



BOARD OF ANIMAL SERVICES COMMISSIONERS  
CITY OF LOS ANGELES

**REGULAR MEETING AGENDA**  
**Tuesday, June 13, 2017**  
**7:00 P.M.**

HARBOR ANIMAL SHELTER  
957 NORTH GAFFEY STREET  
SAN PEDRO, CALIFORNIA 90731

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LARRY GROSS  
President

OLIVIA E. GARCÍA  
Vice-President

LAYNE DICKER  
ALISA FINSTEN  
ROGER WOLFSON

Sign language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, you are advised to make your request at least 72 hours prior to the meeting you wish to attend. For information please call (213) 482-9558.

Si requiere servicios de traducción, favor de hacer pedido con 24 horas de anticipo al (213) 482-9558.

**FACILITY TOUR OF HARBOR ANIMAL SHELTER**

Commission Tour of Harbor Animal Shelter (starts at 6:15 p.m.) Public is welcome. The Commission meeting will begin promptly at 7:00 p.m.

**I. REGULAR COMMISSION MEETING**

- 1. PUBLIC COMMENT PERIOD** - (Comments from the public on items of public interest within the Board's subject matter jurisdiction that are not on the Agenda; two minutes per speaker.)

**Public Comments:** The Brown Act prohibits the Board and staff from responding to the speakers' comments. Some of the matters raised in public comment may appear on a future agenda.

- 2. NEIGHBORHOOD COUNCIL COMMENTS** - (Discussion with Neighborhood Council representatives on Neighborhood Council Resolutions or Community Impact Statements filed with the City Clerk which relate to any agenda item listed or being considered on this agenda for the Board of Animal Services Commissioners)

**3. COMMISSION BUSINESS**

- A. Approval of the Minutes for Meeting of May 23, 2017. (Action Item; Public comment limited to one minute per speaker).

- 4. ORAL REPORT OF THE GENERAL MANAGER** (Public comment limited to one minute per speaker).

- 5. COMMISSIONERS' ORAL REPORTS AND FUTURE AGENDA ITEMS** (Public comment limited to one minute per speaker).

**6. BOARD REPORTS**

- A. Staff Report Requesting Approval to Use Animal Welfare Trust Fund Money for Fee Waived Adoptions (Action Item; public comment limited to two minutes).
- B. Request to Enter into Contract Agreement with Western University of Health Sciences, College of Veterinary Medicine for Operation of the East Valley Spay/Neuter Clinic (Action Item; Public comment limited to two minutes per speaker).
- C. Woofstat Report for March and April 2017 (Public Comment limited to one minute per speaker).

**7. DISCUSSION ITEMS**

**8. ADJOURNMENT**

Next Regular Meeting is scheduled for 10:00 A.M., June 27, 2017, at City Hall 200 North Spring Street, Room 1060, Los Angeles, California 90012. (Enter on Main Street).

**AGENDAS** - The Board of Animal Services Commissioners (Board) meets regularly every second (2<sup>nd</sup>) and fourth (4<sup>th</sup>) Tuesday of each month at 10:00 A.M. Regular Meetings are held at City Hall, 200 North Spring Street, Room 1060, in Los Angeles, CA 90012. Evening Meetings are held in various locations throughout the City, from 7:00 to approximately 9:30 P.M. The agendas for Board meetings contain a brief general description of those items to be considered at the meetings. Board Agendas are available at the Department of Animal Services (Department), Administrative Division, 221 North Figueroa Street, 6<sup>th</sup> Floor, Suite 600, Los Angeles, CA 90012. Board Agendas may also be viewed on the 2<sup>nd</sup> floor Public Bulletin Board in City Hall East, 200 North Main Street, Los Angeles, CA 90012. Internet users may also access copies of present and prior agenda items, copies of the Board Calendar, MP-3 audio files of meetings as well as electronic copies of approved minutes on the Department's World Wide Web Home Page site at <http://www.laanimalservices.com/CommissionAgendas.htm>

Three (3) members of the Board constitute a quorum for the transaction of business. Some items on the Agenda may be approved without any discussion.

The Board Secretary will announce the items to be considered by the Board. The Board will hear the presentation on the topic and gather additional information from Department Staff. Once presentations have finished, the Board President will ask if any Board Member or member of the public wishes to speak on one or more of these items. Each speaker called before the Commission will have one (1) minute to express their comments and concerns on matters placed on the agenda. (For certain agenda items, speakers will have two (2) minutes.)

**PUBLIC INPUT AT BOARD MEETINGS** – **Public Participation on Agenda Items.** Members of the public will have an opportunity to address the Board on agenda items after the item is called and before the Board takes action on the item, unless the opportunity for public participation on the item was previously provided to all interested members of the public at a public meeting of a Committee of the Board and the item has not substantially changed since the Committee heard the item. When speaking to an agenda item other than during Public Comment (see Public Comment below), the speaker shall limit his or her comments to the specific item under consideration (California Government Code, Section 54954.3).

**Public Comment.** The Board will provide an opportunity for public comment at every regular meeting of the Board. Members of the public may address the Board on any items within the subject matter jurisdiction of the Board as part of Public Comment.

**Speaker Cards.** Members of the public wishing to speak are to fill out one speaker card for each agenda item on which they wish to speak and present it to the Board secretary **before** the item is called.

**Time Limit for Speakers.** Speakers addressing the Board will be limited to one (1) minute of speaking time for each agenda item except during general public comment period which is limited to two (2) minutes per speaker. (For certain agenda items, speakers will have two (2) minutes each.). The Chairperson, with the approval of a majority of the Board, may for good cause extend any speaker's time by increments of up to one (1) minute.

**Brown Act.** These rules shall be interpreted in a manner that is consistent with the Ralph M. Brown Act, California Government Code Section § 54950 et seq.

**STANDARDS OF CONDUCT.** Speakers are expected to behave in an orderly manner and to refrain from personal attacks or use of profanity or language that may incite violence.

All persons present at Board meetings are expected to behave in an orderly manner and to refrain from disrupting the meeting, interfering with the rights of others to address the Board and/or interfering with the conduct of business by the Board.

In the event that any speaker does not comply with the foregoing requirements, or if a speaker does not address the specific item under consideration, the speaker may be ruled out of order, their speaking time forfeited and the Chairperson may call upon the next speaker.

The Board, by majority vote, may order the removal from the meeting of any speaker or audience member continuing to behave in a disruptive manner after being warned by the Chairperson regarding their behavior. Section 403 of the California Penal Code states as follows: "Every person who, without authority of law, willfully disturbs or breaks up any assembly or meeting that is not unlawful in its character, other than an assembly or meeting referred to in Section 302 of the Penal Code or Section 18340 of the Elections Code, is guilty of a misdemeanor."

**VOTING AND DISPOSITION OF ITEMS** – Most items require a majority vote of the entire membership of the Board (3 members). When debate on an item is completed, the Board President will instruct the Secretary to "call the roll". Every member present must vote for or against each item; abstentions are not permitted unless there is a Conflict of Interest for which the Board member is obliged to abstain from voting. The Secretary will announce the votes on each item. Any member of the Board may move to "reconsider" any vote on any item on the agenda, except to adjourn, suspend the Rules, or where an intervening event has deprived the Board of jurisdiction, providing that said member originally voted on the prevailing side of the item. The motion to "reconsider" shall only be in order once during the meeting, and once during the next regular meeting. The member requesting reconsideration shall identify for all members present the Agenda number and subject matter previously voted upon. A motion to reconsider is not debatable and shall require an affirmative vote of three members of the Board.

When the Board has failed by sufficient votes to approve or reject an item, and has not lost jurisdiction over the matter, or has not caused it to be continued beyond the next regular meeting, the issue is again placed on the next agenda for the following meeting for the purpose of allowing the Board to again vote on the matter.



BOARD OF ANIMAL SERVICES COMMISSIONERS  
CITY OF LOS ANGELES



MINUTES

TUESDAY, May 23, 2017 at 10:00 AM

LOS ANGELES CITY HALL, ROOM 1060  
200 N. SPRING STREET  
LOS ANGELES, CALIFORNIA 90012

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Audio MP-3 Recording is available at [www.laanimalservices.com](http://www.laanimalservices.com)

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Larry Gross, President  
Olivia E. García, Vice President  
Alisa Finsten  
Roger Wolfson  
VACANT

Meeting called to order at 10:04 a.m. Commissioners present were Gross, García, Finsten and Wolfson (NOTE: Commission Wolfson was not present at the time attendance was taken but arrived a short time later.) Also present from Los Angeles Animal Services (LAAS) Assistant General Manager (AGM) Dana Brown acting as Board Secretary and General Manager (GM) Brenda Barnette; and Deputy City Attorney (DCA) Dov Lesel.

**Commissioner Gross** opened the meeting, introduced staff and provided an overview of the meeting agenda.

I. **ADMINISTRATIVE APPEALS**

1. **Possible Dangerous Animal Case: DA 171112 SLA**

Respondent: Ramy Hakim

South Los Angeles Animal Care and Control: Lieutenant Jose Gonzalez

Complaining Witness: Nicole Beriden

The Respondent was represented by legal counsel Marla Tauscher. The complaining witness was not present for the appeal hearing but sent a written statement to the Commission. Ms. Tauscher indicated that she had not received a copy. A copy was provided to Ms. Tauscher and her client at that time. Ms. Tauscher said that the Hearing Officer had insufficient evidence to deem the Respondent's dogs dangerous animals. She indicated that even though the dogs got out, it had never happened before and the issue has now been abated with repairs to the fence. Ms. Tauscher used her transcribed version of the testimony and indicated that the Hearing Officer did not properly interpret the testimony. **Commission Wolfson** pointed out that the standard for an overturned decision is whether or not the Hearing Officer could have reasonably come to his final conclusion based on the evidence presented. **Commission Garcia** also attempted to explain the standard to counsel. **Commissioner Gross** described the circumstances of the attack as reflected in the record. Ms. Tauscher held that it could have been another two dogs rather than the respondent's. Ms. Tauscher said that the Hearing Officer should have given terms and conditions which the respondent is willing to follow. **Commissioner Wolfson** explained that there are no grounds to overturn a decision as long as the Hearing Officer reasonably came to a decision based on the evidence. Ms. Tauscher continued to insist that there could have been other dogs. **Commissioner Garcia** asked that the Commissioners move to discussion of the appeal. **Commissioner Gross** discussed portions of the testimony. Commissioner Wolfson said that he sees no

criteria to overturn.

**Commissioner Wolfson** motioned to uphold the General Manager's decision. **Commissioner Gross** seconded the motion and it was approved unanimously by a vote of 4-0.

## II. REGULAR COMMISSION MEETING

### 1. PUBLIC COMMENT

**Dan Guss:** Talked about issues with dog licensing and revenue; provided a copy of a City Watch edition; indicated that he is going to tell the community not to pay dog licenses; mentioned his own experience with licensing.

**Phyllis Daugherty:** Provided a recent article from the Register-Herald Reporter entitled Dismissal Order in Dog Attack Case Reversed; talked briefly about the cock fighting busts made by our Animal Cruelty Task Force and the importance of our efforts in that area.

**Sara Jane Hardt:** Spoke about kitten season and the importance of volunteer kitten fosters.

**Marla Tauscher:** Addressed the flaws of the hearings process; also feels that the laws and rules of constitutional laws are overlooked in the appeals process.

**Ramy Hakim:** Wanted to discuss why we don't allow owners to visit dogs while they are being held in the shelter pending administrative processes; also spoke of his relationship with his dogs and asked that they not be euthanized.

### 2. NEIGHBORHOOD COUNCIL COMMENTS - (Discussion with Neighborhood Council representatives on Neighborhood Council Resolutions or Community Impact Statements filed with the City Clerk which relate to any agenda item listed or being considered on this agenda for the Board of Animal Services Commissioners)

Public Comment:  
None

### 3. COMMISSION BUSINESS

#### A. Approval of the Minutes for Meeting of April 25, 2017.

**Commissioner Garcia** made a motion to approve the minutes. **Commissioner Wolfson** seconded the motion and it was approved by a unanimous vote of 4-0.

Public Comment:  
None

### 4. ORAL REPORT OF THE GENERAL MANAGER

**GM Barnette** discussed the following:

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- Staff meeting with the Department of General Services this week to discuss possible delivery dates for new vehicles. Members of the community have offered suggestions on quicker purchases. We must be mindful of the City's processes and procedures for procurement.
- On May 1st the proposed FY18 budget for Animal Services was heard by the Budget and Finance Committee. The Department focused on the proposed defunding of 24 Animal Control Officer positions. Several report backs were requested and are being prepared.
- Los Angeles Animal Services is participating in an Adult Dog Foster Project sponsored by Maddie's Fund. The goal of the project is to find out if an adult dog foster program can improve the behavior of study dogs thus reducing their shelter stay and boosting employee morale. Maddie's Fund will donate \$5000 to participating agencies to offset costs for supplies and equipment associated with the project. The project is a year-long effort with a minimum of 60 adult dogs to be placed over the life of the project.
- On May 3<sup>rd</sup> the New Hope Coordinator at East Valley hosted a Bottle Baby Foster Class.
- Update given on licensing renewal process. Initial notice goes out two months ahead of the expiration date followed by one late notice. Another notice goes out when the rabies are due. Speaking to the City Attorney about the possibility of using the ACE program for non-renewals.
- General Services is working at the South Los Angeles shelter to renovate a section of the public entrance driveway.
- Update on x-ray machines at the shelters; all are installed and operational except at the Harbor where there are electrical problems being addressed.
- Electricity generator at North Central shelter needs to be replaced; General Services is working on the replacement.
- One of the phone lines at the West Valley shelter has a glitch that continues to call 9-1-1 and LAPD responds; ITA is working to resolve the problem.
- On April 26<sup>th</sup> the Department participated in the Emergency Preparedness Fair hosted by the City's Emergency Preparedness Department.
- On May 11<sup>th</sup> GM Barnette attended a meeting of the Valley Alliance of Neighborhood Councils. She made herself available to answer questions posed by the participants.
- The Department is conducting wildlife classes for the community; two are scheduled each month in each of the six City shelters.
- On May 6<sup>th</sup> we participated in a Town Hall Workshop for CD 7 at Pacoima Town Hall. We provided information about our services and volunteer opportunities.
- On May 11<sup>th</sup> an equine training event was conducted for the new ACOs and current ACTs.
- The Department is working on a flyer for snake season to provide information to help the community distinguish between venomous snakes and non-venomous snakes.
- On April 19<sup>th</sup> there was a small dog call in the South LA district. The owners were later found in Valencia and the dog was returned.
- On May 11<sup>th</sup> three dogs were shot by LAPD. The dogs were attacking a person and had already killed the victim's dog. The incident was covered by all local



- news media outlets. The investigation is ongoing.
- On May 5<sup>th</sup> the West LA shelter received a call for a fledging owl on a school yard. The bird was captured and turned over to the California Wildlife Center.
  - On May 5<sup>th</sup> a mountain lion, later identified as P-50, was spotted at a nursery in Chatsworth. LAAS responded and secured the situation until Fish and Wildlife arrived.
  - On May 4<sup>th</sup> an unweaned skunk call with babies was captured and will be released when they are old enough.
  - West Valley presented a humane case regarding an injured pig and sheep that were allowed to suffer. Today's GM report sought to show the range of animals that the officers deal with in the field.
  - SMART team has been very busy. One of their videos of a kitten rescue made the news in the UK.
  - GM Barnette met with volunteers after some rodents were euthanized at the West Valley shelter. She emphasized the Department's reverence for life in general not just as it relates specifically to No Kill. We are considering adding rodents/pocket pets to the New Hope policy.

**Commissioner Gross** indicated that the information in the GM Report is good but could perhaps be submitted in written form and focus the oral report to how we are meeting our goals as outlined in the strategic plan. **GM Barnette** requested that she submit the report once a month. **Commissioner Wolfson** suggested that the GM report be shorter and connected to the things that will be in front of the commission. **Commissioner Finsten** asked that the GM report include responses to some of the issues brought up in the Commissioner's oral report. **Commissioner Garcia** agreed and wants to be able to measure our progress through updates from the GM report. **Commissioner Gross** suggested one large, full report per month and smaller ones for the other meetings. **Commissioner Wolfson** feels that anything that could make the meetings shorter and more efficient would be best. **Commissioner Gross** wants to focus on the strategic plan and its goals and measured by that document. **Commissioner Finsten** asked for a copy of the strategic plan. **GM Barnette** indicated that we are in the process of getting the document published. **Commissioner Gross** said that the GM report should be specific to how the department is moving forward to meeting its goals. **Commissioner Wolfson** says it should only be things that they need to know. **Commissioner Finsten** agreed and used the fleet update as an example. **Commissioner Finsten** suggested a pilot of a newly formatted GM report.

Public Comment:

**Dan Guss:** Agreed with the Commissioners' suggestion for a written GM report.

**Kristen Stavola:** Enjoys the GM's report as currently delivered and says it adds a human element for the Department.

**Phyllis Daugherty:** Mentioned past GM's have given statistical information on what has been happening in the department during the GM report.

## 5. COMMISSIONERS' ORAL REPORTS AND FUTURE AGENDA ITEMS



**Commissioner Wolfson:** Asked for the department to report back to him regarding the LAAS gift policy and the pilot program to have later hours in one shelter. If a report isn't coming, he asks that this be put on the agenda. Also asked for an update for the RFP on kiosks as well. Lastly, he requested a Board report about the hearings process with hearing officers present if possible.

**Commissioner Garcia:** Wants an update on the hearings process. GM Barnette suggested Commissioner Garcia resume the meetings (formerly chaired by Commissioner Gross) with the City Attorney's Office and the Hearings staff to determine what kind of report she would like to have presented.

**Commissioner Finsten:** Passed

**Commissioner Gross:** Attended baby bottle training at East Valley and was very impressed. Also mentioned that kapparat is only four months away so we should be gearing up for maximum effectiveness.

Public Comment:

**Dan Guss:** Mentioned that the Commission should be concerned about GM Barnette's suggestion to use ACE citations for license renewals if the pets are deceased.

**Sara Jane Hardt:** Appreciative of animals that are saved and rescued. Also likes hearing the positive things that are in the GM report. Finally mentioned that she is already working on canvassing in the community regarding kapparat.

## 6. Board Reports

- A. Staff Report Requesting Approval of Policy to Allow Community members to Care for Found Dogs and Cats Under Certain Guidelines *(Item taken out of order; heard after Item 6C)*

**GM Barnette** presented the report. Discussed how neighborhood members often find dogs that they recognize to be pets of members of their community. Also there are neighborhood members who are willing to provide care for lost animals while their owners are being located. Took some public concerns into consideration when preparing the report. Program is a way to get the community involved in solving problems and increases the foster experience. **Commissioner Gross** thinks it is an overall good concept but has some concerns about the looseness of the procedures. Specifically feels that the dogs should initially be brought into the shelter and having the community member take responsibility in writing perhaps by signing a form. Also concerned about how the transfer would be made when the owner is found. **GM Barnette** replied that the transfer would be made at the shelter. **Commissioner Wolfson** likes the concept and wants to encourage community participation. **DCA Lesel** indicated there needs to be safeguards in place and we need to ensure that all elements of the LAMC are followed. **DCA Lesel** wants to make clear in the policy that the animal is brought into the shelter initially to be photographed and scanned.

Public Comment:

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**Dan Guss:** Discussed a personal example related to GM Barnette; gave suggestions that he believes would improve the proposal.

**Phyllis Daugherty:** Says the shelter doesn't have the right to do what this proposal suggests; says State law prohibits it. Also mentioned that liability remains with the owner.

**Kristen Stavola:** Created a program called Safe Paws in Laurel Canyon; described her program's success.

**Commissioner Gross** asked about how the system would be set up to address some of the concerns mentioned during public comment. **GM Barnette** indicated that the shelter would know exactly where every animal is located and that the policy that was submitted with the Board Report addresses these issues. **Commissioner Gross** indicated that he would like to have the procedure revised and returned to the Commission. **Commissioner Wolfson** indicated that he is comfortable moving forward with a report back on the progress of the program.

**Commissioner Wolfson** made a motion to adopt the policy to allow community members to care for found dogs and cats under certain guidelines subject to the revisions discussed during the meeting. **DCA Lesel** asked if the revisions need to come back as a report. **Commissioner Wolfson** agreed to an expeditious report back. **Commissioner Finsten** seconded the motion and it was approved by a vote of 4-0.

B. Staff Report Requesting Approval to Use Animal Welfare Trust Fund Money for Fee-Waived Adoptions

**Management Analyst II Corey Blake** presented the report on behalf of Department Budget Director John Forland. The proposal requests a transfer of funds from the Animal Welfare Trust Fund to help with adoption costs to the public. The Department anticipates an influx of animals into the shelters and the flexibility to offer fee-waived and/or discounted adoptions for difficult to place animals would be very helpful. **Commissioner Finsten** asked if we have tracked fee-waiver special events in the past to show that these special events work. **GM Barnette** replied that we absolutely do track them and can show that adoptions increase. **Commissioner Finsten** asked if we have accessed AWTF in the past to offset adoption costs. **GM Barnette** indicated that we have not. **DCA Lesel** indicated that the concept is excellent and fee-waived and discounted adoptions have proven very successful in the past. His concern is using AWTF money to offset adoption fees. **DCA Lesel** indicated the LAMC sets up a program to allow the Department to waive fees and sets out specifically how that is to be done through Council approval. **DCA Lesel** indicated that the Department is not able to use the AWTF for adoption costs. **Commissioner Wolfson** suggested approving the item subject to the City Attorney finding it an inappropriate use of the AWTF.

Public Comment:

**Dan Guss:** Says that no discounts are necessary if we are No Kill; doesn't feel like AWTF should be used; feels adoption fees result in more care for the animal by the adopter.

**Phyllis Daugherty:** Feels that the money is not eligible for use for this purpose.

**Kristen Stavola:** Feels that this proposal benefits all the animals in the shelter by creating more room in the shelter.

**Commissioner Gross** asked **DCA Lesel** if he could get an answer on the appropriateness of the expenditure soon. **DCA Lesel** indicated that he is clear that it is not an appropriate expenditure but will speak to his office as requested. **Commissioner Wolfson** indicated that there is no connection between adoption fees and animal care. **Commissioner Wolfson** indicated that he wholeheartedly supports the proposal and is prepared to move to adopt it subject to confirmation that it is an appropriate use of the funds. **Commissioner Gross** indicated he wants to support it but he is not prepared to vote on it until he is sure that it is a legal expenditure.

**Commissioner Wolfson** motioned to approve the proposal to use AWTF money for fee-waived adoptions subject to confirmation by the Office of the City Attorney that the expenditure is appropriate within the next two weeks. The motion was not seconded and therefore died.

**Commissioner Gross**, in his capacity as Commission President, tabled the item until the next meeting or whenever a report back from the City Attorney is received on appropriate expenditure from the AWTF.

- C. Staff Report Requesting Approval to Use Animal Welfare Trust Fund Money to Purchase Canine Influenza Vaccines for Shelter Dogs *(Item taken out of order; heard before Item 6A)*

**Chief Veterinarian Jeremy Prupas** presented the Board report. Dr. Prupas explained a little about canine influenza and recent issues in Los Angeles County. He indicated that LA County as well as Pasadena City are both vaccinating. The Department's annual general fund budget cannot fund the cost of the vaccines. **Commissioner Wolfson** indicated that he sees the need for the expenditure. **Commissioner Gross** wanted to be certain that there no current outbreaks in our shelters. Dr. Prupas replied that there were not but also mentioned that none of our dogs are inoculated so if we received an infected dog it would spread quickly as it very easily spread. Dr. Prupas also mentioned that about 20% of dogs don't display any symptoms but are still infectious. Dr. Prupas also gave statistics on success rate of vaccine. Would like to administer the vaccine to our shelter animals and then encourage boosters after adoption. **Commissioner Garcia** asked if we were able to purchase the vaccine now. Dr. Prupas replied that we already have a contracted vendor in place to make the purchase.

Public Comment:

**Dan Guss:** Expressed support for approval of this item.

**Sara Jane Hardt:** Suggested that we work with rescues to have the dogs vaccinated in China before they are shipped.

**Commissioner Garcia** motioned to approve the use of the AWTF to purchase canine influenza vaccines for shelter dogs. **Commissioner Wolfson** seconded the motion and was approved by a vote of 4-0.

## 7. DISCUSSION ITEMS

### A. Leash Law Education and Enforcement

**Commissioner Gross** requested to have this item discussed. **Commissioner Gross** is concerned about the violations of leash laws that often result in attacks and subsequent dangerous animal cases. **Commissioner Gross** wants to develop an educational campaign around this issue. **Commissioner Gross** discussed the possibility of having pet stores and veterinary offices to post notices related to leash laws as a means of education and enforcement. **Commissioner Wolfson** suggested adding education about licensing and would like to see more citations given. **Commissioner Garcia** suggested media campaigns using catchy phrases such as "Leash Laws Save Paws" or "Walk Or Jog Leash Your Dog." **DCA Lesel** will have his office look into the requirement of pet stores and veterinary offices to post notices as perhaps a part of the business licenses process. GM Barnette spoke about ACE citations usage and how they are compliance driven. Also spoke about the use of the Canvassing Team to address some of these issues.

