Sis Inc.	\$2,330.00		\$2,330.00
Avenue 26 Small Animal Hospital	\$0.00		\$0.00
Center Sinai Animal Hospital -Barlin Inc.	\$196.00	\$116.00	\$312.00
Community Vet Hospital -Delora Lauver/Edward James Lauver	\$60.00	\$10,425.00	\$10,485.00
Cozycroft Pet Hospital - Steve Haerther DVM Inc.	\$888.00		\$888.00
Devonshire Animal Hospital	\$0.00		\$0.00
Dog & Cat S/N Clinic -MK Veterinary Corporation	\$0.00		\$0.00
Eagle Glen Veterinary Clinic	\$70.00		\$70.00
Fixnation, Inc	\$710.00	\$1,424.00	\$2,134.00
Gateway Animal Hospital	\$478.00	\$594.00	\$1,072.00
Green Dog & Cat Hospital -Dina N. Bahl	\$0.00		\$0.00
Highland Park Animal Hospital	\$0.00		\$0.00
Highland Veterinary Hosapital	\$0.00		\$0.00
Holiday Humane Society	\$0.00	\$1,160.00	\$1,160.00
JP Pet Clinic Inc.		\$398.00	\$398.00
Kinder4Rescue	\$3,192.00	\$1,158.00	\$4,350.00
Mar Vista Animal Med Ctr -Wendy C Brooks	\$0.00		\$0.00
LA Central Animal Hospital	\$420.00		\$420.00
N. Valley Vet Clinic -Todd A. Bender	\$0.00		\$0.00
North Figueroa Animal Hospital	\$0.00	\$17,138.00	\$17,138.00
Northridge Animal Med Ctr -Marco Pet Care Inc	\$116.00	\$564.00	\$680.00
Peninsula Pet Clinic Inc	\$0.00		\$0.00
Pet Care Veterinary Center	\$0.00		\$0.00
Porter Pet Hospital	\$420.00	\$206.00	\$626.00
Roxford Veterinary Clinic - Teresa Long	\$0.00		\$0.00
Shadow Hills Pet Clinic - Satich K. Mohan	\$0.00		\$0.00
South Shores Pet Clinic of San Pedro	\$210.00	\$1,196.00	\$1,406.00
Spay and Neuter of Los Angeles-Pico	\$100.00	\$98.00	\$198.00
Spay4LA	\$0.00		\$0.00
Suresh V. Dogra		\$860.00	\$860.00
Taub Veterinary Services, Inc.	\$0.00		\$0.00
Valley Animal Hospital of Van Nuys	\$0.00		\$0.00
Value Vet., Inc.-Canoga Park	\$2,756.00	\$2,926.00	\$5,682.00
Warren Animal Hospital -Marsan Inc.	\$4,324.00	\$2,475.00	\$6,799.00
Westchester Vet Center -Henry K Yoo	\$0.00		\$0.00
Westside Cat Practice -Thomas H. Elston	\$280.00	\$408.00	\$688.00
Total Other Participating Vets	\$19,714.00	\$43,712.00	\$63,426.00

DEPARTMENT OF ANIMAL SERVICES
STATEMENT OF REVENUE AND EXPENSES
Fund 859 - ANIMAL WELFARE TRUST FUND (AWTF)
For the period July 1, 2015 to Aug 31, 2015

	Aug 1-31, 2015		(A + B = C)
Revenue	Yr-to-Date (A)	Curr Mo (B)	Total (A + B = C)
Interest Income		\$1,539.39	\$1,539.39
Donations & Contributions		\$223,800.85	\$223,800.85
TOTAL REVENUE	\$0.00	\$225,340.24	\$225,340.24
Expenses			
ASPCA -Pitbulls/Chihuahua Incentive Program - Angel City Pitbulls	\$500.00		\$500.00
Milk Powder for young litters	\$35,319.27	(\$648.06)	\$34,671.21
Shelter Security Cameras - RD Systems	\$66,759.62	\$137,055.03	\$203,814.65
SMART/Field Equipment	\$8,115.43	\$4,345.87	\$12,461.30
GSD (pays for Council approved alterations/improvements)		\$497.88	\$497.88
TOTAL EXPENSES	\$110,694.32	\$141,250.72	\$251,945.04
Net Income (Loss):	-\$110,694.32	\$84,089.52	(\$26,604.80)
Cash Balance, beginning 08/01/15			\$1,891,148.93
Cash Balance, end 08/31/15			\$1,975,485.53

DEPARTMENT OF ANIMAL SERVICES
SCHEDULE OF DONATIONS AND CONTRIBUTIONS
Fund 859 - ANIMAL WELFARE TRUST FUND (AWTF)
For the period July 1, 2015 to Aug 31, 2015

