



BOARD OF ANIMAL SERVICES COMMISSIONERS
CITY OF LOS ANGELES

REGULAR MEETING AGENDA
Tuesday, March 28, 2017
10:00 A.M.

LOS ANGELES CITY HALL, ROOM 1060
200 NORTH SPRING STREET
LOS ANGELES, CALIFORNIA 90012

DAVID ZAFT
President

LARRY GROSS
Vice-President

OLIVIA E. GARCÍA
ROGER WOLFSON
ALISA FINSTEN

Sign language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, you are advised to make your request at least 72 hours prior to the meeting you wish to attend. For information please call (213) 482-9558.

Si requiere servicios de traducción, favor de hacer pedido con 24 horas de anticipo al (213) 482-9558.

I. ADMINISTRATIVE APPEALS

1. Dangerous Animal Revocation Case: DR 162402 NC

Respondent: Jeffrey Greene and Austin Greene

North Central Animal Care and Control: Lieutenant John Cessna

Complaining Witness: Herbert & Wanda Doss and Rebecca Flynn

2. Barking Dog Case: BD 162394 WV

Respondent: Ryan and Michelle Topacio

West Valley Animal Care and Control: Lieutenant Lorna Esparza

Complaining Witness: Nina Nazari

II. REGULAR COMMISSION MEETING

- 1. PUBLIC COMMENT PERIOD** - (Comments from the public on items of public interest within the Board's subject matter jurisdiction that are not on the Agenda; two minutes per speaker.)

Public Comments: The Brown Act prohibits the Board and staff from responding to the speakers' comments. Some of the matters raised in public comment may appear on a future agenda.

- 2. NEIGHBORHOOD COUNCIL COMMENTS** - (Discussion with Neighborhood Council representatives on Neighborhood Council Resolutions or Community Impact Statements filed with the City Clerk which relate to any agenda item listed or being considered on this agenda for the Board of Animal Services Commissioners)

- 3. COMMISSION BUSINESS**

- A. Approval of the Minutes for Meeting of March 14, 2017. (Action Item; Public comment limited to one minute per speaker).

- 4. ORAL REPORT OF THE GENERAL MANAGER** (Public comment limited to one minute per speaker).

- 5. COMMISSIONERS' ORAL REPORTS AND FUTURE AGENDA ITEMS** (Public comment limited to one minute per speaker).

- 6. BOARD REPORTS**

- A. Staff Report and Recommendation re RFP for 30 days of free health insurance for adopters (Action Item; Public Comment limited to two minutes per speaker).
 - B. Staff Report re Development of LAAS Adoption App and Pet Portal (Action Item; Public Comment limited to two minutes per speaker).
 - C. Staff Report re ACO hiring and staffing update (Public Comment limited to one minute per speaker).
 - D. Woofstat Report for February 2017 (Public Comment limited to one minute per speaker).

- 7. DISCUSSION ITEMS**

- 8. ADJOURNMENT**

Next Regular Meeting is scheduled for 10:00 A.M., April 11, 2017, at City Hall 200 North Spring Street, Room 1060, Los Angeles, California 90012. (Enter on Main Street).

AGENDAS - The Board of Animal Services Commissioners (Board) meets regularly every second (2nd) and fourth (4th) Tuesday of each month at 10:00 A.M. Regular Meetings are held at City Hall, 200 North Spring Street, Room 1060, in Los Angeles, CA 90012. Evening Meetings are held in various locations throughout the City, from 7:00 to approximately 9:30 P.M. The agendas for Board meetings contain a brief general description of those items to be considered at the meetings. Board Agendas are available at the Department of Animal Services (Department), Administrative Division, 221 North Figueroa Street, 6th Floor, Suite 600, Los Angeles, CA 90012. Board Agendas may also be viewed on the 2nd floor Public Bulletin Board in City Hall East, 200 North Main Street, Los Angeles, CA 90012. Internet users may also access copies of present and prior agenda items, copies of the Board Calendar, MP-3 audio files of meetings as well as electronic copies of approved minutes on the Department's World Wide Web Home Page site at <http://www.laanimalservices.com/CommissionAgendas.htm>

Three (3) members of the Board constitute a quorum for the transaction of business. Some items on the Agenda may be approved without any discussion.

The Board Secretary will announce the items to be considered by the Board. The Board will hear the presentation on the topic and gather additional information from Department Staff. Once presentations have finished, the Board President will ask if any Board Member or member of the public wishes to speak on one or more of these items. Each speaker called before the Commission will have one (1) minute to express their comments and concerns on matters placed on the agenda. (For certain agenda items, speakers will have two (2) minutes.)

PUBLIC INPUT AT BOARD MEETINGS – **Public Participation on Agenda Items.** Members of the public will have an opportunity to address the Board on agenda items after the item is called and before the Board takes action on the item, unless the opportunity for public participation on the item was previously provided to all interested members of the public at a public meeting of a Committee of the Board and the item has not substantially changed since the Committee heard the item. When speaking to an agenda item other than during Public Comment (see Public Comment below), the speaker shall limit his or her comments to the specific item under consideration (California Government Code, Section 54954.3).

Public Comment. The Board will provide an opportunity for public comment at every regular meeting of the Board. Members of the public may address the Board on any items within the subject matter jurisdiction of the Board as part of Public Comment.

Speaker Cards. Members of the public wishing to speak are to fill out one speaker card for each agenda item on which they wish to speak and present it to the Board secretary **before** the item is called.

Time Limit for Speakers. Speakers addressing the Board will be limited to one (1) minute of speaking time for each agenda item except during general public comment period which is limited to two (2) minutes per speaker. (For certain agenda items, speakers will have two (2) minutes each.). The Chairperson, with the approval of a majority of the Board, may for good cause extend any speaker's time by increments of up to one (1) minute.

Brown Act. These rules shall be interpreted in a manner that is consistent with the Ralph M. Brown Act, California Government Code Section § 54950 et seq.

STANDARDS OF CONDUCT. Speakers are expected to behave in an orderly manner and to refrain from personal attacks or use of profanity or language that may incite violence.

All persons present at Board meetings are expected to behave in an orderly manner and to refrain from disrupting the

meeting, interfering with the rights of others to address the Board and/or interfering with the conduct of business by the Board.

In the event that any speaker does not comply with the foregoing requirements, or if a speaker does not address the specific item under consideration, the speaker may be ruled out of order, their speaking time forfeited and the Chairperson may call upon the next speaker.

The Board, by majority vote, may order the removal from the meeting of any speaker or audience member continuing to behave in a disruptive manner after being warned by the Chairperson regarding their behavior. Section 403 of the California Penal Code states as follows: "Every person who, without authority of law, willfully disturbs or breaks up any assembly or meeting that is not unlawful in its character, other than an assembly or meeting referred to in Section 302 of the Penal Code or Section 18340 of the Elections Code, is guilty of a misdemeanor."

VOTING AND DISPOSITION OF ITEMS – Most items require a majority vote of the entire membership of the Board (3 members). When debate on an item is completed, the Board President will instruct the Secretary to "call the roll". Every member present must vote for or against each item; abstentions are not permitted unless there is a Conflict of Interest for which the Board member is obliged to abstain from voting. The Secretary will announce the votes on each item. Any member of the Board may move to "reconsider" any vote on any item on the agenda, except to adjourn, suspend the Rules, or where an intervening event has deprived the Board of jurisdiction, providing that said member originally voted on the prevailing side of the item. The motion to "reconsider" shall only be in order once during the meeting, and once during the next regular meeting. The member requesting reconsideration shall identify for all members present the Agenda number and subject matter previously voted upon. A motion to reconsider is not debatable and shall require an affirmative vote of three members of the Board.

When the Board has failed by sufficient votes to approve or reject an item, and has not lost jurisdiction over the matter, or has not caused it to be continued beyond the next regular meeting, the issue is again placed on the next agenda for the following meeting for the purpose of allowing the Board to again vote on the matter.

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GENERAL MANAGER

DANA H. BROWN
ASSISTANT GENERAL MANAGER

LOUIS P. DEDEAUX
INTERIM ASSISTANT GENERAL MANAGER

NOTIFICATION OF ADMINISTRATIVE APPEAL HEARINGS

**To Be Held:
Tuesday, March 28, 2017, at 10:00 A.M.**

**City Hall
200 North Spring Street, 10th Floor, Room 1060
Los Angeles, CA 90012
(Entrance on Main Street)**

This serves as formal notice pursuant to Section § 53.18(q) 4 of the Los Angeles Municipal Code (LAMC) to the following parties and witnesses in the appeal(s) listed below:

- 1. Dangerous Animal Revocation Case: DR 162402 NC**
Respondent: Jeffrey Greene and Austin Greene
North Central Animal Care and Control: Lieutenant John Cessna
Complaining Witness: Herbert & Wanda Doss and Rebecca Flynn
- 2. Barking Dog Case: BD 162394 WV**
Respondent: Ryan and Michelle Topacio
West Valley Animal Care and Control: Lieutenant Lorna Esparza
Complaining Witness: Nina Nazari

These hearings will not be rescheduled, except for good cause.