Public Comment:

**Kristen Stavola:** Feels this is an important message; suggested that we work with the neighborhood councils because they have funds that could be used for promotional campaigns.

## 8. ADJOURNMENT

Meeting ended at 12:21 p.m.

**BOARD OF  
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COMMISSIONERS**

LARRY GROSS  
PRESIDENT

OLIVIA E. GARCIA  
VICE PRESIDENT

**COMMISSIONERS**

ALISA FINSTEN

ROGER WOLFSON

VACANT

**City of Los Angeles**  
CALIFORNIA



**ERIC GARCETTI**  
MAYOR

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DANA H. BROWN  
ASSISTANT GENERAL MANAGER

LOUIS P. DEDEAUX  
INTERIM ASSISTANT GENERAL MANAGER

**Report to the Board of Animal Services Commissioners**

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**COMMISSION MEETING DATE:** May 23, 2017 **PREPARED BY:** John Forland

**REPORT DATE:** May 17, 2017

**TITLE:** Sr. Management Analyst II

**SUBJECT:** REQUEST TO USE THE ANIMAL WELFARE TRUST FUND FOR FEE-WAIVED  
ADOPTIONS

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**BOARD ACTIONS RECOMMENDED:**

- AUTHORIZE the expenditure of up to \$25,000 from the Animal Welfare Trust Fund to be used to underwrite or partially underwrite adoption fees for dogs and cats in LA City Shelters.

**BACKGROUND:**

It is the Department's goal to release all companion animals in its care to good homes. Adoptions are important to achieve that goal and promotional events and special offers have proved highly effective in increasing adoptions.

During certain periods of the year such as puppy and kitten season, wonderful mature dogs and cats are overlooked in our shelters. We believe we can increase the adoption of adult animals by reducing their adoption fees during those periods. Likewise we could employ other creative marketing strategies such as special discounted rates when there is an abundance of black cats. We could offer a black cat special that includes cats with black on them such as tuxedos as a means of attracting more attention to these wonderful companion animals.

Some sponsors provide reduced fee adoptions in one shelter but not all. We would like to expand these promotions Citywide. Some sponsors request that we reduce the adoption fees for an event in recognition or their marketing investment to drive adopters to the shelters to adopt during the event.

"Creating a Humane LA"

AN EQUAL OPPORTUNITY EMPLOYER

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Report to the Board of Animal Services Commissioners  
SUBJECT: REQUEST FUNDING FOR FEE-WAIVED ADOPTIONS

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Staff has not been empowered to make decisions to waive fees during these events or to hold special events of our own based on overcrowding in our shelters or trying to reduce the shelter population during a time we can anticipate a large influx of animals such as kitten season or the fourth of July.

**FISCAL IMPACT:**

No impact on the General Fund.

Approved:

*Brenda Barnette*

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**Brenda Barnette, General Manager**

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**BOARD ACTION:**

_____ Passed	Disapproved _____
_____ Passed with noted modifications	Continued _____
_____ Tabled	New Date _____

**BOARD OF  
ANIMAL SERVICES  
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VICE PRESIDENT

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GENERAL MANAGER

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ASSISTANT GENERAL MANAGER

**LOUIS P. DEDEAUX**  
ASSISTANT GENERAL MANAGER

**Report to the Board of Animal Services Commissioners**

**MEETING DATE:** June 13, 2017

**PREPARED BY:** John Forland

**REPORT DATE:** June 1, 2017

**TITLE:** Sr. Management Analyst II

**SUBJECT: REQUEST TO ENTER INTO A CONTRACT AGREEMENT WITH WESTERN  
UNIVERSITY OF HEALTH SCIENCES, COLLEGE OF VETERINARY  
MEDICINE FOR OPERATION OF THE EAST VALLEY SPAY/NEUTER CLINIC**

**BOARD ACTION RECOMMENDED:**

1. AUTHORIZE the General Manager of the Department of Animal Services, or designee, to enter into a contract Agreement with Western University Of Health Sciences, College of Veterinary Medicine (Western University) to operate the spay/neuter clinic at the East Valley animal shelter according to general terms described in this Board Report.
2. DIRECT staff to transmit the approved Agreement to the Office of the Mayor and subsequently to the City Council, and authorize the General Manager of the Department of Animal Services to execute the subject Agreement upon receipt of necessary approvals.

**BACKGROUND**

In 2010 the Department entered into an agreement to operate the East Valley Shelter Spay/Neuter Clinic (C-117333) with Spay Neuter Project of Los Angeles or SNP|LA. The extended agreement expired on August 31, 2016. At its March 21, 2016 meeting, the Board approved a Request for Proposal (RFP) for operation of the East Valley Spay/Neuter Clinic. The RFP was released March 30, 2016 and proposals were due April 27, 2016. The proposal from SNP|LA was the only proposal received. The proposal was evaluated and determined to meet all criteria and qualifications. At its May 10, 2016 meeting the Board approved a request to enter into contract negotiations with SNP|LA. After weeks of negotiating the terms of the contract, negotiations broke down and SNP|LA withdrew its proposal. As a result no agreement was entered into. An RFP was re-released on November 4, 2016 and proposals were due December 20, 2016. One proposal from Western University was received. That proposal was evaluated



Report to the Board of Animal Services Commissioners  
SUBJECT: Request to Enter Into Contract with Western University for Operation of East Valley  
Spay/Neuter Clinic

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and determined to meet all criteria and qualifications. Western University was notified in January 2017 of the award and has been negotiating agreement terms with the Department since then. The parties have developed the terms stated in the attached agreement.

### **SUMMARY**

Staff released the RFP on November 4, 2016 and proposals were due by December 20, 2016. The Department received one proposal:

- Western University of Health Sciences, College of Veterinary Medicine (Western University).

An evaluation team reviewed the proposal and concluded that the proposal meets all criteria and that the proposer has sufficient qualifications to perform the scope of services. The proposer has also demonstrated experience with the Department as the incumbent contractor managing clinic operations at the East Valley location.

The Department is recommending executing a contract for service with Western University. Department staff will exercise Quality Control measures outlined in Section VII subsection L of the attached draft agreement and may recommend exercising corrective actions for underperformance.

### **Experience and Qualifications**

Western University has been in operation since 1998 and currently operates the Pet Health Center on campus in Pomona, Ca, which provides veterinary services to the local community. Staff has performed over 45,000 pet sterilizations and has worked with several organizations including the ASCPA and Best Friends Animal Society.

### **Proposed Services**

Western University proposes five service categories: 1) Affordable Spay and Neuter, 2) Low Cost Veterinary Wellness, 3) Low Cost Vaccine Clinics, 4) Community Outreach and Advocacy, and 5) assist in selling dog licenses for those residing in the City of Los Angeles.

As attached, the Department is proposing an agreement as outlined below:

- Continuation of existing services
- Terms of new agreement:
  - Starting date: August 1, 2017
  - Agreement: 3 years
  - Extensions: Two (2) one-year extensions at Department discretion
  - Maximum term: 5 years
  - Ending date: August 1, 2022, if all renewal options are executed
  - Service level: Perform spay/neuter surgeries on at least 10 dogs, 5 female cats, and unlimited male cats per day
- Amount: A maximum of \$500,000 per year
- Performance:
  - Number of surgeries: A minimum of 6,000 is expected
  - Wellness Clinic – Included
  - Vaccinations - Included
  - Outreach and education – Included

Report to the Board of Animal Services Commissioners

SUBJECT: Request to Enter Into Contract with Western University for Operation of East Valley Spay/Neuter Clinic

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- Billing and Payment: Contractor to bill City per surgery and City will reimburse monthly
- Quality Control: Report and performance evaluation procedures are included to ensure that mutual efforts are made toward meeting Scope of Service objectives

**FISCAL IMPACT:**

There is no impact to the General Fund. The Animal Sterilization Fund will be used to reimburse the contractor based on rates established by the Animal Services Commission.

**Approved:**

Brenda Barnette

*Brenda Barnette, General Manager*

**Attachments:**

Draft East Valley Spay-Neuter Clinic Agreement  
Draft East Valley License to Use the Premises of Spay-Neuter Clinic

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**BOARD ACTION:**

_____ Passed	Disapproved _____
_____ Passed with noted modifications	Continued _____
_____ Tabled	New Date _____



**City of Los Angeles  
Department of Animal Services**

City Agreement Number \_\_\_\_\_

WITH WESTERN UNIVERSITY HEALTH SCIENCES COLLEGE  
OF VETERINARY MEDICINE  
To Provide Spay/Neuter and Related Veterinary Services

At the

East Valley Animal Shelter  
Spay/Neuter Clinic  
14409 Vanowen St  
Van Nuys CA 91405

City Agreement Number \_\_\_\_\_

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PERSONAL SERVICES AGREEMENT  
BETWEEN THE CITY OF LOS ANGELES  
AND WESTERN UNIVERSITY OF HEALTH SCIENCES  
COLLEGE OF VETERINARY MEDICINE

FOR THE OPERATION OF THE SPAY/NEUTER CLINIC AT  
THE EAST VALLEY ANIMAL SHELTER

To City Agreement Number \_\_\_\_\_

THIS PERSONAL SERVICES AGREEMENT ("Agreement") is entered into as of the date the Office of the City Clerk attests this Agreement \_\_\_\_\_ ("Execution Date"), between the City of Los Angeles ("City"), a municipal corporation, acting by and through the Department of Animal Services ("Department"), the Department of General Services ("GSD"), and Western University of Health Sciences College of Veterinary Medicine ("Contractor") which is authorized to do business in the State of California, with regard to the following:

WHEREAS, the Department desires Contractor to provide spay/neuter surgeries and related services at the East Valley Animal Shelter Spay/Neuter Clinic ("Clinic"); and

WHEREAS, the Contractor was selected pursuant to a Request for Proposals ("RFP") issued by the Department on November 4, 2016 to solicit such services, and Contractor submitted a proposal in response to the RFP, met the requirements, and was awarded this Agreement by the Animal Services Board of Commissioners ("Board") on January 18, 2017, according to the terms of the RFP; and

WHEREAS, the Contractor will provide spay/neuter services for Shelter cats, dogs, and rabbits (as needed) that are adopted from the Shelter as well as to pets owned by qualifying residents near or in the Los Angeles area; and

WHEREAS, operating the Clinic will augment the Department's ability to provide spay/neuter services to adopters and residents in Los Angeles and benefit the public; and

WHEREAS, the Contractor will accept the fees for spay/neuter surgeries listed herein; and

WHEREAS, GSD provides real estate asset management and related building maintenance and repair services for the City's real property; and the Department provides services related to the care and welfare of animals in the City of Los Angeles, and administers agreements related to providing said services; and

WHEREAS, the Contractor shall also execute the license agreement attached as **Exhibit A** and shall be subject to the terms of the license agreement; and

NOW THEREFORE, In consideration of the above premises and of the covenants and representations set forth herein, the parties agree as follows:

**Section I. Representatives of the Parties and Service of Notice**

- A.** The representatives of the parties authorized to administer this Agreement, and to whom formal notices, demands, and communications shall be given are as follows:

1. The representative of the City shall be the General Manager of the Department, or that person's authorized representative, as follows:  
Brenda F. Barnette  
General Manager, Department of Animal Services  
221 North Figueroa Street, Suite 600  
Los Angeles, California 90012
  2. The representative of GSD shall be the General Manager of that department, or that person's authorized representative, as follows:  
Tony M. Royster  
General Manager, Department of General Services  
111 East First Street, Room 201  
Los Angeles, California 90012
  3. The representative of Contractor shall be:  
Philip Nelson, DVM, BS, PhD  
Western University of Health Sciences College of Veterinary Medicine  
309 East 2nd Street  
Pomona, California 91766-1854
- B. Formal notices, demands, and communications required hereunder by any party shall be made in writing and communicated by U.S. mail, fax, or email.
- C. If the name of the person designated to receive the notices, demands, or communications, or the address of such person is changed, written notice shall be given to the other parties within five (5) business days of said change.

## **Section II. Term**

Unless terminated earlier pursuant to this Agreement or pursuant to termination provisions within the attached exhibits incorporated herein, the term of this Agreement shall be for THREE YEARS from March 1, 2017 to March 1, 2020, and may be renewed for up to two additional years (via one year extensions) at the sole discretion of the Department and GSD. The City intends to exercise the renewal option on the condition that the Contractor's performance reasonably meets the expectations stipulated in this Agreement.

## **Section III. Maximum Payment**

Payment to the Contractor by the City shall not exceed \$500,000 during each of the City's Fiscal Years (defined as July 1 through June 30) or during any 12 months of the Agreement, including the value of discount coupons and free certificates. This provision shall not mean that the City is required to reach or approach this amount.

## **Section IV. License to Use Premises of the Animal Spay Neuter Clinic**

Contractor shall comply with all provisions of the License to Use the Premises of Animal Spay and Neuter Clinic ("License"), attached as **Exhibit A**, incorporated and made part of this Agreement.

## **Section V. Standard Provisions for City Contracts**

Contractor shall comply with all provisions of the City of Los Angeles' Standard Provisions for City Contracts, (Revised 03/09), ("Standard Provisions"), attached as **Exhibit B**, incorporated and made part of this Agreement.

## **Section VI. Premises**

The premises covered by this Agreement are the Spay/Neuter Clinic ("Premises" or "Clinic") located at the following location attached in **Exhibit C**:

East Valley Animal Shelter  
14409 Vanowen Street  
Van Nuys CA 91405

## **Section VII. Scope of Services**

The Contractor shall be the sole operator of the Clinic and shall operate the Clinic according to all federal, state, and local laws; shall provide spay/neuter services for adopted animals and animals owned by members of the public, and related veterinary medical services, as described herein; shall provide all staffing, equipment, and supplies; shall obtain all permits, licenses, and registrations required to operate the Clinic; and shall coordinate with Department staff to provide these services, as stipulated herein. In particular, the services to be provided are as follows:

### **A. Surgical Sterilizations**

The Contractor shall:

1. A. Perform spay and neuter surgeries on all shelter animals provided by Department during each day of operation and shall reserve an adequate portion of its daily surgeries for shelter animals.

**"Day of Operation:** shall be defined as any day the clinic is open for business as advertised under this agreement and shall include spay and neuter days, wellness, or other days.

The number of animals provided by the Department each day will fluctuate depending on need. A typical day may include the following animals provided by the Department:

<b>Animal</b>	<b>Typical Daily Minimum:</b>
Dogs (any breed, size, or gender)	Ten
Female Cats (any breed or size over 2.5 lbs)	Five
Male Cats (any breed or size over 2.5 lbs)	Unlimited
Rabbits (any breed, size, or gender)	Two

B. Coordinate with Department during special events or other occurrences, or when shelter animal occupancy increases near to or meets its capacity. Contractor will make reasonable efforts to accommodate additional surgeries if requested by Department.

C. Not reject Department animals without just cause notified to and supported by Shelter staff.

D. Contractor is expected to perform an approximate estimate of 40 surgeries per day consisting of both shelter animals and animals from the public.

2. Perform pre-surgical physical examinations on all surgical candidates to determine if an animal is qualified for surgical treatment.
3. Perform other ancillary medical procedures associated with surgical sterilizations, according to the provisions outlined below:



- a. The Contractor will conform to all surgical standards as required by the California Veterinary Medicine Practice Act (CVMPA).
- b. Animals deemed unfit or unhealthy by a veterinarian may be rejected for surgical sterilization.
- c. Animals that are pregnant, in estrus, cryptorchid, or have any other medical condition outside the scope of a healthy animal sterilization, may be surgically sterilized at the discretion of the Contractor's veterinarian.
- d. Owners of older animals that may require pre-surgical, geriatric blood screening may be referred to a private veterinarian prior to sterilization at Contractor's discretion.
- f. If during surgery, the animal is discovered to be already sterilized, the same fee that would have been charged for a standard sterilization shall be charged.

**B. Microchips**

For dogs, cats or rabbits brought in to the Clinic by the public, Contractor shall offer microchips at a price listed on Contractor's price schedule and subject to Department approval. Contractor shall provide the owner (for owned animals) and Department (for shelter animals) with the microchip number.

**C. Licensing**

The Contractor will make reasonable efforts to assist the Department in its efforts to license all dogs within its jurisdiction by providing, along with any other reporting requirements, a monthly report on the licensed dogs entrusted to their care for sterilization to include the following information:

- Dog's name
- Breed of dog
- Owner's name
- Owner's address and phone number
- Dog's license information

The Contractor shall attempt to sell dog licenses or puppy certificates for dogs brought in for veterinary services by persons residing in the City of Los Angeles whose dogs are not licensed. For this service the Contractor will be paid \$2.00 or such other amount as determined by the Board of Animal Services Commissioners and approved by the City Council, for each dog license or puppy certificate sold consistent with the guidelines established by the Department. This Section C shall exclude dogs that are adopted from the Shelter and sent to Contractor by the Department for spay/neuter or related services as part of the adoption process.

**D. Emergency Medical Treatment**

Contractor shall monitor all animals under its care and control for post-surgical complications and shall provide appropriate post-surgery medical treatment to animals in the event of an emergency related to the surgery, at no additional cost to the City or the pet owner, so long as such complications are discovered while the animal is under the Contractor's care and control.

The Contractor shall provide appropriate medical treatment to animals in the event of medical emergencies for animals in the care and control of the Contractor. The Contractor will stabilize the animal in the event the animal needs to be transported to another private veterinary

hospital, which will be at no additional cost to the City or the pet owner if the emergency is determined to be related to or caused by the sterilization surgery.

Charges for medical emergency treatment for animals in the care and control of the Contractor but not caused as a result of the sterilization by the Contractor, either by the Contractor or at referred veterinary hospitals that are pre-approved by the Department, may be charged to the pet owner, as described in the Contractor's consent form authorizing spay/neuter surgery.

**E. Care of Animals**

1. Contractor's care of animals in its custody shall be in conformance with all federal, state, and local humane laws and statutes. A California-licensed veterinary technician, or equivalent, shall remain on duty following the procedure until each animal's recovery status meets the conditions set forth by the CVMPA to send home with his or her owner or transfer to the care of Shelter staff, depending on where the animal came from.
2. Owned animals unclaimed by owner(s) at the end of the business day shall be kept overnight at the Clinic while reasonable efforts are made by the Contractor to contact the pet owner. Animals unclaimed by owners are considered "abandoned" under State law, and Contractor must follow State abandonment law procedures. Animals that have been adopted and sent to the Contractor for sterilization may be returned to the shelter if the owner does not pick up the animal at the close of business. However, the Contractor may use reasonable efforts to contact the owner and arrange to keep the animal for a longer, and mutually agreeable, period.
3. All pre-adopted animals shall be released on the day of surgery to their owners. Animals that are not pre-adopted shall be released to the Department at such time as medically safe to do so.

**F. Release of Animals**

All animals shall be released to pet owners or adopters with post-operative instructions, including emergency telephone numbers. Should complications occur, the Contractor shall retain responsibility and care for the animal until the complication is abated.

**G. Wellness Clinics**

As part of this Agreement, the Department has expressed its desire for the operation of a Wellness Clinic by Contractor. When the contract is ratified and the Clinic is operational, a contract modification may be negotiated between the parties.

**H. Optional Services and Additional Fees to the Public**

The Contractor may offer to the public additional services, provided that the written approval is received from the pet owner. Pricing of these services shall be at the Contractor's discretion, subject to Department approval. The Department shall be notified of any price increase 30 days prior to the effective date and must grant approval of said increase. Once approval has been granted the Contractor shall post the increases and notify the public no less than 14 calendar days before the increases become effective. The notice of new prices shall be posted in a conspicuous place in the Contractor's clinic and if applicable, in its online presence and must indicate the effective date. The Department encourages pricing that maximizes the public's ability to obtain needed services for their pets.

**I. Operational Requirements**

**1. Maintaining a Written Protocol of Procedures**

Contractor shall maintain at all times an approved written protocol detailing all procedures, including, but not limited to animal handling, vaccination, anesthesia surgery guidelines, and drug inventory. This protocol must be available for review and approval by the Department at the inception of this Agreement and at all times during its term. The Contractor shall post this protocol in a public area at all times.

**2. Days and Hours of Operation**

Contractor shall provide spay and neuter services a minimum of four days per week. All hours and days of operation, including additional holidays, shall be subject to mutual agreement between Contractor and Department, to be coordinated with the Shelter, and shall be prominently posted, clearly visible to the public. Contractor may not change hours and days of operation without prior written approval from the Department; such changes must be announced to the public no less than seven (7) calendar days before they become effective.

Contractor must notify Department via the Director of Shelter Operations of planned closures no less than 14 calendar days before the closure, and must post notice of said closure for public view. In the event that the Contractor's veterinarian will be absent, Contractor may retain the temporary services of an alternate licensed veterinarian to perform surgeries in the absence of the Contractor's veterinarian, subject to Department disapproval. The Department reserves the right to have its own veterinary staff or other veterinarian perform said surgeries if the Contractor's veterinarian is absent.

**3. Equipment and Supplies**

Contractor shall obtain, at its own expense, all equipment and supplies to be used in the operation of the Clinic, including all medical supplies, medicines, cleaning agents, microchips, tools, anesthesia machines, autoclaves, and any other necessary tools, instruments, supplies, and equipment. Contractor shall maintain in good working order, at its own expense, all equipment used in the operation of the Clinic, and shall ensure that repairs or replacement of equipment does not unreasonably interrupt its services.

Alterations and improvements, capital improvements, and maintenance issues shall be coordinated with Animal Services' Director of Shelter Operations, and subject to the approval of the Department of General Services' Director of Real Estate Services at (213) 922-8501.

**4. Equipment Purchase Option**

At the end of the term of this Agreement, and upon mutual agreement, Department may purchase from the Contractor, at a mutually-agreed depreciated price consistent with equipment of comparable age and use, Contractor's equipment used in the operation of the Clinic. However, the Department shall be under no obligation to make such purchases.

**5. Cost of Supplies, Services, and Personnel**

The cost of setting up, staffing, maintaining, and performing services under this Agreement shall be the Contractor's sole responsibility.

## 6. Licenses and Permits

Contractor shall obtain, at its' own expense, the following licenses and permits:

- A current Veterinary Premise License for the Clinic, naming the Contractor's veterinarian as the Managing Licensee, as required by the California Veterinary Medical Board.
- A current Veterinarian License for the Contractor's veterinarian(s), as required by the California Veterinary Medical Board.
- A Controlled Substance Registration Certificate, as required by the U.S. Department of Justice, Drug Enforcement Administration (DEA).
- All other necessary permits to operate the Clinic, including current licenses from the Board of Consumer Affairs, and any other regulatory agencies requiring licensure.

All licenses requiring display will be displayed in a designated area as prescribed by law. Copies shall be provided to the Department. Contractor shall maintain all licenses and permits current throughout the term of this Agreement, and shall not begin services under this Agreement until such licenses and permits are obtained.

## 7. Hazardous Waste Disposal

As used in this Agreement, the term "hazardous waste" shall mean any hazardous or toxic substances, biohazards, medical wastes, sharps, hypodermic needles, discarded animal tissues or animal carcasses, or other materials or wastes, used or discarded by the Contractor in connection with its operations, which can damage the environment or be harmful to health. The Contractor will be solely responsible for disposal of hazardous waste, at its own cost. Animal Services can provide the Contractor with the name of the vendor currently removing sharps for the Department.

## J. Fees and Payments

The new rate increases for S/N Programs becomes effective July 1, 2016. From that date forward, the participating veterinary hospital shall be paid the amount stated on the face of the Discount Coupon, Free Certificate or Authority for Expenditure.

## 1. Definitions

- "Neuter" shall mean "castration." "Spay" shall mean "ovariohysterectomy."
- "Sterilization" and "surgery" refer to the spaying or neutering of an animal. All sterilizations shall include: (a) a physical examination of the animal, (b) all vaccines and anesthesia that your hospital requires during hospitalization or before surgery, (c) all after-care including suture removal, licking problems, infections, and other normal procedures.
- "D-Voucher" shall include a **\$30 Cat Discount Coupon** or **\$50 Dog/Rabbit Discount Coupon** for Spay/Neuter issued to a Los Angeles resident by the Department for the sterilization of an owned cat, dog, or rabbit.
- "F-Voucher" shall include a **\$70 Cat Free Certificate** or **\$125 Dog/Rabbit Free Certificate** for Spay/Neuter issued to a Los Angeles resident by the Department for the sterilization of an owned cat, dog, or rabbit.
- "Authority for Expenditure (AFE)" is issued by the Department for specific service on a shelter animal.
- "Provider" shall mean participating veterinarian.