	Beg Balance	Aug 1-31, 2015	(A + B = C)
UNRESTRICTED DONATIONS	Yr-to-Date (A)	Curr Mo (B)	Total (A + B = C)
AVAILABLE	\$1,050,601.36	(\$120,615.01)	\$929,986.35
RESTITUTION FOR ANIMAL CRUELTY	\$16,737.14	\$175.00	\$16,912.14
COMMUNITY ASSISTANCE FUND	\$1,625.50		\$1,625.50
AWARDS & REFRESHMENTS	\$433.00		\$433.00
VENDING SALES		\$975.45	\$975.45
TOTAL UNRESTRICTED DONATIONS	\$1,069,397.00	(\$119,464.56)	\$949,932.44
RESTRICTED DONATIONS			
WEST VALLEY SHELTER (Shelter maintenance)	\$35,858.09	\$404.84	\$36,262.93
HARBOR SHELTER "	\$30,017.87	\$56.27	\$30,074.14
NORTH CENTRAL SHELTER "	\$37,173.56	\$3,095.50	\$40,269.06
SOUTH LA SHELTER "	\$22,817.14	\$165.00	\$22,982.14
EAST VALLEY SHELTER "	\$46,903.59	\$116.00	\$47,019.59
WEST LA SHELTER "	\$68,952.81	\$939.00	\$69,891.81
ON-LINE DONATIONS			
SPECIAL TREATMENT AND RECOVERY (S.T.A.R.) PROGRAM	\$30,974.00		\$30,974.00
CHAMELEON DONATIONS			
S.T.A.R. PROGRAM	\$40,884.36		\$40,884.36
FOSTER PROGRAM	\$6,094.87		\$6,094.87
KENNEL PLAQUE SPONSORSHIP	\$38,621.92		\$38,621.92
PUBLIC EDUCATION	\$1,500.00		\$1,500.00
SPECIALIZED MOBILE ANIMAL RESCUE TEAM (S.M.A.R.T.)	\$1,227.41		\$1,227.41
BEST FRIENDS ANIMAL SOCIETY			
Restricted to promote adoptions	\$50,744.00		\$50,744.00
Restricted to adoption ad campaign	\$30,000.00		\$30,000.00
CEQA RELATIVE TO PROPOSED "CAT PROGRAM"			
Best Friends Animal Society	\$0.00		\$0.00
Found Animals	\$0.00		\$0.00
California Community Foundation	\$0.00		\$0.00
ASPCA	\$0.00		\$0.00
ASPCA			
ASPCA GRANT 1 -(CARROLL PETRIE) - pays for pitbulls/chihuahua adoptions	\$89,100.00		\$89,100.00
ASPCA GRANT 3B -NEW HOPE Microchips (8,200 pulls @ \$10/microchip)	\$0.00		\$0.00
ASPCA GRANT S3-PUBLIC ADOPTIONS		\$200,000.00	\$200,000.00
GENERAL SERVICES DEPARTMENT	\$4,356.87		\$4,356.87
TOTAL RESTRICTED DONATIONS	\$535,226.49	\$204,776.61	\$740,003.10

UNRESTRICTED ESTATE/TRUST DONATIONS

ROBERT EMERSON ESTATE	\$10,228.24	\$0.00	\$10,228.24
LIZ DOUGLAS ESTATE	\$10,000.00	\$0.00	\$10,000.00
NORTHERN TRUST COMPANY-Johnston administrative Trust	\$22,629.31	\$0.00	\$22,629.31
TOTAL UNRESTRICTED ESTATE DONATIONS	\$42,857.55	\$0.00	\$42,857.55

RESTRICTED ESTATE DONATIONS

MARIE TYNER ESTATE (Maintenance of West Valley shelter)	\$43,242.23	\$0.00	\$43,242.23
AGNES WOOD ESTATE (Maintenance of North Central shelter)	\$112,813.67	\$0.00	\$112,813.67
L.C. MIRABILE ESTATE (Maintenance of SLA shelter)	\$4,316.26	\$0.00	\$4,316.26
SHUSTER/CUNARD ESTATE (Maintenance of East Valley shelter)	\$55,165.68	\$0.00	\$55,165.68
AMELIA PARKER ESTATE (Shelter renovations)	\$7,130.05	\$0.00	\$7,130.05
J.S. ROGERS FOUNDATION S.T.A.R.	16,000.00	\$0.00	\$16,000.00
M.L. PORT LIVING TRUST (Maintenance of WLA shelter)	\$5,000.00	\$0.00	\$5,000.00
TOTAL RESTRICTED ESTATE DONATIONS	\$243,667.89	\$0.00	\$243,667.89

TOTAL ESTATE DONATIONS

\$286,525.44	\$0.00	\$286,525.44
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TOTAL DONATIONS AND CONTRIBUTIONS

\$1,891,148.93	\$85,312.05	\$1,976,460.98
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DEPARTMENT OF ANIMAL SERVICES
Schedule of Donations and Contributions by Program
Fund 859 - ANIMAL WELFARE TRUST FUND (AWTF)
For the period July 1, 2015 to Aug 31, 2015

	0	Aug 1-31, 2015	(A + B = C)
Donations & Contributions	YTD Rev (A)	Curr Mo (B)	Total (A + B + C)
Donations -- Community Assistance Fund		\$1.00	\$1.00
Donations -- Special Treatment And Recovery (STAR)		\$275.00	\$275.00
Donations -- Kennel Plaque Sponsorship		\$300.00	\$300.00
Donations -- Foster			\$0.00
Donation-via Direct AWTF Solicitation		\$9.00	\$9.00
Donation-via Direct STAR Solicitation			\$0.00
Donations - Grants/Trusts			
Grant - ASPCA ³ (New Hope Adoption/Microchips)			\$0.00
Grant - ASPCA ^S (Public Adoptions)		\$200,000.00	\$200,000.00
The Northern Trust-Johnston Administrative Trust			\$0.00
Donations AWTF (\$300 and below)		\$22,735.85	\$22,735.85
Online Donations			
Animal Welfare		\$380.00	\$380.00
S.T.A.R		\$100.00	\$100.00
TOTAL DONATIONS	\$0.00	\$223,800.85	\$223,800.85

LA Animal Services Woof Stat Report for August 2015

Department Totals - All Animals

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Impounds by Animal Type - All Animals

Cats	2,144	2,085	3%	4,465	4,543	-2%
Dogs	2,386	2,728	-13%	5,080	5,924	-14%
Others	484	780	-38%	1,013	1,332	-24%
Rabbits	62	119	-48%	118	239	-51%
Totals	5,076	5,712	-11%	10,676	12,038	-11%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	94	341	-72%	216	566	-62%
Owner Surrender	1,119	1,085	3%	2,147	2,211	-3%
Possible Owner	455	416	9%	1,019	995	2%
Stray	3,094	3,525	-12%	6,617	7,574	-13%
Wildlife	314	345	-9%	677	692	-2%
Totals	5,076	5,712	-11%	10,676	12,038	-11%

Live/Save for Cats and Dogs

Impounds

Cats	2,144	2,085	3%	4,465	4,543	-2%
Dogs	2,386	2,728	-13%	5,080	5,924	-14%
Totals	4,530	4,813	-6%	9,545	10,467	-9%

Live Releases

Cats	1,383	1,190	16%	2,722	2,280	19%
Dogs	2,139	2,173	-2%	4,437	4,582	-3%
Totals	3,522	3,363	5%	7,159	6,862	4%