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities. Sign Language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, you are advised to make your request at least 72 hours prior to the meeting you wish to attend.

For additional information, please refer to the Board's "Rules and Procedures for Appeals", or contact the Department of Animal Services at (213) 482-9558, or visit the Department's website: <http://www.laanimalservices.com/>. Written statements are to be submitted to the Commission seven days prior and, if in excess of 50 pages, seven hard copies must be provided. You may submit your statement (50 pages or less) via email to: ani.commission@lacity.org.

Para información en español, llame al (213) 482-9558.

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BOARD OF ANIMAL SERVICES COMMISSIONERS
CITY OF LOS ANGELES



MINUTES

TUESDAY, March 14, 2017 10:00 AM

REGULAR MEETING
LOS ANGELES CITY HALL, ROOM 1060
200 NORTH SPRING STREET
LOS ANGELES, CALIFORNIA 90012

Audio MP-3 Recording is available at www.laanimalservices.com

David Zaft, President
Larry Gross, Vice-President
Alisa Finsten
Olivia E. Garcia
Roger Wolfson

Meeting called to order at 10:13 a.m. Commissioners present were Zaft, Gross, Garcia, Wolfson arrived late. Commissioner Finsten was absent. Also present from Los Angeles Animal Services (LAAS) Board Secretary Regina Gallegos, General Manager (GM) Brenda Barnette, Assistant General Manager (AGM), Dana Brown and Assistant City Attorney (ACA) Dov Lesel.

Commissioner Zaft opened the meeting and provided an overview of the meeting agenda.

Commissioner Gross discussed the appeal hearing process and conducted the hearings.

I. ADMINISTRATIVE APPEALS

1. Barking Dog Revocation Noise Case: BR 161256 EV *(Decision continued from 2/14/17)*

Respondent: Glenn Morren

East Valley Animal Care and Control: Captain Karen Knipscheer-Cox

Complaining Witness: Bruce Gale

The Respondent Glenn Morren along with his attorney Michael Rosten appeared before the Commission. Mr. Rosten asked the Board to set aside the order of revocation. There is lack of evidence to show that there were any violations of any terms and conditions made, that were substantial enough to justify a revocation of the dog licenses. The Witness Bruce Gale was unable to attend the hearing and provided a written statement. **Commissioner Gross** stated his concern with the response received from the Hearing Officer more information was needed on Terms and Conditions. **Commissioner Wolfson** asked how many dogs at Respondents residence. **Commissioner Zaft** responded the Complaining Witness stated four dogs in his testimony. **Commissioner Wolfson** asked if there was only one witness. **Commissioner Zaft** stated one complaint is valid; more witness would help in decision. **Commissioner Garcia** stated the reasoning is not clear therefore revocation should be dismissed.

Commissioner Wolfson made a motion to overturn the General Manager's decision and to reinstate license to original terms and conditions with addition of bark collars. Change original Term # 1 that identifies "Big Hoss", "Scruffy" and "Shasta" at residence. **Commissioner Garcia** seconded the vote was 2-2; the motion failed.

2. Dangerous Animal Case: DA 161246 BH

Respondent: Ezra and Cynthia Ozer

West Los Angeles Animal Care and Control: Captain Wendell Bowers

Complaining Witness: Zohreh Kangavary

The Respondents along with their attorney Michael Rosten appeared before the Commission. Mr. Rosten stated the Department did not consider the Respondents unwillingness and inability to comply with Terms and Conditions. "Elvis" is not an aggressive dog. The injury to the witness was not caused by a bite or an aggressive approach. The Complaining Witness Zohreh Kangavary and daughter Hasti Merabi were in attendance. Ms. Merabi spoke on behalf of her mother. Ms. Merabi explained her mother's injuries and emphasized that "Elvis" is an aggressive dog and he was off his leash. Mr. Rosten reinstated that "Elvis" is not an aggressive dog; he is playful. **Commissioner Zaft** read procedures from LMAC 53.34.4.

Commissioner Wolfson made a motion to uphold the General Manager's decision. **Commissioner Garcia** seconded the motion and it was approved by a vote of 4-0.

3. Dangerous Animal Case: DA 172068 BH

Respondent: Ezra and Cynthia Ozer

West Los Angeles Animal Care and Control: Captain Wendell Bowers

Complaining Witness: Hasti Merabi

The Respondents along with their attorney Michael Rosten appeared before the Commission. Mr. Rosten stated that his clients dog "Elvis" did not bite, cause injury, or approach the Complainant in an aggressive manner. "Elvis" was trying to play with the Complainant's dog. The Complainant did not submit any veterinary or medical report depicting any injury to a person or animal. The Hearing Officer wrongfully considered the incident in the original case as prior conduct that justified recommending revocation of "Elvis" dog license. The Complaining Witness Ms. Merabi talked about the video of the the attack on her seven year old daughter and dog. **Commissioner Zaft** asked about the attack. Ms. Merabi responded that "Elvis" jumped on her daughter for a few minutes. Mr. Rosten reinstated that the Respondents dog expert stated "Elvis" was just playing. **Commissioner Zaft** noted that the Hearing Officer's report was in great detail. The Hearing Officer's conclusion stated the owners were unable to maintain and manage the dog safely. The Respondent stated that it was her son who let "Elvis" out of the property;

willing to pay for medical costs. **Commissioner Garcia** asked if the Department imposed terms and conditions; this is a difficult case. **Commissioner Gross** concerned Respondents can maintain the dog and insure safety of community. **Commissioner Wolfson** retracted his motion due to additional discussion.

Commissioner Zaft made a motion to reverse the General Manager's decision and direct the Department to impose terms and conditions related to proper confinement to "Elvis". **Commissioner Garcia** seconded and it was approved by vote of 4-0.

4. **Dangerous Animal Case: DA 161322 WLA**

Respondent: Joana Cruz

West Los Angeles Animal Care and Control: Captain Wendell Bowers

Complaining Witness: Olga Jerinic and Paul Koenig

The Respondent along with her attorney Marla Tauscher appeared before the Commission. Ms. Tauscher stated that her client complied with all necessary changes requested by the Department. There have been no complaints of any incidents involving "Zero". There is no evidence of "Zero" attacking dogs; "Zero" has been home with Respondent since incident. The Complaining Witnesses Olga Jerinic and Paul Koenig were not in attendance. **Commissioner Zaft** mentioned Complaining Witness stated that there were three incidents from September 2012 - July 2015 in which "Zero" escaped from property multiple times. **Commissioner Gross** mentioned "Zero" was off leash; incidents occurred involving "Zero" was significant however no incidents have occurred since "Zero" has been home. **Commissioner Wolfson** mentioned the Respondents have shown dog ownership and responsibility by providing a letter and photos. **Commissioner Zaft** concerned with lack of Hearing Officer's specific findings necessary to be made to specific evidence. **Commissioner Garcia** concurred with Commissioner Zaft. **Commissioner Wolfson** expressed gratitude toward Commissioner Zaft and Commissioner Gross for reviewing and taking appeals seriously; there are many tough situations.

Commissioner Zaft made a motion to reverse the General Manager's decision to reinstate dog owner license and directed the Department to impose Terms and Conditions. **Commissioner Wolfson** seconded the motion it was approved of a vote 4-0.

II. **REGULAR COMMISSION MEETING**

1. **PUBLIC COMMENT**

Phyllis Daugherty: Talked about Capacity for Care Case Studies

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spay/neuter pilot program; there is no study of any kind for cats spay/neuter 1.5 lbs/6weeks; asked the Department what they based their findings on; this is an experiment; there is criteria.

Manual Murillo: Talked about his impounded dog “Vader”; made complaints about his dog being mistreated in the shelter; this is his emotional support dog; wants to re-adopt his dog.

Mandi Mashi: Attended the meeting in support of her friend Manuel Murillo. Ms. Mashi stated that Mr. Murrillo’s charges were dismissed at without penalty at the hearing; however AGM Dedeaux stated that “Vader” is for rescue only prior to the results of the hearing. Mr. Murillo has pictures of his dog’s tail cut off; dog was starving; conditions were horrendous; Mr. Murillo wants his dog back.

- 2. NEIGHBORHOOD COUNCIL COMMENTS** - (Discussion with Neighborhood Council representatives on Neighborhood Council Resolutions or Community Impact Statements filed with the City Clerk which relate to any agenda item listed or being considered on this agenda for the Board of Animal Services Commissioners)

Public Comment:
None

3. COMMISSION BUSINESS

- A.** Approval of the Minutes for Meeting of February 28, 2017.

Commissioner Gross made a motion to approve the minutes.

Commissioner Wolfson seconded the motion and it was approved by a vote of 4-0.