## 2. Spay and Neuter Discount / Free Vouchers

Discount Vouchers / Free Certificates	Discount Amount
D-Voucher Cats (Spay/Neuter)	\$30
D-Voucher Dogs & Rabbits (Spay/Neuter)	\$50
F-Voucher Cats (Spay/Neuter)	\$70
F-Voucher Dogs & Rabbits (Spay/Neuter)	\$125

- a. The Voucher Program is a series of sterilization programs for owned dogs, cats and rabbits belonging to residents of the City of Los Angeles. Residents can qualify for a Voucher from the Department.
- b. D-Voucher Program is available to all City Residents. The F-Voucher Program is available to City Residents with an income cap of \$40,000 per year, per household including low-income Senior Citizens 62 years of age or older, and those individuals who are low-income and permanently disabled.
- c. Vouchers are non-transferable, are not valid beyond the expiration date printed on them, and must be presented to Contractor at the time of sterilization. Vouchers may only be used for owned cats and owned dogs, and are not valid for the sterilization of feral cats. Either a discount coupon or free certificate, but not both, may be used per animal per sterilization. Vouchers cannot be used for any veterinary service other than sterilization, nor in combination with any other program.
- d. Contractor may charge a co-payment from an animal owner using a D-Voucher.
- e. No co-payment or additional fees may be charged to an animal owner using a F-Voucher for sterilization including, but not limited to, uterine infection, pregnant or "in estrus" animals, animals with retained testicles, or animals weighing more than 50 pounds.
- f. Contractor will accept D-Voucher towards surgery and F-Voucher as full payment for surgery. In addition to the sterilization surgeries, Contractor will provide an E-collar and pain medication as part of the voucher package. Contractor will administer core vaccinations (rabies and DA2PP or FVRCP) if needed at a discounted rate to the client. Ancillary services, such as flea and/or ear mite treatment, microchips, and antibiotics (prescribed on an as-needed basis) may be provided to clients at a cost, which client can accept or deny.

## 3. Authority for Expenditure (AFE) (for Shelter Animals)

AFE's are authorization to sterilize Shelter Animals and shall include the following:

- Adopted, rescued, and redeemed animals,
- Deferred surgeries,
- Impounded animals such as animals for adoption events & pregnant animals

Authority For Expenditure For	Amount (Male / Female)
Cats	\$70
Dogs	\$125
Rabbits	\$125

- a. No additional fees or co-payments may be charged for the sterilization of shelter animals, including physical examination, routine hospitalization, vaccines, and after-care services such as suture removal, licking problems, infections, and other normal procedures.  
For owned animals that are obese, geriatric, pregnant, or exhibit uterine infections, in estrus, with retained testicles(s), or hernias, the Contractor shall obtain prior authorization from the adoptive owner before treatment, as part of its standard consent form.
- b. If the Department does not authorize the additional treatment and the Contractor is unable to perform the sterilization of any shelter animal, Department staff will retrieve the animal. Contractor shall absorb all costs of treatment provided without prior approval from the Department.
- c. For animals that have been adopted and are being sent to Contractor from the Department for surgery, but who are deemed by Contractor's veterinarian to be unsuitable for sterilization that day, Contractor shall contact the adopter to explain that the animal is unfit for surgery and to explain why surgery cannot be completed on that day. The Contractor will ask the adopter if they would like to pick up the animal and bring it home, or if they no longer want the animal. If the adopter agrees to pick up the animal, the Contractor shall inform the Department's medical staff and the shelter, who will issue a D-300 surgery deferral as described in Section 6(c) below. If the adopter advises the Contractor that he or she no longer wants the animal, he or she shall be instructed to go to the shelter to process the return, and Contractor shall return the animal to the shelter. The Department shall not reimburse the adopter or Contractor for veterinary fees not authorized by the Department in writing.
- d. For adoption events, animals will be brought in for sterilization with an AFE by Department staff and picked up on the same day of the surgery in accordance with the arrangement made between Contractor and Shelter. Contractor will notify the Shelter where the animal came from if an animal is unfit for surgery and the Department will retrieve the animal from the Contractor.

#### **4. Contractor Responsibilities**

- a. Contractor shall follow the mandates of the California Veterinary Medicine Practice Act.
- b. Contractor shall report to the Department all deaths of shelter animals that occur under the care and control of the Contractor within five business days by submitting a completed report.
- c. Surgery can be deferred and Contractor shall re-schedule the sterilization, or reject the animal for sterilization if deemed unfit or unhealthy by Contractor. For adopted animals being delivered to the Contractor for sterilization surgery, if surgery is deferred, the Contractor shall bring the animal to the shelter for medical staff to issue a medical deferment ("D300"). The Contractor cannot release the animal to the adopter.
- d. Contractor shall make reasonable efforts to ensure that the person named on the Voucher or AFE is the same person requesting the services, and that the Voucher or AFE has not been transferred.

- e. Contractor has a duty to check, within reason, that no more than Vouchers or AFEs have been issued for more than three cats or three dogs to any one person or address, and notify the Department of any irregularities.
- f. Contractor shall make reasonable efforts to report any abuse, fraud or suspected abuse or fraud by pet owners.

## 5. Billing and Record Keeping

- a. Upon completion of sterilization, Contractor shall bill the Department for services rendered by using the Department's online "Vet Portal" system available at [anivet.lacity.org](http://anivet.lacity.org). Instructions for the Vet Portal can be located on the website under the "Help" Tab.
- b. To ensure timely payment, the Contractor must follow the procedures below:
  - i. Enter the Voucher and/or Authority For Expenditures (AFE) into the Vet Portal. The processing of these invoices into the Vet Portal must be completed and submitted online by the 10<sup>th</sup> of each month. This is to ensure payment for the previous month's surgeries.
  - ii. Submit the original invoices to the Department by the 10<sup>th</sup> of each month
  - iii. Place the Voucher and/or AFEs in numerical order by the S/N Voucher number, e.g., F11-0000.
  - iv. Place the Voucher in numerical order by the S/N Voucher number, e.g., F11-0000.
  - v. Maintain photocopies of the original documents in the event an original document cannot be located.

Note: Do not use the Department's prepaid envelopes to submit invoices. Payment will be delayed by using these envelopes inasmuch as these are for a different program.

- c. The required sections of the Voucher and/or AFE shall be completed by Contractor and mailed to: Attn: Accounting Section, Department of Animal Services, 221 North Figueroa Street, Suite 600, Los Angeles CA 90012. Any Voucher or AFEs submitted without surgery date, veterinarian's name and address and signature will be returned for completion.
- d. Billing must be submitted within 60 days after sterilization services or they will not be honored by the Department. Billings received after the 10<sup>th</sup> of each month will be processed the following month.
- e. The Voucher and/or AFEs have no face value until the Contractor completes the work, certifies by signature that the work is completed, and requests payment in the manner prescribed by the Department.
- f. Original Vouchers and/or AFEs for surgeries performed by Contractor shall be mailed to the Department of Animal Services. A photocopy of the Voucher and/or AFEs shall be retained on file at Contractor's facility for a minimum of three (3) years. Signed, completed Vouchers and/or AFEs shall serve as proof of each service performed and billed to Department.
- g. All payments are subject to the review and approval of Contractor's full documentation and work performance by the Department.



- h. Department will make all reasonable efforts to pay Contractor each month for services rendered in the previous month as long as original invoices and supporting documentation are received on time as indicated herein.

### **SPAY/NEUTER PROGRAMS: VOUCHERS AND AUTHORITY FOR EXPENDITURES**

Contractor shall participate in all Department Spay and Neuter Programs of spaying and neutering dogs and cats eight weeks of age or older or two (2) lbs or heavier, by accepting Department Vouchers or Authority For Expenditure to perform spay and neuter surgeries on dogs and cats brought in by residents. The Department will reimburse the Contractor the face value of said Vouchers and AFE's as indicated above.

**The Pre-Release S/N Program** is for dogs and cats adopted from the Department and transported by the Department staff to the Contractor for surgery along with the AFE and are picked up from the Contractor by the owner at the designated time set forth by the Contractor. Surgery arrangements are made between Contractor and Shelter based upon number of animals available for sterilization and hours of drop-off to the Contractor's facility.

**The Post-Release S/N Program** is for dogs and cats adopted from the Department that cannot be sent directly for sterilization. The animals are brought to the Contractor by the owner for surgery. The AFE is surrendered by the owner to the Contractor at the time of surgery.

**The Pre-Adoption S/N Program** is for animals that are being sterilized for special events. The animals are brought to the Contractor by Department staff along with the AFE and picked up on the same or following day after the surgery in accordance with the arrangement made between Contractor and Shelter. Surgery arrangements are made between Contractor and Shelter based upon number of animals available for sterilization and hours of drop-off to the Contractor's facility.

**The Rabbit S/N Program** is for rabbits that are adopted from the Department and brought to the Contractor by Department staff along with the AFE and picked up by the owner at the designated time set forth by the Contractor. Surgery arrangements are made between Contractor and Shelter based upon number of animals available for sterilization and hours of drop-off to the Contractor's facility.

**The Discount Coupon (D-Voucher) S/N Program** is for owned dogs and cats and has a value of \$30/\$50. Discount Coupons may be used to cover partial cost of sterilization off the Contractors regular cost of sterilization. **The Discount Coupon is for pet owners only—feral cats/dogs (rabbits) do not qualify for the programs.**

**The Free Certificate (F-Voucher) S/N Program** is for owned dogs and cats and has a value of \$70/\$125. The Free Certificate covers the full cost of sterilization. There shall be no co-payment or additional fees for sterilization, uterine infections, pregnant and in-estrus animals, animals with retained testicle(s), or animals weighing more than 50 pounds. **The Free Certificate is for pet owners only—feral cats/dogs (rabbits) do not qualify for this program**

### **K. Code of Ethics**

The Contractor shall abide by the following Code of Ethics in providing services under this Agreement.

1. General: The Contractor shall perform services in an ethical and lawful manner. The Contractor shall not utilize medical or surgical techniques that are not approved by the American Veterinary Medical Association (AVMA) nor perform any services that the City has not authorized.

2. **Communication Guidelines:** Communication with the public shall be conducted in a positive, courteous manner.
3. **Harassment or Abuse:** The Contractor's personnel shall not engage in any conduct which would harass, oppress, or abuse any animal owner, Department staff member, or volunteer in connection with the services provided.
4. **False or Misleading Representations:** The Contractor's personnel shall not use any false, deceptive, or misleading representation with regards to the services provided.
5. **Treatment of the Public:** Contractor's personnel shall at all times treat the public with the utmost courtesy.

**L. Quality Control**

**1. Contractor Employee Acceptability**

The Contractor shall, upon reasonable request of the Department, immediately remove and replace any of its employees who violate the terms and conditions of this Agreement.

**2. Quality Assurance**

The Contractor shall establish and maintain quality standards to assure it and the Department that the requirements of this Agreement are met. Quality standards to track may include but are not limited to: number of public and shelter sterilizations performed by animal, by type of sterilization and by size of animal; the number of Free Certificates/Discount surgeries; number of animal deaths; number and type of other services performed; number of emergencies by animal by type of emergency; and, number of animals sent to private veterinarians for emergencies.

Contract information shall be provided monthly to the Department for review.

The Department will evaluate the Contractor's performance using such procedures as may be necessary to ascertain Contractor compliance with this Agreement including, but not limited to on-site inspections, photographing interior of the Clinic, and written reports by Department veterinary or contract administration staff; qualified outside inspectors may also be used. The Contractor shall be required to immediately correct all deficiencies found by the Department. Site visits should be made with reasonable advance notice, if appropriate. The Department reserves the right to make unannounced visits if circumstances warrant this.

**3. Performance Evaluation**

The Contractor shall meet with the Department Contract Administrator quarterly, or as otherwise agreed, to discuss the Contractor's operations and assess the Contractor's capacity to provide the required services for the Department, to discuss the services provided, and other matters of mutual interest.

**4. Adequate Stock**

Contractor shall maintain an adequate stock of all supplies and materials required for the performance of services, such as drugs, medical supplies, general office maintenance supplies, and clerical supplies, so that services are not unreasonably impacted by a lack of supplies.

#### **5. Reporting Requirements**

The Contractor shall provide to the Department monthly reports by the 10th day after the end of the month that summarizes the services provided by the Contractor. The information should include but not be limited to, the number of surgeries performed daily on dogs, cats, and rabbits, including the following:

- a. Selected for adoption by a member of the public prior to spay or neuter procedure.
- b. The number of surgical complications (including unexpected or unintended animal deaths) reported each month and how each case was resolved.

Reports are to be submitted along with the monthly invoices.

#### **6. Reporting of Animal Deaths**

The Contractor shall report to the Department all deaths of animals under the care and control of the Contractor, within five business days of the death.

#### **7. Termination**

Either the City or the Contractor may terminate this Agreement prior to its expiration, for any reason or no reason, at any time by providing the other party with one-hundred eighty (180) days written notice thereof.

#### **8. Insurance – Notice of Cancellation**

All required insurance will be maintained in full force for the duration of Contractor's business with the City. Contractor shall provide at least thirty (30) days' prior written notice directly to the City if it anticipates or receives notice that any required insurance policy will be cancelled or materially reduced, for any reason except impairment of an aggregate limit due to prior claims.

#### **9. Audits**

City reserves the right to audit performance of Contractor pursuant to the terms of this Agreement and of a time and frequency at the sole discretion of City. Should City determine Contractor's performance, including Contractor's ability to utilize funds provided under this Agreement, does not meet expectations of the City as stipulated in Agreement, City reserves the right to renegotiate terms of this Agreement including but not limited to level of services provided by Contractor to City and/or maximum payment amount allocated to Contractor. City also reserves the right to terminate this Agreement, based on its findings resulting from audits, by providing thirty (30) days written notice to Contractor.

### **Section VIII. Incorporation of Exhibits**

The following Exhibits are hereby incorporated into and made a part of this Agreement, collectively as **Exhibit F**:

The Contractor shall comply with the City's contracting requirements. These include:

- Affirmative Action
- Equal Benefits Ordinance
- First Source Hiring
- Non-discrimination/EEO
- Slavery Disclosure

After award of the Agreement, and prior to execution, the Contractor shall complete and submit the following (forms to be provided to the selected Contractor):

- Living Wage documents (*Per agreement between the City of Los Angeles Bureau of Contract Administration and the Contractor, the Contractor is exempted from the City's Living Wage Ordinance and will operate under their own Living Wage Policy for the duration of this contract*) – Exhibits D and E
- Contractor Responsibility Ordinance
- City Ethics Commission Forms 50, 55, 56
- Iran Contracting Act Form
- Child Support, ADA, Non-Collusion Compliance Forms

The following must be submitted to the Department before contract execution:

- Copy of Los Angeles Business Tax Registration Certificate (BTRC)
- Form W-9
- Proof of Insurance, subject to City approval

#### **Section IX. Order of Precedence**

In the event of any inconsistency between the provisions of this Agreement and/or the Exhibits, the inconsistency shall be resolved by giving precedence in the following order:

- This Agreement
- License to Use the Premises of Animal Spay and Neuter Clinic – Exhibit A
- City Standard Provisions for City Contracts (Rev 03/09) – Exhibit B
- East Valley Animal Shelter Floor Plan – Exhibit C
- Contractor Sick Time Policy – Exhibit D
- Contractor Vacation Policy – Exhibit E
- Section VIII attachments – Exhibit F
- RFP
- Contractor's response to the RFP

#### **Section X. Entire Agreement**

This Agreement, including Exhibits A through E, constitutes the full and complete understanding between the parties. The Exhibits are as follows:

Exhibit A – License to Use the Premises of Animal Spay and Neuter Clinic

Exhibit B – City Standard Provisions of City Contracts (Rev 03/09)

Exhibit C – East Valley Animal Shelter Floor Plan

Exhibit D – Contractor Sick Time Policy

Exhibit E – Contractor Vacation Policy

Exhibit F – Section VIII attachments

This Agreement is executed in four (4) duplicate originals, each of which is deemed to be an original.

**IN WITNESS THEREOF**, the parties hereto have caused this Agreement to be executed by their respective duly authorized representatives.

**The City of Los Angeles,  
Department of Animal Services**

By \_\_\_\_\_  
Brenda F. Barnette, General Manager

Date: \_\_\_\_\_

**The City of Los Angeles,  
Department of General Services**

By \_\_\_\_\_  
Tony M. Royster, General Manager

Date: \_\_\_\_\_

**APPROVED AS TO FORM:  
MICHAEL N. FEUER, City Attorney**

By \_\_\_\_\_  
Dov S. Lesel, Assistant City Attorney

Date \_\_\_\_\_

**ATTEST:  
HOLLY WOLCOTT, City Clerk**

By \_\_\_\_\_  
Deputy City Clerk

Date \_\_\_\_\_

**CONTRACTOR –Western University Health  
Sciences College of Veterinary Medicine**

By \_\_\_\_\_  
Philip Nelson, Dean

Date \_\_\_\_\_  
*(second signature required of corporations)*

By \_\_\_\_\_  
Zarah Hedge, Assistant Professor

Date \_\_\_\_\_

Los Angeles City Business Tax License Number \_\_\_\_\_

IRS Taxpayer Identification Number \_\_\_\_\_

City Agreement Number \_\_\_\_\_

# EXHIBIT A

## LICENSE TO USE THE PREMISES OF ANIMAL SPAY AND NEUTER CLINIC

**SUMMARY OF LICENSE TO USE THE PREMISES OF SPAY AND NEUTER CLINIC  
AT THE EAST VALLEY ANIMAL CARE CENTER  
14409 Vanowen Street  
Van Nuys, California 91405**

For information purposes only - not part of License

LAND NO.:

CF NO.:

Council Approval Date:

EBO STATUS:

OCC Date:

LWO STATUS:

OCC Date:

SDO STATUS: SDO Affidavit Receipt Date:

EEO STATUS: EEO/AA Certification Receipt Date: \_\_\_\_\_

NOTE: This license exceeds the EEO threshold, requiring submission of an Affirmative Action Plan.

CITY ATTORNEY

SIGNATURE:

PREMISES      East Valley Spay/Neuter Clinic

ADDRESS:      14409 Vanowen Street  
Van Nuys, California 91405

LICENSOR:      CITY OF LOS ANGELES  
City Attorney / Dov S. Lesel  
Department of General Services

Client: Department of Animal Services  
John Forland 213/482-9554

LICENSEE:      Western University Of Health Sciences and College of Veterinary Medicine  
309 East Second Street  
Pomona, CA 91766-1854

USE:              Animal Spay and Neuter Clinic providing services pursuant to a services agreement.

TERM:             Pursuant to the Personal Services Agreement.

CONSIDERATION: Discounted Spay and Neuter Services to City

SECURITY        Stipulated in the Personal Services Agreement  
DEPOSIT:

FORM:             GENERIC.107 (7/14/00))



# LICENSE

East Valley Spay and Neuter Clinic  
14409 Vanowen Street  
Van Nuys, California 91405

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# LICENSE TO USE THE PREMISES OF ANIMAL SPAY AND NEUTER CLINIC

East Valley Animal Care Center  
Spay and Neuter Clinic  
14409 Vanowen Street  
Van Nuys, California 91405

## PREAMBLE

The **CITY OF LOS ANGELES** ("**CITY**"), enters into this agreement ("**LICENSE**") by and through its Department of General Services ("**GSD**"), and with the cooperation and consent of its Department of Animal Services ("**DEPARTMENT**") as Licensor, for and in consideration of LICENSEE's providing the services to the community specified in Article 5.1, below, and of the keeping and performance by LICENSEE of the provisions and conditions hereof, gives permission to SNP/LA (Spay Neuter Project of Los Angeles, Inc., hereinafter "**CONTRACTOR**" or "**LICENSEE**") to use that certain area of real property described as and/or located at 14409 Vanowen Street, Van Nuys, California ("**PREMISES**"), and specifically described as the Animal Spay and Neuter Clinic ("**CLINIC**"), as indicated by the shaded portion shown on the Plan attached to the PERSONAL SERVICES AGREEMENT as Exhibit C and incorporated herein by this reference, owned and under the jurisdiction of GSD and under the control and direction of DEPARTMENT for the purpose of providing services as specified in the PERSONAL SERVICES AGREEMENT. CLINIC is licensed to LICENSEE on an "as is" and non-exclusive basis, with no obligation on the part of GSD or DEPARTMENT to modify or alter the Premises.

THE FOREGOING PERMISSION is given upon and subject to the following provisions and conditions:

## ARTICLE 1. BASIC LICENSE PROVISIONS

1.1. **Capacity of CITY as Owner.** Except where clearly and expressly provided otherwise in this License, the capacity of the City of Los Angeles in this License shall be as the property owner only, and all obligations or restrictions, if any, imposed by this License on CITY shall be limited to that capacity and shall not relate to or otherwise affect any activity of the City of Los Angeles in its governmental capacity, including, but not limited to, enacting laws, inspecting structures, reviewing and issuing permits, and all other legislative, administrative, or enforcement functions of the City of Los Angeles pursuant to federal, state, or local law. Nothing in this Section or this License shall be construed as abrogating or limiting any immunities or exemptions which the City of Los Angeles is entitled under the law.

1.2. **Execution Date.** The defined term "**Execution Date**" shall mean the date the Office of the City Clerk of Los Angeles attests this LICENSE.

1.3. **Title to PREMISES.** LICENSEE hereby acknowledges that title to the Premises vests with CITY, and agrees never to assail or resist the same, and further agrees that LICENSEE's use and occupancy of the Premises shall be restricted to the purposes of this License and the permission given under this License.

1.4. **No Interest in Real Property.** LICENSEE hereby acknowledges that this agreement is a license only and does not constitute a lease of or any interest in real property.

1.5. **Acknowledgment of Taxable Interest.** No fee interest in real property is hereby conveyed; however, by executing this LICENSE and accepting the benefits thereof, a property interest may be created known as a "possessory interest" and such property interest will be subject to property taxation. LICENSEE, as the party in whom the possessory interest is vested, shall be responsible for the payment of all property

taxes, if any, levied upon such interest. LICENSEE acknowledges that the notice required under California Revenue and Taxation Code section 107.6 has been provided. LICENSEE acknowledges that by this Article it has been informed of the necessity of filing a claim for exemption to obtain any available exemptions from said tax, and has also been advised that exemption from taxes may not be granted, and that GSD has no control as to whether or not such exemption will be granted.

## ARTICLE 2. USE AND OPERATIONS

2.1. **Joint Use.** The right and permission of LICENSEE is subordinate to the prior and paramount right of DEPARTMENT to use said real property for the public purposes to which it now is and may, in the sole discretion of GSD, be devoted. LICENSEE undertakes and agrees to use the PREMISES and to exercise this LICENSE jointly with GSD and DEPARTMENT, and will at all times exercise this LICENSE in such manner as will not injure or interfere with the full use and enjoyment of the PREMISES by DEPARTMENT. PREMISES shall be used by LICENSEE only for those services expressly stated in the PERSONAL SERVICES AGREEMENT. Any other use shall be prohibited, except by the prior written consent of GSD and DEPARTMENT.

2.2. **Hours of Business; Continuous Operation.** Hours of business shall be specified in the PERSONAL SERVICES AGREEMENT.

## ARTICLE 3. TERM

3.1. **Term.** The Term of this License ("Term") shall be, concurrent with the term of the PERSONAL SERVICES AGREEMENT, including any extension, unless terminated earlier pursuant to this LICENSE.

3.2. **Extensions/Renewals.** If GSD and DEPARTMENT duly execute any of the Personal Services Agreement's renewal or extension options in accordance with the terms of the PERSONAL SERVICES AGREEMENT, the TERM of this LICENSE shall remain concurrent with the duly executed renewal or extension options, unless otherwise terminated earlier by GSD pursuant to Article 14 of this LICENSE. In no event shall LICENSEE have any extension right if then in default under this LICENSE (with any applicable cure period having expired).

3.3. **Holdover.** If LICENSEE remains in possession of the PREMISES beyond the authorized TERM without GSD's and DEPARTMENT's written consent, LICENSEE shall be deemed to be a licensee at sufferance.

## ARTICLE 4. NOTICES

4.1. **Notices - Where Sent.** All notices given under this License which are mailed or telecopied shall be addressed to the respective parties as follows:

To GSD:  
City of Los Angeles  
c/o Department of General Services  
Asset Management Division  
Suite 201, City Hall South, 111 East First Street  
Los Angeles, California 90012  
Telecopier: 213/922-8510

To DEPARTMENT:  
City of Los Angeles  
c/o Department of Animal Services  
221 North Figueroa Street, Suite 600  
Los Angeles, California 90012  
Telecopier: 213/482-9511

with a courtesy copy of any notice to:  
Office of the City Attorney  
Real Property/Environment Division  
700 City Hall East  
200 North Main Street  
Los Angeles, California 90012  
Telecopier: 213/978-8217

To LICENSEE:  
Western University Of Health Sciences and  
College of Veterinary Medicine  
957 N. Gaffey Street  
San Pedro, CA 90731

## ARTICLE 5. CONSIDERATION

5.1. **Consideration.** In consideration of this LICENSE, LICENSEE hereby agrees to provide those services at the CLINIC and abide by the terms of the PERSONAL SERVICES AGREEMENT. LICENSEE and DEPARTMENT agree that this LICENSE will terminate immediately upon the termination of said PERSONAL SERVICES AGREEMENT for any purpose whatsoever.

## ARTICLE 6. MAINTENANCE AND REPAIR

6.1. **Maintenance and Security.** GSD shall maintain in good order, condition, and repair the Premises and every part thereof, including, but not limited to: windows and plate glass windows; interior and exterior walls; floors and ceilings; interior and exterior doors; fixtures; appliances; electrical facilities and equipment; plumbing fixtures and plumbing; and restrooms. GSD agrees to maintain and repair, at GSD's sole cost and expense, all of GSD's Improvements on the PREMISES. LICENSEE may not change the locks without the prior written consent of GSD, which consent shall be given by GSD in its sole and absolute discretion and which consent shall require that GSD and DEPARTMENT be provided with a complete set of all new keys.