Live/Save Rates

Cats	64.51%	57.07%	13%	60.96%	50.19%	21%
Dogs	89.65%	79.66%	13%	87.34%	77.35%	13%
Totals	77.75%	69.87%	11%	75.00%	65.56%	14%

Licenses Issued

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
Intact Dogs	96	113	-15%	220	250	-12%
Breeder's	43	73	-41%	110	141	-22%
Cat Tag	0	0	0%	3	0	300%
Diplomats	0	0	0%	0	0	0%
Disabled	116	89	30%	289	191	51%
Duplicate	158	198	-20%	361	402	-10%
Equine Lic	128	85	51%	365	229	59%
Equine Lic 2	0	0	0%	4	0	400%
Equine Lic 3	0	0	0%	2	1	100%
Equine Lic 4	0	0	0%	0	0	0%
Equine Lic 5	6	6	0%	9	31	-71%
Guide Dogs	0	1	-100%	0	1	-100%
Humane Grps	137	217	-37%	291	494	-41%
Junkyard Intct	0	1	-100%	4	2	100%
Junkyard Altrd	4	8	-50%	19	13	46%
LAPD K9	0	0	0%	0	0	0%
Pending	383	458	-16%	757	941	-20%
Restricted	5	0	500%	9	0	900%
Sentry	0	0	0%	0	0	0%
Service	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dogs	10,196	6,989	46%	24,862	15,411	61%
Altered Dogs 3 Yrs	317	177	79%	629	395	59%
Senior	416	289	44%	1,006	633	59%
Svc	0	0	0%	0	1	-100%
Svc Blue	9	2	350%	15	2	650%
Totals	12,014	8,706	38%	28,955	19,138	51%

Spay/Neuter Surgeries by LAAS Vets

Cats	176	165	7%	448	332	35%
Dogs	223	159	40%	402	293	37%
Rabbits	16	9	78%	23	15	53%
Totals	415	333	25%	873	640	36%

Department Totals

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Cat and Dog Euthanasia

Cats	747	1,113	-33%	1,771	2,247	-21%
Dogs	247	454	-46%	635	1,027	-38%
Totals	994	1,567	-37%	2,406	3,274	-27%

Cat and Dog Live Releases

Adoptions to the Public	1,897	1,726	10%	3,674	3,387	8%
Best Friends	652	585	11%	1,191	1,104	8%
New Hope Placements	505	628	-20%	1,143	1,319	-13%
Redeemed	439	393	12%	1,082	982	10%
Released	29	31	-6%	69	70	-1%
Totals	3,522	3,363	5%	7,159	6,862	4%

Outcomes for All Animals

Adoptions to the Public	1,992	1,797	11%	3,830	3,530	8%
Best Friends	652	585	11%	1,191	1,104	8%
Died/DOA (not euthanized)	322	321	0%	646	666	-3%
Euthanized	1,212	1,793	-32%	2,849	3,794	-25%
Missing/Stolen/Escaped	7	18	-61%	9	24	-63%
New Hope Placements	635	794	-20%	1,438	1,634	-12%
Redeemed	443	406	9%	1,088	1,006	8%
Released	87	101	-14%	183	187	-2%
Animals Outcomed	5,350	5,815	-8%	11,234	11,945	-6%

Admin Stats

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
CPRA Requests	60	70	-14%	121	131	-8%
Hearings Held	44	16	175%	92	32	188%

Spay/Neuter Vouchers Issued / Redeemed

\$30 Vouchers Issued	399	419	-5%	914	818	12%
\$70 Vouchers Issued	309	419	-26%	631	796	-21%
\$30 Vouchers Redeemed	313	133	135%	668	248	169%
\$70 Vouchers Redeemed	269	245	10%	472	476	-1%

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Volunteers

# of Volunteers	4,282	3,629	0%	n/a	n/a	n/a
# of Volunteer Hrs Worked	4,974	5,494	-9%	9,092	9,548	0%
# of Orientations	6	6	0%	14	12	17%
# attended	71	91	-22%	236	200	0%

Animals Sent to Foster

Cats	257	150	71%	419	282	49%
Dogs	23	37	-38%	94	84	12%
Others	2	2	0%	3	2	50%
Rabbits	0	0	0%	1	0	100%
Totals	282	189	49%	517	368	40%

Officer Stats

Citations Issued	40	60	-33%	63	94	-33%
Permits Processed	79	110	-28%	182	206	-12%
Wildlife Calls	454	507	-10%	873	1,051	-17%
Community Presentations	0	0	0%	0	0	0%
ACE Citation	3	0	300%	66	0	6600%

Spay/Neuter Surgeries by Contract Vets

	Aug-15	YTD Fiscal 15/16	Fiscal YTD Goal	% Chng
SNP LA Harbor- max of 10 /Day*	173	347	415	-16%
SNP LA EV - max of 10 /Day*	161	331	415	-20%
Value Vet WLA min. 20/Day Shelter and Public**	149	302	830	-64%
ASPCA SLA Clinic up to 20/Day**	262	466	830	-44%
Total	745	1,446	2,490	-42%

*On average 200 surgeries per month

**On average 400 surgeries per month

East Valley Shelter						
All Animals						
	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng

Impounds by Animal Type - All Animals						
Cats	597	552	8%	1,230	1,180	4%
Dogs	611	672	-9%	1,326	1,445	-8%
Others	133	154	-14%	346	304	14%
Rabbits	17	28	-39%	25	92	-73%
Totals	1,358	1,406	-3%	2,927	3,021	-3%

Impounds by Impound Type - All Animals						
ACTF/Dsstr/Evid/Pers Prop	19	22	-14%	53	44	20%
Owner Surrender	240	252	-5%	493	527	-6%
Possible Owner	147	105	40%	324	257	26%
Stray	858	932	-8%	1,819	1,995	-9%
Wildlife	94	95	-1%	238	198	20%
Totals	1,358	1,406	-3%	2,927	3,021	-3%