Public Comment:
None

4. ORAL REPORT OF THE GENERAL MANAGER

GM Barnette discussed the following:

- Congratulations to Mayor Garcetti on his re-election. City Council member incumbents have all been re-elected.
- Director of Field Operations, Jan Felder will be out on an extended leave of absence for personal reasons. Jan is responsible for coordination of special events, issuing of filming permits, and handling media calls. Her assignments will be redistributed.

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- Dr. Prupas meet with Dr. Mackie and showed one of our facilities.
- Spoke with three veterinarians: Kathy Tyson spay/neuter cats at 1.3 lbs/3 to 4 years, Cindi Delaney spay/neuter cats at 1.5 lbs/5 years, Gary Weitzman stated no problem to spay/neuter at 1.5 lbs/6 weeks.
- On February 28, 2017, LA Animal Services celebrated World Spay Day at Superior Grocers on Avalon Blvd. and 102nd St., in Watts with KTLA's Gayle Anderson and The Lucy Pet Foundation. Dogs and cats from the community were spayed or neutered and pets from North Central and South LA shelter were available for adoption. During the event, Councilmember Buscaino surprised Gayle Anderson by proclaiming the day "Gayle Anderson Day" in the City of Los Angeles and recognized her during City Council for her contribution to raise awareness of pet adoption and spaying/neutering companion animals.
- On March 1st, a Possible Dangerous Animal Hearing was held for two pit-bulls allegedly involved in a mauling in Lincoln Heights on February 2nd. The hearing drew quite a bit of media attention as the victim died on Monday morning as a result of the injuries he sustained during the attack. Several media outlets came to the public hearing to observe as members of the public. The hearing officer admonished that no filming or recording would be allowed during the hearing. The hearing was conducted and the media did attempt to interview both the victim's family as well as the dog owners. No interviews were allowed in the Animal Services suite.
- March 23, 2017 - For the third year in a row, ABC 7 along with Helpful Honda will be hosting Puppy Palooza during the morning news. Puppies from all six City Shelters will be featured on-air and then ABC 7 will come to the North Central Shelter at noon to interview and capture the puppies getting adopted. This is a great event for the shelters and helps spread the word about the wonderful pets of all ages and breeds available for adoption.

Public Comment:

Phyllis Daugherty: Mentioned that a few letters from veterinarians don't constitute tested procedure; City shelters are not the same condition as private vets. The Department is a Municipal shelter and responsible for animals.

5. COMMISSIONERS' ORAL REPORTS AND FUTURE AGENDA ITEMS

Commissioner Zaft: Passed

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Commissioner Gross: Requested the Department to provide a report on Mr. Murrillo's dog "Vader".

Commissioner Garcia: Passed

Commissioner Wolfson: Passed

Public Comment:
None

6. Board Reports

- A. Staff Request for Approval of Use of Animal Welfare Trust Fund to Purchase Shelter Safety Equipment. *(heard after item 6.C)*

AGM Dedeaux gave a description and cost of safety equipment items for purchase. **Commissioner Gross** asked whether the safety equipment is for all shelters. **AGM Dedeaux** responded it is for all shelters with the exception of the kennel lighting (North Central Shelter) and the tripods (SMART). **Commissioner Wolfson** asked how many radios for purchase. **AGM Dedeaux** responded 100 radios with 6 extra channels; mentioned in need of new tripod for (SMART); new signage at entrances and hallways.

Commissioner Gross made a motion to approve the use of Animal Welfare Trust Funds for Shelter Safety Equipment. **Commissioner Wolfson** seconded and it was approved by a vote of 4-0.

Public Comment:

Phyllis Daugherty: This is what management is about; the department needs to concentrate on the shelters; Animal Control Officers are in older vehicles.

- B. Staff Report of Inventory of Dogs Currently Impounded as Evidence Animals. *(Heard before item 6.A)*

AGM Brown provided an overview on the inventory of dogs currently impounded as evidence. The report is broken down in 3 categories. 1. Possible Dangerous Animals. 2. Humane Investigations. 3. Police Holds. These animals continue to be on hold and are not on the list. **Commissioner Zafft** asked about the holds on animals dated August 2016. **AGM Brown** responded the Department will need to pull files to identify the case; hearings are set 7 days after impound. The part time scheduler for appeals is not permitted to be gone from work for more than 7 days; hearing 4 cases a day; postpone hearings are handled on a case

to case basis. **AGM Brown** asked the Commission for guidelines on when to allow a rescheduled on appeals. **Commissioner Garcia** asked if revocation is subject to rescue only outside of Los Angeles. **AGM Brown** responded each animal is looked at individually. **AGM Brown** talked about the Humane Investigations; some animals become available before the investigation and made available to the public. **Commissioner Gross** asked the Department for quarterly report of Inventory of Dogs Impounded as Evidence Animals. **AGM Brown** explained Police Holds are when the police ask the Department to kennel animals for a brief timeframe. **Commissioner Zaft** asked about the policy in treatments of animals in all categories. **AGM Dededaux** responded most dogs are walked; all dogs get attention; depends on degree of the animals' temperament. **Commissioner Wolfson** mentioned the change in policy that volunteers can take evidence animals out. **AGM Dededaux** responded volunteers have an opportunity to walk evidence animals; volunteers know there limitations. **Commissioner Zaft** asked if staff and volunteers walk the animals. **AGM Dededaux** responded its combined effort.

Public Comment:
None

C. Staff Report on Pending Hearings. *(heard after item 6.B)*

AGM Brown stated that the Department is very pleased to report there is no backlog on impound and barking dog hearings. As of February 17, 2017 there are 449 non-impound cases waiting to be heard. **Commissioner Gross** asked about the type of non-impound cases. **AGM Brown** stated they are all Potential Dangerous Animals Cases. **GM Barette** mentioned when she arrived at the Department there was only one hearing officer. **AGM Brown** stated the Department won't catch up on the hearings. The Department is proposing to contract out for administrative hearings services. **Commissioner Zaft** suggested the Commission to assist on the issue; it's a serious problem. **GM Barnette** agreed with Commissioner Zaft. The Department can provide recommendations to the Commission; provide a proposal to the Board and include it in the budget. **Commissioner Zaft** thanked the Department for prioritizing and addressing impound and barking dog cases.

Public Comment:

Phyllis Daugherty: Shared a story on a case of a non-impounded animal; the word confinement needs to be addressed.

7. ADJOURNMENT

Meeting ended at 1:30 p.m.

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INTERIM ASSISTANT GENERAL MANAGER

Report to the Board of Animal Services Commissioners

MEETING DATE: March 28, 2017

PREPARED BY: Brenda Barnette

REPORT DATE: March 23, 2017

TITLE: General Manager

SUBJECT: FREE 30-DAY PET INSURANCE FOR ADOPTERS

BOARD ACTIONS RECOMMENDED:

APPROVE Los Angeles Animal Services' (LAAS) developing and releasing an RFP seeking Free 30 day Pet Insurance for Adopters.

BACKGROUND:

Pets in shelters can be inadvertently exposed to illness. These conditions may be more of a nuisance than any real threat but they may also be an added expense for the individual or family who has just adopted a new family member and likely purchased a bed, feeding bowls, collar and a leash. Shelters around the country are taking advantage of pet insurance that several companies are offering for free for the first 30 days after adoption.

At first, pet insurance was either extremely expensive to obtain or it was given out to adopters for 30 days if the shelter was using certain software for data management. That is no longer the case. There are 10 insurance companies given high ratings by a group called Consumer Advocate: <https://www.consumersadvocate.org/pet-insurance/compare>.

Consumer Advocate gives specific guidelines for comparing pet insurance and suggests what the pet insurance plan should cover and what it should not cover. These guidelines are easy to use and will be excellent tools to evaluate proposals received in response to a RFP.

We will seek a company with an excellent rating that will offer LAAS adopters Free 30 day pet insurance for pets adopted from our City animal shelters.

We will seek to negotiate an arrangement that allows the adopter to sign up for the insurance within 24-48 hours of the adoption and advise the adopter that the insurance company will invite

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and encourage them to continue the coverage after the free 30-day coverage expires. This will allow the adopter to make the choice and will prevent LAAS from providing client information.

SUMMARY:

We believe that this is a service that will give LAAS a competitive edge and will encourage adopters to adopt from a City shelter.

FISCAL IMPACT: None.

Approved:

Brenda Barnette

Brenda Barnette, General Manager

BOARD ACTION:

_____ Passed	Disapproved _____
_____ Passed with noted modifications	Continued _____
_____ Tabled	New Date _____

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ASSISTANT GENERAL MANAGER

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INTERIM ASSISTANT GENERAL MANAGER

Report to the Board of Animal Services Commissioners

MEETING DATE: March 28, 2017

PREPARED BY: Brenda Barnette

REPORT DATE: March 22, 2017

TITLE: General Manager

SUBJECT: DEVELOP LAAS ADOPTION APP & PET PORTAL

BOARD ACTIONS RECOMMENDED:

APPROVE Los Angeles Animal Services' (LAAS) staff to work with the City Attorney to develop an MOU between Pet Lifestyle Group (PLG) and LAAS on a partnership/joint new-to-market co-branded Pet Adoption matchmaking app and Pet Lifestyle Portal.