6.2. **Janitorial.** LICENSEE shall be responsible for providing and paying for its own janitorial/cleaning/housekeeping services. LICENSEE shall keep clean the Premises and every part thereof, including, but not limited to, windows, interior walls, floors and ceilings, doors, fixtures, appliances, plate glass windows and restrooms. LICENSEE shall promptly remove non-hazardous trash and waste generated from its operations, to an appropriate trash dumpster as designated by the DEPARTMENT.

6.3. **No Repair Obligation by GSD.** Notwithstanding GSD's obligation to maintain the Premises in good working order as stipulated in Article 6.1, GSD shall have no further obligation to repair, remodel, replace, and/or reconstruct any improvement on the PREMISES. In the event the PREMISES becomes unusable for the purposes provided herein, GSD, DEPARTMENT, and LICENSEE shall meet and discuss necessary repairs or remodeling to restore Premises to a usable condition. If no agreement can be reached, however, LICENSEE's sole remedies shall be to either correct the deficiencies at its own expense or to terminate this License upon thirty (30) days prior written notice to GSD, and LICENSEE waives any other remedy, whether in damages or in specific performance.

6.4. **Rights Reserved by GSD.** Without limiting any rights GSD may otherwise have under this License, GSD specifically reserves the right from time to time, subject to its use of reasonable efforts to minimize interference with LICENSEE's use and occupancy of the Premises and without compensation to LICENSEE for inconvenience or otherwise:

(a) To install, use, maintain, repair, replace and relocate pipes, ducts, conduits, wires, fixtures and appurtenant meters and equipment for service to the Premises and/or other parts of the Building, in which case GSD shall have responsibility for the disturbance, if any, of asbestos resulting therefrom; and

(b) To make changes to the Premises design and layout, including without limitation, changes in the location, size, shape and number of entrances, loading and unloading areas, ingress, egress, direction of traffic, walkways, and parking areas.

## ARTICLE 7. UTILITIES

7.1. **Electricity, Gas, Water and Telecommunications.** Electricity, natural gas and hot and cold water shall be furnished to LICENSEE by GSD at no cost to LICENSEE, except that GSD reserves the right to install utility sub-meters, at which time LICENSEE shall pay for any usage at the rates charged by the local public utilities. LICENSEE shall be responsible for arranging for the provision of any telecommunications services to the Premises, including, without limitation, telephone, Internet, and cable service. Charges for all telecommunications supplied to the Premises shall be paid by LICENSEE.

7.2. **Air Systems.** GSD shall provide, operate, repair and maintain a heating, cooling, and control system ("HVAC") serving the Premises.

## **ARTICLE 8. COMPLIANCE WITH ALL LAWS AND REGULATIONS**

8.1. **Compliance with Statutes and Regulations.** LICENSEE warrants and certifies that in the performance of this License, it shall comply with all applicable statutes, rules, regulations and orders of the United States, the State of California, and the County and the City of Los Angeles, including laws and regulations pertaining to building, labor, wages, hours, and other conditions of employment. LICENSEE must comply with all new or revised laws, regulations and/or procedures that apply to the performance of this License.

8.2. **Americans with Disabilities Act.** LICENSEE shall construct all improvements and operate upon the Premises in a manner which is in compliance with the Americans With Disabilities Act of 1990 (42 U.S.C. § 12101, et seq.) and any and all other applicable federal, state, and local laws regarding accessibility for persons with disabilities (collectively "the ADA").

8.3. **Hazardous Materials.** As used in this License the defined term "Hazardous Materials" shall mean any hazardous or toxic substances, biohazards, medical wastes, or other materials or wastes that are or become regulated by the United States, the State of California, or any local government authority having jurisdiction over the Premises. Without limiting any of the obligations described above, LICENSEE shall not use or permit the Premises or any part thereof to be used to generate, manufacture, refine, treat, store, handle, transport or dispose of, transfer, produce or process Hazardous Materials without GSD's prior written consent, which may be denied at GSD's sole discretion, and then, in any of the foregoing cases, only in compliance with all laws and regulations with respect to Hazardous Materials (the "Environmental Regulations") (including, without limitation, the Comprehensive Environmental Response, Compensation, and Liability Act, as amended (42 U.S.C. § 9601, et seq.) (together with the regulations promulgated thereunder, "CERCLA"), the Resource Conservation and Recovery Act, as amended (42 U.S.C. § 6901, et seq.) (together with the regulations promulgated thereunder, "RCRA"), the Emergency Planning and Community Right-To-Know Act, as amended (together, with the regulations promulgated thereunder, "Title III") (42 U.S.C. § 11011, et seq.) and any so-called "Superfund" or "Superlien" law), nor shall it permit, as a result of any intentional or unintentional act or omission on its part or by any sublicensee, the storage, transportation, disposal or use of Hazardous Materials or the release or threat of release of Hazardous Materials on, from or beneath the Premises or onto any other property. Upon the occurrence of any such release or threat of release of Hazardous Materials, LICENSEE shall promptly notify GSD and DEPARTMENT, and thereafter commence and perform, without cost to GSD, all investigations, studies, sampling and testing, and all remedial, removal and other actions necessary to clean up and remove all Hazardous Materials so released, on, from or beneath the Premises or other property, in strict compliance with all Environmental Regulations. Nothing in this License shall prohibit LICENSEE from the transportation to and from, and the use, storage, maintenance, and handling within, the Premises of substances customarily used in connection with the services provided under the Personal Services Agreement, provided: 1) such substances shall be used and maintained only in such quantities as are reasonably necessary for the permitted use of the Premises set forth in Article 2.1 of this License, strictly in accordance with applicable laws and the manufacturers' instructions therefor; 2) such substances shall not be disposed of, released, or discharged at the Premises, and shall be transported to and from the Premises in compliance with all applicable laws, and as GSD shall reasonably require; 3) if any applicable law or GSD's trash removal contractor requires that any such substances be disposed of separately from ordinary trash, LICENSEE shall make arrangements for such disposal directly with a qualified and licensed disposal company at a lawful disposal site and shall ensure that disposal occurs frequently enough to prevent unnecessary storage of such substances in the Premises; and 4) any remaining such substances shall be completely, properly, and lawfully removed from the Premises upon expiration or earlier termination of this License.

8.4. **Hazardous Materials Notification.** California Health and Safety Code section 25359.7(a) requires any owner of nonresidential real property who knows, or has reasonable cause to believe, that any release of Hazardous Material has come to be located on or beneath that real property, prior to the lease or

rental of that real property or when the presence of such release is actually known, to give written notice of that condition to the lessee or renter. California Health and Safety Code Section 25359.7(b) requires any licensee of real property who knows, or has reasonable cause to believe, that any release of Hazardous Material has come to be located on or beneath that real property to give written notice of such condition to the owners. GSD and LICENSEE shall comply with the requirements of Section 25359.7 and any successor statute thereto and with all other statutes, laws, ordinances, rules, regulations and orders of governmental authorities with respect to Hazardous Materials.

8.5 **Safety Deficiencies and/or Violations.** LICENSEE shall correct safety deficiencies and violations of safety practices immediately, or notify DEPARTMENT of said safety deficiencies and/or violations.

## **ARTICLE 9. RENOVATIONS AND ALTERATIONS**

9.1. **Renovations and Alterations.** Any renovation or alteration which is made to the Premises or the Building by LICENSEE shall be at its own cost and expense and the construction shall in accordance with plans and specifications approved prior to such renovation or alteration by GSD and DEPARTMENT. GSD may deny permission for any renovation or alteration without stating any cause, unless such renovation or alteration is required by a governmental authority having jurisdiction therefore, in which case permission shall not be unreasonably withheld. All renovations, alterations and improvements of any kind, excepting LICENSEE's personal property and trade fixtures, shall immediately become part of the Premises and shall be owned by GSD. If a renovation or alteration to the PREMISES or the PREMISES building is required to ensure that LICENSEE's operations are compliant with federal, state, or local laws or regulations, GSD and DEPARTMENT shall, in good faith, negotiate with LICENSEE to determine a mutually-acceptable and mutually feasible course of action.

9.2. **"As Built" Drawings.** LICENSEE shall submit to GSD and DEPARTMENT reproducible "as built" drawings of all improvements approved pursuant to this LICENSE and constructed on the Premises.

9.3. **Removal of Personal Property.** Trade fixtures, equipment, furnishings and other personal property installed or placed on the Premises at the cost of LICENSEE shall be property of LICENSEE unless otherwise specified in this License or in the Personal Services Agreement. If, within seven (7) days of the termination of this License, LICENSEE fails to remove any of such property, DEPARTMENT may, at DEPARTMENT's option, retain all or any of such property, and title thereto shall thereupon vest in DEPARTMENT; or DEPARTMENT may remove from the Premises and dispose of in any manner all or any of such property without any responsibility to LICENSEE for damage or destruction to said property. In the latter event, LICENSEE shall pay to GSD upon demand the actual expense of such removal and disposition and the cost of repair of any and all damages to the Premises resulting from or caused by such removal.

9.4. **Claims/ Nonresponsibility and Work Commencement Notices.** Nothing contained in this License shall constitute any consent or request by GSD, express or implied, for the performance of any labor or services or the furnishing of any materials or other property with respect to the Premises and/or any or all improvements thereon or any part thereof, or as giving LICENSEE any right, power, or authority to contract for or permit the performance of any labor or services or the furnishing of any materials or other property in such fashion as would permit the making of any claim against CITY. GSD shall have the right at all times to post and keep posted on the Premises any notices permitted or required by law, or which GSD shall deem proper for the protection of CITY and the Premises, and any other party having an interest therein, from mechanics' and materialmen's liens, and LICENSEE shall give to GSD at least ten (10) business days prior written notice of the expected date of commencement of and work relating to alterations or additions to the PREMISES.

## ARTICLE 10. INSURANCE AND INDEMNIFICATION

10.1. **Insurance.** LICENSEE, at LICENSEE's own cost and expense, shall, prior to any possession or other use of the Premises, secure from an insurance company or companies licensed in the State of California and maintain during the entire Term and any extension or holdover of this License, the insurance coverage for the Premises not less than the amounts and types listed on Form Gen 146/IR attached as Exhibit C hereto., and as follows:

10.1.1. **General Liability Insurance.** LICENSEE shall provide and maintain general liability insurance in an amount not less than One Million Dollars (\$1,000,000) Combined Single Limit per occurrence with no general aggregate. Evidence of such insurance shall be on an Insurance Industry General Liability Certificate (such as an ACORD certificate) and should provide coverage for premises and operations, contractual, personal injury, independent contractors, products/completed operations and fire legal liability. Proof of current insurance must be submitted to CITY prior to LICENSEE's possession of the Premises, and upon written request of the CITY. The City of Los Angeles, its boards, officers, agents and employees, shall be named as additional insured on an Additional Insured Endorsement to all General Liability insurance required herein. LICENSEE shall furnish CITY with evidence of insurance showing the extent of such insurance. Should a casualty occur, the proceeds of the policy or policies of fire and extended coverage insurance shall be used to restore the Premises and the fixtures and inventory providing that the Clinic remains open to public use or will be opened to public use. Such policy or policies of insurance shall include the City of Los Angeles as Loss Payee as its interests may appear.

10.1.2. **Improvements or Alterations Insurance.** Before any improvements, alterations, or construction work of any kind are performed by LICENSEE, LICENSEE shall obtain and maintain, at LICENSEE's expense, liability and worker's compensation insurance adequate to fully protect CITY as well as LICENSEE from and against any and all liability for death of or injury to any person or for loss or damage to property caused in or about or by reason of LICENSEE's construction. In addition, LICENSEE shall carry "Builder's All Risk" insurance in an amount reasonably approved by CITY covering the construction of such Alterations.

10.1.3. **Workers' Compensation and Employer's Liability.** LICENSEE shall provide and maintain Worker's Compensation coverage in the amount required by statute and Employer's Liability coverage in an amount not less than One Million Dollars (\$1,000,000) per occurrence. Evidence of such insurance shall be on an Insurance Industry General Liability Certificate (such as an ACORD certificate).

10.1.4. **LICENSEE's Property.** CITY will not insure LICENSEE's equipment, stored goods, other personal property, fixtures, or licensee improvements, nor such personal property owned by LICENSEE's sublicensees or assignees, if any, or invitees. CITY shall not be required to repair any injury or damage to any personal property or trade fixtures installed in the Premises by LICENSEE caused by fire or other casualty, or to replace any such personal property or trade fixtures. LICENSEE may, at LICENSEE's sole option and expense, obtain physical damage insurance covering LICENSEE's equipment, stored goods, other personal property, fixtures or licensee improvements or obtain business interruption insurance.

10.1.5. **Notice Of Reduction In Insurance.** All insurance policies required under this License shall expressly provide that such insurance shall not be canceled or materially reduced in coverage or limits except after thirty (30) days written notice by receipted delivery has been given to City Administrative Officer, Risk Management, City Hall East, Room 1240, 200 North Main Street, Los Angeles, California 90012.

10.1.6. **Default.** If insurance is canceled, lapsed, or reduced below minimums required in this Article, CITY may consider this License to be in default and may terminate it. Termination shall occur at the expiration of a three (3) day notice given in accordance with the provisions of the Code of Civil Procedure section 1162. At the termination of three (3) days or sooner, the LICENSEE shall



vacate the Premises and the LICENSEE shall have no right to possess or control the Premises or the operations conducted therein. If the LICENSEE does not vacate, CITY may utilize any and all court proceedings to obtain a right to possession.

10.1.7. **Adjustment of Insurance Levels.** CITY may, from time to time during the Term or any extension or holdover of this License, applying generally accepted risk management principles, change the amounts and types of insurance required hereunder upon giving LICENSEE ninety (90) days prior written notice.

10.2. **Waiver of Subrogation.** Each party hereto agrees to waive its rights of recovery against the other for any physical damage it may sustain to the extent that such damage is covered by valid and collectible property insurance. Each party will notify its respective insurers of such agreement. Further, each party agrees to waive in advance its insurer's rights of subrogation to the extent that its insurance policies so permit.

10.3. **Indemnification.** Except for the active negligence or willful misconduct of CITY, LICENSEE undertakes and agrees to defend, indemnify, and hold harmless CITY and any and all of CITY's boards, commissions, officers, agents, employees, assigns, and successors in interest and at the option of the CITY, defend by counsel satisfactory to the CITY, from and against all suits and causes of action, claims, losses, demands, and expenses, including, but not limited to, attorneys' fees and cost of litigation, damage or liability of any nature whatsoever, for death or injury to any person, including LICENSEE's employees and agents, or damage or destruction of any property of either party hereto or of third parties, arising in any manner by reason of the acts, errors, omissions, or willful misconduct on the part of LICENSEE, sublicensees, assignees, contractors, subcontractors or invitees of LICENSEE, arising out of or relating to: (1) the use of the Braude Retail Mall and its facilities, (2) any repairs or alterations which LICENSEE may make upon the Premises, or (3) this Lease. LICENSEE's obligation to indemnify CITY and save CITY harmless shall include the retention and payment of reasonable legal counsel and investigative services and the payment of all other reasonable costs, expenses and liabilities from the first notice that any claim or demand is to be made in or has been made. LICENSEE's obligation to indemnify CITY and save CITY harmless shall include the retention and payment of reasonable legal counsel and investigative services and the payment of all other reasonable costs, expenses and liabilities from the first notice that any claim or demand is to be made in or has been made.

## **ARTICLE 11. SECURITY DEPOSIT**

11.1. **Security Deposit.** LICENSEE shall maintain on deposit with GSD throughout the Term of this LICENSE a deposit in cash as security for the performance of LICENSEE's obligations under this License ("Security Deposit"). Initially, the amount of the Security Deposit shall be Three Thousand Dollars (\$3,000). CITY shall hold the Security Deposit, and GSD and DEPARTMENT shall have the right at any time to apply part or all of the Security Deposit to repair damages to the Premises resulting from LICENSEE's occupancy, to clean the Premises upon termination of this License, and any expense, loss, or damage that GSD may suffer because of LICENSEE's default under this License. LICENSEE shall be obligated to maintain the Security Deposit at its full amount, and GSD, upon sixty (60) days prior written notice, may require LICENSEE to deposit an additional amount where events reasonably require an increase in the amount of the Security Deposit. Upon termination of this License, GSD may utilize all or part of the Security Deposit to restore the Premises to its original condition, less normal wear and tear. Neither the Security Deposit nor its application by GSD shall be a bar or defense to any action in unlawful detainer or to any action which CITY may at any time commence for a breach of any of the covenants or conditions of this License. CITY's obligation with respect to the security deposit are those of a debtor and not a trustee. CITY can maintain the security deposit separate and apart from DEPARTMENT's general funds or can commingle the security deposit with DEPARTMENT's general fund or other funds. DEPARTMENT shall not pay LICENSEE interest on the security deposit.

11.2. **Return of Security Deposit.** GSD shall retain any portion of the Security Deposit which may properly be utilized by GSD for the purposes described in this Article and shall return the balance of the Security Deposit to LICENSEE upon termination of this License by reason of (1) damage or destruction of

the Premises, or (2) default on the part of GSD, or upon the any other termination of this License, within two (2) weeks after the date GSD receives possession of the Premises (unless the Security Deposit will reasonably be used to repair damages to the Premises caused by LICENSEE or to clean the Premises, in which case the return shall be within thirty (30) days after the date GSD receives possession of the Premises.)

## **ARTICLE 12. ASSIGNMENT AND SUBLICENSING**

12.1. **Assignment Prohibited.** This License and permission herein given is personal to the LICENSEE and is not assignable or transferable.

## **ARTICLE 13. DAMAGE OR DESTRUCTION**

13.1. **Total Destruction.** This License shall automatically terminate if the Building is totally destroyed.

13.2. **Partial Destruction of Premises.** If the Premises and/or the Building are damaged by any casualty and, in GSD's opinion, the Premises (exclusive of any improvements made to the Premises by LICENSEE) can be restored to their pre-existing condition within sixty (60) days after the date of the damage or destruction, GSD may promptly and with due diligence repair any damage to the Premises (exclusive of any improvements to the Premises made by LICENSEE, which may be repaired by LICENSEE at LICENSEE's sole expense) and this License shall continue in full force and effect. If the Premises and/or the Building cannot reasonably be expected to be restored to their pre-existing condition within sixty (60) days after the date of the damage or destruction, or if GSD shall elect not to rebuild or restore the Premises and/or Building, either party may terminate this License upon fifteen (15) days prior written notice to the other party. Nothing in this Article shall be construed to require GSD to rebuild or restore the Premises or the Building.

13.3. **Waiver.** The provisions contained in this LICENSE shall supersede any contrary laws now or hereafter in effect relating to damage or destruction, and GSD and LICENSEE hereby waive the provisions of California Civil Code sections 1932(2) [termination where greater part of thing hired perishes] and 1933(4) [automatic termination upon destruction of thing hired].

13.4. **Termination.** If either party terminates this License as permitted by this Article 13, then this License shall end effective the date specified in the termination notice.

## **ARTICLE 14. DEFAULT AND TERMINATION**

14.1. **Default.** In the event that LICENSEE is in default of consideration provided for herein or in default of the performance of any other of the provisions and conditions provided to be kept and performed by LICENSEE or has abandoned the Premises as defined in California Civil Code section 1951.3, DEPARTMENT and GSD may terminate and end this License forthwith and LICENSEE shall immediately quit the Premises and turn over to GSD any improvements installed by LICENSEE which will become GSD's property, unless GSD, notifies LICENSEE that all or a portion of such improvements shall be removed, in which case LICENSEE shall remove within thirty (30) days after termination all or such portion of such improvements at LICENSEE's sole expense and shall repair any damage caused or remaining after such removal.

14.2. **Default of Service Agreement (Cross-default).** In the event that LICENSEE is in default of any provision of the Personal Service Agreement between LICENSEE and the DEPARTMENT dated as of the execution date and running concurrently with this LICENSE, LICENSEE will be in default of this LICENSE and subject to all default and termination provisions as set forth in this Article 14. Termination of this License shall cause the Personal Services Agreement to be terminated immediately and concurrently, and termination of the Personal Services Agreement shall cause this License to be terminated immediately and concurrently.

14.3. **Termination — Non-Performance.** In addition to GSD's right to terminate this LICENSE for default under Article 14, should the PREMISES cease to be used for the purposes stated in Article 2.1, and the Personal Services Agreement, or although being used for such purposes, should the quality of services not meet the reasonable expectations of DEPARTMENT, or should the LICENSEE cease to operate or exist or maintain its corporate status, if any, or should the operations conducted not be in accordance with the statutes of the United States, State of California, the County of Los Angeles, or the City of Los Angeles, GSD and DEPARTMENT may terminate this License according to the provisions of the Personal Services Agreement and the Standard Provisions for City Contracts. The determination of whether the quality of services meets the reasonable expectations of DEPARTMENT is subjective in nature and the decision of DEPARTMENT is final and conclusive. Should said termination be ordered, LICENSEE will peaceably surrender the Premises and will comply with all of the requirements of this License with regard to termination and surrender of the Premises.

14.4. **Immediate Termination.** This License may be immediately terminated by GSD in the event of any failure or refusal on the part of LICENSEE to keep or perform any of the provisions or conditions of this License. Notice of termination may be given by GSD or DEPARTMENT in the manner provided in Section 4 below.

14.5. **Inability To Meet Financial Obligations.** If it is determined by DEPARTMENT in good faith that LICENSEE lacks the ability in general to demonstrate that it will be able to meet its financial obligations to DEPARTMENT in a timely manner under this License or any other agreement it has with DEPARTMENT related to the operation or maintenance of the Premises, or that it will not be able to meet its financial obligations to third parties in a timely manner, GSD or DEPARTMENT may terminate this License upon thirty (30) days notice to LICENSEE.

14.6. **Surrender of Premises.** The voluntary or other surrender of this License by LICENSEE, or a mutual cancellation thereof, shall not work a merger, and shall, at the option of GSD, operate as an assignment to it of any or all sub-Licenses or sub-tenancies. No act or thing done by CITY or any agent or employee of CITY during the Term shall be deemed to constitute an acceptance by GSD of a surrender of the Premises unless such intent is specifically acknowledged in a writing signed by GSD. The delivery of keys to the Premises to GSD or any agent or employee of GSD shall not constitute a surrender of the Premises or effect a termination of this License, whether or not the keys are thereafter retained by GSD, and notwithstanding such delivery, LICENSEE shall be entitled to the return of such keys at any reasonable time upon request until this License shall have been properly terminated.

14.7. **Condition of Surrendered Premises.** Upon the expiration or termination of this License, LICENSEE shall peaceably surrender the Premises and all alterations and additions thereto, broom-clean, in good order, repair and condition, reasonable wear and tear excepted. All alterations and improvements of any kind shall be part of the Premises and shall remain upon the Premises upon any termination of this License, except those alterations and improvements which DEPARTMENT, in its sole and absolute discretion, shall require LICENSEE to remove upon any such termination, which alterations and improvements shall be removed by LICENSEE within thirty (30) days after termination and all damage to Premises caused by such removal shall be repaired by LICENSEE. Upon such expiration or termination, LICENSEE shall, without expense to GSD or DEPARTMENT, remove or cause to be removed from the Premises all debris and rubbish, and such items of furniture, equipment, freestanding cabinet work, and other articles of personal property owned by LICENSEE or installed or placed by LICENSEE at its expense in the Premises, and such similar articles of any other persons claiming under LICENSEE, as GSD may, in its sole discretion, require to be removed, and LICENSEE shall repair at its own expense all damage to the Premises and Building resulting from such removal.

14.8. **CITY's Remedies.** If a default by LICENSEE has occurred, then CITY may at any time thereafter, with ten (10) calendar days' written notice or demand and without limiting CITY in the exercise of a right or remedy which CITY may have by reason of such default:

14.8.1. **Termination of Use.** Terminate LICENSEE's right to use of the Premises by any

lawful means, in which case this License shall terminate and LICENSEE shall immediately surrender use and possession of the Premises to CITY; or

14.8.2. **Continuation of License.** Maintain LICENSEE's right to use, in which case this License shall continue in effect whether or not LICENSEE shall have abandoned the Premises. In such event, CITY shall be entitled to enforce all of CITY's rights and remedies under this License, including the right to recover for lack of maintenance and repairs. CITY's rights shall include, but not be limited to, those rights as provided in California Civil Code section 1951.4, as amended; or

14.8.3. **Other Remedies.** Pursue any other remedy now or hereafter available to CITY under the laws or judicial decision of the State of California. CITY's rights shall include, but not be limited to, those rights as provided in California Civil Code section 1951.2, as amended.

14.9. **Cumulative Remedies/Waiver.** The specific remedies to which CITY and LICENSEE may resort under the provisions of this License are cumulative and not intended to be exclusive of any other remedies afforded by laws. The waiver of the performance of any covenant, provision, or condition of this by CITY or LICENSEE shall not be construed as a waiver of any subsequent breach of the same covenant, provision or condition.