Live/Save for Cats and Dogs Impounds						
Cats	597	552	8%	1,230	1,180	4%
Dogs	611	672	-9%	1,326	1,445	-8%
Totals	1,208	1,224	-1%	2,556	2,625	-3%

Live Releases						
Cats	417	328	27%	863	647	33%
Dogs	543	619	-12%	1,156	1,227	-6%
Totals	960	947	1%	2,019	1,874	8%

Live/Save Rates						
Cats	69.85%	59.42%	18%	70.16%	54.83%	28%
Dogs	88.87%	92.11%	-4%	87.18%	84.91%	3%
Totals	79.47%	77.37%	3%	78.99%	71.39%	11%

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
Licenses Issued						
Intact Dogs	9	24	-63%	24	38	-37%
Breeder's	10	18	-44%	26	30	-13%
Cat Tag	0	0	0%	0	0	0%
Diplomats	0	0	0%	0	0	0%
Disabled	8	5	60%	19	18	6%
Duplicate	35	35	0%	72	78	-8%
Equine Lic	47	4	1075%	51	30	70%
Equine Lic 2	0	0	0%	0	0	0%
Equine Lic 3	0	0	0%	0	0	0%
Equine Lic 4	0	0	0%	0	0	0%
Equine Lic 5	2	0	200%	2	2	0%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	45	75	-40%	112	184	-39%
Junkyard Intct	0	0	0%	2	0	200%
Junkyard Altrd	0	0	0%	1	1	0%
LAPD K9	0	0	0%	0	0	0%
Pending	38	54	-30%	99	88	13%
Restricted	1	0	100%	1	0	100%
Sentry	0	0	0%	0	0	0%
Service	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dogs	899	828	9%	1,871	1,742	7%
Altered Dogs 3 Yrs	10	9	11%	25	16	56%
Senior	37	12	208%	61	36	69%
Svc	0	0	0%	0	0	0%
Svc Blue	0	0	0%	0	0	0%
Totals	1,141	1,064	7%	2,366	2,263	5%

Spay/Neuter Surgeries by LAAS Vets						
Cats	61	28	118%	122	59	107%
Dogs	70	51	37%	151	85	78%
Rabbits	0	0	0%	0	2	-200%
Totals	131	79	66%	273	146	87%

East Valley Shelter

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Cat and Dog Euthanasia

Cats	138	196	-30%	365	476	-23%
Dogs	28	50	-44%	104	175	-41%
Totals	166	246	-33%	469	651	-28%

Cat and Dog Live Releases

Adoptions to the Public	455	434	5%	913	766	19%
Best Friends	224	210	7%	407	400	2%
New Hope Placements	146	184	-21%	361	417	-13%
Redeemed	124	117	6%	314	276	14%
Released	11	2	450%	24	15	60%
Totals	960	947	1%	2,019	1,874	8%

Outcomes for All Animals

Adoptions to the Public	484	450	8%	953	799	19%
Best Friends	224	210	7%	407	400	2%
Died/DOA (not euthanized)	91	88	3%	189	191	-1%
Euthanized	225	301	-25%	610	751	-19%
Missing/Stolen/Escaped	1	0	100%	1	3	-67%
New Hope Placements	192	263	-27%	486	540	-10%
Redeemed	124	117	6%	315	282	12%
Released	27	14	93%	60	47	28%
Animals Outcomed	1,368	1,443	-5%	3,021	3,013	0%

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Volunteers

# of Volunteers	828	658	26%	n/a	n/a	
# of Volunteer Hrs Worked	939	920	2%	1,708	1,435	-16%
# of Orientations	1	1	0%	3	2	-33%
# attended	8	7	14%	55	29	-47%

Animals Sent to Foster

Cats	111	59	88%	151	112	35%
Dogs	3	8	-63%	49	31	58%
Others	0	0	0%	0	0	0%
Rabbits	0	0	0%	1	0	100%
Totals	114	67	70%	201	143	41%

Officer Stats

Citations Issued	28	8	250%	30	17	76%
Permits Processed	4	9	-56%	7	10	-30%
Wildlife Calls	93	64	45%	173	156	11%
Community Presentations	0	0	0%	0	0	0%
ACE Citation	0	0	0%	0	0	0%

Harbor Shelter

All Animals

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Impounds by Animal Type - All Animals

Cats	231	190	22%	446	452	-1%
Dogs	241	230	5%	472	518	-9%
Others	22	39	-44%	40	70	-43%
Rabbits	1	9	-89%	16	12	33%
Totals	495	468	6%	974	1,052	-7%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	11	6	83%	18	39	-54%
Owner Surrender	116	101	15%	204	217	-6%
Possible Owner	41	34	21%	84	83	1%
Stray	313	295	6%	643	660	-3%
Wildlife	14	32	-56%	25	53	-53%
Totals	495	468	6%	974	1,052	-7%

Live/Save for Cats and Dogs

Impounds

Cats	231	190	22%	446	452	-1%
Dogs	241	230	5%	472	518	-9%
Totals	472	420	12%	918	970	-5%

Live Releases

Cats	85	110	-23%	210	198	6%
Dogs	219	186	18%	434	378	15%
Totals	304	296	3%	644	576	12%

Live/Save Rates

Cats	36.80%	57.89%	-36%	47.09%	43.81%	7%
Dogs	90.87%	80.87%	12%	91.95%	72.97%	26%
Totals	64.41%	70.48%	-9%	70.15%	59.38%	18%