BACKGROUND:

As a City municipal shelter that serves our taxpayers, we have struggled with how to best provide non-judgmental adoption counseling and support to our adopters. To adopt, the person must be over eighteen years of age and have a State of California ID or driver's license from DMV.

We believe that if we create a fun and safe opportunity for individuals or families to select a companion animal that best fits their interests and lifestyle, we will facilitate a better bonding opportunity with that pet.

We also would like to provide ongoing support and information to our adopters that we are not currently able to provide. We believe this will lead to better pet care and a better life for the family and the pet.

I met Kristen Stavola through her work with stray dogs, wildlife and her Neighborhood Council. Kristen asked how she can help us. We started talking about a type of "match.com" for shelter pets that could be accessed in the shelter lobbies, on the Internet, and a downloadable mobile app. The idea is for the prospective adopter to enter a profile of him or herself (or the family) that would be used to generate a list of possible compatible pets that the adopter may want to meet at the shelter. I also asked that the program be multilingual to serve the diverse population of Los Angeles.

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At our next meeting Kristen came with a plan. She re-worked an existing adoption app model she had been developing for rescue organization and tailored it to LAAS' needs:

- PLG, a technology, marketing and entertainment industry veteran dedicated to supporting the No Kill Movement and overall pet enrichment through educational and informational programming, propose a partnership/joint venture with LAAS on a new-to-market co-branded Pet Adoption matchmaking app and Pet Lifestyle Portal.
- PLG will develop and build an adoption app and pet portal with a specific focus on better matching the City's homeless pet population with potential adopters.
- Once successfully adopted, the pet owner can opt into a pet portal that will provide them with educational and informational live and on-demand programming aimed at every stage of a pet's life. LAAS will be able to use the portal to track licensing, lost pets, vaccinations, offer responsible pet owner certification courses and raise donations for City Shelter programs.

A community of well-matched, educated and well-informed pet owners is a key to achieving and maintaining No-Kill status in Los Angeles. A population of happy, healthy, well-trained, spayed and neutered pets is part and parcel to reducing the City's homeless shelter pet population.

Nothing like this experience presently exists. In exchange for the development and build out and co-branding opportunity, LAAS will provide an invaluable pet Q&A section, access to shelter guest waiting for new homes of their own and will give adopters endless resources from informational articles to videos such as those filmed by Robert Cabral.

FISCAL IMPACT: None.

Approved:

Brenda Barnette

Brenda Barnette, General Manager

BOARD ACTION:

_____ Passed	Disapproved _____
_____ Passed with noted modifications	Continued _____
_____ Tabled	New Date _____

**BOARD OF
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DANA H. BROWN
ASSISTANT GENERAL MANAGER

LOUIS P. DEDEAUX
INTERIM ASSISTANT GENERAL MANAGER

Report to the Board of Animal Services Commissioners

MEETING DATE: March 14, 2017

PREPARED BY: Dana Brown

REPORT DATE: March 9, 2017

TITLE: Assistant General Manager

SUBJECT: STAFF REPORT ON ANIMAL CONTROL OFFICER (ACO) STAFFING

BOARD ACTIONS RECOMMENDED:

- RECEIVE AND FILE this report.

SUMMARY:

The Department of Animal Services has been working on recruiting and hiring Animal Control Officers for well over a year. The City allocated a total of 24 new Animal Control Officer positions over two budget cycles. These positions are necessary for adequate field deployment and appropriate response times to critical calls for service.

The current Department Personnel Ordinance (FY17) authorizes 54 ACO I's and 29 ACO II's for a total of 83 ACO's. Of those 25 are currently vacant (as of 3-18-17). There are 18-22 candidates that are still in some phase of the background process. If cleared they will be scheduled for medical and psychological exams.

BACKGROUND:

The exam for Animal Control officer opened in July 2015. It was opened as a continuous exam meaning the exam would be given multiple times until a sufficient number of eligibles were on the list. The first test date was in August of 2015. At that time 51 applicants were invited to take the exam. Only 38 of them showed up. Of those only 23 moved on past the physical abilities test. The Personnel Department had another test administration scheduled for October of that year where another 55 applicants were invited. It became clear to Animal Services that the examination schedule was insufficient for our needs and a meeting was arranged with the Examining Division of the Personnel Department. During the meeting we explained our concerns and the Examining Division managers were open to assist. In response they

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Report to the Board of Animal Services Commissioners
SUBJECT: Staff Report on Animal Control Officer (ACO) Staffing

scheduled a number of additional test dates inviting well over 330 candidates. At the end of the testing cycle over 100 candidates had passed all elements of the written and physical exams and were eligible for interview.

After certifying the list, interviewing candidates and making selections, those selected moved on to the Backgrounds portion of the process which is where the real challenge was met. In short, the Personnel Department did not have an active contract for field investigations. As such, they were limited to available City staff to complete the field investigations. Likewise, once the field investigation was completed, it was determined that many of the candidates did not meet the threshold for maturity, integrity, or judgment required for this position. Unfortunately as those candidates were non-selected, they remained on the eligibility list preventing the Department from moving past them and hiring candidates with lower scores. Overall the Department was only able to hire 10 Animal Control Officers from this effort. Five of them have completed training and have been deployed at animal shelters. Two of them terminated employment and three remain in the training program.

Animal Services is working in cooperation with the Personnel Department to make necessary changes to the process. Those changes must be discussed with the affected labor organization but we believe that these changes will make for a more seamless and efficient hiring process to the benefit of both the City as well as the candidates. Until those changes are made, however, we are continuing to work with the process as it currently exists.

FISCAL IMPACT:

The fiscal impact of short staffing is difficult to quantify. Issues ranging from overtime to worker's compensation injuries all play a role in insufficient staffing levels. The Department will continue to work with the City to identify avenues to increase staffing to a level consistent with the needs of the community.

Approved:

Brenda Barnette

Brenda Barnette, General Manager

BOARD ACTION:

_____ Passed	Disapproved _____
_____ Passed with noted modifications	Continued _____
_____ Tabled	New Date _____

LA Animal Services Woof Stat Report for February 2017

Department Totals - All Animals

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Impounds by Animal Type - All Animals

Cats	704	614	15%	11,885	11,515	3%
Dogs	1,884	1,746	8%	17,526	17,325	1%
Others	300	274	9%	3,021	2,894	4%
Rabbits	42	55	-24%	490	451	9%
Totals	2,930	2,689	9%	32,922	32,185	2%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	88	102	-14%	1,128	856	32%
DOA	124	155	-20%	1,347	1,382	-3%
Owner Surrender	804	651	24%	7,138	6,574	9%
Possible Owner	419	331	27%	3,768	3,318	14%
Stray	1,363	1,325	3%	18,118	18,340	-1%
Wildlife	132	125	6%	1,423	1,715	-17%
Totals	2,930	2,689	9%	32,922	32,185	2%

Live/Save for Cats and Dogs

Live Impounds - Minus Cat and Dog DOAs

Cats	675	570	18%	11,492	11,133	3%
Dogs	1,808	1,666	9%	16,774	16,524	2%
Totals	2,483	2,236	11%	28,266	27,657	2%

Live Releases

Cats	487	478	2%	9,259	7,740	20%
Dogs	1,669	1,568	6%	15,238	15,015	1%
Totals	2,156	2,046	5%	24,497	22,755	8%

Live/Save Rates

Cats	72.15%	83.86%	-14%	80.57%	69.52%	16%
Dogs	92.31%	94.12%	-2%	90.84%	90.87%	0%
Totals	86.83%	91.50%	-5%	86.67%	82.28%	5%

Licenses Issued

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	121	111	9%	900	833	8%
Breeder's Licenses	96	56	71%	669	466	44%
Cat ID Tag	6	1	500%	15	7	114%
Disabled	101	136	-26%	876	897	-2%
Duplicate	160	159	1%	1,264	1,219	4%
Equine Lic 1 Year	76	123	-38%	706	946	-25%
Equine Lic 2 Years	0	0	0%	13	10	30%
Equine Lic 3 Years	0	1	-100%	2	3	-33%
Equine Lic 4 Years	2	0	200%	2	1	100%
Equine Lic 5 Years	1	4	-75%	87	47	85%
Guide Dogs	0	1	-100%	2	1	100%
Humane Grps	94	101	-7%	789	940	-16%
Junkyard Intct	2	1	100%	5	14	-64%
Junkyard Altrd	19	15	27%	79	109	-28%
LAPD K9	0	0	0%	0	1	-100%
Pending	468	534	-12%	3,332	3,148	6%
Restricted	3	10	-70%	18	59	-69%
Sentry	0	0	0%	3	0	300%
Signal	0	1	-100%	1	1	0%
Altered Dog Licenses	8,638	9,789	-12%	66,352	76,972	-14%
Altered Dog Licenses 3 Years	401	355	13%	3,135	2,414	30%
Senior	433	481	-10%	3,236	3,217	1%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	3	12	-75%	22	56	-61%
Totals	10,624	11,891	-11%	81,508	91,361	-11%