## **ARTICLE 15. MANDATORY CITY REQUIREMENTS**

15.1. **Standard Provisions for City Contracts.** Incorporated by reference into this LICENSE is the "Standard Provisions for City Contracts" ("Standard Provisions"). Throughout the License Term, LICENSEE shall comply with the Standard Provisions and applicable City Ordinances, and any amendments thereto.

15.2. **Ordinance Language Governs.** In the event of a discrepancy between this License or Exhibit B and the applicable ordinance language, as amended, the language of the ordinance shall govern.

## **ARTICLE 16. MISCELLANEOUS PROVISIONS**

16.1. **Adult Supervision.** LICENSEE will maintain or cause to be available adult supervision adequate to supervise and control visitors to the Premises.

16.2. **Amendment of License.** No amendment, modification, supplement or mutual termination of any provision of this License shall in any event be effective unless the same shall be in writing and signed by GSD, DEPARTMENT, and LICENSEE.

16.3. **Approval for Displays/Signage.** LICENSEE is authorized to display routine posted information (such as "Open/Closed" signs, bulletins, dog/cat posters within the CLINIC, posted hours, etc.). All posted information and signage for LICENSEE shall be at LICENSEE's sole cost and expense, and shall be subject to LICENSEE's mandatory removal should DEPARTMENT and GSD, at their sole discretion, instruct LICENSEE to do so. No permanent sign (or sign requiring physical alteration of the PREMISES building's exterior surfaces of any sort) shall be placed on the outside of the PREMISES building without first having been submitted to DEPARTMENT for review, and without GSD's prior written approval. Such signage, if approved by GSD, shall not be inconsistent with exterior signs for similar businesses on similar buildings.

16.4. **Binding Effect.** The covenants and conditions herein contained, subject to the provisions as to assignment, apply to and bind the heirs, successors, executors, administrators and assigns of the parties hereto.

16.5. **Captions, Table of Contents, and Index.** The titles or captions of all Articles, Sections, or Paragraphs, as well as the Table of Contents and the Index contained herein, are for convenience and reference only, are not intended to define or limit the scope of any provisions of this License, and shall have no effect on the interpretation of any provision of this License.

16.6. **CITY's Right of Entry.** At all reasonable times, GSD's or DEPARTMENT's authorized representatives may enter and inspect the Premises for purposes of ensuring compliance with the provisions of this License, to make changes and alterations, for purposes of entry to equipment access panels, or for any other reasonable lawful purpose. During the final six months of the Term of this License, GSD or DEPARTMENT may exhibit the Premises. During the final month of the Term of this License, GSD or DEPARTMENT may display thereon appropriate notices relating to leasing of the Premises in such manner as not to unreasonably interfere with LICENSEE's business.

16.7. **Conflict of Laws and Venue.** This License shall be governed by and interpreted in accordance with the law of the State of California. Venue in any action arising out of this License will be proper only in the County of Los Angeles, State of California.

16.8. **Consent/Duty to Act Reasonably.** Except where otherwise expressly qualified and except for matters which will have an adverse effect on the (a) structural integrity of the Building, (b) the Building Systems (Section 16.3, page 12), or (c) which could affect the exterior appearance of the Building, whereupon in each such case LICENSEE's duty is to act in good faith and in compliance with the License, any time the consent of LICENSEE or GSD is required, such consent shall not be unreasonably withheld, conditioned, or delayed. Whenever the License grants LICENSEE or GSD the right to take action, exercise discretion, establish rules and regulations or make allocations or other determinations, LICENSEE and GSD shall act reasonably and in good faith and take no action which might result in the frustration of the reasonable expectations of a sophisticated licensor and sophisticated licensee concerning the benefits to be enjoyed under the License.

16.9. **Corporate Resolution.** If LICENSEE is a corporation and the signators for LICENSEE are not two officers of the corporation as specified in California Civil Code Section 313, then prior to or contemporaneous with the execution of this License, LICENSEE shall provide to GSD a current copy of its corporate resolution depicting the names, titles and legal signatures of the officer or officers of the corporation authorized to execute legal documents, including this License, on behalf of LICENSEE. Within thirty (30) days after LICENSEE's receipt of GSD's written request, LICENSEE shall provide to GSD an updated corporate resolution depicting such names and legal signatures.

16.10. **Covenants and Agreements.** The failure of LICENSEE or GSD to insist in any instance on the strict keeping, observance or performance of any covenant or agreement contained in the License, or the exercise of any election contained in the License shall not be construed as a waiver or relinquishment for the future of such covenant or agreement, but the same shall continue and remain in full force and effect.

16.11. **Days.** Unless specified otherwise herein, all references in this License to less than ten (10) days shall mean business days; otherwise, "days" shall mean calendar days unless specifically modified herein to be "business" or "working" days. All references to "notice" shall mean written notice given in compliance with Article 4. All references, if any, to "month" or "months" shall be deemed to include the actual number of days in such actual month or months.

16.12. **Exhibits - Incorporation in License.** All exhibits referred to are attached to this License and incorporated by reference as though fully set forth in the body of the License.

16.13. **Force Majeure.** Except as otherwise provided in this License, whenever a day is established in this License on which, or a period of time, including a reasonable period of time, is designated within which, either party is required to do or complete any act, matter or thing, the time for the doing or completion thereof shall be extended by a period of time equal to the number of days on or during which such party is prevented from, or is unreasonably interfered with, the doing or completion of such act, matter or thing because of wars, insurrections, rebellions, civil disorder, declaration of national emergencies, acts of God, or other causes beyond such party's reasonable control (financial inability excepted) ("Force Majeure"); provided, however, that nothing contained in this Section 16.13 shall excuse LICENSEE from the prompt payment of any Rent or other charge required of LICENSEE hereunder. Neither party shall be liable for and in particular, LICENSEE shall not be entitled to, any abatement or reduction of Rent or right to terminate by reason of, any such delays or failures or other inability to provide services or access under this License due

to Force Majeure.

16.14. **No Partnership or Joint Venture.** Nothing contained in this License shall be deemed or construed to create the relationship of principal and agent or of partnership or of joint venture or of any association between GSD and LICENSEE. Neither the method of computation of Rent nor any other provision contained in this License, nor any acts of the parties hereto, shall be deemed to create any relationship between GSD and LICENSEE other than the relationship of Lessor and LICENSEE.

16.15. **No Relocation Assistance.** LICENSEE acknowledges that it is not entitled to relocation assistance or any other benefits under the California Relocation Assistance Act (Government Code section 7260, et seq.), the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, as amended (42 U.S.C.A. § 4601, et seq.), or any other provisions of law upon termination of this License. LICENSEE therefore waives any claim to such assistance or benefits.

16.16. **Parking.** LICENSEE is not guaranteed any parking spaces for their use at the Clinic. Specific parking privileges may be negotiated with the individual DEPARTMENT Animal Care Center with which the Clinic is associated. Any additional parking required by code and/or for permits for LICENSEE's business operation is LICENSEE's expense and responsibility

16.17. **Partial Invalidity.** If any provision or condition contained in this License shall, to any extent, be invalid or unenforceable, the remainder of this License, or the application of such provision or condition to persons or circumstances other than those with respect to which it is invalid or unenforceable, shall not be affected thereby, and each and every other provision and condition of this License shall be valid and enforceable to the fullest extent possible permitted by law.

16.18. **Prior Agreement/Amendments.** This License contains all of the agreements of the parties hereto with respect to any matter covered or mentioned in this License, and no prior agreement or understanding, oral or written, express or implied, pertaining to any such matter shall be effective for any purpose. This License cannot be altered, changed, modified or added to, except as approved in writing by the City Council of City of Los Angeles and signed by the General Manager of the Department of General Services and by LICENSEE, or their successors in interest. The parties acknowledge that all prior agreements, representations and negotiations are deemed superseded by the execution of this License to the extent they are not incorporated herein.

16.19. **Quiet Enjoyment.** Upon conformance by LICENSEE with the covenants, provisions, and conditions of this License, LICENSEE shall peaceably and quietly hold and enjoy the Premises for the Term of this License without hindrance or interruption by CITY, or any other person or persons lawfully or equitably claiming by, though, or under CITY, subject, nevertheless, to the provisions and conditions of this License.

16.20. **Receivership or Bankruptcy.** In the event LICENSEE shall be adjudicated a bankrupt or become involved in any proceedings under the bankruptcy laws of the United States, or if the license created hereby, or any improvements constructed pursuant to this License, shall be transferred by operation of law, including but not limited to, enforcement of a judgment, the trustee in bankruptcy, the assignee or judgment purchaser shall be bound by all provisions of this License, including but not limited to the provision that operation of the Premises be for the purposes stated in Article 5.1.

16.21. **Severability.** If any provision of this License or the application thereof to any person or circumstance shall to any extent be invalid or unenforceable, the remainder of this License, or the application of such term or provision to persons or circumstances other than those as to which it is invalid or unenforceable, shall not be affected thereby, and each term and provision of this License shall be valid and be enforced to the fullest extent permitted by law. This License shall be governed by and construed under the laws of the State of California.

16.22. **Successors in Interest.** Subject to the provisions hereof relative to assignment, this License shall be binding upon and inure to the benefit of the heirs, executors, administrators, transferees, successors and assigns of the respective parties hereto.

16.23. **Time.** Time is of the essence with respect to the performance of every provision of this License in which time or performance is a factor.

**IN WITNESS WHEREOF**, the CITY OF LOS ANGELES, a municipal corporation, acting by and through its Department of General Services, and with the consent and cooperation of DEPARTMENT, Licensors, and «<CONTRACTOR>»as LICENSEE, have caused this LICENSE to be executed as of the date of the attestation by the City Clerk. If the space provided in Article 1 of this LICENSE is blank, such date shall be entered in such space, although such date shall be deemed to be the date of this LICENSE in any case.

**APPROVED AS TO FORM AND LEGALITY**

Michael N. Feuer, City Attorney

By: \_\_\_\_\_

Dov S. Lesel  
Deputy City Attorney

DATE: \_\_\_\_\_

**CITY:**

CITY OF LOS ANGELES, a municipal corporation,  
acting by and through its Department of General  
Services

By: \_\_\_\_\_

Tony Royster  
General Manager

DATE: \_\_\_\_\_

**ATTEST:**

Holly Wolcott, City Clerk

By: \_\_\_\_\_

Deputy

DATE: \_\_\_\_\_

**LICENSEE:**

SNP|LA (Spay Neuter Project of Los  
Angeles, Inc.)

By: \_\_\_\_\_

Executed at \_\_\_\_\_, California

DATE: \_\_\_\_\_

*(second signature required of corporations)*

By: \_\_\_\_\_

Executed at \_\_\_\_\_, California

DATE: \_\_\_\_\_

CF No.:  
Approval Date:  
(02/01/17)



# LA Animal Services Woof Stat Report for March 2017

## Department Totals - All Animals

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Impounds by Animal Type - All Animals

Cats	1,117	1,061	5%	13,001	12,576	3%
Dogs	1,958	1,987	-1%	19,483	19,313	1%
Others	458	426	8%	3,479	3,320	5%
Rabbits	51	41	24%	541	492	10%
<b>Totals</b>	<b>3,584</b>	<b>3,515</b>	<b>2%</b>	<b>36,504</b>	<b>35,701</b>	<b>2%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	96	119	-19%	1,224	975	26%
DOA	161	169	-5%	1,508	1,551	-3%
Owner Surrender	836	793	5%	7,973	7,367	8%
Possible Owner	403	414	-3%	4,171	3,732	12%
Stray	1,824	1,727	6%	19,941	20,068	-1%
Wildlife	264	293	-10%	1,687	2,008	-16%
<b>Totals</b>	<b>3,584</b>	<b>3,515</b>	<b>2%</b>	<b>36,504</b>	<b>35,701</b>	<b>2%</b>

## Live/Save for Cats and Dogs

### Live Impounds - Minus Cat and Dog DOAs

Cats	1,078	997	8%	12,569	12,130	4%
Dogs	1,879	1,909	-2%	18,652	18,434	1%
<b>Totals</b>	<b>2,957</b>	<b>2,906</b>	<b>2%</b>	<b>31,221</b>	<b>30,564</b>	<b>2%</b>

### Live Releases

Cats	786	762	3%	10,045	8,502	18%
Dogs	1,736	1,663	4%	16,975	16,679	2%
<b>Totals</b>	<b>2,522</b>	<b>2,425</b>	<b>4%</b>	<b>27,020</b>	<b>25,181</b>	<b>7%</b>

### Live/Save Rates

Cats	72.91%	76.43%	-5%	79.92%	70.09%	14%
Dogs	92.39%	87.11%	6%	91.01%	90.48%	1%
<b>Totals</b>	<b>85.29%</b>	<b>83.45%</b>	<b>2%</b>	<b>86.54%</b>	<b>82.39%</b>	<b>5%</b>

## Licenses Issued

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	162	120	35%	1,062	953	11%
Breeder's Licenses	125	87	44%	794	553	44%
Cat ID Tag	4	3	33%	19	10	90%
Disabled	166	142	17%	1,042	1,039	0%
Duplicate	203	160	27%	1,467	1,379	6%
Equine Lic 1 Year	105	65	62%	811	1,011	-20%
Equine Lic 2 Years	0	2	-200%	13	12	8%
Equine Lic 3 Years	0	1	-100%	2	4	-50%
Equine Lic 4 Years	0	0	0%	2	1	100%
Equine Lic 5 Years	6	2	200%	93	49	90%
Guide Dogs	1	0	100%	3	1	200%
Humane Grps	97	98	-1%	886	1,038	-15%
Junkyard Intct	0	1	-100%	5	14	-64%
Junkyard Altrd	4	15	-73%	83	125	-34%
LAPD K9	0	0	0%	34	1	3300%
Pending	666	340	96%	3,965	3,488	14%
Restricted	4	4	0%	24	63	-62%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	1	1	0%
Altered Dog Licenses	11,569	9,373	23%	77,919	86,345	-10%
Altered Dog Licenses 3 Years	630	433	45%	3,765	2,847	32%
Senior	598	425	41%	3,834	3,642	5%
Svc	0	0	0%	2	0	200%
Blue Service Dog Tags	2	13	-85%	22	69	-68%
<b>Totals</b>	<b>14,342</b>	<b>11,284</b>	<b>27%</b>	<b>95,848</b>	<b>102,645</b>	<b>-7%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	98	69	42%	1,510	1,216	24%
Dogs	184	173	6%	1,143	1,676	-32%
Rabbits	15	15	0%	173	135	28%
<b>Totals</b>	<b>297</b>	<b>257</b>	<b>16%</b>	<b>2,826</b>	<b>3,027</b>	<b>-7%</b>



## Department Totals

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Cat and Dog Euthanasia

Cats	168	175	-4%	2,928	4,179	-30%
Dogs	136	157	-13%	1,702	2,055	-17%
<b>Totals</b>	<b>304</b>	<b>332</b>	<b>-8%</b>	<b>4,630</b>	<b>6,234</b>	<b>-26%</b>

## Cat and Dog Live Releases

Adoptions to the Public	1,155	1,112	4%	14,327	13,056	10%
Best Friends	400	333	20%	3,819	3,560	7%
New Hope Placements	449	420	7%	4,001	4,058	-1%
Redeemed	480	496	-3%	4,386	4,192	5%
Released	38	64	-41%	487	315	55%
<b>Totals</b>	<b>2,522</b>	<b>2,425</b>	<b>4%</b>	<b>27,020</b>	<b>25,181</b>	<b>7%</b>

## Outcomes for All Animals

Adoptions to the Public	1,252	1,209	4%	15,212	13,736	11%
Best Friends	400	333	20%	3,819	3,560	7%
Died/DOA (not euthanized)	203	245	-17%	2,200	2,205	0%
Euthanized	463	495	-6%	5,917	7,625	-22%
Missing/Stolen/Escaped	6	3	100%	42	34	24%
New Hope Placements	660	576	15%	4,902	5,001	-2%
Redeemed	481	499	-4%	4,408	4,219	4%
Released	98	99	-1%	915	649	41%
<b>Totals</b>	<b>3,563</b>	<b>3,459</b>	<b>3%</b>	<b>37,415</b>	<b>37,029</b>	<b>1%</b>

## Admin Stats

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
CPRA Requests	51	98	-48%	427	507	-16%
Hearings Held	35	31	13%	337	296	14%

## Spay/Neuter Vouchers Issued / Redeemed

Discount Vouchers Issued	421	423	0%	3,301	3,442	-4%
Free Vouchers Issued	548	370	48%	4,149	2,683	55%
Discount Vouchers Redeemed	226	208	9%	2,246	2,548	-12%
Free Vouchers Redeemed	305	226	35%	2,559	2,179	17%

## Volunteers

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
# of Volunteers Worked	767	541	42%	2,262	1,503	50%
# of Volunteer Hrs Worked	6,160	5,558	11%	55,067	37,043	49%
# of Orientations	6	6	0%	54	54	0%
# attended	163	145	12%	1,565	1,076	45%

## Animals Sent to Foster

Cats	73	42	74%	1,089	965	13%
Dogs	18	43	-58%	416	326	28%
Others	5	2	150%	10	10	0%
Rabbits	0	0	0%	1	1	0%
<b>Totals</b>	<b>96</b>	<b>87</b>	<b>10%</b>	<b>1,516</b>	<b>1,302</b>	<b>16%</b>

## Officer Stats

ACE Citations	1,660	820	102%	11,313	3,767	200%
Admin Hearings	7	23	-70%	101	157	-36%
Barking Dog	1	7	-86%	37	33	12%
Citations Issued	2	2	0%	2	116	-98%
Criminal Cases	1	0	100%	18	33	-45%
Dangerous Animal	49	24	104%	383	302	27%
Permits Processed	150	190	-21%	1,258	1,331	-5%
Wildlife Calls	230	248	-7%	2,137	2,676	-20%

## Surgeries by Contract and LOA Vets

	Mar-17	YTD Fiscal 16/17	Fiscal 15/16 Goal	% Achieved	Mar-17	YTD Fiscal 16/17
Shelter Animals						
SNP LA Harbor	0	1,142	1,868	-39%	0	160
SNP LA EV	0	319	1,868	-83%	0	125
Value Vet WLA	106	1,249	3,735	-67%	14	87
ASPCA SLA Clinic	246	2,244	3,735	-40%	272	2,137
LOA Vet Hospitals	426	5,906	n/a	n/a	283	2,264
<b>Total</b>	<b>778</b>	<b>10,860</b>	<b>n/a</b>	<b>n/a</b>	<b>569</b>	<b>4,773</b>



## East Valley Shelter

## All Animals

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Impounds by Animal Type - All Animals

Cats	334	293	14%	3,430	3,447	0%
Dogs	518	478	8%	4,856	4,816	1%
Others	117	114	3%	972	976	0%
Rabbits	14	8	75%	139	125	11%
<b>Totals</b>	<b>983</b>	<b>893</b>	<b>10%</b>	<b>9,397</b>	<b>9,364</b>	<b>0%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	15	20	-25%	302	249	21%
DOA	60	38	58%	476	433	10%
Owner Surrender	261	196	33%	1,996	1,756	14%
Possible Owner	86	99	-13%	952	987	-4%
Stray	496	456	9%	5,267	5,354	-2%
Wildlife	65	84	-23%	404	585	-31%
<b>Totals</b>	<b>983</b>	<b>893</b>	<b>10%</b>	<b>9,397</b>	<b>9,364</b>	<b>0%</b>

## Live/Save for Cats and Dogs

## Live Impounds - Minus Cat and Dog DOAs

Cats	319	278	15%	3,281	3,338	-2%
Dogs	487	462	5%	4,619	4,565	1%
<b>Totals</b>	<b>806</b>	<b>740</b>	<b>9%</b>	<b>7,900</b>	<b>7,903</b>	<b>0%</b>

## Live Releases

Cats	243	225	8%	2,616	2,500	5%
Dogs	461	449	3%	4,381	4,288	2%
<b>Totals</b>	<b>704</b>	<b>674</b>	<b>4%</b>	<b>6,997</b>	<b>6,788</b>	<b>3%</b>

## Live/Save Rates

Cats	76.18%	80.94%	-6%	79.73%	74.90%	6%
Dogs	94.66%	97.19%	-3%	94.85%	93.93%	1%
<b>Totals</b>	<b>87.34%</b>	<b>91.08%</b>	<b>-4%</b>	<b>88.57%</b>	<b>85.89%</b>	<b>3%</b>

## Licenses Issued

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	45	18	150%	266	144	85%
Breeder's Licenses	33	15	120%	204	120	70%
Cat ID Tag	0	0	0%	0	0	0%
Disabled	10	22	-55%	111	121	-8%
Duplicate	42	41	2%	328	316	4%
Equine Lic 1 Year	38	3	1167%	151	167	-10%
Equine Lic 2 Years	0	0	0%	6	0	600%
Equine Lic 3 Years	0	0	0%	2	0	200%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	6	2	200%	16	28	-43%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	25	25	0%	202	300	-33%
Junkyard Intct	0	1	-100%	1	4	-75%
Junkyard Altrd	0	0	0%	3	13	-77%
LAPD K9	0	0	0%	0	0	0%
Pending	15	36	-58%	179	348	-49%
Restricted	0	0	0%	2	7	-71%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	1,373	1,000	37%	8,880	7,721	15%
Altered Dog Licenses 3 Years	82	29	183%	340	113	201%
Senior	97	28	246%	381	247	54%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	0	0	0%
<b>Totals</b>	<b>1,766</b>	<b>1,220</b>	<b>45%</b>	<b>11,072</b>	<b>9,649</b>	<b>15%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	29	21	38%	275	293	-6%
Dogs	70	73	-4%	459	585	-22%
Rabbits	4	5	-20%	33	10	230%
<b>Totals</b>	<b>103</b>	<b>99</b>	<b>4%</b>	<b>767</b>	<b>888</b>	<b>-14%</b>

## East Valley Shelter

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Cat and Dog Euthanasia

Cats	44	35	26%	711	912	-22%
Dogs	30	26	15%	246	330	-25%
<b>Totals</b>	<b>74</b>	<b>61</b>	<b>21%</b>	<b>957</b>	<b>1,242</b>	<b>-23%</b>

## Cat and Dog Live Releases

Adoptions to the Public	300	282	6%	3,495	3,226	8%
Best Friends	97	86	13%	995	1,021	-3%
New Hope Placements	168	149	13%	1,182	1,270	-7%
Redeemed	128	131	-2%	1,213	1,163	4%
Released	11	26	-58%	112	108	4%
<b>Totals</b>	<b>704</b>	<b>674</b>	<b>4%</b>	<b>6,997</b>	<b>6,788</b>	<b>3%</b>

## Outcomes for All Animals

Adoptions to the Public	324	309	5%	3,681	3,413	8%
Best Friends	97	86	13%	995	1,021	-3%
Died/DOA (not euthanized)	62	58	7%	661	620	7%
Euthanized	107	95	13%	1,313	1,595	-18%
Missing/Stolen/Escaped	4	0	400%	8	4	100%
New Hope Placements	213	196	9%	1,420	1,621	-12%
Redeemed	128	132	-3%	1,225	1,166	5%
Released	45	34	32%	292	208	40%
<b>Totals</b>	<b>980</b>	<b>910</b>	<b>8%</b>	<b>9,595</b>	<b>9,648</b>	<b>-1%</b>

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Volunteers

# of Volunteers Worked	146	82	78%	426	295	-31%
# of Volunteer Hrs Worked	1,283	888	44%	12,448	8,292	-33%
# of Orientations	1	1	0%	9	9	0%
# attended	47	26	81%	328	221	-33%

## Animals Sent to Foster

Cats	26	9	189%	397	307	29%
Dogs	6	7	-14%	152	167	-9%
Others	0	1	-100%	0	3	-300%
Rabbits	0	0	0%	0	1	-100%
<b>Totals</b>	<b>32</b>	<b>17</b>	<b>88%</b>	<b>549</b>	<b>478</b>	<b>15%</b>

## Officer Stats

ACE Citations	296	134	121%	1,261	433	191%
Admin Hearings	0	0	0%	1	7	-86%
Barking Dog	0	0	0%	6	1	500%
Citations Issued	0	0	0%	0	47	-4700%
Criminal Cases	0	0	0%	1	9	-89%
Dangerous Animal	4	5	-20%	72	34	112%
Permits Processed	4	7	-43%	39	43	-9%
Wildlife Calls	32	47	-32%	369	481	-23%



## Harbor Shelter

## All Animals

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Impounds by Animal Type - All Animals

Cats	143	123	16%	1388	1276	9%
Dogs	204	185	10%	1826	1829	0%
Others	27	26	4%	241	143	69%
Rabbits	4	1	300%	30	32	-6%
<b>Totals</b>	<b>378</b>	<b>335</b>	<b>13%</b>	<b>3,485</b>	<b>3,280</b>	<b>6%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	9	2	350%	109	62	76%
DOA	8	14	-43%	122	94	30%
Owner Surrender	87	72	21%	697	713	-2%
Possible Owner	55	32	72%	390	366	7%
Stray	206	197	5%	2043	1957	4%
Wildlife	13	18	-28%	124	88	41%
<b>Totals</b>	<b>378</b>	<b>335</b>	<b>13%</b>	<b>3,485</b>	<b>3,280</b>	<b>6%</b>