Licenses Issued

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
Intact Dogs	0	5	-500%	2	7	-71%
Breeder's	0	7	-700%	2	8	-75%
Cat Tag	0	0	0%	0	0	0%
Diplomats	0	0	0%	0	0	0%
Disabled	4	6	-33%	17	8	113%
Duplicate	5	12	-58%	13	23	-43%
Equine Lic	0	0	0%	0	0	0%
Equine Lic 2	0	0	0%	0	0	0%
Equine Lic 3	0	0	0%	0	0	0%
Equine Lic 4	0	0	0%	0	0	0%
Equine Lic 5	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	6	8	-25%	14	27	-48%
Junkyard Intct	0	1	-100%	0	1	-100%
Junkyard Altrd	1	0	100%	1	1	0%
LAPD K9	0	0	0%	0	0	0%
Pending	2	0	200%	2	0	200%
Restricted	0	0	0%	0	0	0%
Sentry	0	0	0%	0	0	0%
Service	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dogs	233	214	9%	486	481	1%
Altered Dogs 3 Yrs	0	0	0%	2	2	0%
Senior	6	3	100%	15	10	50%
Svc	0	0	0%	0	0	0%
Svc Blue	0	0	0%	0	0	0%
Totals	257	256	0%	554	568	-2%

Spay/Neuter Surgeries by LAAS Vets

Cats	0	0	0%	0	0	0%
Dogs	0	0	0%	0	0	0%
Rabbits	0	0	0%	0	0	0%
Totals	0	0	0%	0	0	0%

Harbor Shelter

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Cat and Dog Euthanasia

Cats	112	161	-30%	213	285	-25%
Dogs	40	59	-32%	72	114	-37%
Totals	152	220	-31%	285	399	-29%

Cat and Dog Live Releases

Adoptions to the Public	215	220	-2%	437	402	9%
Best Friends	7	18	-61%	41	37	11%
New Hope Placements	50	21	138%	83	47	77%
Redeemed	31	33	-6%	77	80	-4%
Released	1	4	-75%	6	10	-40%
Totals	304	296	3%	644	576	12%

Outcomes for All Animals

Adoptions to the Public	220	222	-1%	444	414	7%
Best Friends	7	18	-61%	41	37	11%
Died/DOA (not euthanized)	30	20	50%	67	40	68%
Euthanized	160	235	-32%	296	431	-31%
Missing/Stolen/Escaped	0	0	0%	0	1	-100%
New Hope Placements	51	33	55%	93	61	52%
Redeemed	31	33	-6%	77	80	-4%
Released	7	16	-56%	13	28	-54%
Animals Outcomed	506	577	-12%	1,031	1,092	-6%

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Volunteers

# of Volunteers	482	252	91%	n/a	n/a	
# of Volunteer Hrs Worked	396	600	-34%	1,025	1,543	-34%
# of Orientations	1	1	0%	2	2	0%
# attended	8	7	14%	23	13	77%

Animals Sent to Foster

Cats	6	3	100%	17	20	-15%
Dogs	7	5	40%	11	10	10%
Others	0	0	0%	1	0	100%
Rabbits	0	0	0%	0	0	0%
Totals	13	8	63%	29	30	-3%

Officer Stats

Citations Issued	0	7	-700%	0	7	-700%
Permits Processed	2	0	200%	2	0	200%
Wildlife Calls	29	29	0%	44	52	-15%
Community Presentations	0	0	0%	0	0	0%
ACE Citation	0	0	0%	0	0	0%

North Central Shelter

All Animals

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Impounds by Animal Type - All Animals

Cats	437	394	11%	831	921	-10%
Dogs	424	529	-20%	891	1,141	-22%
Others	103	317	-68%	199	384	-48%
Rabbits	14	12	17%	20	31	-35%
Totals	978	1,252	-22%	1,941	2,477	-22%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	23	283	-92%	46	339	-86%
Owner Surrender	225	198	14%	410	414	-1%
Possible Owner	65	85	-24%	144	196	-27%
Stray	604	655	-8%	1,211	1,466	-17%
Wildlife	61	31	97%	130	62	110%
Totals	978	1,252	-22%	1,941	2,477	-22%

Live/Save for Cats and Dogs
Impounds

Cats	437	394	11%	831	921	-10%
Dogs	424	529	-20%	891	1,141	-22%
Totals	861	923	-7%	1,722	2,062	-16%

Live Releases

Cats	250	179	40%	462	347	33%
Dogs	391	375	4%	814	815	0%
Totals	641	554	16%	1,276	1,162	10%

Live/Save Rates

Cats	57.21%	45.43%	26%	55.60%	37.68%	48%
Dogs	92.22%	70.89%	30%	91.36%	71.43%	28%
Totals	74.45%	60.02%	24%	74.10%	56.35%	31%

Licenses Issued

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
Intact Dogs	9	13	-31%	20	34	-41%
Breeder's	6	11	-45%	18	24	-25%
Cat Tag	0	0	0%	1	0	100%
Diplomats	0	0	0%	0	0	0%
Disabled	18	12	50%	41	39	5%
Duplicate	29	30	-3%	59	65	-9%
Equine Lic	0	0	0%	4	11	-64%
Equine Lic 2	0	0	0%	0	0	0%
Equine Lic 3	0	0	0%	0	0	0%
Equine Lic 4	0	0	0%	0	0	0%
Equine Lic 5	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	16	28	-43%	40	69	-42%
Junkyard Intct	0	0	0%	2	0	200%
Junkyard Altrd	2	3	-33%	6	4	50%
LAPD K9	0	0	0%	0	0	0%
Pending	64	153	-58%	114	301	-62%
Restricted	0	0	0%	3	0	300%
Sentry	0	0	0%	0	0	0%
Service	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dogs	680	802	-15%	1,380	1,593	-13%
Altered Dogs 3 Yrs	43	38	13%	76	66	15%
Senior	47	74	-36%	91	149	-39%
Svc	0	0	0%	0	0	0%
Svc Blue	0	0	0%	0	0	0%
Totals	914	1,164	-21%	1,855	2,355	-21%

Spay/Neuter Surgeries by LAAS Vets

Cats	62	39	59%	139	54	157%
Dogs	95	30	217%	126	31	306%
Rabbits	0	0	0%	0	1	-100%
Totals	157	69	128%	265	86	208%

North Central Shelter

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Cat and Dog Euthanasia

Cats	126	260	-52%	303	555	-45%
Dogs	21	95	-78%	89	198	-55%
Totals	147	355	-59%	392	753	-48%