Spay/Neuter Surgeries by LAAS Vets

Cats	81	35	131%	1,412	1,147	23%
Dogs	145	170	-15%	959	1,503	-36%
Rabbits	35	19	84%	158	120	32%
Totals	261	224	17%	2,529	2,770	-9%

Department Totals

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Cat and Dog Euthanasia

Cats	122	91	34%	2,760	4,004	-31%
Dogs	136	128	6%	1,566	1,898	-17%
Totals	258	219	18%	4,326	5,902	-27%

Cat and Dog Live Releases

Adoptions to the Public	1,125	1,094	3%	13,172	11,944	10%
Best Friends	236	215	10%	3,419	3,227	6%
New Hope Placements	332	324	2%	3,552	3,637	-2%
Redeemed	438	370	18%	3,906	3,696	6%
Released	25	43	-42%	448	251	78%
Totals	2,156	2,046	5%	24,497	22,755	8%

Outcomes for All Animals

Adoptions to the Public	1,215	1,162	5%	13,960	12,527	11%
Best Friends	236	215	10%	3,419	3,227	6%
Died/DOA (not euthanized)	181	186	-3%	1,997	1,960	2%
Euthanized	378	330	15%	5,454	7,130	-24%
Missing/Stolen/Escaped	1	3	-67%	35	31	13%
New Hope Placements	410	369	11%	4,242	4,424	-4%
Redeemed	442	372	19%	3,927	3,720	6%
Released	54	62	-13%	816	550	48%
Totals	2,917	2,699	8%	33,850	33,569	1%

Admin Stats

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
CPRA Requests	57	43	33%	376	403	-7%
Hearings Held	40	37	8%	302	271	11%

Spay/Neuter Vouchers Issued / Redeemed

Discount Vouchers Issued	364	330	10%	2,890	3,020	-4%
Free Vouchers Issued	497	329	51%	3,617	2,313	56%
Discount Vouchers Redeemed	273	199	37%	2,020	2,340	-14%
Free Vouchers Redeemed	315	217	45%	2,254	1,953	15%

Volunteers

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
# of Volunteers Worked	618	566	9%	2,158	1,374	57%
# of Volunteer Hrs Worked	5,190	5,311	-2%	55,180	33,619	64%
# of Orientations	6	6	0%	49	48	2%
# attended	174	237	-27%	1,402	998	40%

Animals Sent to Foster

Cats	24	11	118%	1,017	923	10%
Dogs	26	12	117%	398	283	41%
Others	0	2	-200%	5	8	-38%
Rabbits	0	0	0%	1	1	0%
Totals	50	25	100%	1,421	1,215	17%

Officer Stats

ACE Citations	1,226	619	98%	9,643	2,948	227%
Admin Hearings	11	16	-31%	95	134	-29%
Barking Dog	3	1	200%	36	26	38%
Citations Issued	1	1	0%	1	114	-99%
Criminal Cases	3	0	300%	25	33	-24%
Dangerous Animal	29	36	-19%	332	274	21%
Permits Processed	95	120	-21%	813	816	0%
Wildlife Calls	178	281	-37%	2,199	2,752	-20%

Surgeries by Contract and LOA Vets

	Feb-17	YTD Fiscal 16/17	Fiscal 15/16 Goal	% Achieved	Feb-17	YTD Fiscal 16/17
	Shelter Animals				Vouchers Redeemed	
SNP LA Harbor	76	1,141	1,660	-31%	37	158
SNP LA EV	0	319	1,660	-81%	0	125
Value Vet WLA	106	1,143	3,320	-66%	10	73
ASPCA SLA Clinic	225	1,998	3,320	-40%	252	1,865
LOA Vet Hospitals	461	5,463	n/a	n/a	224	1,957
Total	868	10,064	n/a	n/a	523	4,178

East Valley Shelter						
All Animals						
	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Impounds by Animal Type - All Animals						
Cats	155	158	-2%	3,096	3,154	-2%
Dogs	454	445	2%	4,340	4,338	0%
Others	56	73	-23%	855	862	-1%
Rabbits	8	17	-53%	118	117	1%
Totals	673	693	-3%	8,409	8,471	-1%
Impounds by Impound Type - All Animals						
ACTF/Dsstr/Evid/Pers Prop	20	11	82%	287	229	25%
DOA	35	47	-26%	416	395	5%
Owner Surrender	189	144	31%	1,730	1,560	11%
Possible Owner	93	81	15%	866	888	-2%
Stray	316	376	-16%	4,771	4,898	-3%
Wildlife	20	34	-41%	339	501	-32%
Totals	673	693	-3%	8,409	8,471	-1%
Live/Save for Cats and Dogs						
Live Impounds - Minus Cat and Dog DOAs						
Cats	148	145	2%	2,962	3,060	-3%
Dogs	429	423	1%	4,134	4,103	1%
Totals	577	568	2%	7,096	7,163	-1%
Live Releases						
Cats	123	140	-12%	2,373	2,275	4%
Dogs	407	425	-4%	3,920	3,839	2%
Totals	530	565	-6%	6,293	6,114	3%
Live/Save Rates						
Cats	83.11%	96.55%	-14%	80.11%	74.35%	8%
Dogs	94.87%	100.47%	-6%	94.82%	93.57%	1%
Totals	91.85%	99.47%	-8%	88.68%	85.36%	4%

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Licenses Issued						
Intact Dog Licenses	32	24	33%	221	126	75%
Breeder's Licenses	26	15	73%	171	105	63%
Cat ID Tag	0	0	0%	0	0	0%
Disabled	17	23	-26%	101	99	2%
Duplicate	33	30	10%	286	275	4%
Equine Lic 1 Year	7	46	-85%	113	164	-31%
Equine Lic 2 Years	0	0	0%	6	0	600%
Equine Lic 3 Years	0	0	0%	2	0	200%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	10	26	-62%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	24	28	-14%	177	275	-36%
Junkyard Intct	1	1	0%	1	4	-75%
Junkyard Altrd	0	0	0%	3	12	-75%
LAPD K9	0	0	0%	0	0	0%
Pending	13	81	-84%	164	312	-47%
Restricted	1	0	100%	2	7	-71%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	862	937	-8%	7,507	6,721	12%
Altered Dog Licenses 3 Years	40	13	208%	258	84	207%
Senior	45	28	61%	284	219	30%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	0	0	0%
Totals	1,101	1,226	-10%	9,306	8,429	10%
Spay/Neuter Surgeries by LAAS Vets						
Cats	7	2	250%	246	272	-10%
Dogs	22	67	-67%	389	512	-24%
Rabbits	18	0	1800%	29	5	480%
Totals	47	69	-32%	664	789	-16%

East Valley Shelter

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Cat and Dog Euthanasia

Cats	24	27	-11%	667	877	-24%
Dogs	16	18	-11%	216	304	-29%
Totals	40	45	-11%	883	1,181	-25%

Cat and Dog Live Releases

Adoptions to the Public	258	298	-13%	3,195	2,944	9%
Best Friends	47	31	52%	898	935	-4%
New Hope Placements	99	119	-17%	1,014	1,121	-10%
Redeemed	120	106	13%	1,085	1,032	5%
Released	6	11	-45%	101	82	23%
Totals	530	565	-6%	6,293	6,114	3%

Outcomes for All Animals

Adoptions to the Public	287	317	-9%	3,357	3,104	8%
Best Friends	47	31	52%	898	935	-4%
Died/DOA (not euthanized)	47	62	-24%	599	562	7%
Euthanized	64	83	-23%	1,206	1,500	-20%
Missing/Stolen/Escaped	0	0	0%	4	4	0%
New Hope Placements	107	134	-20%	1,207	1,425	-15%
Redeemed	123	106	16%	1,097	1,034	6%
Released	14	15	-7%	247	174	42%
Totals	689	748	-8%	8,615	8,738	-1%

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Volunteers

# of Volunteers Worked	126	102	24%	438	272	61%
# of Volunteer Hrs Worked	1,078	825	31%	12,611	8,383	50%
# of Orientations	1	1	0%	8	8	0%
# attended	33	48	-31%	281	195	44%

Animals Sent to Foster

Cats	9	5	80%	371	298	24%
Dogs	16	3	433%	146	160	-9%
Others	0	1	-100%	0	2	-200%
Rabbits	0	0	0%	0	1	-100%
Totals	25	9	178%	517	461	12%