## Live/Save for Cats and Dogs

## Live Impounds - Minus Cat and Dog DOAs

Cats	141	120	18%	1,356	1,248	9%
Dogs	199	178	12%	1,765	1,776	-1%
<b>Totals</b>	<b>340</b>	<b>298</b>	<b>14%</b>	<b>3,121</b>	<b>3,024</b>	<b>3%</b>

## Live Releases

Cats	82	87	-6%	950	809	17%
Dogs	167	154	8%	1,560	1,641	-5%
<b>Totals</b>	<b>249</b>	<b>241</b>	<b>3%</b>	<b>2,510</b>	<b>2,450</b>	<b>2%</b>

## Live/Save Rates

Cats	58.16%	72.50%	-20%	70.06%	64.82%	8%
Dogs	83.92%	86.52%	-3%	88.39%	92.40%	-4%
<b>Totals</b>	<b>73.24%</b>	<b>80.87%</b>	<b>-9%</b>	<b>80.42%</b>	<b>81.02%</b>	<b>-1%</b>

## Licenses Issued

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	11	1	1000%	60	24	150%
Breeder's Licenses	8	1	700%	49	25	96%
Cat ID Tag	0	0	0%	1	0	100%
Disabled	15	3	400%	57	39	46%
Duplicate	9	9	0%	76	66	15%
Equine Lic 1 Year	0	0	0%	0	0	0%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	7	4	75%	42	78	-46%
Junkyard Intct	0	0	0%	1	1	0%
Junkyard Altrd	0	0	0%	10	5	100%
LAPD K9	0	0	0%	0	0	0%
Pending	6	1	500%	23	14	64%
Restricted	0	0	0%	1	3	-67%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	318	216	47%	2,379	2,022	18%
Altered Dog Licenses 3 Years	3	2	50%	38	23	65%
Senior	25	8	213%	120	88	36%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	0	0	0%
<b>Totals</b>	<b>402</b>	<b>245</b>	<b>64%</b>	<b>2,857</b>	<b>2,388</b>	<b>20%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	20	5	300%	56	25	124%
Dogs	9	8	13%	51	37	38%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>29</b>	<b>13</b>	<b>123%</b>	<b>107</b>	<b>62</b>	<b>73%</b>

## Harbor Shelter

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Cat and Dog Euthanasia

Cats	16	14	14%	471	488	-3%
Dogs	16	8	100%	191	195	-2%
<b>Totals</b>	<b>32</b>	<b>22</b>	<b>45%</b>	<b>662</b>	<b>683</b>	<b>-3%</b>

## Cat and Dog Live Releases

Adoptions to the Public	123	136	-10%	1,556	1,576	-1%
Best Friends	28	33	-15%	356	217	64%
New Hope Placements	50	34	47%	204	295	-31%
Redeemed	41	35	17%	356	326	9%
Released	7	3	133%	38	36	6%
<b>Totals</b>	<b>249</b>	<b>241</b>	<b>3%</b>	<b>2,510</b>	<b>2,450</b>	<b>2%</b>

## Outcomes for All Animals

Adoptions to the Public	133	143	-7%	1632	1611	1%
Best Friends	28	33	-15%	356	217	64%
Died/DOA (not euthanized)	11	16	-31%	183	164	12%
Euthanized	44	31	42%	747	739	1%
Missing/Stolen/Escaped	0	0	0%	5	4	25%
New Hope Placements	51	45	13%	244	336	-27%
Redeemed	41	35	17%	358	326	10%
Released	12	5	140%	74	54	37%
<b>Totals</b>	<b>320</b>	<b>308</b>	<b>4%</b>	<b>3,599</b>	<b>3,451</b>	<b>4%</b>

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Volunteers

# of Volunteers Worked	89	63	41%	250	155	61%
# of Volunteer Hrs Worked	859	670	28%	6,376	3,844	66%
# of Orientations	1	1	0%	9	9	0%
# attended	23	10	130%	183	113	62%

## Animals Sent to Foster

Cats	18	6	200%	105	61	72%
Dogs	0	1	-100%	33	16	106%
Others	1	1	0%	2	2	0%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>19</b>	<b>8</b>	<b>138%</b>	<b>140</b>	<b>79</b>	<b>77%</b>

## Officer Stats

ACE Citations	40	20	100%	502	204	146%
Admin Hearings	0	0	0%	1	1	0%
Barking Dog	0	1	-100%	0	1	-100%
Citations Issued	0	0	0%	0	0	0%
Criminal Cases	0	0	0%	0	1	-100%
Dangerous Animal	0	0	0%	5	5	0%
Permits Processed	0	2	-200%	2	6	-67%
Wildlife Calls	18	15	20%	170	148	15%



## North Central Shelter

## All Animals

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Impounds by Animal Type - All Animals

Cats	147	163	-10%	2,340	2,344	0%
Dogs	306	360	-15%	3,297	3,503	-6%
Others	80	70	14%	604	658	-8%
Rabbits	10	6	67%	97	93	4%
<b>Totals</b>	<b>543</b>	<b>599</b>	<b>-9%</b>	<b>6,338</b>	<b>6,598</b>	<b>-4%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	38	27	41%	245	230	7%
DOA	19	30	-37%	259	353	-27%
Owner Surrender	117	143	-18%	1,304	1,377	-5%
Possible Owner	59	77	-23%	671	603	11%
Stray	257	279	-8%	3,579	3,663	-2%
Wildlife	53	43	23%	280	372	-25%
<b>Totals</b>	<b>543</b>	<b>599</b>	<b>-9%</b>	<b>6,338</b>	<b>6,598</b>	<b>-4%</b>

## Live/Save for Cats and Dogs

## Live Impounds - Minus Cat and Dog DOAs

Cats	143	150	-5%	2,275	2,233	2%
Dogs	294	346	-15%	3,129	3,309	-5%
<b>Totals</b>	<b>437</b>	<b>496</b>	<b>-12%</b>	<b>5,404</b>	<b>5,542</b>	<b>-2%</b>

## Live Releases

Cats	96	114	-16%	1,737	1,659	5%
Dogs	265	322	-18%	2,797	3,094	-10%
<b>Totals</b>	<b>361</b>	<b>436</b>	<b>-17%</b>	<b>4,534</b>	<b>4,753</b>	<b>-5%</b>

## Live/Save Rates

Cats	67.13%	76.00%	-12%	76.35%	74.29%	3%
Dogs	90.14%	93.06%	-3%	89.39%	93.50%	-4%
<b>Totals</b>	<b>82.61%</b>	<b>87.90%</b>	<b>-6%</b>	<b>83.90%</b>	<b>85.76%</b>	<b>-2%</b>

## Licenses Issued

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	21	23	-9%	181	128	41%
Breeder's Licenses	22	22	0%	140	106	32%
Cat ID Tag	3	2	50%	5	5	0%
Disabled	23	22	5%	161	142	13%
Duplicate	44	27	63%	278	228	22%
Equine Lic 1 Year	0	0	0%	11	5	120%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	60	0	6000%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	6	14	-57%	166	208	-20%
Junkyard Intct	0	0	0%	1	3	-67%
Junkyard Altrd	0	3	-300%	8	34	-76%
LAPD K9	0	0	0%	0	1	-100%
Pending	0	5	-500%	15	330	-95%
Restricted	0	0	0%	1	11	-91%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	938	931	1%	7,569	6,265	21%
Altered Dog Licenses 3 Years	32	57	-44%	392	281	40%
Senior	86	103	-17%	789	517	53%
Svc	0	0	0%	1	0	100%
Blue Service Dog Tags	0	0	0%	0	0	0%
<b>Totals</b>	<b>1,175</b>	<b>1,209</b>	<b>-3%</b>	<b>9,778</b>	<b>8,264</b>	<b>18%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	9	11	-18%	179	360	-50%
Dogs	29	36	-19%	182	462	-61%
Rabbits	0	0	0%	3	9	-67%
<b>Totals</b>	<b>38</b>	<b>47</b>	<b>-19%</b>	<b>364</b>	<b>831</b>	<b>-56%</b>

### North Central Shelter

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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#### Cat and Dog Euthanasia

Cats	24	20	20%	562	647	-13%
Dogs	25	26	-4%	308	313	-2%
<b>Totals</b>	<b>49</b>	<b>46</b>	<b>7%</b>	<b>870</b>	<b>960</b>	<b>-9%</b>

#### Cat and Dog Live Releases

Adoptions to the Public	169	203	-17%	2,282	2,345	-3%
Best Friends	57	75	-24%	635	795	-20%
New Hope Placements	60	49	22%	840	801	5%
Redeemed	73	103	-29%	722	759	-5%
Released	2	6	-67%	55	53	4%
<b>Totals</b>	<b>361</b>	<b>436</b>	<b>-17%</b>	<b>4,534</b>	<b>4,753</b>	<b>-5%</b>

#### Outcomes for All Animals

Adoptions to the Public	176	213	-17%	2,435	2,427	0%
Best Friends	57	75	-24%	635	795	-20%
Died/DOA (not euthanized)	22	34	-35%	360	425	-15%
Euthanized	99	89	11%	1,120	1,334	-16%
Missing/Stolen/Escaped	1	1	0%	17	7	143%
New Hope Placements	142	86	65%	1,015	967	5%
Redeemed	73	104	-30%	723	767	-6%
Released	7	8	-13%	133	123	8%
<b>Totals</b>	<b>577</b>	<b>610</b>	<b>-5%</b>	<b>6,438</b>	<b>6,845</b>	<b>-6%</b>

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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#### Volunteers

# of Volunteers Worked	126	124	2%	406	264	54%
# of Volunteer Hrs Worked	749	924	-19%	6,398	2,468	159%
# of Orientations	1	1	0%	9	9	0%
# attended	16	28	-43%	280	215	30%

#### Animals Sent to Foster

Cats	4	4	0%	168	136	24%
Dogs	5	15	-67%	90	68	32%
Others	0	0	0%	0	5	-500%
Rabbits	0	0	0%	1	0	100%
<b>Totals</b>	<b>9</b>	<b>19</b>	<b>-53%</b>	<b>259</b>	<b>209</b>	<b>24%</b>

#### Officer Stats

ACE Citations	917	491	87%	6,582	2,245	193%
Admin Hearings	0	0	0%	1	1	0%
Barking Dog	0	0	0%	4	0	400%
Citations Issued	0	0	0%	0	1	-100%
Criminal Cases	0	0	0%	0	14	-1400%
Dangerous Animal	7	6	17%	52	23	126%
Permits Processed	30	40	-25%	302	318	-5%
Wildlife Calls	76	112	-32%	879	1,181	-26%



South LA Shelter

All Animals

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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Impounds by Animal Type - All Animals

Cats	244	234	4%	2,695	2,767	-3%
Dogs	454	478	-5%	4,990	4,701	6%
Others	43	37	16%	324	294	10%
Rabbits	9	7	29%	61	66	-8%
<b>Totals</b>	<b>750</b>	<b>756</b>	<b>-1%</b>	<b>8,070</b>	<b>7,828</b>	<b>3%</b>

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	9	15	-40%	151	163	-7%
DOA	24	31	-23%	255	241	6%
Owner Surrender	147	185	-21%	1,762	1,573	12%
Possible Owner	70	68	3%	826	647	28%
Stray	478	433	10%	4,950	5,055	-2%
Wildlife	22	24	-8%	126	149	-15%
<b>Totals</b>	<b>750</b>	<b>756</b>	<b>-1%</b>	<b>8,070</b>	<b>7,828</b>	<b>3%</b>

Live/Save for Cats and Dogs

Live Impounds - Minus Cat and Dog DOAs

Cats	241	220	10%	2,655	2,711	-2%
Dogs	435	461	-6%	4,786	4,527	6%
<b>Totals</b>	<b>676</b>	<b>681</b>	<b>-1%</b>	<b>7,441</b>	<b>7,238</b>	<b>3%</b>

Live Releases

Cats	210	150	40%	2,100	1,306	61%
Dogs	395	316	25%	4,008	3,558	13%
<b>Totals</b>	<b>605</b>	<b>466</b>	<b>30%</b>	<b>6,108</b>	<b>4,864</b>	<b>26%</b>

Live/Save Rates

Cats	87.14%	68.18%	28%	79.10%	48.17%	64%
Dogs	90.80%	68.55%	32%	83.74%	78.60%	7%
<b>Totals</b>	<b>89.50%</b>	<b>68.43%</b>	<b>31%</b>	<b>82.09%</b>	<b>67.20%</b>	<b>22%</b>

Licenses Issued

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	19	9	111%	135	64	111%
Breeder's Licenses	17	9	89%	109	59	85%
Cat ID Tag	1	1	0%	11	1	1000%
Disabled	28	20	40%	127	107	19%
Duplicate	21	22	-5%	166	156	6%
Equine Lic 1 Year	0	0	0%	1	0	100%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	43	34	26%	340	324	5%
Junkyard Intct	0	0	0%	1	0	100%
Junkyard Altrd	2	10	-80%	23	36	-36%
LAPD K9	0	0	0%	34	0	3400%
Pending	3	6	-50%	1	34	-97%
Restricted	0	0	0%	3	7	-57%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	697	680	3%	6,002	4,932	22%
Altered Dog Licenses 3 Years	4	7	-43%	52	59	-12%
Senior	41	35	17%	343	268	28%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	0	0	0%
<b>Totals</b>	<b>876</b>	<b>833</b>	<b>5%</b>	<b>7,348</b>	<b>6,047</b>	<b>22%</b>

Spay/Neuter Surgeries by LAAS Vets

Cats	23	1	2200%	503	61	725%
Dogs	39	4	875%	186	121	54%
Rabbits	0	0	0%	1	1	0%
<b>Totals</b>	<b>62</b>	<b>5</b>	<b>1140%</b>	<b>690</b>	<b>183</b>	<b>277%</b>



## South LA Shelter

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Cat and Dog Euthanasia

Cats	21	64	-67%	606	1,482	-59%
Dogs	48	87	-45%	778	1,006	-23%
<b>Totals</b>	<b>69</b>	<b>151</b>	<b>-54%</b>	<b>1,384</b>	<b>2,488</b>	<b>-44%</b>

## Cat and Dog Live Releases

Adoptions to the Public	261	196	33%	2,788	2,022	38%
Best Friends	179	109	64%	1,405	1,114	26%
New Hope Placements	92	99	-7%	1,181	1,156	2%
Redeemed	63	61	3%	634	547	16%
Released	10	1	900%	100	25	300%
<b>Totals</b>	<b>605</b>	<b>466</b>	<b>30%</b>	<b>6,108</b>	<b>4,864</b>	<b>26%</b>

## Outcomes for All Animals

Adoptions to the Public	270	207	30%	2,892	2,105	37%
Best Friends	179	109	64%	1,405	1,114	26%
Died/DOA (not euthanized)	32	42	-24%	357	325	10%
Euthanized	84	174	-52%	1,528	2,646	-42%
Missing/Stolen/Escaped	1	0	100%	6	4	50%
New Hope Placements	111	107	4%	1,237	1,195	4%
Redeemed	63	61	3%	635	548	16%
Released	16	1	1500%	136	53	157%
<b>Totals</b>	<b>756</b>	<b>701</b>	<b>8%</b>	<b>8,196</b>	<b>7,990</b>	<b>3%</b>

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Volunteers

# of Volunteers Worked	131	97	35%	379	234	62%
# of Volunteer Hrs Worked	1,104	1,068	3%	9,924	7,160	39%
# of Orientations	1	1	0%	9	9	0%
# attended	27	29	-7%	233	155	50%

## Animals Sent to Foster

Cats	0	2	-200%	35	24	46%
Dogs	5	1	400%	47	22	114%
Others	0	0	0%	1	0	100%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>5</b>	<b>3</b>	<b>67%</b>	<b>83</b>	<b>46</b>	<b>80%</b>

## Officer Stats

ACE Citations	78	34	129%	763	460	66%
Admin Hearings	0	0	0%	1	3	-67%
Barking Dog	0	1	-100%	1	1	0%
Citations Issued	0	0	0%	0	5	-500%
Criminal Cases	0	0	0%	0	0	0%
Dangerous Animal	8	2	300%	52	9	478%
Permits Processed	0	0	0%	15	14	7%
Wildlife Calls	20	20	0%	190	270	-30%

## West LA Shelter

## All Animals

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
<b>Impounds by Animal Type - All Animals</b>						
Cats	98	81	21%	1,092	985	11%
Dogs	180	164	10%	1,761	1,607	10%
Others	68	57	19%	509	524	-3%
Rabbits	3	5	-40%	67	64	5%
<b>Totals</b>	<b>349</b>	<b>307</b>	<b>14%</b>	<b>3,429</b>	<b>3,180</b>	<b>8%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	4	11	-64%	94	91	3%
DOA	16	11	45%	113	96	18%
Owner Surrender	96	80	20%	924	765	21%
Possible Owner	51	41	24%	466	340	37%
Stray	138	114	21%	1,487	1,501	-1%
Wildlife	44	50	-12%	345	387	-11%
<b>Totals</b>	<b>349</b>	<b>307</b>	<b>14%</b>	<b>3,429</b>	<b>3,180</b>	<b>8%</b>

## Live/Save for Cats and Dogs

## Live Impounds - Minus Cat and Dog DOAs

Cats	93	77	21%	1,045	953	10%
Dogs	175	160	9%	1,721	1,569	10%
<b>Totals</b>	<b>268</b>	<b>237</b>	<b>13%</b>	<b>2,766</b>	<b>2,522</b>	<b>10%</b>

## Live Releases

Cats	65	76	-14%	967	912	6%
Dogs	166	143	16%	1,675	1,543	9%
<b>Totals</b>	<b>231</b>	<b>219</b>	<b>5%</b>	<b>2,642</b>	<b>2,455</b>	<b>8%</b>

## Live/Save Rates

Cats	69.89%	98.70%	-29%	92.54%	95.70%	-3%
Dogs	94.86%	89.38%	6%	97.33%	98.34%	-1%
<b>Totals</b>	<b>86.19%</b>	<b>92.41%</b>	<b>-7%</b>	<b>95.52%</b>	<b>97.34%</b>	<b>-2%</b>

## Licenses Issued

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	12	15	-20%	77	82	-6%
Breeder's Licenses	6	14	-57%	47	74	-36%
Cat ID Tag	0	0	0%	1	0	100%
Disabled	7	12	-42%	69	59	17%
Duplicate	29	28	4%	292	239	22%
Equine Lic 1 Year	6	0	600%	6	1	500%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	1	-100%
Humane Grps	4	7	-43%	48	51	-6%
Junkyard Intct	0	0	0%	0	0	0%
Junkyard Altrd	0	0	0%	12	0	1200%
LAPD K9	0	0	0%	0	0	0%
Pending	1	3	-67%	20	61	-67%
Restricted	0	1	-100%	3	9	-67%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	1	-100%
Altered Dog Licenses	434	411	6%	3,764	3,630	4%
Altered Dog Licenses 3 Years	31	11	182%	251	89	182%
Senior	12	5	140%	67	57	18%
Svc	0	0	0%	1	0	100%
Blue Service Dog Tags	0	0	0%	0	0	0%
<b>Totals</b>	<b>542</b>	<b>507</b>	<b>7%</b>	<b>4,658</b>	<b>4,354</b>	<b>7%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	4	14	-71%	144	202	-29%
Dogs	7	3	133%	28	84	-67%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>11</b>	<b>17</b>	<b>-35%</b>	<b>172</b>	<b>286</b>	<b>-40%</b>







## West LA Shelter

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Cat and Dog Euthanasia

Cats	16	17	-6%	177	196	-10%
Dogs	6	5	20%	62	61	2%
<b>Totals</b>	<b>22</b>	<b>22</b>	<b>0%</b>	<b>239</b>	<b>257</b>	<b>-7%</b>

## Cat and Dog Live Releases

Adoptions to the Public	126	132	-5%	1,819	1,744	4%
Best Friends	6	3	100%	31	26	19%
New Hope Placements	47	30	57%	301	273	10%
Redeemed	49	45	9%	467	388	20%
Released	3	9	-67%	24	24	0%
<b>Totals</b>	<b>231</b>	<b>219</b>	<b>5%</b>	<b>2,642</b>	<b>2,455</b>	<b>8%</b>

## Outcomes for All Animals

Adoptions to the Public	139	143	-3%	1,939	1,853	5%
Best Friends	6	3	100%	31	26	19%
Died/DOA (not euthanized)	32	24	33%	222	200	11%
Euthanized	45	44	2%	422	454	-7%
Missing/Stolen/Escaped	0	0	0%	1	2	-50%
New Hope Placements	61	42	45%	430	396	9%
Redeemed	49	45	9%	469	397	18%
Released	6	20	-70%	67	81	-17%
<b>Totals</b>	<b>338</b>	<b>321</b>	<b>5%</b>	<b>3,581</b>	<b>3,409</b>	<b>5%</b>

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Volunteers

# of Volunteers Worked	147	93	58%	444	338	31%
# of Volunteer Hrs Worked	1,198	1,144	5%	9,853	7,740	27%
# of Orientations	1	1	0%	9	9	0%
# attended	18	29	-38%	276	222	24%

## Animals Sent to Foster

Cats	13	1	1200%	168	199	-16%
Dogs	1	0	100%	31	20	55%
Others	0	0	0%	0	0	0%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>14</b>	<b>1</b>	<b>1300%</b>	<b>199</b>	<b>219</b>	<b>-9%</b>

## Officer Stats

ACE Citations	82	39	110%	591	115	414%
Admin Hearings	6	14	-57%	67	60	12%
Barking Dog	0	0	0%	1	3	-67%
Citations Issued	1	2	-50%	2	24	-92%
Criminal Cases	0	0	0%	0	1	-100%
Dangerous Animal	0	0	0%	0	29	-2900%
Permits Processed	7	6	17%	49	31	58%
Wildlife Calls	75	42	269%	457	505	-10%

## West Valley Shelter

## All Animals

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
<b>Impounds by Animal Type - All Animals</b>						
Cats	151	167	-10%	2056	1757	17%
Dogs	296	322	-8%	2753	2857	-4%
Others	123	122	1%	829	725	14%
Rabbits	11	14	-21%	147	112	31%
<b>Totals</b>	<b>581</b>	<b>625</b>	<b>-7%</b>	<b>5,785</b>	<b>5,451</b>	<b>6%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	21	44	-52%	323	180	79%
DOA	34	45	-24%	283	334	-15%
Owner Surrender	128	117	9%	1290	1183	9%
Possible Owner	82	97	-15%	866	789	10%
Stray	249	248	0%	2615	2538	3%
Wildlife	67	74	-9%	408	427	-4%
<b>Totals</b>	<b>581</b>	<b>625</b>	<b>-7%</b>	<b>5,785</b>	<b>5,451</b>	<b>6%</b>

## Live/Save for Cats and Dogs

## Live Impounds - Minus Cat and Dog DOAs

Cats	141	152	-7%	1,957	1,647	19%
Dogs	289	302	-4%	2,632	2,688	-2%
<b>Totals</b>	<b>430</b>	<b>454</b>	<b>-5%</b>	<b>4,589</b>	<b>4,335</b>	<b>6%</b>

## Live Releases

Cats	90	110	-18%	1,675	1,316	27%
Dogs	282	279	1%	2,554	2,555	0%
<b>Totals</b>	<b>372</b>	<b>389</b>	<b>-4%</b>	<b>4,229</b>	<b>3,871</b>	<b>9%</b>

## Live/Save Rates

Cats	63.83%	72.37%	-12%	85.59%	79.90%	7%
Dogs	97.58%	92.38%	6%	97.04%	95.05%	2%
<b>Totals</b>	<b>86.51%</b>	<b>85.68%</b>	<b>1%</b>	<b>92.16%</b>	<b>89.30%</b>	<b>3%</b>

## Licenses Issued

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	24	25	-4%	161	171	-6%
Breeder's Licenses	18	19	-5%	119	129	-8%
Cat ID Tag	0	0	0%	0	0	0%
Disabled	8	9	-11%	49	43	14%
Duplicate	37	17	118%	217	179	21%
Equine Lic 1 Year	2	6	-67%	105	67	57%
Equine Lic 2 Years	0	0	0%	1	0	100%
Equine Lic 3 Years	0	0	0%	0	2	-200%
Equine Lic 4 Years	0	0	0%	2	1	100%
Equine Lic 5 Years	0	0	0%	5	1	400%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	12	14	-14%	88	77	14%
Junkyard Intct	0	0	0%	0	0	0%
Junkyard Altrd	0	0	0%	0	3	-300%
LAPD K9	0	0	0%	0	0	0%
Pending	5	1	400%	60	9	567%
Restricted	4	3	33%	13	25	-48%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	756	635	19%	5,744	5,836	-2%
Altered Dog Licenses 3 Years	11	7	57%	75	53	42%
Senior	14	21	-33%	157	152	3%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	2	0	200%
<b>Totals</b>	<b>891</b>	<b>757</b>	<b>18%</b>	<b>6,798</b>	<b>6,748</b>	<b>1%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	13	17	-24%	353	275	28%
Dogs	30	49	-39%	237	387	-39%
Rabbits	11	10	10%	136	115	18%
<b>Totals</b>	<b>54</b>	<b>76</b>	<b>-29%</b>	<b>726</b>	<b>777</b>	<b>-7%</b>