Cat and Dog Live Releases

Adoptions to the Public	319	277	15%	593	555	7%
Best Friends	158	104	52%	287	202	42%
New Hope Placements	97	91	7%	213	210	1%
Redeemed	63	74	-15%	173	181	-4%
Released	4	8	-50%	10	14	-29%
Totals	641	554	16%	1,276	1,162	10%

Outcomes for All Animals

Adoptions to the Public	327	287	14%	610	570	7%
Best Friends	158	104	52%	287	202	42%
Died/DOA (not euthanized)	64	59	8%	121	124	-2%
Euthanized	200	394	-49%	509	831	-39%
Missing/Stolen/Escaped	1	1	0%	1	1	0%
New Hope Placements	114	103	11%	249	233	7%
Redeemed	64	84	-24%	175	193	-9%
Released	20	14	43%	35	25	40%
Animals Outcomed	948	1,046	-9%	1,987	2,179	-9%

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Volunteers

# of Volunteers	1,032	729	42%	n/a	n/a	
# of Volunteer Hrs Worked	748	475	57%	1,381	1,931	-28%
# of Orientations	1	1	0%	2	2	0%
# attended	7	18	-61%	32	50	-36%

Animals Sent to Foster

Cats	32	23	39%	68	42	62%
Dogs	6	5	20%	18	14	29%
Others	2	0	200%	2	0	200%
Rabbits	0	0	0%	0	0	0%
Totals	40	28	43%	88	56	57%

Officer Stats

Citations Issued	0	7	-700%	1	22	-95%
Permits Processed	64	84	-24%	162	169	-4%
Wildlife Calls	164	188	0%	300	414	-28%
Community Presentations	0	0	0%	0	0	0%
ACE Citation	3	0	300%	66	0	6600%

South LA Shelter

All Animals

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Impounds by Animal Type - All Animals

Cats	455	486	-6%	1,034	1,006	3%
Dogs	624	713	-12%	1,289	1,486	-13%
Others	42	30	40%	90	90	0%
Rabbits	7	24	-71%	15	27	-44%
Totals	1,128	1,253	-10%	2,428	2,609	-7%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	14	10	40%	41	37	11%
Owner Surrender	234	215	9%	452	440	3%
Possible Owner	80	68	18%	178	155	15%
Stray	784	941	-17%	1,719	1,935	-11%
Wildlife	16	19	-16%	38	42	-10%
Totals	1,128	1,253	-10%	2,428	2,609	-7%

Live/Save for Cats and Dogs

Impounds

Cats	455	486	-6%	1,034	1,006	3%
Dogs	624	713	-12%	1,289	1,486	-13%
Totals	1,079	1,199	-10%	2,323	2,492	-7%

Live Releases

Cats	254	275	-8%	441	467	-6%
Dogs	464	476	-3%	943	982	-4%
Totals	718	751	-4%	1,384	1,449	-4%

Live/Save Rates

Cats	55.82%	56.58%	-1%	42.65%	46.42%	-8%
Dogs	74.36%	66.76%	11%	73.16%	66.08%	11%
Totals	66.54%	62.64%	6%	59.58%	58.15%	2%

Licenses Issued

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
Intact Dogs	5	5	0%	11	18	-39%
Breeder's	5	7	-29%	11	20	-45%
Cat Tag	0	0	0%	0	0	0%
Diplomats	0	0	0%	0	0	0%
Disabled	10	11	-9%	25	19	32%
Duplicate	17	19	-11%	43	45	-4%
Equine Lic	0	0	0%	0	0	0%
Equine Lic 2	0	0	0%	0	0	0%
Equine Lic 3	0	0	0%	0	0	0%
Equine Lic 4	0	0	0%	0	0	0%
Equine Lic 5	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	51	78	-35%	94	154	-39%
Junkyard Intct	0	0	0%	0	0	0%
Junkyard Altrd	1	2	-50%	2	2	0%
LAPD K9	0	0	0%	0	0	0%
Pending	0	9	-900%	4	18	-78%
Restricted	3	0	300%	4	0	400%
Sentry	0	0	0%	0	0	0%
Service	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dogs	608	562	8%	1,172	1,177	0%
Altered Dogs 3 Yrs	13	5	160%	24	8	200%
Senior	45	16	181%	68	31	119%
Svc	0	0	0%	0	0	0%
Svc Blue	0	0	0%	0	0	0%
Totals	758	714	6%	1,458	1,492	-2%

Spay/Neuter Surgeries by LAAS Vets

Cats	4	41	-90%	29	79	-63%
Dogs	4	13	-69%	10	39	-74%
Rabbits	0	0	0%	0	0	0%
Totals	8	54	-85%	39	118	-67%

South LA Shelter

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Cat and Dog Euthanasia

Cats	269	288	-7%	612	545	12%
Dogs	136	214	-36%	302	433	-30%
Totals	405	502	-19%	914	978	-7%

Cat and Dog Live Releases

Adoptions to the Public	283	235	20%	515	490	5%
Best Friends	211	242	-13%	350	385	-9%
New Hope Placements	144	235	-39%	369	471	-22%
Redeemed	73	36	103%	139	97	43%
Released	7	3	133%	11	6	83%
Totals	718	751	-4%	1,384	1,449	-4%

Outcomes for All Animals

Adoptions to the Public	291	243	20%	533	507	5%
Best Friends	211	242	-13%	350	385	-9%
Died/DOA (not euthanized)	39	52	-25%	74	112	-34%
Euthanized	422	536	-21%	950	1,086	-13%
Missing/Stolen/Escaped	2	1	100%	3	2	50%
New Hope Placements	157	236	-33%	384	479	-20%
Redeemed	74	36	106%	140	97	44%
Released	15	5	200%	24	12	100%
Animals Outcomed	1,211	1,351	-10%	2,458	2,680	-8%

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Volunteers

# of Volunteers	474	414	14%	n/a	n/a	
# of Volunteer Hrs Worked	757	1,561	-52%	1,368	1,876	-27%
# of Orientations	1	1	0%	2	2	0%
# attended	12	13	-8%	31	37	-16%