Officer Stats

ACE Citiations	203	90	126%	989	300	230%
Admin Hearings	0	0	0%	0	7	-700%
Barking Dog	2	0	200%	5	1	400%
Citations Issued	0	0	0%	0	47	-4700%
Criminal Cases	0	0	0%	1	9	-89%
Dangerous Animal	2	10	-80%	62	32	94%
Permits Processed	0	4	-400%	35	36	-3%
Wildlife Calls	27	38	-29%	337	434	-22%

Harbor Shelter

All Animals

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Impounds by Animal Type - All Animals

Cats	98	89	10%	1245	1153	8%
Dogs	166	157	6%	1622	1644	-1%
Others	31	15	107%	214	117	83%
Rabbits	6	3	100%	26	31	-16%
Totals	301	264	14%	3,107	2,945	6%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	6	18	-67%	100	60	67%
DOA	11	11	0%	114	80	43%
Owner Surrender	67	69	-3%	610	641	-5%
Possible Owner	46	40	15%	335	334	0%
Stray	152	121	26%	1837	1760	4%
Wildlife	19	5	280%	111	70	59%
Totals	301	264	14%	3,107	2,945	6%

Live/Save for Cats and Dogs

Live Impounds - Minus Cat and Dog DOAs

Cats	94	87	8%	1,215	1,128	8%
Dogs	164	152	8%	1,566	1,598	-2%
Totals	258	239	8%	2,781	2,726	2%

Live Releases

Cats	40	62	-35%	868	722	20%
Dogs	159	147	8%	1,393	1,487	-6%
Totals	199	209	-5%	2,261	2,209	2%

Live/Save Rates

Cats	42.55%	71.26%	-40%	71.44%	64.01%	12%
Dogs	96.95%	96.71%	0%	88.95%	93.05%	-4%
Totals	77.13%	87.45%	-12%	81.30%	81.03%	0%

Licenses Issued

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	7	2	250%	49	23	113%
Breeder's Licenses	6	2	200%	41	24	71%
Cat ID Tag	0	0	0%	1	0	100%
Disabled	5	3	67%	42	36	17%
Duplicate	11	7	57%	67	57	18%
Equine Lic 1 Year	0	0	0%	0	0	0%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	6	6	0%	35	74	-53%
Junkyard Intct	0	0	0%	1	1	0%
Junkyard Altrd	1	0	100%	10	5	100%
LAPD K9	0	0	0%	0	0	0%
Pending	4	1	300%	17	13	31%
Restricted	0	2	-200%	1	3	-67%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	288	224	29%	2,061	1,806	14%
Altered Dog Licenses 3 Years	6	3	100%	35	21	67%
Senior	12	14	-14%	95	80	19%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	0	0	0%
Totals	346	264	31%	2,455	2,143	15%

Spay/Neuter Surgeries by LAAS Vets

Cats	4	7	-43%	36	20	80%
Dogs	23	6	283%	42	29	45%
Rabbits	0	0	0%	0	0	0%
Totals	27	13	108%	78	49	59%

Harbor Shelter

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Cat and Dog Euthanasia

Cats	26	16	63%	455	474	-4%
Dogs	10	8	25%	175	187	-6%
Totals	36	24	50%	630	661	-5%

Cat and Dog Live Releases

Adoptions to the Public	116	126	-8%	1,433	1,440	0%
Best Friends	26	24	8%	328	184	78%
New Hope Placements	19	10	90%	154	261	-41%
Redeemed	36	34	6%	315	291	8%
Released	2	15	-87%	31	33	-6%
Totals	199	209	-5%	2,261	2,209	2%

Outcomes for All Animals

Adoptions to the Public	122	127	-4%	1499	1468	2%
Best Friends	26	24	8%	328	184	78%
Died/DOA (not euthanized)	16	12	33%	172	148	16%
Euthanized	44	32	38%	703	708	-1%
Missing/Stolen/Escaped	0	0	0%	4	4	0%
New Hope Placements	31	10	210%	193	291	-34%
Redeemed	36	34	6%	317	291	9%
Released	6	18	-67%	62	49	27%
Totals	281	257	9%	3,278	3,143	4%

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Volunteers

# of Volunteers Worked	68	60	13%	232	139	67%
# of Volunteer Hrs Worked	571	610	-6%	6,315	3,179	99%
# of Orientations	1	1	0%	8	8	0%
# attended	23	27	-15%	160	103	55%

Animals Sent to Foster

Cats	4	1	300%	87	55	58%
Dogs	0	1	-100%	33	15	120%
Others	0	0	0%	1	1	0%
Rabbits	0	0	0%	0	0	0%
Totals	4	2	100%	121	71	70%

Officer Stats

ACE Citations	34	19	79%	460	184	150%
Admin Hearings	1	0	100%	2	1	100%
Barking Dog	0	0	0%	0	0	0%
Citations Issued	0	0	0%	0	0	0%
Criminal Cases	0	0	0%	0	1	-100%
Dangerous Animal	0	1	-100%	4	6	-33%
Permits Processed	0	0	0%	2	4	-50%
Wildlife Calls	14	14	0%	152	133	14%

North Central Shelter

All Animals

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Impounds by Animal Type - All Animals

Cats	100	121	-17%	2,193	2,181	1%
Dogs	311	309	1%	2,990	3,143	-5%
Others	42	53	-21%	524	588	-11%
Rabbits	8	4	100%	94	87	8%
Totals	461	487	-5%	5,801	5,999	-3%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	20	46	-57%	208	203	2%
DOA	20	42	-52%	240	323	-26%
Owner Surrender	134	106	26%	1,192	1,234	-3%
Possible Owner	65	54	20%	612	526	16%
Stray	211	218	-3%	3,322	3,384	-2%
Wildlife	11	21	-48%	227	329	-31%
Totals	461	487	-5%	5,801	5,999	-3%

Live/Save for Cats and Dogs

Live Impounds - Minus Cat and Dog DOAs

Cats	97	111	-13%	2,132	2,083	2%
Dogs	297	288	3%	2,834	2,963	-4%
Totals	394	399	-1%	4,966	5,046	-2%

Live Releases

Cats	70	84	-17%	1,641	1,545	6%
Dogs	268	266	1%	2,532	2,772	-9%
Totals	338	350	-3%	4,173	4,317	-3%

Live/Save Rates

Cats	72.16%	75.68%	-5%	76.97%	74.17%	4%
Dogs	90.24%	92.36%	-2%	89.34%	93.55%	-5%
Totals	85.79%	87.72%	-2%	84.03%	85.55%	-2%

Licenses Issued

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	19	12	58%	160	105	52%
Breeder's Licenses	12	7	71%	118	84	40%
Cat ID Tag	6	1	500%	2	3	-33%
Disabled	0	16	-1600%	138	120	15%
Duplicate	30	40	-25%	234	201	16%
Equine Lic 1 Year	0	0	0%	11	5	120%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	60	0	6000%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	16	26	-38%	160	194	-18%
Junkyard Intct	0	0	0%	1	3	-67%
Junkyard Altrd	2	3	-33%	8	31	-74%
LAPD K9	0	0	0%	0	1	-100%
Pending	0	11	-1100%	15	325	-95%
Restricted	0	4	-400%	1	11	-91%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	834	823	1%	6,631	5,334	24%
Altered Dog Licenses 3 Years	15	13	15%	360	224	61%
Senior	45	97	-54%	703	414	70%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	1	0	100%
Totals	979	1,053	-7%	8,603	7,055	22%

Spay/Neuter Surgeries by LAAS Vets

Cats	6	15	-60%	170	349	-51%
Dogs	39	32	22%	153	426	-64%
Rabbits	1	4	-75%	3	9	-67%
Totals	46	51	-10%	326	784	-58%

North Central Shelter

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Cat and Dog Euthanasia

Cats	21	17	24%	538	627	-14%
Dogs	23	20	15%	283	287	-1%
Totals	44	37	19%	821	914	-10%

Cat and Dog Live Releases

Adoptions to the Public	190	187	2%	2,113	2,142	-1%
Best Friends	40	32	25%	578	720	-20%
New Hope Placements	46	64	-28%	780	752	4%
Redeemed	61	61	0%	649	656	-1%
Released	1	6	-83%	53	47	13%
Totals	338	350	-3%	4,173	4,317	-3%

Outcomes for All Animals

Adoptions to the Public	202	195	4%	2,259	2,214	2%
Best Friends	40	32	25%	578	720	-20%
Died/DOA (not euthanized)	29	33	-12%	338	391	-14%
Euthanized	56	58	-3%	1,021	1,245	-18%
Missing/Stolen/Escaped	1	0	100%	16	6	167%
New Hope Placements	65	71	-8%	873	881	-1%
Redeemed	61	63	-3%	650	663	-2%
Released	4	7	-43%	126	115	10%
Totals	458	459	0%	5,861	6,235	-6%