## West Valley Shelter

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Cat and Dog Euthanasia

Cats	47	25	88%	401	454	-12%
Dogs	11	5	120%	117	150	-22%
<b>Totals</b>	<b>58</b>	<b>30</b>	<b>93%</b>	<b>518</b>	<b>604</b>	<b>-14%</b>

## Cat and Dog Live Releases

Adoptions to the Public	176	163	8%	2,387	2,143	11%
Best Friends	33	27	22%	397	387	3%
New Hope Placements	32	59	-46%	293	263	11%
Redeemed	126	121	4%	994	1,009	-1%
Released	5	19	-74%	158	69	129%
<b>Totals</b>	<b>372</b>	<b>389</b>	<b>-4%</b>	<b>4,229</b>	<b>3,871</b>	<b>9%</b>

## Outcomes for All Animals

Adoptions to the Public	210	194	8%	2633	2327	13%
Best Friends	33	27	22%	397	387	3%
Died/DOA (not euthanized)	44	71	-38%	417	471	-11%
Euthanized	84	62	35%	787	857	-8%
Missing/Stolen/Escaped	0	2	-200%	5	13	-62%
New Hope Placements	82	100	-18%	556	486	14%
Redeemed	127	122	4%	998	1015	-2%
Released	12	31	-61%	213	130	64%
<b>Totals</b>	<b>592</b>	<b>609</b>	<b>-3%</b>	<b>6,006</b>	<b>5,686</b>	<b>6%</b>

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Volunteers

# of Volunteers Worked	128	82	56%	357	217	65%
# of Volunteer Hrs Worked	967	864	12%	10,068	7,539	34%
# of Orientations	1	1	0%	9	9	0%
# attended	32	23	39%	265	150	77%

## Animals Sent to Foster

Cats	12	20	-40%	216	238	-9%
Dogs	1	19	-95%	63	33	91%
Others	4	0	400%	7	0	700%
Rabbits	0		0%	0	0	0%
<b>Totals</b>	<b>17</b>	<b>39</b>	<b>-56%</b>	<b>286</b>	<b>271</b>	<b>6%</b>

## Officer Stats

ACE Citations	247	102	142%	1,614	310	421%
Admin Hearings	1	0	100%	0	0	0%
Barking Dog	1	0	100%	2	2	0%
Citations Issued	1	0	100%	0	38	-3800%
Criminal Cases	1	0	100%	17	8	113%
Dangerous Animal	26	11	136%	124	53	134%
Permits Processed	37	58	-36%	395	462	-15%
Wildlife Calls	9	12	274%	72	91	-21%

## Licenses Issued

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	30	29	3%	182	340	-46%
Breeder's Licenses	21	7	200%	126	40	215%
Cat ID Tag	0	0	0%	1	4	-75%
Disabled	75	54	39%	468	528	-11%
Duplicate	21	16	31%	110	195	-44%
Equine Lic 1 Year	59	56	5%	537	771	-30%
Equine Lic 2 Years	0	2	-200%	6	12	-50%
Equine Lic 3 Years	0	1	-100%	0	2	-200%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	12	20	-40%
Guide Dogs	1	0	100%	3	0	300%
Humane Grps	0		0%	0	0	0%
Junkyard Intct	0	0	0%	1	6	-83%
Junkyard Altrd	2	2	0%	27	34	-21%
LAPD K9	0	0	0%	0	0	0%
Pending	636	288	121%	3,667	2,692	36%
Restricted	0	0	0%	1	1	0%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	1	0	100%
Altered Dog Licenses	7,053	5,500	28%	43,581	55,939	-22%
Altered Dog Licenses 3 Years	467	320	46%	2,617	2,229	17%
Senior	323	225	44%	1,977	2,313	-15%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	2	13	-85%	20	69	-71%
<b>Totals</b>	<b>8,690</b>	<b>6,513</b>	<b>33%</b>	<b>53,337</b>	<b>65,195</b>	<b>-18%</b>

## Admin Stats

	Mar-17	Mar-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
CPRA Requests	51	98	-48%	427	507	-16%
Hearings Held	35	31	13%	337	296	14%

## Spay/Neuter Vouchers Issued / Redeemed

Discount Vouchers Issued	421	423	0%	3,301	3,442	-4%
Free Vouchers Issued	548	370	48%	4,149	2,683	55%
Discount Vouchers Redeemed	226	208	9%	2,246	2,548	-12%
Free Vouchers Redeemed	305	226	35%	2,559	2,179	17%

## Officer Stats

ACE Citations	n/a	n/a		n/a	n/a	
Admin Hearings	0	9	-900%	30	85	-65%
Barking Dog	0	5	-500%	23	25	-8%
Citations Issued	0	0	0%	0	1	-100%
Criminal Cases	0	0	0%	0	0	0%
Dangerous Animal	4	0	400%	78	149	-48%
Permits Processed	72	77	-6%	456	457	0%
Wildlife Calls	n/a	n/a		n/a	n/a	



# LA Animal Services Woof Stat Report for April 2017

## Department Totals - All Animals

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Impounds by Animal Type - All Animals

Cats	1,969	2,054	-4%	14,970	14,630	2%
Dogs	1,875	1,900	-1%	21,356	21,213	1%
Others	663	721	-8%	4,142	4,041	2%
Rabbits	56	62	-10%	597	554	8%
<b>Totals</b>	<b>4,563</b>	<b>4,737</b>	<b>-4%</b>	<b>41,065</b>	<b>40,438</b>	<b>2%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	83	146	-43%	1,305	1,121	16%
DOA	172	164	5%	1,680	1,715	-2%
Owner Surrender	779	790	-1%	8,752	8,157	7%
Possible Owner	420	379	11%	4,591	4,111	12%
Stray	2,648	2,845	-7%	22,588	22,913	-1%
Wildlife	461	413	12%	2,149	2,421	-11%
<b>Totals</b>	<b>4,563</b>	<b>4,737</b>	<b>-4%</b>	<b>41,065</b>	<b>40,438</b>	<b>2%</b>

## Live/Save for Cats and Dogs

### Live Impounds - Minus Cat and Dog DOAs

Cats	1,920	1,990	-4%	14,489	14,120	3%
Dogs	1,797	1,832	-2%	20,447	20,266	1%
<b>Totals</b>	<b>3,717</b>	<b>3,822</b>	<b>-3%</b>	<b>34,936</b>	<b>34,386</b>	<b>2%</b>

### Live Releases

Cats	1,298	1,231	5%	11,343	9,733	17%
Dogs	1,677	1,619	4%	18,652	18,298	2%
<b>Totals</b>	<b>2,975</b>	<b>2,850</b>	<b>4%</b>	<b>29,995</b>	<b>28,031</b>	<b>7%</b>

### Live/Save Rates

Cats	67.60%	61.86%	9%	78.29%	68.93%	14%
Dogs	93.32%	88.37%	6%	91.22%	90.29%	1%
<b>Totals</b>	<b>80.04%</b>	<b>74.57%</b>	<b>7%</b>	<b>85.86%</b>	<b>81.52%</b>	<b>5%</b>

## Licenses Issued

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	182	140	30%	1,244	1,093	14%
Breeder's Licenses	127	93	37%	921	646	43%
Cat ID Tag	5	0	500%	24	10	140%
Disabled	127	110	15%	1,169	1,028	14%
Duplicate	193	163	18%	1,660	1,491	11%
Equine Lic 1 Year	145	105	38%	956	1,287	-26%
Equine Lic 2 Years	1	0	100%	14	12	17%
Equine Lic 3 Years	0	6	-600%	2	10	-80%
Equine Lic 4 Years	0	1	-100%	2	2	0%
Equine Lic 5 Years	21	2	950%	114	51	124%
Guide Dogs	3	0	300%	6	1	500%
Humane Grps	101	97	4%	987	1,135	-13%
Junkyard Intct	0	0	0%	5	14	-64%
Junkyard Altrd	8	6	33%	91	131	-31%
LAPD K9	0	0	0%	0	1	-100%
Pending	593	414	43%	4,591	3,902	18%
Restricted	3	4	-25%	25	67	-63%
Sentry	0	0	0%	3	0	300%
Signal	1	0	100%	2	1	100%
Altered Dog Licenses	9,966	8,599	16%	87,883	94,943	-7%
Altered Dog Licenses 3 Years	518	441	17%	4,283	3,288	30%
Senior	412	421	-2%	4,246	4,063	5%
Svc	0	0	0%	1	0	100%
Blue Service Dog Tags	4	2	100%	27	71	-62%
<b>Totals</b>	<b>12,410</b>	<b>10,604</b>	<b>17%</b>	<b>108,256</b>	<b>113,247</b>	<b>-4%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	87	57	53%	1,597	1,273	25%
Dogs	120	115	4%	1,263	1,791	-29%
Rabbits	9	12	-25%	182	147	24%
<b>Totals</b>	<b>216</b>	<b>184</b>	<b>17%</b>	<b>3,042</b>	<b>3,211</b>	<b>-5%</b>



## Department Totals

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Cat and Dog Euthanasia

Cats	240	376	-36%	3,168	4,555	-30%
Dogs	138	174	-21%	1,840	2,229	-17%
<b>Totals</b>	<b>378</b>	<b>550</b>	<b>-31%</b>	<b>5,008</b>	<b>6,784</b>	<b>-26%</b>

## Cat and Dog Live Releases

Adoptions to the Public	1,166	1,107	5%	15,494	14,163	9%
Best Friends	590	511	15%	4,409	4,071	8%
New Hope Placements	643	780	-18%	4,643	4,838	-4%
Redeemed	462	430	7%	4,848	4,622	5%
Released	114	22	418%	601	337	78%
<b>Totals</b>	<b>2,975</b>	<b>2,850</b>	<b>4%</b>	<b>29,995</b>	<b>28,031</b>	<b>7%</b>

## Outcomes for All Animals

Adoptions to the Public	1,246	1,183	5%	16,459	14,919	10%
Best Friends	590	511	15%	4,409	4,071	8%
Died/DOA (not euthanized)	277	259	7%	2,478	2,464	1%
Euthanized	574	776	-26%	6,491	8,401	-23%
Missing/Stolen/Escaped	2	7	-71%	44	41	7%
New Hope Placements	818	987	-17%	5,723	5,988	-4%
Redeemed	467	434	8%	4,875	4,653	5%
Released	264	84	214%	1,178	733	61%
<b>Totals</b>	<b>4,238</b>	<b>4,241</b>	<b>0%</b>	<b>41,657</b>	<b>41,270</b>	<b>1%</b>

## Admin Stats

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
CPRA Requests	42	70	-40%	469	577	-19%
Hearings Held	47	26	81%	384	322	19%

## Spay/Neuter Vouchers Issued / Redeemed

Discount Vouchers Issued	477	366	30%	3,773	3,809	-1%
Free Vouchers Issued	480	323	49%	4,606	3,004	53%
Discount Vouchers Redeemed	258	269	-4%	2,504	2,817	-11%
Free Vouchers Redeemed	437	269	62%	2,996	2,448	22%

## Volunteers

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
# of Volunteers Worked	769	586	31%	1,686	2,443	-31%
# of Volunteer Hrs Worked	6,933	5,495	26%	42,539	62,045	-31%
# of Orientations	6	6	0%	61	60	2%
# attended	205	136	51%	1,770	1,217	45%

## Animals Sent to Foster

Cats	365	293	25%	1,454	1,258	16%
Dogs	16	14	14%	432	340	27%
Others	0	1	-100%	7	11	-36%
Rabbits	0	0	0%	1	1	0%
<b>Totals</b>	<b>381</b>	<b>308</b>	<b>24%</b>	<b>1,894</b>	<b>1,610</b>	<b>18%</b>

## Officer Stats

ACE Citations	1,582	743	113%	12,918	4,510	186%
Admin Hearings	11	5	120%	110	162	-32%
Barking Dog	3	7	-57%	44	40	10%
Citations Issued	0	1	-100%	2	117	-98%
Criminal Cases	1	6	-83%	19	38	-50%
Dangerous Animal	43	44	-2%	377	344	10%
Permits Processed	64	84	-24%	899	1,044	-14%
Wildlife Calls	354	414	-14%	2,821	3,461	-18%

## Surgeries by Contract and LOA Vets

	Apr-17	YTD Fiscal 16/17	Fiscal 15/16 Goal	% Achieved	Apr-17	YTD Fiscal 16/17
	Shelter Animals				Vouchers Redeemed	
SNP LA Harbor	92	1,337	2,075	-36%	37	250
SNP LA EV	0	319	2,075	-85%	0	93
Value Vet WLA	107	1,359	4,150	-67%	19	106
ASPCA SLA Clinic	255	2,363	4,150	-43%	283	2,420
LOA Vet Hospitals	470	6,241	n/a	n/a	255	2,618
<b>Total</b>	<b>832</b>	<b>11,619</b>	<b>n/a</b>	<b>n/a</b>	<b>594</b>	<b>5,487</b>

## East Valley Shelter

## All Animals

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Impounds by Animal Type - All Animals

Cats	518	529	-2%	3,947	3,976	-1%
Dogs	494	485	2%	5,348	5,301	1%
Others	186	261	-29%	1,158	1,237	-6%
Rabbits	13	19	-32%	152	144	6%
<b>Totals</b>	<b>1,211</b>	<b>1,294</b>	<b>-6%</b>	<b>10,605</b>	<b>10,658</b>	<b>0%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	18	56	-68%	320	305	5%
DOA	47	44	7%	523	477	10%
Owner Surrender	203	180	13%	2,192	1,936	13%
Possible Owner	96	91	5%	1,051	1,078	-3%
Stray	727	797	-9%	5,994	6,151	-3%
Wildlife	120	126	-5%	525	711	-26%
<b>Totals</b>	<b>1,211</b>	<b>1,294</b>	<b>-6%</b>	<b>10,605</b>	<b>10,658</b>	<b>0%</b>

## Live/Save for Cats and Dogs

## Live Impounds - Minus Cat and Dog DOAs

Cats	501	515	-3%	3,781	3,853	-2%
Dogs	474	460	3%	5,091	5,025	1%
<b>Totals</b>	<b>975</b>	<b>975</b>	<b>0%</b>	<b>8,872</b>	<b>8,878</b>	<b>0%</b>

## Live Releases

Cats	284	376	-24%	2,900	2,876	1%
Dogs	441	418	6%	4,822	4,706	2%
<b>Totals</b>	<b>725</b>	<b>794</b>	<b>-9%</b>	<b>7,722</b>	<b>7,582</b>	<b>2%</b>

## Live/Save Rates

Cats	56.69%	73.01%	-22%	76.70%	74.64%	3%
Dogs	93.04%	90.87%	2%	94.72%	93.65%	1%
<b>Totals</b>	<b>74.36%</b>	<b>81.44%</b>	<b>-9%</b>	<b>87.04%</b>	<b>85.40%</b>	<b>2%</b>

## Licenses Issued

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	68	35	94%	334	179	87%
Breeder's Licenses	40	28	43%	244	148	65%
Cat ID Tag	0	0	0%	0	0	0%
Disabled	27	8	238%	138	128	8%
Duplicate	44	39	13%	372	355	5%
Equine Lic 1 Year	30	10	200%	181	177	2%
Equine Lic 2 Years	0	0	0%	6	0	600%
Equine Lic 3 Years	0	1	-100%	2	1	100%
Equine Lic 4 Years	0	1	-100%	0	1	-100%
Equine Lic 5 Years	10	1	900%	26	29	-10%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	20	28	-29%	222	328	-32%
Junkyard Intct	0	0	0%	1	4	-75%
Junkyard Altrd	0	1	-100%	3	14	-79%
LAPD K9	0	0	0%	0	0	0%
Pending	21	29	-28%	200	377	-47%
Restricted	0	0	0%	2	7	-71%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	1,482	876	69%	10,362	8,596	21%
Altered Dog Licenses 3 Years	106	29	266%	446	142	214%
Senior	73	37	97%	454	284	60%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	1	-100%	0	1	-100%
<b>Totals</b>	<b>1,921</b>	<b>1,124</b>	<b>71%</b>	<b>12,993</b>	<b>10,771</b>	<b>21%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	10	14	-29%	285	307	-7%
Dogs	41	48	-15%	500	633	-21%
Rabbits	0	0	0%	33	10	230%
<b>Totals</b>	<b>51</b>	<b>62</b>	<b>-18%</b>	<b>818</b>	<b>950</b>	<b>-14%</b>



## East Valley Shelter

## Cat and Dog Euthanasia

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Cats	62	81	-23%	773	993	-22%
Dogs	18	20	-10%	264	350	-25%
<b>Totals</b>	<b>80</b>	<b>101</b>	<b>-21%</b>	<b>1,037</b>	<b>1,343</b>	<b>-23%</b>

## Cat and Dog Live Releases

Adoptions to the Public	295	284	4%	3,790	3,510	8%
Best Friends	103	86	20%	1,098	1,107	-1%
New Hope Placements	198	296	-33%	1,380	1,566	-12%
Redeemed	124	123	1%	1,337	1,286	4%
Released	5	5	0%	117	113	4%
<b>Totals</b>	<b>725</b>	<b>794</b>	<b>-9%</b>	<b>7,722</b>	<b>7,582</b>	<b>2%</b>

## Outcomes for All Animals

Adoptions to the Public	312	304	3%	3,993	3,717	7%
Best Friends	103	86	20%	1,098	1,107	-1%
Died/DOA (not euthanized)	91	77	18%	751	697	8%
Euthanized	120	155	-23%	1,433	1,750	-18%
Missing/Stolen/Escaped	1	2	-50%	9	6	50%
New Hope Placements	260	370	-30%	1,680	1,991	-16%
Redeemed	124	126	-2%	1,349	1,292	4%
Released	52	30	73%	344	238	45%
<b>Totals</b>	<b>1,063</b>	<b>1,150</b>	<b>-8%</b>	<b>10,657</b>	<b>10,798</b>	<b>-1%</b>

## Volunteers

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
# of Volunteers Worked	167	95	76%	324	474	46%
# of Volunteer Hrs Worked	1,547	1,104	40%	9,396	13,996	49%
# of Orientations	1	1	0%	10	10	0%
# attended	51	25	104%	379	246	-35%

## Animals Sent to Foster

Cats	151	86	76%	548	393	39%
Dogs	1	6	-83%	153	173	-12%
Others	0	1	-100%	0	4	-400%
Rabbits	0	0	0%	0	1	-100%
<b>Totals</b>	<b>152</b>	<b>93</b>	<b>63%</b>	<b>701</b>	<b>571</b>	<b>23%</b>

## Officer Stats

ACE Citations	184	91	102%	1,469	524	180%
Admin Hearings	3	0	300%	0	7	-700%
Barking Dog	0	1	-100%	7	2	250%
Citations Issued	0	0	0%	0	47	-4700%
Criminal Cases	0	3	-300%	1	12	-92%
Dangerous Animal	10	12	-17%	81	44	84%
Permits Processed	5	4	25%	44	47	-6%
Wildlife Calls	65	76	-14%	434	557	-22%

## Harbor Shelter

## All Animals

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
<b>Impounds by Animal Type - All Animals</b>						
Cats	182	230	-21%	1570	1506	4%
Dogs	142	188	-24%	1968	2017	-2%
Others	27	45	-40%	268	188	43%
Rabbits	3	12	-75%	33	44	-25%
<b>Totals</b>	<b>354</b>	<b>475</b>	<b>-25%</b>	<b>3,839</b>	<b>3,755</b>	<b>2%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	2	8	-75%	111	70	59%
DOA	10	13	-23%	132	107	23%
Owner Surrender	51	83	-39%	748	796	-6%
Possible Owner	45	35	29%	435	401	8%
Stray	233	299	-22%	2276	2256	1%
Wildlife	13	37	-65%	137	125	10%
<b>Totals</b>	<b>354</b>	<b>475</b>	<b>-25%</b>	<b>3,839</b>	<b>3,755</b>	<b>2%</b>

## Live/Save for Cats and Dogs

## Live Impounds - Minus Cat and Dog DOAs

Cats	178	223	-20%	1,534	1,471	4%
Dogs	139	183	-24%	1,904	1,959	-3%
<b>Totals</b>	<b>317</b>	<b>406</b>	<b>-22%</b>	<b>3,438</b>	<b>3,430</b>	<b>0%</b>

## Live Releases

Cats	129	133	-3%	1,079	942	15%
Dogs	151	149	1%	1,711	1,790	-4%
<b>Totals</b>	<b>280</b>	<b>282</b>	<b>-1%</b>	<b>2,790</b>	<b>2,732</b>	<b>2%</b>

## Live/Save Rates

Cats	72.47%	59.64%	22%	70.34%	64.04%	10%
Dogs	108.63%	81.42%	33%	89.86%	91.37%	-2%
<b>Totals</b>	<b>88.33%</b>	<b>69.46%</b>	<b>27%</b>	<b>81.15%</b>	<b>79.65%</b>	<b>2%</b>

## Licenses Issued

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	11	5	120%	71	29	145%
Breeder's Licenses	7	3	133%	56	28	100%
Cat ID Tag	0	0	0%	1	0	100%
Disabled	2	2	0%	59	41	44%
Duplicate	8	7	14%	84	73	15%
Equine Lic 1 Year	0	0	0%	0	0	0%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	4	4	0%	46	82	-44%
Junkyard Intct	0	0	0%	1	1	0%
Junkyard Altrd	1	1	0%	11	6	83%
LAPD K9	0	0	0%	0	0	0%
Pending	1	0	100%	24	14	71%
Restricted	0	0	0%	1	3	-67%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	251	220	14%	2,630	2,242	17%
Altered Dog Licenses 3 Years	3	0	300%	41	23	78%
Senior	11	11	0%	131	99	32%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	0	0	0%
<b>Totals</b>	<b>299</b>	<b>253</b>	<b>18%</b>	<b>3,156</b>	<b>2,641</b>	<b>20%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	7	1	600%	63	26	142%
Dogs	12	8	50%	63	45	40%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>19</b>	<b>9</b>	<b>111%</b>	<b>126</b>	<b>71</b>	<b>77%</b>



## Harbor Shelter

## Cat and Dog Euthanasia

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Cats	45	19	137%	516	507	2%
Dogs	13	15	-13%	204	210	-3%
<b>Totals</b>	<b>58</b>	<b>34</b>	<b>71%</b>	<b>720</b>	<b>717</b>	<b>0%</b>

## Cat and Dog Live Releases

Adoptions to the Public	121	107	13%	1,677	1,683	0%
Best Friends	68	58	17%	424	275	54%
New Hope Placements	50	77	-35%	254	372	-32%
Redeemed	40	38	5%	396	364	9%
Released	1	2	-50%	39	38	3%
<b>Totals</b>	<b>280</b>	<b>282</b>	<b>-1%</b>	<b>2,790</b>	<b>2,732</b>	<b>2%</b>

## Outcomes for All Animals

Adoptions to the Public	137	109	26%	1769	1720	3%
Best Friends	68	58	17%	424	275	54%
Died/DOA (not euthanized)	22	18	22%	205	182	13%
Euthanized	66	53	25%	813	792	3%
Missing/Stolen/Escaped	1	2	-50%	6	6	0%
New Hope Placements	52	96	-46%	296	432	-31%
Redeemed	40	38	5%	398	364	9%
Released	3	13	-77%	77	67	15%
<b>Totals</b>	<b>389</b>	<b>387</b>	<b>1%</b>	<b>3,988</b>	<b>3,838</b>	<b>4%</b>

## Volunteers

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
# of Volunteers Worked	103	73	41%	181	276	-34%
# of Volunteer Hrs Worked	962	744	29%	4,588	7,339	-37%
# of Orientations	1	1	0%	10	10	0%
# attended	24	20	20%	207	133	56%

## Animals Sent to Foster

Cats	46	45	2%	151	106	42%
Dogs	3	1	200%	36	17	112%
Others	0	0	0%	2	2	0%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>49</b>	<b>46</b>	<b>7%</b>	<b>189</b>	<b>125</b>	<b>51%</b>

## Officer Stats

ACE Citations	41	23	78%	543	227	139%
Admin Hearings	0	0	0%	1	1	0%
Barking Dog	0	0	0%	0	1	-100%
Citations Issued	0	0	0%	0	0	0%
Criminal Cases	0	1	-100%	0	1	-100%
Dangerous Animal	4	2	100%	9	4	125%
Permits Processed	0	0	0%	2	6	-67%
Wildlife Calls	26	25	4%	196	173	13%

## North Central Shelter

## All Animals

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
<b>Impounds by Animal Type - All Animals</b>						
Cats	314	351	-11%	2,654	2,695	-2%
Dogs	306	315	-3%	3,608	3,819	-6%
Others	91	103	-12%	695	761	-9%
Rabbits	7	4	75%	104	97	7%
<b>Totals</b>	<b>718</b>	<b>773</b>	<b>-7%</b>	<b>7,061</b>	<b>7,372</b>	<b>-4%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	23	18	28%	268	249	8%
DOA	29	33	-12%	288	386	-25%
Owner Surrender	108	123	-12%	1,415	1,500	-6%
Possible Owner	72	50	44%	742	653	14%
Stray	415	474	-12%	3,997	4,137	-3%
Wildlife	71	75	-5%	351	447	-21%
<b>Totals</b>	<b>718</b>	<b>773</b>	<b>-7%</b>	<b>7,061</b>	<b>7,372</b>	<b>-4%</b>