Animals Sent to Foster

Cats	2	2	0%	8	2	300%
Dogs	2	17	-88%	6	19	-68%
Others	0	0	0%	0	0	0%
Rabbits	0	0	0%	0	0	0%
Totals	4	19	-79%	14	21	-33%

Officer Stats

Citations Issued	8	19	-58%	11	21	-48%
Permits Processed	0	4	-400%	1	5	-80%
Wildlife Calls	37	39	0%	79	62	27%
Community Presentations	0	0	0%	0	0	0%
ACE Citation	0	0	0%	0	0	0%

West LA Shelter

All Animals

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Impounds by Animal Type - All Animals

Cats	172	196	-12%	353	407	-13%
Dogs	190	263	-28%	414	565	-27%
Others	65	95	-32%	140	166	-16%
Rabbits	4	20	-80%	8	35	-77%
Totals	431	574	-25%	915	1,173	-22%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	7	6	17%	16	16	0%
Owner Surrender	129	176	-27%	248	298	-17%
Possible Owner	38	34	12%	77	88	-13%
Stray	215	283	-24%	477	640	-25%
Wildlife	42	75	-44%	97	131	-26%
Totals	431	574	-25%	915	1,173	-22%

Live/Save for Cats and Dogs
Impounds

Cats	172	196	-12%	353	407	-13%
Dogs	190	263	-28%	414	565	-27%
Totals	362	459	-21%	767	972	-21%

Live Releases

Cats	188	148	27%	315	302	4%
Dogs	212	211	0%	442	497	-11%
Totals	400	359	11%	757	799	-5%

Live/Save Rates

Cats	109.30%	75.51%	45%	89.24%	74.20%	20%
Dogs	111.58%	80.23%	39%	106.76%	87.96%	21%
Totals	110.50%	78.21%	41%	98.70%	82.20%	20%

Licenses Issued

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
Intact Dogs	6	9	-33%	16	20	-20%
Breeder's	6	6	0%	15	15	0%
Cat Tag	0	0	0%	0	0	0%
Diplomats	0	0	0%	0	0	0%
Disabled	12	5	140%	19	14	36%
Duplicate	26	38	-32%	64	77	-17%
Equine Lic	0	0	0%	0	1	-100%
Equine Lic 2	0	0	0%	0	0	0%
Equine Lic 3	0	0	0%	0	0	0%
Equine Lic 4	0	0	0%	0	0	0%
Equine Lic 5	0	0	0%	0	0	0%
Guide Dogs	0	1	-100%	0	1	-100%
Humane Grps	8	10	-20%	10	24	-58%
Junkyard Intct	0	0	0%	0	0	0%
Junkyard Altrd	0	0	0%	0	0	0%
LAPD K9	0	0	0%	0	0	0%
Pending	9	7	29%	11	11	0%
Restricted	1	0	100%	1	0	100%
Sentry	0	0	0%	0	0	0%
Service	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dogs	489	523	-7%	1,006	1,013	-1%
Altered Dogs 3 Yrs	6	1	500%	14	6	133%
Senior	6	8	-25%	21	15	40%
Svc	0	0	0%	0	0	0%
Svc Blue	0	0	0%	0	0	0%
Totals	569	608	-6%	1,177	1,197	-2%

Spay/Neuter Surgeries by LAAS Vets

Cats	18	23	-22%	51	39	31%
Dogs	12	29	-59%	18	34	-47%
Rabbits	0	0	0%	0	0	0%
Totals	30	52	-42%	69	73	-5%

West LA Shelter

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Cat and Dog Euthanasia

Cats	26	66	-61%	97	139	-30%
Dogs	6	12	-50%	13	31	-58%
Totals	32	78	-59%	110	170	-35%

Cat and Dog Live Releases

Adoptions to the Public	316	281	12%	591	582	2%
Best Friends	0	0	0%	0	31	-3100%
New Hope Placements	40	45	-11%	55	89	-38%
Redeemed	44	32	38%	107	96	11%
Released	0	1	-100%	4	1	300%
Totals	400	359	11%	757	799	-5%

Outcomes for All Animals

Adoptions to the Public	349	295	18%	632	613	3%
Best Friends	0	0	0%	0	31	-3100%
Died/DOA (not euthanized)	26	45	-42%	55	81	-32%
Euthanized	68	106	-36%	172	225	-24%
Missing/Stolen/Escaped	0	16	-1600%	1	17	-94%
New Hope Placements	49	67	-27%	85	136	-38%
Redeemed	45	32	41%	108	98	10%
Released	3	20	-85%	16	26	-38%
	540	581	-7%	1,069	1,227	-13%

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Volunteers

# of Volunteers	707	1,092	-35%	n/a	n/a	
# of Volunteer Hrs Worked	1,455	982	48%	2,357	2,021	17%
# of Orientations	1	1	0%	3	2	50%
# attended	26	29	-10%	64	46	39%

Animals Sent to Foster

Cats	51	22	132%	84	50	68%
Dogs	4	1	300%	4	7	-43%
Others	0	0	0%	0	0	0%
Rabbits	0	0	0%	0	0	0%
Totals	55	23	139%	88	57	54%

Officer Stats

Citations Issued	4	19	-79%	19	23	%
Permits Processed	4	2	100%	5	2	150%
Wildlife Calls	56	108	-48%	121	187	-35%
Community Presentations	0	0	0%	0	0	0%
ACE Citation	0	0	0%	0	0	0%

West Valley Shelter

All Animals

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Impounds by Animal Type - All Animals

Cats	252	267	-6%	571	577	-1%
Dogs	296	321	-8%	688	769	-11%
Others	119	145	-18%	198	318	-38%
Rabbits	19	26	-27%	34	42	-19%
Totals	686	759	-10%	1,491	1,706	-13%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	20	14	43%	42	91	-54%
Owner Surrender	175	143	22%	340	315	8%
Possible Owner	84	90	-7%	212	216	-2%
Stray	320	419	-24%	748	878	-15%
Wildlife	87	93	-6%	149	206	-28%
Totals	686	759	-10%	1,491	1,706	-13%