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Volunteers

# of Volunteers Worked	100	106	-6%	377	223	69%
# of Volunteer Hrs Worked	678	764	-11%	6,616	1,572	321%
# of Orientations	1	1	0%	9	8	13%
# attended	34	43	-21%	264	187	41%

Animals Sent to Foster

Cats	0	1	-100%	164	132	24%
Dogs	4	0	400%	85	53	60%
Others	0	1	-100%	0	5	-500%
Rabbits	0	0	0%	1	0	100%
Totals	4	2	100%	250	190	32%

Officer Stats

ACE Citations	587	365	61%	5,628	1,754	221%
Admin Hearings	1	1	0%	2	1	100%
Barking Dog	0	0	0%	6	0	600%
Citations Issued	0	1	-100%	0	1	-100%
Criminal Cases	0	0	0%	7	14	-50%
Dangerous Animal	5	5	0%	53	19	179%
Permits Processed	40	39	3%	272	278	-2%
Wildlife Calls	49	143	-66%	800	1,068	-25%

South LA Shelter

All Animals

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Impounds by Animal Type - All Animals

Cats	117	103	14%	2,451	2,533	-3%
Dogs	547	435	26%	4,537	4,223	7%
Others	20	14	43%	281	257	9%
Rabbits	6	7	-14%	57	59	-3%
Totals	690	559	23%	7,326	7,072	4%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	7	9	-22%	142	148	-4%
DOA	23	22	5%	231	210	10%
Owner Surrender	171	149	15%	1,616	1,388	16%
Possible Owner	88	51	73%	756	579	31%
Stray	392	325	21%	4,477	4,622	-3%
Wildlife	9	3	200%	104	125	-17%
Totals	690	559	23%	7,326	7,072	4%

Live/Save for Cats and Dogs

Live Impounds - Minus Cat and Dog DOAs

Cats	114	98	16%	2,414	2,491	-3%
Dogs	527	418	26%	4,352	4,066	7%
Totals	641	516	24%	6,766	6,557	3%

Live Releases

Cats	81	91	-11%	1,890	1,156	63%
Dogs	429	345	24%	3,613	3,242	11%
Totals	510	436	17%	5,503	4,398	25%

Live/Save Rates

Cats	71.05%	92.86%	-23%	78.29%	46.41%	69%
Dogs	81.40%	82.54%	-1%	83.02%	79.73%	4%
Totals	79.56%	84.50%	-6%	81.33%	67.07%	21%

Licenses Issued

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	18	8	125%	116	55	111%
Breeder's Licenses	16	8	100%	92	50	84%
Cat ID Tag	0	0	0%	10	0	1000%
Disabled	9	14	-36%	99	87	14%
Duplicate	23	15	53%	145	134	8%
Equine Lic 1 Year	0	0	0%	1	0	100%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	30	28	7%	297	290	2%
Junkyard Intct	1	0	100%	1	0	100%
Junkyard Altrd	10	9	11%	21	26	-19%
LAPD K9	0	0	0%	0	0	0%
Pending	2	0	200%	31	28	11%
Restricted	0	0	0%	1	7	-86%
Sentry	0	0	0%	3	0	300%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	642	564	14%	5,305	4,252	25%
Altered Dog Licenses 3 Years	5	3	67%	48	52	-8%
Senior	27	27	0%	302	233	30%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	0	0	0%
Totals	783	676	16%	6,472	5,214	24%

Spay/Neuter Surgeries by LAAS Vets

Cats	34	1	3300%	480	60	700%
Dogs	29	3	867%	147	117	26%
Rabbits	0	0	0%	1	1	0%
Totals	63	4	1475%	628	178	253%

South LA Shelter

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Cat and Dog Euthanasia

Cats	18	16	13%	585	1,418	-59%
Dogs	71	70	1%	730	919	-21%
Totals	89	86	3%	1,315	2,337	-44%

Cat and Dog Live Releases

Adoptions to the Public	237	199	19%	2,527	1,826	38%
Best Friends	81	107	-24%	1,226	1,005	22%
New Hope Placements	105	81	30%	1,089	1,057	3%
Redeemed	85	49	73%	571	486	17%
Released	2	0	200%	90	24	275%
Totals	510	436	17%	5,503	4,398	25%

Outcomes for All Animals

Adoptions to the Public	244	208	17%	2,622	1,898	38%
Best Friends	81	107	-24%	1,226	1,005	22%
Died/DOA (not euthanized)	29	26	12%	325	283	15%
Euthanized	97	93	4%	1,444	2,472	-42%
Missing/Stolen/Escaped	0	1	-100%	5	4	25%
New Hope Placements	118	83	42%	1,126	1,088	3%
Redeemed	85	49	73%	572	487	17%
Released	2	1	100%	120	52	131%
Totals	656	568	15%	7,440	7,289	2%

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Volunteers

# of Volunteers Worked	109	91	20%	345	217	59%
# of Volunteer Hrs Worked	1,089	979	11%	9,461	6,575	44%
# of Orientations	1	1	0%	8	8	0%
# attended	24	31	-23%	206	193	7%

Animals Sent to Foster

Cats	0	0	0%	35	22	59%
Dogs	3	1	200%	42	21	100%
Others	0	0	0%	1	0	100%
Rabbits	0	0	0%	0	0	0%
Totals	3	1	200%	78	43	81%

Officer Stats

ACE Citations	88	35	151%	687	426	61%
Admin Hearings	0	1	-100%	1	3	-67%
Barking Dog	0	0	0%	2	0	200%
Citations Issued	0	0	0%	0	5	-500%
Criminal Cases	0	0	0%	0	0	0%
Dangerous Animal	9	0	900%	45	7	543%
Permits Processed	1	4	-75%	15	14	7%
Wildlife Calls	15	14	7%	170	250	-32%

West LA Shelter

All Animals

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Impounds by Animal Type - All Animals

Cats	84	54	56%	994	904	10%
Dogs	159	142	12%	1,577	1,443	9%
Others	56	44	27%	441	467	-6%
Rabbits	6	9	-33%	59	59	0%
Totals	305	249	22%	3,071	2,873	7%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	23	7	229%	89	80	11%
DOA	10	9	11%	97	85	14%
Owner Surrender	96	77	25%	826	685	21%
Possible Owner	44	33	33%	415	299	39%
Stray	100	101	-1%	1,343	1,387	-3%
Wildlife	32	22	45%	301	337	-11%
Totals	305	249	22%	3,071	2,873	7%

Live/Save for Cats and Dogs

Live Impounds - Minus Cat and Dog DOAs

Cats	80	50	60%	952	876	9%
Dogs	157	139	13%	1,542	1,409	9%
Totals	237	189	25%	2,494	2,285	9%

Live Releases

Cats	68	41	66%	902	836	8%
Dogs	178	148	20%	1,509	1,400	8%
Totals	246	189	30%	2,411	2,236	8%

Live/Save Rates

Cats	85.00%	82.00%	4%	94.75%	95.43%	-1%
Dogs	113.38%	106.47%	6%	97.86%	99.36%	-2%
Totals	103.80%	100.00%	4%	96.67%	97.86%	-1%

Licenses Issued

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	6	5	20%	65	67	-3%
Breeder's Licenses	4	4	0%	41	60	-32%
Cat ID Tag	0	0	0%	1	0	100%
Disabled	6	8	-25%	62	47	32%
Duplicate	34	20	70%	263	211	25%
Equine Lic 1 Year	0	0	0%	0	1	-100%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	0	0	0%
Guide Dogs	0	1	-100%	0	1	-100%
Humane Grps	7	5	40%	44	44	0%
Junkyard Intct	0	0	0%	0	0	0%
Junkyard Altrd	0	0	0%	12	0	1200%
LAPD K9	0	0	0%	0	0	0%
Pending	1	3	-67%	19	58	-67%
Restricted	1	2	-50%	3	8	-63%
Sentry	0	0	0%	0	0	0%
Signal	0	1	-100%	0	1	-100%
Altered Dog Licenses	330	405	-19%	3,330	3,219	3%
Altered Dog Licenses 3 Years	21	13	62%	220	78	182%
Senior	7	6	17%	55	52	6%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	1	0	100%
Totals	417	473	-12%	4,116	3,847	7%

Spay/Neuter Surgeries by LAAS Vets

Cats	5	5	0%	140	188	-26%
Dogs	5	15	-67%	21	81	-74%
Rabbits	0	0	0%	0	0	0%
Totals	10	20	-50%	161	269	-40%

West LA Shelter

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Cat and Dog Euthanasia

Cats	8	5	60%	161	179	-10%
Dogs	3	4	-25%	56	56	0%
Totals	11	9	22%	217	235	-8%

Cat and Dog Live Releases

Adoptions to the Public	153	128	20%	1,693	1,612	5%
Best Friends	6	2	200%	25	23	9%
New Hope Placements	33	24	38%	254	243	5%
Redeemed	51	32	59%	418	343	22%
Released	3	3	0%	21	15	40%
Totals	246	189	30%	2,411	2,236	8%