## Live/Save for Cats and Dogs

## Live Impounds - Minus Cat and Dog DOAs

Cats	305	339	-10%	2,580	2,572	0%
Dogs	290	301	-4%	3,424	3,611	-5%
<b>Totals</b>	<b>595</b>	<b>640</b>	<b>-7%</b>	<b>6,004</b>	<b>6,183</b>	<b>-3%</b>

## Live Releases

Cats	221	165	34%	1,958	1,824	7%
Dogs	289	253	14%	3,086	3,347	-8%
<b>Totals</b>	<b>510</b>	<b>418</b>	<b>22%</b>	<b>5,044</b>	<b>5,171</b>	<b>-2%</b>

## Live/Save Rates

Cats	72.46%	48.67%	49%	75.89%	70.92%	7%
Dogs	99.66%	84.05%	19%	90.13%	92.69%	-3%
<b>Totals</b>	<b>85.71%</b>	<b>65.31%</b>	<b>31%</b>	<b>84.01%</b>	<b>83.63%</b>	<b>0%</b>

## Licenses Issued

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	25	27	-7%	206	155	33%
Breeder's Licenses	24	23	4%	164	129	27%
Cat ID Tag	3	0	300%	8	5	60%
Disabled	21	25	-16%	182	167	9%
Duplicate	30	27	11%	308	255	21%
Equine Lic 1 Year	0	1	-100%	11	6	83%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	60	0	6000%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	15	13	15%	181	221	-18%
Junkyard Intct	0	0	0%	1	3	-67%
Junkyard Altrd	0	0	0%	8	34	-76%
LAPD K9	0	0	0%	0	1	-100%
Pending	1	9	-89%	16	339	-95%
Restricted	0	0	0%	1	11	-91%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	704	1,069	-34%	8,273	7,334	13%
Altered Dog Licenses 3 Years	51	87	-41%	443	368	20%
Senior	53	129	-59%	842	646	30%
Svc	0	0	0%	1	0	100%
Blue Service Dog Tags	0	0	0%	0	0	0%
<b>Totals</b>	<b>927</b>	<b>1,410</b>	<b>-34%</b>	<b>10,705</b>	<b>9,674</b>	<b>11%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	25	10	150%	204	370	-45%
Dogs	24	11	118%	206	473	-56%
Rabbits	0	0	0%	3	9	-67%
<b>Totals</b>	<b>49</b>	<b>21</b>	<b>133%</b>	<b>413</b>	<b>852</b>	<b>-52%</b>



### North Central Shelter

#### Cat and Dog Euthanasia

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Cats	45	99	-55%	607	746	-19%
Dogs	16	38	-58%	324	351	-8%
<b>Totals</b>	<b>61</b>	<b>137</b>	<b>-55%</b>	<b>931</b>	<b>1,097</b>	<b>-15%</b>

#### Cat and Dog Live Releases

Adoptions to the Public	182	181	1%	2,464	2,526	-2%
Best Friends	99	75	32%	734	870	-16%
New Hope Placements	133	94	41%	973	895	9%
Redeemed	82	64	28%	804	823	-2%
Released	14	4	250%	69	57	21%
<b>Totals</b>	<b>510</b>	<b>418</b>	<b>22%</b>	<b>5,044</b>	<b>5,171</b>	<b>-2%</b>

#### Outcomes for All Animals

Adoptions to the Public	186	195	-5%	2,621	2,622	0%
Best Friends	99	75	32%	734	870	-16%
Died/DOA (not euthanized)	39	43	-9%	399	468	-15%
Euthanized	103	196	-47%	1,223	1,530	-20%
Missing/Stolen/Escaped	0	1	-100%	17	8	113%
New Hope Placements	146	111	32%	1,161	1,078	8%
Redeemed	83	65	28%	806	832	-3%
Released	40	15	167%	173	138	25%
<b>Totals</b>	<b>696</b>	<b>701</b>	<b>-1%</b>	<b>7,134</b>	<b>7,546</b>	<b>-5%</b>

#### Volunteers

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
# of Volunteers Worked	134	121	11%	300	444	-32%
# of Volunteer Hrs Worked	891	877	2%	3,346	7,292	-54%
# of Orientations	1	1	0%	11	10	10%
# attended	34	20	70%	314	240	31%

#### Animals Sent to Foster

Cats	35	42	-17%	203	178	14%
Dogs	8	2	300%	98	70	40%
Others	0	0	0%	0	5	-500%
Rabbits	0	0	0%	1	0	100%
<b>Totals</b>	<b>43</b>	<b>44</b>	<b>-2%</b>	<b>302</b>	<b>253</b>	<b>19%</b>

#### Officer Stats

ACE Citations	940	475	98%	7,520	2,720	176%
Admin Hearings	0	0	0%	2	1	100%
Barking Dog	1	0	100%	3	0	300%
Citations Issued	0	0	0%	0	1	-100%
Criminal Cases	0	1	-100%	0	15	-1500%
Dangerous Animal	8	2	300%	7	25	-72%
Permits Processed	20	27	-26%	222	345	-36%
Wildlife Calls	106	132	-20%	992	1,313	-24%



South LA Shelter

All Animals

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Cats	538	498	8%	3,233	3,265	-1%
Dogs	461	429	7%	5,444	5,130	6%
Others	62	68	-9%	385	362	6%
Rabbits	6	5	20%	63	71	-11%
Totals	1,067	1,000	7%	9,125	8,828	3%

Impounds by Animal Type - All Animals

Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	6	8	-25%	155	171	-9%
DOA	25	23	9%	280	264	6%
Owner Surrender	197	175	13%	1,957	1,748	12%
Possible Owner	60	65	-8%	883	712	24%
Stray	738	688	7%	5,683	5,743	-1%
Wildlife	41	41	0%	167	190	-12%
Totals	1,067	1,000	7%	9,125	8,828	3%

Live/Save for Cats and Dogs

Live Impounds - Minus Cat and Dog DOAs

Live Releases

Live/Save Rates

Cats	532	489	9%	3,187	3,200	0%
Dogs	443	417	6%	5,222	4,944	6%
Totals	975	906	8%	8,409	8,144	3%

Cats	434	321	35%	2,534	1,627	56%
Dogs	387	337	15%	4,395	3,895	13%
Totals	821	658	25%	6,929	5,522	25%

Cats	81.58%	65.64%	24%	79.51%	50.84%	56%
Dogs	87.36%	80.82%	8%	84.16%	78.78%	7%
Totals	84.21%	72.63%	16%	82.40%	67.80%	22%

Licenses Issued

Intact Dog Licenses	10	7	43%	145	71	104%
Breeder's Licenses	9	7	29%	118	66	79%
Cat ID Tag	1	0	100%	12	1	1100%
Disabled	11	13	-15%	138	0	13800%
Duplicate	18	15	20%	184	120	53%
Equine Lic 1 Year	0	0	0%	1	171	-99%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	45	38	18%	385	362	6%
Junkyard Intct	0	0	0%	1	0	100%
Junkyard Altrd	2	2	0%	25	38	-34%
LAPD K9	0	0	0%	0	0	0%
Pending	2	4	-50%	36	38	-5%
Restricted	2	2	0%	3	9	-67%
Sentry	0	0	0%	3	0	300%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	626	543	15%	6,628	5,475	21%
Altered Dog Licenses 3 Years	8	1	700%	60	60	0%
Senior	34	26	31%	377	294	28%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	0	0	0%
Totals	768	658	17%	8,116	6,705	21%

Spay/Neuter Surgeries by LAAS Vets

Cats	17	1	1600%	520	62	739%
Dogs	9	1	800%	195	122	60%
Rabbits	0	0	0%	1	1	0%
Totals	26	2	1200%	716	185	287%

## South LA Shelter

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Cat and Dog Euthanasia

Cats	39	123	-68%	645	1,605	-60%
Dogs	70	87	-20%	848	1,093	-22%
<b>Totals</b>	<b>109</b>	<b>210</b>	<b>-48%</b>	<b>1,493</b>	<b>2,698</b>	<b>-45%</b>

## Cat and Dog Live Releases

Adoptions to the Public	252	208	21%	3,040	2,230	36%
Best Friends	262	218	20%	1,667	1,332	25%
New Hope Placements	162	177	-8%	1,343	1,333	1%
Redeemed	64	53	21%	698	600	16%
Released	81	2	3950%	181	27	570%
<b>Totals</b>	<b>821</b>	<b>658</b>	<b>25%</b>	<b>6,929</b>	<b>5,522</b>	<b>25%</b>

## Outcomes for All Animals

Adoptions to the Public	260	215	21%	3,152	2,320	36%
Best Friends	262	218	20%	1,667	1,332	25%
Died/DOA (not euthanized)	35	34	3%	392	359	9%
Euthanized	128	250	-49%	1,656	2,896	-43%
Missing/Stolen/Escaped	0	1	-100%	6	5	20%
New Hope Placements	171	181	-6%	1,408	1,376	2%
Redeemed	64	53	21%	699	601	16%
Released	106	13	715%	242	66	267%
<b>Totals</b>	<b>1,026</b>	<b>965</b>	<b>6%</b>	<b>9,222</b>	<b>8,955</b>	<b>3%</b>

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Volunteers

# of Volunteers Worked	128	95	35%	263	410	-36%
# of Volunteer Hrs Worked	1,345	879	53%	8,039	11,276	-29%
# of Orientations	1	1	0%	10	10	0%
# attended	28	23	22%	261	178	47%

## Animals Sent to Foster

Cats	7	0	700%	42	24	75%
Dogs	1	1	0%	48	23	109%
Others	0	0	0%	1	0	100%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>8</b>	<b>1</b>	<b>700%</b>	<b>91</b>	<b>47</b>	<b>94%</b>

## Officer Stats

ACE Citations	78	45	73%	840	505	66%
Admin Hearings	0	0	0%	1	3	-67%
Barking Dog	0	1	-100%	0	2	-200%
Citations Issued	0	0	0%	0	5	-500%
Criminal Cases	0	0	0%	0	0	0%
Dangerous Animal	4	2	100%	55	9	511%
Permits Processed	1	0	100%	16	14	14%
Wildlife Calls	31	44	-30%	221	314	-30%



## West LA Shelter

## All Animals

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Impounds by Animal Type - All Animals

Cats	142	148	-4%	1,235	1,133	9%
Dogs	179	189	-5%	1,945	1,796	8%
Others	111	73	52%	621	597	4%
Rabbits	15	7	114%	83	71	17%
<b>Totals</b>	<b>447</b>	<b>417</b>	<b>7%</b>	<b>3,884</b>	<b>3,597</b>	<b>8%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	11	49	-78%	105	140	-25%
DOA	15	13	15%	128	109	17%
Owner Surrender	91	107	-15%	1,019	872	17%
Possible Owner	53	44	20%	521	384	36%
Stray	193	164	18%	1,682	1,665	1%
Wildlife	84	40	110%	429	427	0%
<b>Totals</b>	<b>447</b>	<b>417</b>	<b>7%</b>	<b>3,884</b>	<b>3,597</b>	<b>8%</b>

## Live/Save for Cats and Dogs

## Live Impounds - Minus Cat and Dog DOAs

Cats	139	141	-1%	1,185	1,094	8%
Dogs	174	185	-6%	1,900	1,754	8%
<b>Totals</b>	<b>313</b>	<b>326</b>	<b>-4%</b>	<b>3,085</b>	<b>2,848</b>	<b>8%</b>

## Live Releases

Cats	75	74	1%	1,043	986	6%
Dogs	164	171	-4%	1,839	1,714	7%
<b>Totals</b>	<b>239</b>	<b>245</b>	<b>-2%</b>	<b>2,882</b>	<b>2,700</b>	<b>7%</b>

## Live/Save Rates

Cats	53.96%	52.48%	3%	88.02%	90.13%	-2%
Dogs	94.25%	92.43%	2%	96.79%	97.72%	-1%
<b>Totals</b>	<b>76.36%</b>	<b>75.15%</b>	<b>2%</b>	<b>93.42%</b>	<b>94.80%</b>	<b>-1%</b>

## Licenses Issued

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	9	15	-40%	86	97	-11%
Breeder's Licenses	6	14	-57%	53	88	-40%
Cat ID Tag	1	0	100%	2	0	200%
Disabled	8	3	167%	77	62	24%
Duplicate	35	31	13%	327	270	21%
Equine Lic 1 Year	0	0	0%	6	1	500%
Equine Lic 2 Years	0	0	0%	0	0	0%
Equine Lic 3 Years	0	0	0%	0	0	0%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	0	0	0%	0	0	0%
Guide Dogs	0	0	0%	0	1	-100%
Humane Grps	6	5	20%	54	56	-4%
Junkyard Intct	0	0	0%	0	0	0%
Junkyard Altrd	1	0	100%	13	0	1300%
LAPD K9	0	0	0%	0	0	0%
Pending	2	4	-50%	22	65	-66%
Restricted	1	0	100%	4	9	-56%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	1	-100%
Altered Dog Licenses	375	374	0%	4,139	4,004	3%
Altered Dog Licenses 3 Years	24	27	-11%	275	116	137%
Senior	12	8	50%	79	65	22%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	0	0	0%	1	0	100%
<b>Totals</b>	<b>480</b>	<b>481</b>	<b>0%</b>	<b>5,138</b>	<b>4,835</b>	<b>6%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	6	2	200%	150	204	-26%
Dogs	2	1	100%	30	85	-65%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>8</b>	<b>3</b>	<b>167%</b>	<b>180</b>	<b>289</b>	<b>-38%</b>

## West LA Shelter

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Cat and Dog Euthanasia

Cats	12	24	-50%	189	220	-14%
Dogs	7	8	-13%	69	69	0%
<b>Totals</b>	<b>19</b>	<b>32</b>	<b>-41%</b>	<b>258</b>	<b>289</b>	<b>-11%</b>

## Cat and Dog Live Releases

Adoptions to the Public	145	134	8%	1,965	1,878	5%
Best Friends	1	9	-89%	32	35	-9%
New Hope Placements	47	45	4%	348	318	9%
Redeemed	45	56	-20%	512	444	15%
Released	1	1	0%	25	25	0%
<b>Totals</b>	<b>239</b>	<b>245</b>	<b>-2%</b>	<b>2,882</b>	<b>2,700</b>	<b>7%</b>

## Outcomes for All Animals

Adoptions to the Public	162	147	10%	2,102	2,000	5%
Best Friends	1	9	-89%	32	35	-9%
Died/DOA (not euthanized)	26	25	4%	248	225	10%
Euthanized	72	55	31%	494	509	-3%
Missing/Stolen/Escaped	0	1	-100%	1	3	-67%
New Hope Placements	63	61	3%	493	457	8%
Redeemed	46	56	-18%	515	453	14%
Released	16	1	1500%	83	82	1%
<b>Totals</b>	<b>386</b>	<b>355</b>	<b>9%</b>	<b>3,968</b>	<b>3,764</b>	<b>5%</b>

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Volunteers

# of Volunteers Worked	130	93	40%	354	462	-23%
# of Volunteer Hrs Worked	1,173	927	27%	8,667	11,029	-21%
# of Orientations	1	1	0%	10	10	0%
# attended	38	21	81%	314	243	29%

## Animals Sent to Foster

Cats	54	32	69%	223	231	-3%
Dogs	0	3	-300%	31	23	35%
Others	0	0	0%	0	0	0%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>54</b>	<b>35</b>	<b>54%</b>	<b>254</b>	<b>254</b>	<b>0%</b>

## Officer Stats

ACE Citations	121	29	317%	714	144	396%
Admin Hearings	8	4	100%	73	58	26%
Barking Dog	0	0	0%	1	3	-67%
Citations Issued	0	1	-100%	2	25	-92%
Criminal Cases	0	0	0%	0	1	-100%
Dangerous Animal	0	1	-100%	0	30	-3000%
Permits Processed	4	6	-33%	53	37	43%
Wildlife Calls	66	67	269%	523	572	-9%



## West Valley Shelter

## All Animals

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
<b>Impounds by Animal Type - All Animals</b>						
Cats	275	298	-8%	2331	2055	13%
Dogs	293	294	0%	3043	3150	-3%
Others	186	171	9%	1015	896	13%
Rabbits	12	15	-20%	162	127	28%
<b>Totals</b>	<b>766</b>	<b>778</b>	<b>-2%</b>	<b>6,551</b>	<b>6,228</b>	<b>5%</b>

## Impounds by Impound Type - All Animals

ACTF/Dsstr/Evid/Pers Prop	23	7	229%	346	186	86%
DOA	46	38	21%	329	372	-12%
Owner Surrender	129	122	6%	1421	1305	9%
Possible Owner	94	94	0%	959	883	9%
Stray	342	423	-19%	2956	2961	0%
Wildlife	132	94	40%	540	521	4%
<b>Totals</b>	<b>766</b>	<b>778</b>	<b>-2%</b>	<b>6,551</b>	<b>6,228</b>	<b>5%</b>

## Live/Save for Cats and Dogs

## Live Impounds - Minus Cat and Dog DOAs

Cats	265	283	-6%	2,222	1,930	15%
Dogs	277	286	-3%	2,906	2,973	-2%
<b>Totals</b>	<b>542</b>	<b>569</b>	<b>-5%</b>	<b>5,128</b>	<b>4,903</b>	<b>5%</b>

## Live Releases

Cats	155	162	-4%	1,829	1,478	24%
Dogs	245	291	-16%	2,799	2,846	-2%
<b>Totals</b>	<b>400</b>	<b>453</b>	<b>-12%</b>	<b>4,628</b>	<b>4,324</b>	<b>7%</b>

## Live/Save Rates

Cats	58.49%	57.24%	2%	82.31%	76.58%	7%
Dogs	88.45%	101.75%	-13%	96.32%	95.73%	1%
<b>Totals</b>	<b>73.80%</b>	<b>79.61%</b>	<b>-7%</b>	<b>90.25%</b>	<b>88.19%</b>	<b>2%</b>

## Licenses Issued

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	31	21	48%	192	192	0%
Breeder's Licenses	25	17	47%	144	146	-1%
Cat ID Tag	0	0	0%	0	0	0%
Disabled	5	11	-55%	54	54	0%
Duplicate	35	23	52%	252	202	25%
Equine Lic 1 Year	13	1	1200%	118	68	74%
Equine Lic 2 Years	0	0	0%	1	0	100%
Equine Lic 3 Years	0	0	0%	0	2	-200%
Equine Lic 4 Years	0	0	0%	2	1	100%
Equine Lic 5 Years	0	0	0%	5	1	400%
Guide Dogs	0	0	0%	0	0	0%
Humane Grps	11	9	22%	99	86	15%
Junkyard Intct	0	0	0%	0	0	0%
Junkyard Altrd	0	0	0%	0	3	-300%
LAPD K9	0	0	0%	0	0	0%
Pending	10	14	-29%	70	23	204%
Restricted	0	2	-200%	13	27	-52%
Sentry	0	0	0%	0	0	0%
Signal	0	0	0%	0	0	0%
Altered Dog Licenses	648	578	12%	6,392	6,414	0%
Altered Dog Licenses 3 Years	12	6	100%	87	59	47%
Senior	16	7	129%	173	159	9%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	1	0	100%	3	0	300%
<b>Totals</b>	<b>807</b>	<b>689</b>	<b>17%</b>	<b>7,605</b>	<b>7,437</b>	<b>2%</b>

## Spay/Neuter Surgeries by LAAS Vets

Cats	22	29	-24%	375	304	23%
Dogs	32	46	-30%	269	433	-38%
Rabbits	9	12	-25%	145	127	14%
<b>Totals</b>	<b>63</b>	<b>87</b>	<b>-28%</b>	<b>789</b>	<b>864</b>	<b>-9%</b>

## West Valley Shelter

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Cat and Dog Euthanasia

Cats	37	30	23%	438	484	-10%
Dogs	14	6	133%	131	156	-16%
<b>Totals</b>	<b>51</b>	<b>36</b>	<b>42%</b>	<b>569</b>	<b>640</b>	<b>-11%</b>

## Cat and Dog Live Releases

Adoptions to the Public	171	193	-11%	2,558	2,336	10%
Best Friends	57	65	-12%	454	452	0%
New Hope Placements	53	91	-42%	345	354	-3%
Redeemed	107	96	11%	1,101	1,105	0%
Released	12	8	50%	170	77	121%
<b>Totals</b>	<b>400</b>	<b>453</b>	<b>-12%</b>	<b>4,628</b>	<b>4,324</b>	<b>7%</b>

## Outcomes for All Animals

Adoptions to the Public	189	213	-11%	2822	2540	11%
Best Friends	57	65	-12%	454	452	0%
Died/DOA (not euthanized)	64	62	3%	483	533	-9%
Euthanized	85	67	27%	872	924	-6%
Missing/Stolen/Escaped	0	0	0%	5	13	-62%
New Hope Placements	126	168	-25%	685	654	5%
Redeemed	110	96	15%	1108	1111	0%
Released	47	12	292%	259	142	82%
<b>Totals</b>	<b>678</b>	<b>683</b>	<b>-1%</b>	<b>6,688</b>	<b>6,369</b>	<b>5%</b>

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
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## Volunteers

# of Volunteers Worked	107	109	-2%	264	377	-30%
# of Volunteer Hrs Worked	1,015	964	5%	8,503	11,113	-23%
# of Orientations	1	1	0%	10	10	0%
# attended	30	27	11%	295	177	67%

## Animals Sent to Foster

Cats	72	88	-18%	287	326	-12%
Dogs	3	1	200%	66	34	94%
Others	0	0	0%	4	0	400%
Rabbits	0	0	0%	0	0	0%
<b>Totals</b>	<b>75</b>	<b>89</b>	<b>-16%</b>	<b>357</b>	<b>360</b>	<b>-1%</b>

## Officer Stats

ACE Citations	218	80	173%	1,832	390	370%
Admin Hearings	0	0	0%	0	0	0%
Barking Dog	1	0	100%	3	2	50%
Citations Issued	0	0	0%	0	38	-3800%
Criminal Cases	1	1	0%	18	9	100%
Dangerous Animal	14	19	-26%	134	70	91%
Permits Processed	2	7	-71%	74	98	-24%
Wildlife Calls	60	70	274%	455	532	-14%



## Licenses Issued

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
Intact Dog Licenses	28	30	-7%	210	370	-43%
Breeder's Licenses	16	1	1500%	142	41	246%
Cat ID Tag	0	0	0%	1	4	-75%
Disabled	53	48	10%	521	576	-10%
Duplicate	23	21	10%	133	216	-38%
Equine Lic 1 Year	102	93	10%	639	864	-26%
Equine Lic 2 Years	1	0	100%	7	12	-42%
Equine Lic 3 Years	0	5	-500%	0	7	-700%
Equine Lic 4 Years	0	0	0%	0	0	0%
Equine Lic 5 Years	11	1	1000%	23	21	10%
Guide Dogs	3	0	300%	6	0	600%
Humane Grps	0	0	0%	0	0	0%
Junkyard Intct	0	0	0%	1	6	-83%
Junkyard Altrd	4	2	100%	31	36	-14%
LAPD K9	0	0	0%	0	0	0%
Pending	556	354	57%	4,223	3,046	39%
Restricted	0	0	0%	1	1	0%
Sentry	0	0	0%	0	0	0%
Signal	1	0	100%	2	0	200%
Altered Dog Licenses	5,880	4,939	19%	49,459	60,878	-19%
Altered Dog Licenses 3 Years	314	291	8%	2,931	2,520	16%
Senior	213	203	5%	2,190	2,516	-13%
Svc	0	0	0%	0	0	0%
Blue Service Dog Tags	3	1	200%	23	70	-67%
<b>Totals</b>	<b>7,208</b>	<b>5,989</b>	<b>20%</b>	<b>60,543</b>	<b>71,184</b>	<b>-15%</b>

## Admin Stats

	Apr-17	Apr-16	% Chng	YTD Fiscal 16/17	YTD Fiscal 15/16	% Chng
CPRA Requests	42	70	-40%	469	577	-19%
Hearings Held	47	26	81%	384	322	19%

## Spay/Neuter Vouchers Issued / Redeemed

Discount Vouchers Issued	477	366	30%	3,773	3,809	-1%
Free Vouchers Issued	480	323	49%	4,606	3,004	53%
Discount Vouchers Redeemed	258	269	-4%	2,504	2,817	-11%
Free Vouchers Redeemed	437	269	62%	2,996	2,448	22%

## Officer Stats

ACE Citations	n/a	n/a		n/a	n/a	
Admin Hearings	0	1	-100%	33	92	-64%
Barking Dog	1	5	-80%	30	30	0%
Citations Issued	0	0	0%	0	1	-100%
Criminal Cases		0	0%	0	0	0%
Dangerous Animal	3	6	-50%	91	162	-44%
Permits Processed	32	40	-20%	488	497	-2%
Wildlife Calls	n/a	n/a		n/a	n/a	