Live/Save for Cats and Dogs

Impounds

Cats	252	267	-6%	571	577	-1%
Dogs	296	321	-8%	688	769	-11%
Totals	548	588	-7%	1,259	1,346	-6%

Live Releases

Cats	189	150	26%	431	319	35%
Dogs	310	306	1%	648	683	-5%
Totals	499	456	9%	1,079	1,002	8%

Live/Save Rates

Cats	75.00%	56.18%	34%	75.48%	55.29%	37%
Dogs	104.73%	95.33%	10%	94.19%	88.82%	6%
Totals	91.06%	77.55%	17%	85.70%	74.44%	15%

Licenses Issued

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
Intact Dogs	26	16	63%	46	35	31%
Breeder's	16	18	-11%	29	32	-9%
Cat Tag	0	0	0%	0	0	0%
Diplomats	0	0	0%	0	0	0%
Disabled	9	6	50%	14	13	8%
Duplicate	26	31	-16%	55	53	4%
Equine Lic	8	28	-71%	17	36	-53%
Equine Lic 2	0	0	0%	0	0	0%
Equine Lic 3	0	0	0%	2	0	200%
Equine Lic 4	0	0	0%	0	0	0%
Equine Lic 5	1	0	100%	1	22	-95%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	11	18	-39%	21	36	-42%
Junkyard Intct	0	0	0%	0	0	0%
Junkyard Altrd	0	0	0%	0	0	0%
LAPD K9	0	0	0%	0	0	0%
Pending	1	18	-94%	1	44	-98%
Restricted	0	0	0%	0	0	0%
Sentry	0	0	0%	0	0	0%
Service	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dogs	698	602	16%	1,525	1,364	12%
Altered Dogs 3 Yrs	5	7	-29%	15	16	-6%
Senior	16	16	0%	31	36	-14%
Svc	0	0	0%	0	1	-100%
Svc Blue	0	0	0%	0	0	0%
Totals	817	760	8%	1,757	1,688	4%

Spay/Neuter Surgeries by LAAS Vets

Cats	31	34	-9%	107	101	6%
Dogs	42	36	17%	97	104	-7%
Rabbits	16	9	78%	23	12	92%
Totals	89	79	13%	227	217	5%

West Valley Shelter

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Cat and Dog Euthanasia

Cats	76	142	-46%	181	247	-27%
Dogs	16	24	-33%	55	76	-28%
Totals	92	166	-45%	236	323	-27%

Cat and Dog Live Releases

Adoptions to the Public	309	279	11%	625	592	6%
Best Friends	52	11	373%	106	49	116%
New Hope Placements	28	52	-46%	62	85	-27%
Redeemed	104	101	3%	272	252	8%
Released	6	13	-54%	14	24	-42%
Totals	499	456	9%	1,079	1,002	8%

Outcomes for All Animals

Adoptions to the Public	321	300	7%	658	627	5%
Best Friends	52	11	373%	106	49	116%
Died/DOA (not euthanized)	72	57	26%	140	118	19%
Euthanized	137	221	-38%	312	470	-34%
Missing/Stolen/Escaped	3	0	300%	3	0	300%
New Hope Placements	72	92	-22%	141	185	-24%
Redeemed	105	104	1%	273	256	7%
Released	15	32	-53%	35	49	-29%
Animals Outcomed	777	817	-5%	1,668	1,754	-5%

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
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Volunteers

# of Volunteers	759	484	57%	n/a	n/a	
# of Volunteer Hrs Worked	679	956	-29%	1,253	742	69%
# of Orientations	1	1	0%	2	2	0%
# attended	10	17	-41%	31	25	24%

Animals Sent to Foster

Cats	55	41	34%	91	56	63%
Dogs	1	1	0%	6	3	100%
Others	0	2	-200%	0	2	-200%
Rabbits	0	0	0%	0	0	0%
Totals	56	44	27%	97	61	59%

Officer Stats

Citations Issued	0	0	0%	2	4	-50%
Permits Processed	5	11	-55%	5	20	-75%
Wildlife Calls	75	79	-5%	156	180	-13%
Community Presentations	0	0	0%	0	0	0%
ACE Citation	0	0	0%	0	0	0%

Admin

Licenses Issued

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
Intact Dogs	41	41	0%	101	98	3%
Breeder's	0	6	-600%	9	12	-25%
Cat Tag	0	0	0%	2	0	200%
Diplomats	0	0	0%	0	0	0%
Disabled	55	44	25%	154	80	93%
Duplicate	20	33	-39%	55	61	-10%
Equine Lic	73	53	38%	293	151	94%
Equine Lic 2	0	0	0%	4	0	400%
Equine Lic 3	0	0	0%	0	1	-100%
Equine Lic 4	0	0	0%	0	0	0%
Equine Lic 5	3	6	-50%	6	7	-14%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	0	0	0%	0	0	0%
Junkyard Intct	0	0	0%	0	1	-100%
Junkyard Altrd	0	3	-300%	9	5	80%
LAPD K9	0	0	0%	0	0	0%
Pending	269	217	24%	526	479	10%
Restricted	0	0	0%	0	0	0%
Sentry	0	0	0%	0	0	0%
Service	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dogs	6,589	3,458	91%	17,422	8,041	117%
Altered Dogs 3 Yrs	240	117	105%	473	281	68%
Senior	259	160	62%	719	356	102%
Svc	0	0	0%	0	0	0%
Svc Blue	9	2	350%	15	2	650%
Totals	7,558	4,140	83%	19,788	9,575	107%

Admin Stats

	Aug-15	Aug-14	% Chng	YTD Fiscal 15/16	YTD Fiscal 14/15	% Chng
CPRA Requests	60	70	-14%	121	131	-8%
Hearings Held	44	16	175%	92	32	188%

Spay/Neuter Vouchers Issued / Redeemed

\$30 Vouchers Issued	399	419	-5%	914	818	12%
\$70 Vouchers Issued	309	419	-26%	631	796	-21%
\$30 Vouchers Redeemed	313	133	135%	668	248	169%
\$70 Vouchers Redeemed	269	245	10%	472	476	-1%