Outcomes for All Animals

Adoptions to the Public	168	142	18%	1,800	1,710	5%
Best Friends	6	2	200%	25	23	9%
Died/DOA (not euthanized)	22	15	47%	190	176	8%
Euthanized	39	18	117%	377	410	-8%
Missing/Stolen/Escaped	0	1	-100%	1	2	-50%
New Hope Placements	39	31	26%	369	354	4%
Redeemed	51	32	59%	420	352	19%
Released	11	6	83%	61	61	0%
Totals	336	247	36%	3,243	3,088	5%

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Volunteers

# of Volunteers Worked	138	142	-3%	445	326	37%
# of Volunteer Hrs Worked	971	1,219	-20%	9,994	6,611	51%
# of Orientations	1	1	0%	8	8	0%
# attended	24	45	-47%	258	193	34%

Animals Sent to Foster

Cats	5	3	67%	155	198	-22%
Dogs	2	5	-60%	30	20	50%
Others	0	0	0%	0	0	0%
Rabbits	0	0	0%	0	0	0%
Totals	7	8	-13%	185	218	-15%

Officer Stats

ACE Citations	82	19	332%	512	76	574%
Admin Hearings	9	9	0%	63	52	21%
Barking Dog	0	0	0%	1	3	-67%
Citations Issued	1	0	100%	1	22	-95%
Criminal Cases	0	0	0%	0	1	-100%
Dangerous Animal	0	0	0%	0	29	-2900%
Permits Processed	6	1	500%	42	25	68%
Wildlife Calls	37	37	269%	382	463	-17%

West Valley Shelter

All Animals

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Impounds by Animal Type - All Animals

Cats	150	89	69%	1906	1590	20%
Dogs	247	258	-4%	2460	2534	-3%
Others	95	75	27%	706	603	17%
Rabbits	8	15	-47%	136	98	39%
Totals	500	437	14%	5,208	4,825	8%

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	12	11	9%	302	136	122%
DOA	25	24	4%	249	289	-14%
Owner Surrender	147	106	39%	1164	1066	9%
Possible Owner	83	72	15%	784	692	13%
Stray	192	184	4%	2368	2289	3%
Wildlife	41	40	3%	341	353	-3%
Totals	500	437	14%	5,208	4,825	8%

Live/Save for Cats and Dogs

Live Impounds - Minus Cat and Dog DOAs

Cats	142	79	80%	1,817	1,495	22%
Dogs	234	246	-5%	2,346	2,385	-2%
Totals	376	325	16%	4,163	3,880	7%

Live Releases

Cats	105	60	75%	1,585	1,206	31%
Dogs	228	237	-4%	2,271	2,275	0%
Totals	333	297	12%	3,856	3,481	11%

Live/Save Rates

Cats	73.94%	75.95%	-3%	87.23%	80.67%	8%
Dogs	97.44%	96.34%	1%	96.80%	95.39%	1%
Totals	88.56%	91.38%	-3%	92.63%	89.72%	3%

Licenses Issued

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	21	17	24%	137	146	-6%
Breeder's Licenses	16	13	23%	101	110	-8%
Cat ID Tag	0	0	0%	0	0	0%
Disabled	3	5	-40%	41	34	21%
Duplicate	27	19	42%	180	162	11%
Equine Lic 1 Year	19	8	138%	103	61	69%
Equine Lic 2 Years	0	0	0%	1	0	100%
Equine Lic 3 Years	0	0	0%	0	2	-200%
Equine Lic 4 Years	2	0	200%	2	1	100%
Equine Lic 5 Years	0	0	0%	5	1	400%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	11	8	38%	76	63	21%
Junkyard Intct	0	0	0%	0	0	0%
Junkyard Altrd	0	0	0%	0	3	-300%
LAPD K9	0	0	0%	0	0	0%
Pending	10	0	1000%	55	8	588%
Restricted	1	2	-50%	9	22	-59%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	555	592	-6%	4,988	5,201	-4%
Altered Dog Licenses 3 Years	1	5	-80%	64	46	39%
Senior	38	8	375%	143	131	9%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	2	0	200%
Totals	704	677	4%	5,907	5,991	-1%

Spay/Neuter Surgeries by LAAS Vets

Cats	25	5	400%	340	258	32%
Dogs	27	47	-43%	207	338	-39%
Rabbits	16	15	7%	125	105	19%
Totals	68	67	1%	672	701	-4%

West Valley Shelter

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Cat and Dog Euthanasia

Cats	25	10	150%	354	429	-17%
Dogs	13	8	63%	106	145	-27%
Totals	38	18	111%	460	574	-20%

Cat and Dog Live Releases

Adoptions to the Public	171	156	10%	2,211	1,980	12%
Best Friends	36	19	89%	364	360	1%
New Hope Placements	30	26	15%	261	203	29%
Redeemed	85	88	-3%	868	888	-2%
Released	11	8	38%	152	50	204%
Totals	333	297	12%	3,856	3,481	11%

Outcomes for All Animals

Adoptions to the Public	192	173	11%	2423	2133	14%
Best Friends	36	19	89%	364	360	1%
Died/DOA (not euthanized)	38	38	0%	373	400	-7%
Euthanized	78	46	70%	703	795	-12%
Missing/Stolen/Escaped	0	1	-100%	5	11	-55%
New Hope Placements	50	40	25%	474	385	23%
Redeemed	86	88	-2%	871	893	-2%
Released	17	15	13%	200	99	102%
Totals	497	420	18%	5,413	5,076	7%

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Volunteers

# of Volunteers Worked	77	65	18%	321	197	63%
# of Volunteer Hrs Worked	803	914	-12%	10,183	7,299	40%
# of Orientations	1	1	0%	8	8	0%
# attended	36	43	-16%	233	127	83%

Animals Sent to Foster

Cats	6	1	500%	205	218	-6%
Dogs	1	2	-50%	62	14	343%
Others	0	0	0%	3	0	300%
Rabbits	0	0	0%	0	0	0%
Totals	7	3	133%	270	232	16%

Officer Stats

ACE Citations	232	91	155%	1,367	208	557%
Admin Hearings	0	0	0%	0	0	0%
Barking Dog	1	0	100%	3	2	50%
Citations Issued	0	0	0%	0	38	-3800%
Criminal Cases	3	0	300%	17	8	113%
Dangerous Animal	11	14	-21%	101	49	106%
Permits Processed	10	8	25%	63	79	-20%
Wildlife Calls	36	35	274%	358	404	-11%

Admin

Licenses Issued

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	18	43	-58%	152	311	-51%
Breeder's Licenses	16	7	129%	105	33	218%
Cat ID Tag	0	0	0%	1	4	-75%
Disabled	61	67	-9%	393	474	-17%
Duplicate	2	28	-93%	89	179	-50%
Equine Lic 1 Year	50	69	-28%	478	715	-33%
Equine Lic 2 Years	0	0	0%	6	10	-40%
Equine Lic 3 Years	0	1	-100%	0	1	-100%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	1	4	-75%	12	20	-40%
Guide Dogs	0	0	0%	2	0	200%
Humane Grps	0	0	0%	0	0	0%
Junkyard Intct	0	0	0%	1	6	-83%
Junkyard Altrd	6	3	100%	25	32	-22%
LAPD K9	0	0	0%	0	0	0%
Pending	438	438	0%	3,031	2,404	26%
Restricted	0	0	0%	1	1	0%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	1	0	100%
Altered Dog Licenses	5,127	6,244	-18%	36,530	50,439	-28%
Altered Dog Licenses 3 Years	313	305	3%	2,150	1,909	13%
Senior	259	301	-14%	1,654	2,088	-21%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	3	12	-75%	18	56	-68%
Totals	6,294	7,522	-16%	44,649	58,682	-24%

Admin Stats

	Feb-17	Feb-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
CPRA Requests	57	43	33%	376	403	-7%
Hearings Held	40	37	8%	302	271	11%

Spay/Neuter Vouchers Issued / Redeemed

Discount Vouchers Issued	364	330	10%	2,890	3,020	-4%
Free Vouchers Issued	497	329	51%	3,617	2,313	56%
Discount Vouchers Redeemed	273	199	37%	2,020	2,340	-14%
Free Vouchers Redeemed	315	217	45%	2,254	1,953	15%

Officer Stats

ACE Citiations	n/a	n/a		n/a	n/a	
Admin Hearings	0	5	-500%	27	70	-61%
Barking Dog	0	1	-100%	19	20	-5%
Citations Issued	0	0	0%	0	1	-100%
Criminal Cases	0	0	0%	0	0	0%
Dangerous Animal	2	6	-67%	67	132	-49%
Permits Processed	38	64	-41%	384	380	1%
Wildlife Calls	n/a	n/a		n/a	n/a	